



## MiR Service Price List

All prices are net prices and ex works, Odense - Denmark

All prices are valid from 1. February 2025 until 31. December 2025

Part no	Products	Distributor Price EUR	List Price EUR
<b>MiR Services (Annual)</b>			
200343	SLA Standard	1.110	1.310
200345	SLA Premium	Tailored	Tailored
200220	Extended Warranty**	5% of robot distributor price	5% of robot list price
200221	Software Upgrades*	755	1.050
200223	24/7 Call Center ***	2.005	2.620
200341	MiR Insights Pro*	630	840
200366	MiR Care Service Package*	2.200	2.840
<b>MiR Services (Stand-alone)</b>			
200225	Full Inspection MIR100 to MIR250	1.290	1.445
200226	Full Inspection MIR500 to MIR1350	2.575	2.880
190055	Wi-Fi Assessment	3.190	4.255
190002	Hourly rate Technical Support & Field Service	135	170
190051	Hourly rate Application Engineering	175	220
190072	Hourly rate Application Project Management	200	255
190071	Travel Expenses	-	-
190065	Application Support Package: 3+5 day	11.335	13.875
190066	Application Support Package: 6+10 day	21.525	26.675
190070	Application Support Package: 12+20 day	40.770	50.535
190063	Upgrade Support: Step 1 (Assessment)	4.050	4.740
190064	Upgrade Support: Step 2 (Onsite support)	8.580	10.040
190082	Custom Payload Support & AI Training	Contact MiR	Contact MiR
<b>MiR Training Programs</b>			
190074	Operation Training	1.085	1.280
190075	Maintenance Training	3.250	3.825
190076	Commissioning Training	1.700	2.000
190078	Operation & Maintenance Training	3.110	3.645
190079	Operation & Commissioning Training	2.570	3.020

### MiR Service Volume Discount:

	2-5 units	6-10 units	11-20 units	21-40 units	41-80 units	81 pcs -
Software Upgrade	5%	10%	20%	33%	50%	More than 80 pcs at same site: no additional charges
MiR Insights	5%	10%	20%	33%	50%	More than 80 pcs at same site: no additional charges
MiR Care Service Package	5%	10%	20%	33%	50%	More than 80 pcs at same site: no additional charges

### MiR Training Programs: Discount per additional participant(s) from same company

Participant from same company	1	2	3+
Discount per additional participant	0%	25%	50%

### MiR Service House:

SLA is the foundation and prerequisite to access the annual services.

Same sites shall be covered under the same yearly subscription for same period.

The annual service products are subscriptions and notice of termination is 3 months.

Travelling time charged at 70% of hourly rate (max. 8 hours per day)

Overtime/outside normal business hours charged at 130% of hourly rate

### \*MiR Service Volume Discount:

Discounts on named service products according to number of robots on the same site.

### \*\*Extended Warranty

Extended Warranty must be ordered within valid warranty period. Otherwise, Full Inspection must be ordered and approved before warranty extension

Distributor price: 5% of the latest standard distributor price for the robot

List price: 5% of the latest standard list price for the robot

### \*\*\*24/7 Call Center

24/7 is per fleet