

# **Our Privacy Policy**

This privacy policy informs the user how the Florida PACE Funding Agency (Agency) and its representatives will use and protect any information provided through interaction on this website.

The Agency is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

The Agency may change this policy from time to time by updating this page. You should check this page from time to time to ensure that any changes are acceptable to you. This policy is effective from May 1, 2013.

#### What we collect:

The Agency may collect the following information:

- Your name;
- Contact information including address, phone and fax number, and email address;
- Contact information about your business, if applicable;
- The last 4 digits of your social security number;
- Information relating to your proposed energy efficiency project;
- Information about the subject property such as size and type of building, and year built;
- Financial information including mortgage information, property tax information, payment history, and liens (if any) on the subject property;
- Utility information including electric and gas utility account numbers and usage history; and
- For participating Contractors, applicable licensing and other business information.

## What the Agency Does with the Information it Gathers:

The Agency requires this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- The Agency will maintain information collected as part of its internal record keeping for the purpose of processing and documenting your application for Agency financing;
- The information collected by the Agency may be provided to a financial service provider who will evaluate your application for Agency financing;
- The information collected by the Agency may be provided to the County Tax Collector for the purpose of processing the Agency's non-ad valorem assessment on your property used to repay Agency financing;
- The Agency may internally use the information to improve its products and services;
- The Agency may use the information to customize the website according to your interests;
- The Agency, through its Program Administrator Leidos, may publish generalized summaries (without specific identifications), such as PACE financing by Zip Code and other Program progress reports; and
- The Agency will never sell your information.

### Security

The Agency is committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure the Agency has put in place suitable physical, electronic and managerial procedures to safeguard and secure the information it collects online.

#### **How We Use Cookies**

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and used to maintain the state of the user's activity with a session. Once a user's browser session ends, the cookie is deleted. The Agency does not use persistent cookies.

Cookies help the Agency provide you with a better website. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with the Agency.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

#### Links to Other Websites

The Agency's website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave the Agency's site, you should note that the Agency does not have any control over that other website. Therefore, the Agency cannot be responsible for the protection and privacy of any information which you provide while you are visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.