2011

customer
business
service
revenue
product
new
product service
operation
software
data
third party
law
transaction
regulation
require
technology
security
tax
addition
condition
time
harm business
employee
claim
resource
control
access
acquisition
intellectual property
personal information
claim time
brand
payment
amount
value
loss
development
return term
industry
platform
develop
expectation
adversely
system
process
cause
process
system
technology
harm
business
requirement
competition
time requirement
harm business
loss
although
cause
payment
security
technology