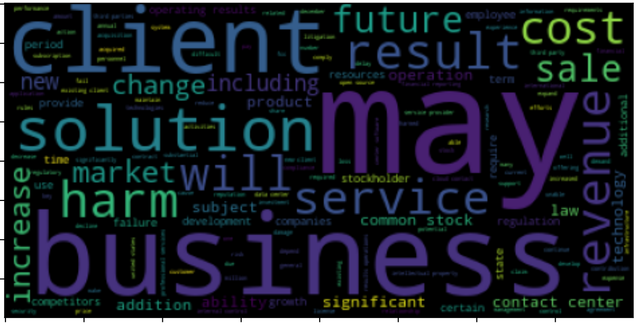
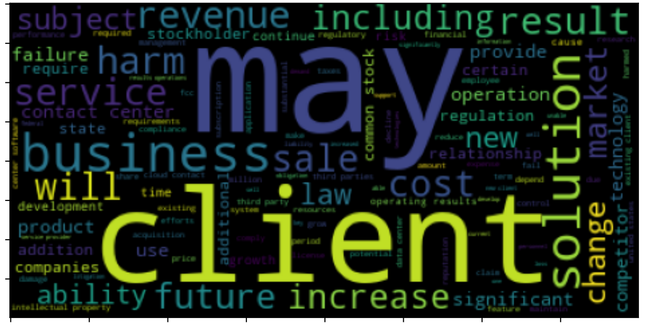
2014



2015

2016



2017

2018

may
client
solution
including
harm
ability
expense
result
service
business
revenue
cost
will
change
operation
subject
use
significant
law
product
sale
future
market
increase
certain
contact center
common stock
regulation
operating results
relationship
convertible senior
senior notes
competitors
provide
intellectual property
potential
stockholder
required
acquisition
obligation
state
system
employee
time
price
rules
operation
development
current
third party
tax
risk
software
research
company
key
data/potential
million
billion
company
system
state
price
time
employee
intellectual property
third party
potential
operation
development
current