Lending Club Case Study

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Data Understanding:

- Number of loans: 39717
- Number of attributes considered for each application: 111
- Number of numerical attributes: 27
- Number of categorical attributes: 84
- Identified target column *loan_status*
 - This variable identifies if a loan is fully paid, defaulted or currently active.
 - Values of various attributes associated with currently active loans will be either null or incomplete. Hence current active loans are not considered for this study.
- Identified columns containing one or more garbage values 68
 - Values such as '', '?', '-', 'NA', 'na', 'N/A', 'n/a', 'NONE', 'None', etc are considered as Garbage values
- Identified irrelevant columns 18
 - Columns whose values are not measurable or incomplete at the time of loan application are considered as irrelevant columns.
 - For example: Borrower's outstanding principal, total payment, recoveries,
- Identified columns with mixed data types
 - Mixed data type columns having same values specified in two different types like string and numeric, in source CSV file.

Data Cleaning:

- Filtered out currently active loans
- Dropped 58 columns with high percentage of garbage values
 - Of these 58, 54 columns are with 100% garbage values.
 - Dropped 18 irrelevant columns
 - Handled columns with mixed data types
 - Of the 4 columns with mixed data type, column collections_12_mths_ex_med has been identified as irrelevant one.
 - After observing values of other three columns, they are converted to float type.

	col_name	n_categories	categories
0	chargeoff_within_12_mths	3	[0 '0' 'NA']
1	pub_rec_bankruptcies	6	[0 1 2 '0' '1' 'NA']
2	tax_liens	3	[0 '0' 'NA']

- Handled columns wrongly mapped to object data type.
 - Removed percentage symbols from columns int_rate and revol_util and converted them to numeric
 - Converted term column to numeric.
 - Converted earliest_cr_line column into datetime format

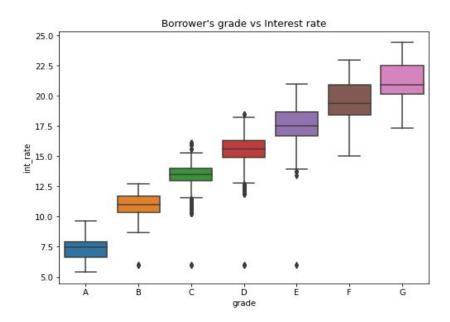
Data Cleaning:

- Dropped columns such as pymnt_plan, application_type due to presence of just one value.
- Handled columns wrongly mapped to numeric data type
 - Converted numeric columns such as id, member_id, policy_code to object type
 - Dropped columns having just zero value: acc_now_delinq, delinq_amnt
- Handled columns with high number of categories.
 - Dropped columns with higher categories: emp_title, title, url, zip_code
 - Dropped column member_id and set id column as index, since both represented a unique row
 - Dropped policy_code column since it has just one value
- Handled columns with low garbage values.
 - Dropped columns: chargeoff_within_12mths, and tax_liens, since they contained just one value (i,e 0) apart from low garbage values
 - Replaced remaining garbage values across all columns with null (np.nan)

Data Cleaning:

- Interpreted missing values in home_ownership column
 - Values marked as 'NONE' are considered as missing in this column.
 - Missing values in column home_ownership are replaced with it's mode i.e RENT.
- Interpreted missing values in emp_length column
 - Generally, experience of an employee is associated with employees annual income.
 - Based on the annual income (annual_inc) of the borrower, emp_length values are interpreted.
- Interpreted missing values in revol_util column
 - A significant difference in distributions of revol_util values across fully paid and charged off loans is found.
 - Hence missing values in this column are interpreted as median revol_util value of the loan status group to which it belongs.
- Interpreted missing values in pub_rec_bankruptcies column
 - A high correlation is found between number of public records (pub_rec) and public bankruptcies (pub_rec_bankruptcies).
 - Hence missing values of this column are interpreted as mode of pub_rec_bankruptcies column based on the corresponding pub_rec column.

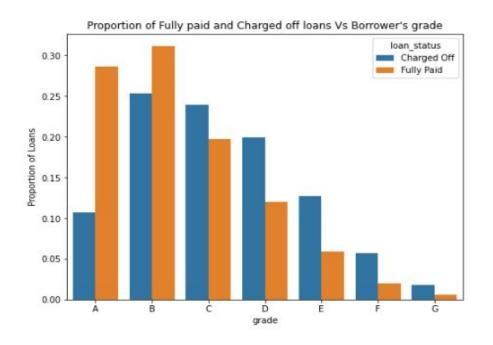
- Relation between Grade and Interest rate
 - The **grade** of a borrower is based on past history of loans.
 - It generally indicates worthiness of a borrower.
 - Usually a borrower with high grade gets low interest rate offered and vice versa.



Insights

- Clearly above figure shows the relationship between borrower's grade and the interest rate at which loan is borrowed.
- Borrowers with high grades like 'A', 'B' are likely to get loans at cheaper interest rates and vice versa

Relation between Grade and Loan Status



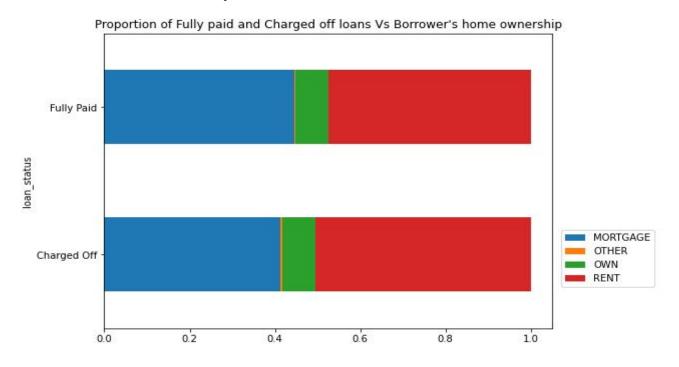
Insights

- The proportion of defaulted loans increased with decrease in the borrower's grade.
- Meanwhile, the proportion of fully paid loans decreased with decrease in the borrower's grade.

Recommendations

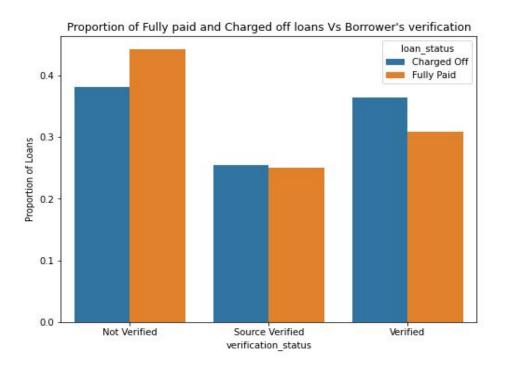
- Borrowers with grade 'A' are highly unlikely to default. Targeting these borrowers will reduce the risk.
- Borrowers with grade 'C' and above are more likely to default.

• Relation between *Home Ownership* and *Loan Status*



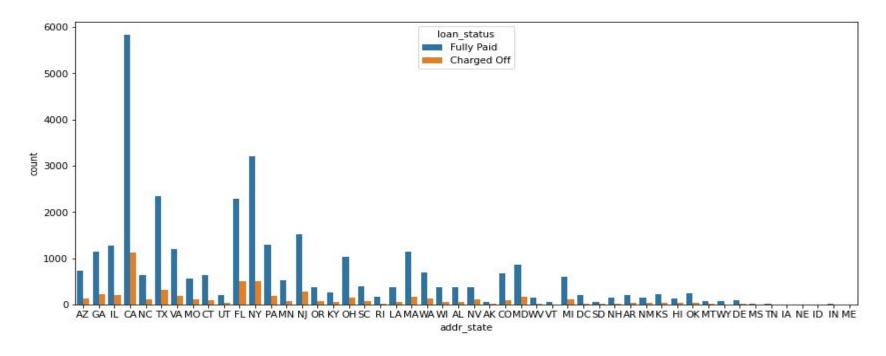
- Insights
 - Borrowers staying in rented homes are slightly more likely to default.
- Recommendations
 - Home ownership is a weak indicator and should be used in combination with other indicators of default.

Relation between Verification Status and Loan Status



- Insights
 - Verification of income source is more important than just verification of job profiles.
- Recommendations
 - Verifying the income source details of borrowers reduces the risk of default.

Relation between Borrower's State and Loan Status



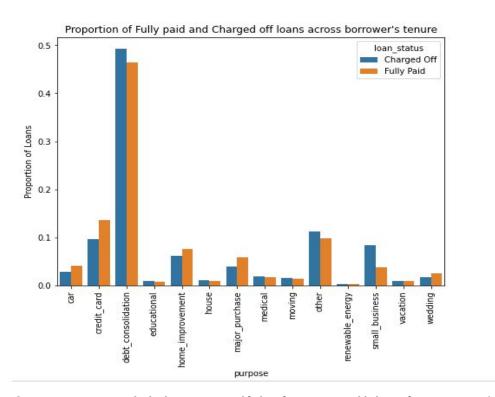
Insights

 More number of charged off loans are associated with high cost of living states like California, Texas, Florida, New York, and New Jersey

Recommendations

 While lending loans to borrowers residing in higher cost of living states, consider other attributes such as income verification for reducing risk of default.

Relation between Loan Purpose and Loan Status



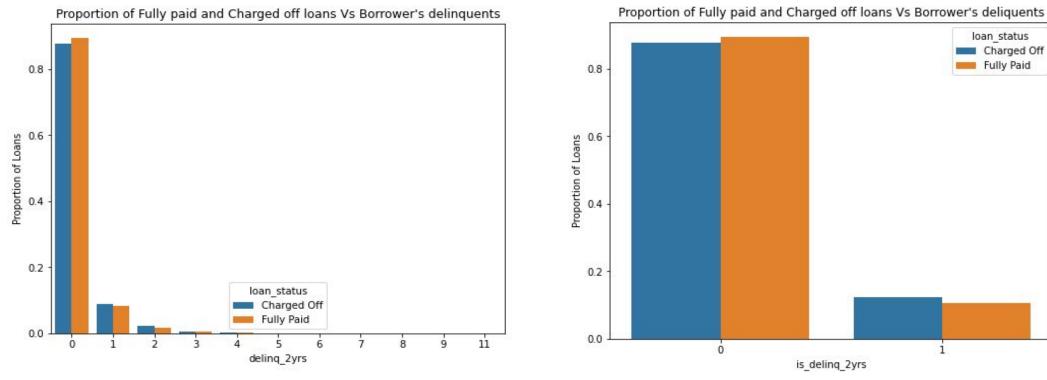
Insights

- Borrowers taking loans for purpose of **debt consolidation**, **small business** and **other** are more likely to default.
- On other hand, borrowers taking loans for purpose of car, credit card, home improvement, major purchase and wedding are more unlikely to default.

Recommendations

Encouraging loans for home improvement, car, credit card is a good idea.

Relation between Borrower's Delinquents and Loan Status

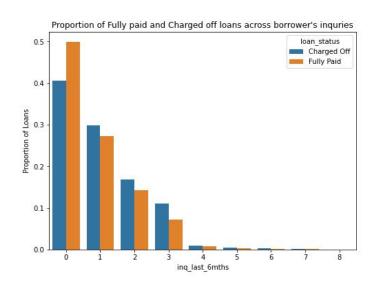


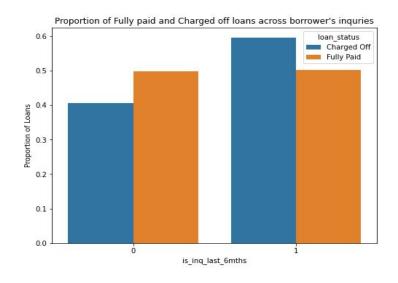
- Insights
 - The borrower's who were delinquent in last 2 years likely to default. However the difference from non delinquent users is not subtle

Charged Off

- Recommendation
 - There is a chance of getting default if the borrower has a record of delinquency in last 2 years.

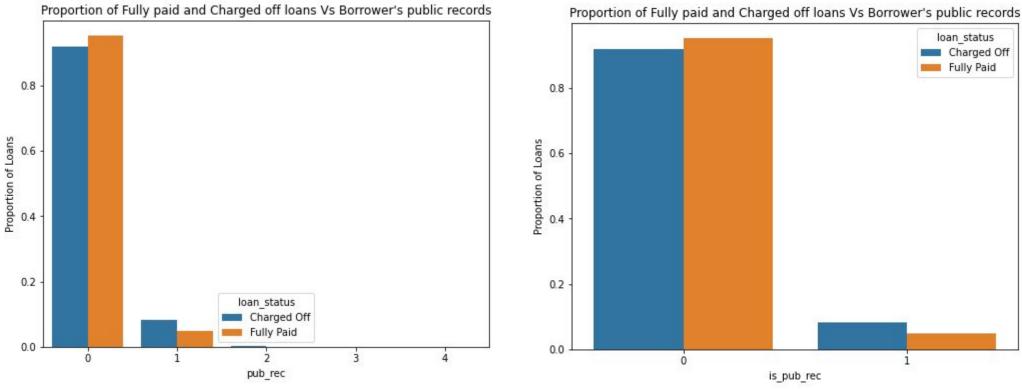
Relation between Borrower's Inquiry in last 6 months and Loan Status





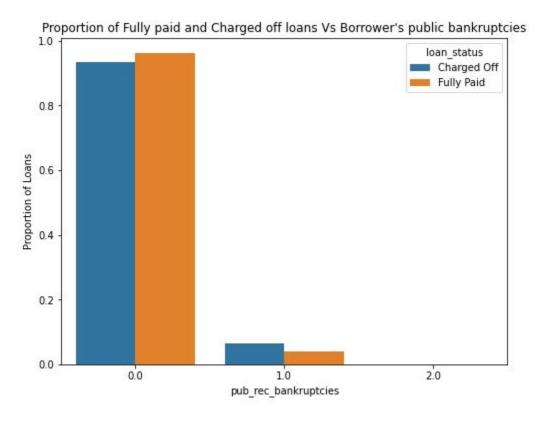
- Insights
 - The borrower's who have done any inquiries in last 6 months, about their credit history, are more likely to default.
- Recommendations
 - Look for borrowers who have not done any inquiries in last six months for reducing the risk of default.

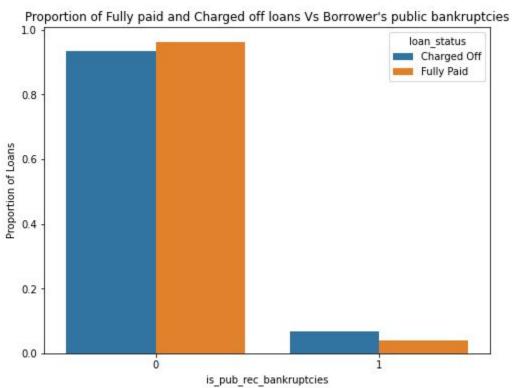
Relation between Borrower's Public Records and Loan Status



- Insights
 - Loans are more likely to get charged off if there are any public records reported.
- Recommendations
 - Check for any public records present before approving loan as the chances of loan getting charged off are very high

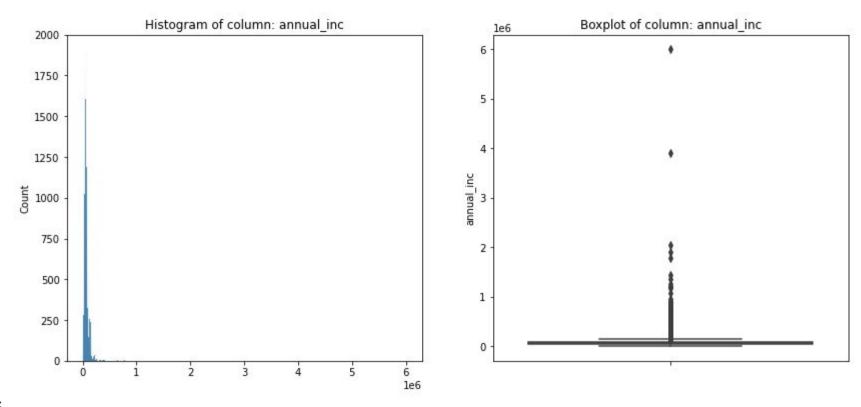
Relation between Borrower's Public Bankruptcies and Loan Status





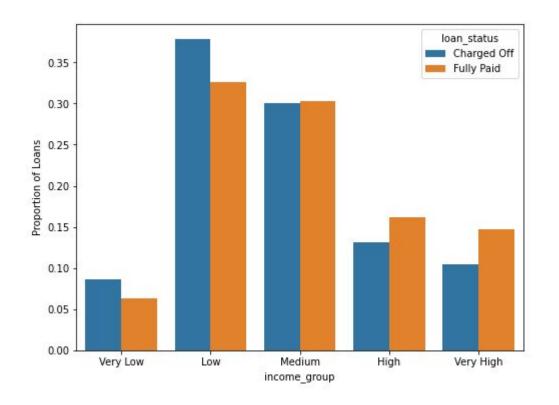
- Insights
 - Fully paid loans are more when the bankruptcies value is Zero
- Recommendations
 - Don't approve loan for the user having record for bankruptcies

Relation between Annual Income and Loan Status



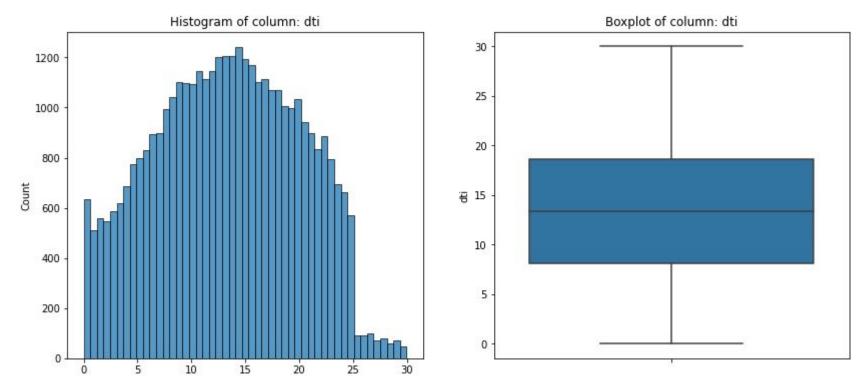
- Insights
 - Annual income of borrowers is highly skewed towards lower income values.
- Recommendation
 - Bin annual incomes of borrowers into various income groups and further analyze the distribution of loans within each income group.

• Relation between **Annual Income** and **Loan Status**



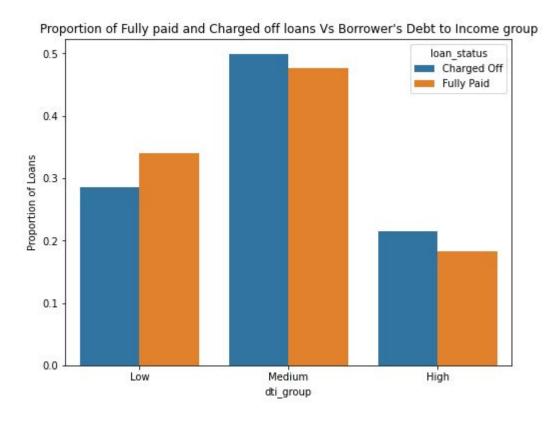
- Insights
 - Borrowers belonging to Very Low and Low income groups (annual_inc <= 50000) are more likely to get default.
 - On other hand, borrowers of **High** and **Very High** income groups (annual_inc > 75000) are less likely to default.
- Recommendations
 - More defaulters from the low annual income group

Relation between **Debt to Income** and **Loan Status**



- Insights
 - Debt to Income of borrowers ranges from 0 to 30
- Recommendation
 - Bin debt to income values of borrowers into various debt to income groups and further analyze the distribution of loans within each debt to income group.

Relation between **Debt to Income** and **Loan Status**



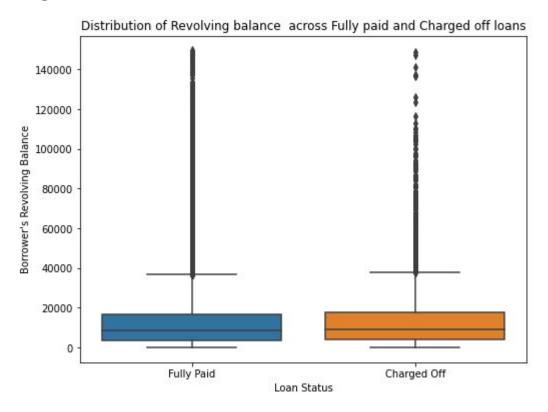
Insights

- Borrowers having Low debt to income group (dti <= 10) are less likely to get default.
- On other hand, borrowers having **High** debt to income group (dti > 20) are more likely to default.

Recommendation

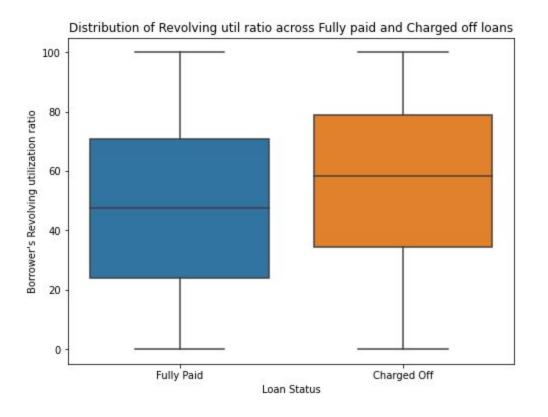
Target borrowers with low debt to income ratio reduces the risk of default.

Relation between Revolving Balance and Loan Status



- Insights
 - Borrowers revolving balance is also highly skewed towards lower income values
- Recommendation
 - Bin revolving balance of borrowers into various groups and further analyze the distribution of loans within each group.

• Relation between *Revolving Utilization* and *Loan Status*



Insights

- There is a significant difference in distributions of borrower's revolving utilization ratio.
- A higher revolving ratio (> 60%) indicates higher risk of default.
- A lower revolving ratio (< 40%) reduces risk of default.

Recommendation

• Target borrowers with lower revolving ratio for reducing risk of default

Relation correlation across various numerical variables.



Insights

• The variables representing number of public records and number of public bankruptcies of a borrower are highly correlated (correlation = 0.89)

Recommendation

• Due to presence of high correlation we can either drop one of the variables or derive a ratio of these two variables.

Recommendations:

Strong indicators of Default

- Grade
 - Borrowers with grade 'A' are highly unlikely to default. Targeting these borrowers will reduce the risk.
 - Borrowers with grade 'C' and above are more likely to default.

Revolving utilization ratio

- Target borrowers with lower revolving ratio for reducing risk of default
- is_inq_last_6mths
 - Look for borrowers who have not done any inquiries in last six months for reducing the risk of default
- Debt to income group
 - Borrowers having Low debt to income group (dti <= 10) are less likely to get default.
 - On other hand, borrowers having High debt to income group (dti > 20) are more likely to default.
- Annual income group
 - More defaulters from the low annual income group

Recommendations:

Weak indicators of Default

- Home ownership
 - Borrowers staying in rented homes are slightly more likely to default.
- Verification status
 - Verifying the income source details of borrowers reduces the risk of default.
- Loan purpose
 - Borrowers taking loans for purpose of debt consolidation, small business and other are more likely to default.
 - On other hand, borrowers taking loans for purpose of car, credit card, home improvement, major purchase and wedding are more unlikely to default.
- Borrower's address state
 - More number of charged off loans are associated with high cost of living states like California, Texas, Florida, New York, and New Jersey
- Revolving balance
 - Bin revolving balance of borrowers into various groups and further analyze the distribution of loans within each group.
- is_delinq_2yrs
 - The borrower's who were delinquent in last 2 years likely to default. However the difference from non delinquent users is not subtle
- is_pub_rec
 - Check for any public record present before approving loan as the chances of loan getting charged off are very high

Thank You