

Grace Pai

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Experience

Zobrist Consulting Group, Inc.

Jul 2014 – Present

UI Developer / UX Designer

- Lead a small team currently responsible for developing UI flows for a multi-brand ecommerce digital platform, including checkout and account management components
- Coordinate feature requests and triage bugs to minimize turnaround time between client request and delivery
- Developed project plan for refactoring and simplification of site architecture to improve efficiency and increase transparency within Scrum sprints with project managers
- Designed a more intuitive user interface for a storefront management tool used by ecommerce clients to decrease user friction and onboarding resources

Reading to Kids

Jun 2015 – Present

Volunteer Site Coordinator

- Guide, plan, and execute reading events to ensure success and increase volunteer and child retention rates
- Manage and train 30+ volunteers to deliver a more immersive and educational experience for children

Collaboration Research in Action, Design, and Learning Lab

Mar 2013 – Jun 2014

Undergraduate Research Assistant

- Analyzed user behavior in a multiplayer game to identify emergent behaviors, providing the basis for a redesign of the user interface to maximize team cohesiveness

Education

University of California, Irvine

Sep 2010 – Jun 2014

B.S., Informatics, emphasis on Human-Computer Interaction

- Senior project: designed and developed alternative tools for managing social media content for deceased individuals to better serve needs of grieving family and friends
- Relevant coursework: Requirements Analysis & Engineering, Software Design, User Interaction Software, Social Analysis of Computing

Skills

Languages: Java, JavaScript, HTML5, CSS3, PHP

Frameworks/Libraries: jQuery, RequireJS, SASS, Foundation

Tools: Eclipse, RAD, Sublime, Git, Subversion, JIRA, balsamiq

Certification: Oracle Certified Professional, Java SE Programmer

Personal

Interests: travel enthusiast – traveled to all 50 states of the U.S., dog lover

Languages: English (native), Mandarin Chinese (conversational)