



Temerty Centre for AI Research
and Education in Medicine
UNIVERSITY OF TORONTO

How to create deployable AI in Healthcare

AIME 2025 Conference Tutorial

Tutorial Chairs



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University of Toronto
No conflicts of interest to disclose.



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No conflicts of interest to disclose
[Not present today]

What is T-CAIREM?

**T-CAIREM: Temerty Center for Artificial
Intelligence Research and Education in Medicine**

Origin of T-CAIREM

**The Temerty Centre for Artificial
Intelligence Research and
Education in Medicine (T-CAIREM)**

Launched in October 2020 thanks to
a generous donation from the
Temerty family.

Our mission is to transform health
through AI.



T-CAIREM: Structure and Leadership



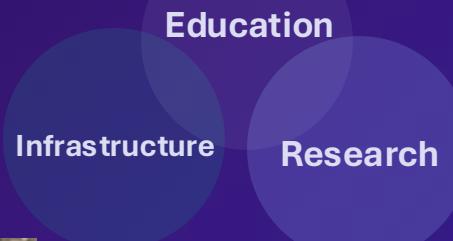
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Director



Benjamin Haibe-Kains
Infrastructure Lead



Mamatha Bhat
Engagement & Partnerships Lead



Anna Goldenberg
Research Co-Leads



Devin Singh
Research Co-Leads

T-CAIREM Community

Over 1200 members

-800 faculty members

-460 students

25 Canadian university partners

2 international university partners

Over 90 Canadian hospital and research institutions



T-CAIREM Health Data Nexus

One part data access platform, one part analytics environment

The screenshot shows a journal article from GigaScience, Volume 14, 2025. The article title is "Health Data Nexus: an open data platform for AI research and education in medicine". It lists authors including January Adams, Rafal Cymerys, Karol Szuster, Daniel Hekman, Zoryana Salo, Rutvik Solanki, Muhammad Mamdani, Alistair Johnson, Katarzyna Ryniak, and Tom Pollard. The abstract discusses the development of a data platform for AI research and education in medicine, emphasizing data storage and access management in a cloud-based computational environment.

JOURNAL ARTICLE

Health Data Nexus: an open data platform for AI research and education in medicine

January Adams, Rafal Cymerys, Karol Szuster, Daniel Hekman, Zoryana Salo, Rutvik Solanki, Muhammad Mamdani, Alistair Johnson, Katarzyna Ryniak, Tom Pollard ... Show more

GigaScience, Volume 14, 2025, giaf050, <https://doi.org/10.1093/gigascience/giaf050>

Published: 03 June 2025 Article history ▾

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Abstract

We outline the development of the Health Data Nexus, a data platform that enables data storage and access management with a cloud-based computational environment. We describe the importance of this secure platform in an evolving public-sector research landscape that utilizes significant quantities of data,

Article Contents

- Abstract
- Background
- Motivation
- Implementation



T-CAIREM Health Data Nexus

Datathons



Global AI in Medicine Community



Winner of the 2022 AI Med
Hospital/Institution of the Year Award

T-CAIREM is a member of the Alliance of Centres of Artificial Intelligence in Medicine (ACAIM) along with more than 50 of the world's leading AI in medicine centres.



Who are you!?

What country are you from?

What is your organization
and role?

Is your background clinical,
technical (engineering
and/or computer science), or
something else?



Learning Objectives

1. Understand key considerations for developing an ML model that could be successfully deployed in healthcare
2. Practice applying key model development and user-interface design principles to a challenge healthcare ML challenge
- 3.

Table of contents

01

Why healthcare model deployment fails

Common barriers and

02

Case Study

Most important!

Coffee Break: 10:30

Lunch: 12:30

03

Key inflexion points for success

How can we ensure success

Practical exercise

Let's develop a user-interface

can successfully
l for deployment

Today's Resources

GitHub Link

Case Study & Practical Example

Check out the material that we will
be using for the interactive
component of today's session



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AI is Rapidly Advancing Healthcare

01

Model chopping block

Why MOST healthcare models fail to be deployed



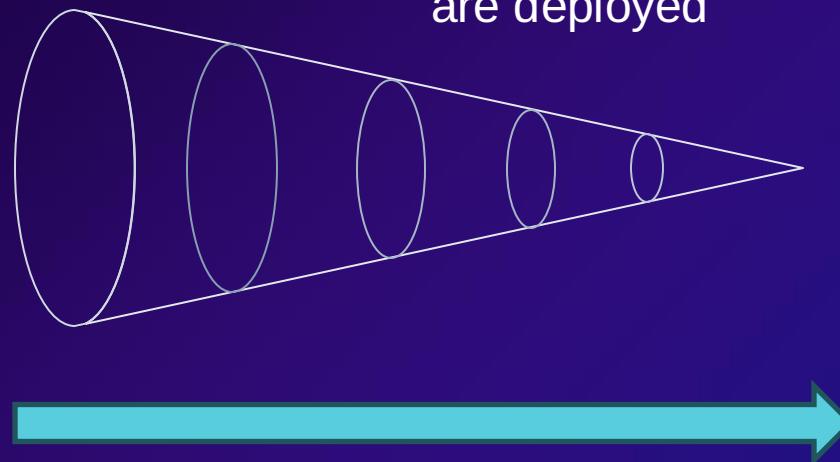
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Barriers to Model Deployment

AI Models
developed for
healthcare

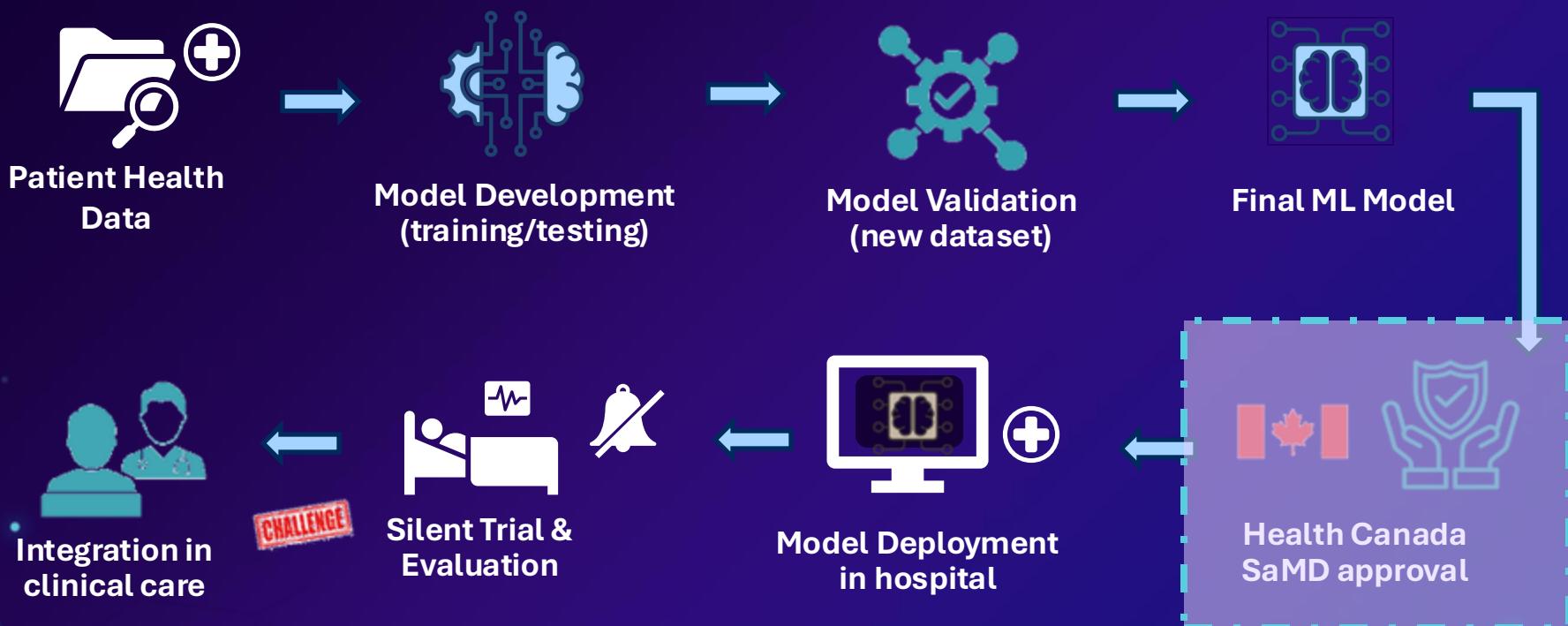
AI models that
are deployed

AI Models that
improve**
healthcare



Fewer and fewer models make it to these later stages

How does an ML model become clinical?



How does an ML model become clinical?



Integration in
clinical care



Improving
Outcomes?

What you think are some challenges to model deployment in healthcare?

Discussion Question

Barriers to Model Deployment

1. Misalignment with clinical priorities
2. Data quality and access
3. Lack of explainability
4. Generalizability and external validity
5. Lack of integration with clinical workflows
6. Regulatory and legal uncertainty
7. Ethical and equity concerns
8. Model maintenance and drift

Considerations for Implementing AI in Healthcare

Data	Are the data needed for the algorithm readily available and in an extractable format?
Infrastructure	Can relevant data be extracted in real time?
	Are there adequate infrastructure and computing resources available to host a cloud-based analytics and storage platform?
Interface	How will the clinical team be made aware of these predictors (i.e., is a custom dashboard integrated into the EHR required?)
	How can the clinical team understand how the algorithm made this prediction (i.e., model explainability)?

Considerations for Implementing AI in Healthcare

Continued...

End-Users	Which clinical team member(s) are most appropriate to receive the risk prediction? What is their level of trust in the model?
	What is the risk of alert fatigue, burnout, or a decrease in algorithmic compliance over time?
Clinical Context	Can an action plan be implemented based on the risk prediction? Are there resources available for the clinical team to action prediction?
Monitoring	How will clinical end-users or hospital leadership know whether the model continues to perform well overtime? What happens if performance or compliance degrades over time?

Deployment Barriers Have Changed

Early Barriers

- Lack of favorable workflow
- Slow speed of computation
- Unrealistic expectations



Current Barriers

- Privacy and security
- Deployment accuracy
- Design/User experience
- Reliability and trust
- Ethics/Equitable benefit



What are some solutions to these deployment barriers?

What are some solutions to Deployment Barriers?

- Training & Education
- Interdisciplinary design team
- Clear communication
- Iterative clinical feedback
- Regulatory compliance



**When is the best time to address
these barriers?**

02

Case Study

Developing an AI Model to Assist with Blood Provision in Trauma



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Traumatic Injuries



Trauma Bay



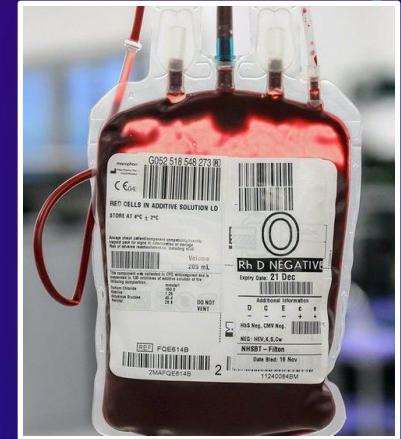
<https://www.theglobeandmail.com/canada/article-a-day-in-the-life-of-a-toronto-trauma-nurse-when-every-minute-counts/>



<https://unityhealth.to/2020/01/new-trauma-bay-at-st-michaels-hospital-shows-the-impact-of-simulations-on-hospital-design/>

Blood Transfusion in Trauma

- Providing appropriate and timely transfusion therapy if critically for trauma resuscitation
- Coagulopathy is multi-factorial and heterogeneous
- Current one-size-fits-all approach to resuscitation may not be suitable for every patient
- **Rotational thromboelastometry (ROTEM):** Blood test that measures several clotting parameters to guide patient-specific transfusion needs



<https://www.bbc.co.uk/news/uk-england-london-63986225>



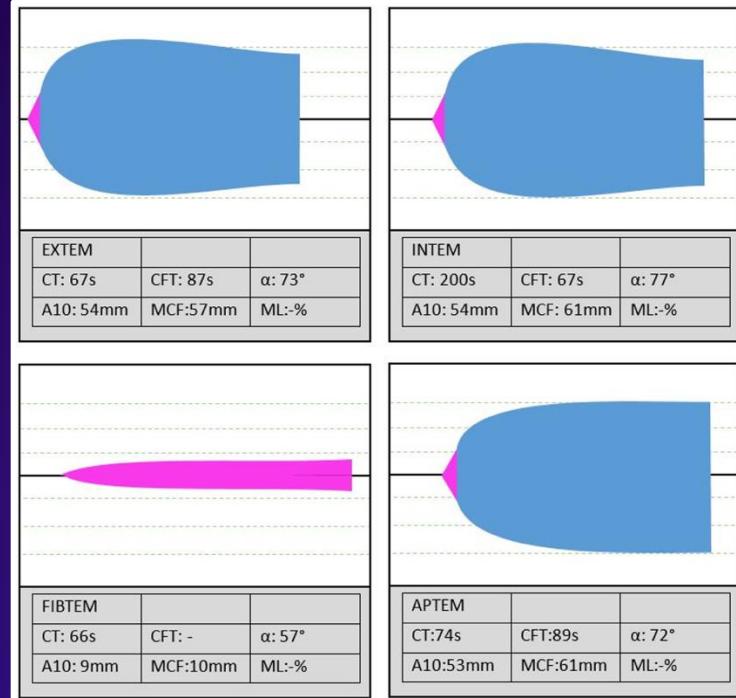
How does ROTEM work?

- Blood sample is put into the machine
 - Machine analyzes the blood
 - ROTEM outputs guide transfusion of:
 1. Platelets
 2. Fibrinogen concentrate
 3. Tranexamic acid (TXA)
 4. Fresh Frozen Plasma
-



ROTEM Outputs are cognitively challenging to interpret

This can limit adherence clinically, particularly during acute trauma resuscitation.



<https://emtontawabog.com/2020/09/rotem-in-trauma-blood-is-thicker-with-wine-part-2/>

ROTEM is hard to understand

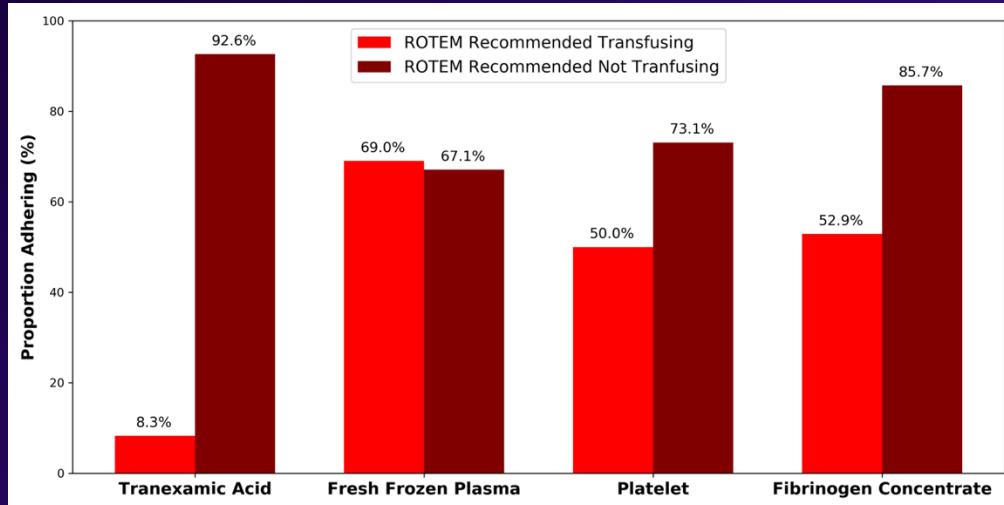


Figure 2. Adherence by blood product to ROTEM based on whether recommendation is transfusion or no transfusion (N=446).



Manuscript under
peer review

ROTEM is hard to understand

*Especially when
the patient has
complex
transfusion needs*

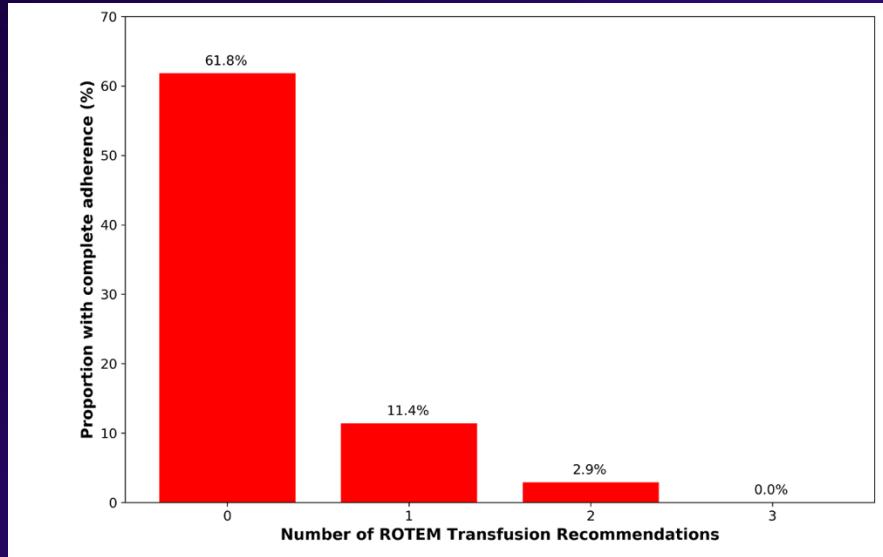


Figure 3. Complete adherence by number of ROTEM recommendations (N=446).



Manuscript under
peer review

03

Cultivating Success

Key inflection points for developing a deployable clinical model



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Key Inflection Points

Careful consideration of the following is needed for success

1. Clinical scenario
2. Data available
3. Prediction time window
4. Model pipeline
5. ***User interface and human-computer interactions***
6. User training and trust
7. Reporting and liability considerations
8. Post-deployment monitoring



*Practical
Example!*

Discussed with a case study

Human-Centered Design in ML

- An approach that aims to create AI tools that are usable, ethical, and meaningful for the humans who interact with them – whether clinicians, patients, researchers, or others
- To do so, prioritizes people/s needs, values, contexts, and behaviour throughout the development and deployment of ML systems. It aims to create

Human-Centered Design in ML

Human-Centered AI (HCAI) Framework

By Ben Shneiderman

- Encourages systems that **augment** rather than replace human intelligence.
- Three pillars: **Reliability**, **Safety**, and **Trustworthiness**.



**Let's apply these considerations
to our case study**

#1. Clinical Scenario

Identifying a clinical scenario with an actionable, clinically relevant problem



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Identifying an Actionable Clinical Need

What makes a clinical need "actionable"?

If the model's output changes what a clinician (or patient) does – and that change has the potential to improve care

Identifying an Actionable Clinical Need

Ask Yourself



Will this prediction change what the clinician does?



Is there something specific and beneficial a clinician/patient/caregiver can do in response?



Can that action be delivered within the time window?

What do we mean by “changing care”?

1. Improve patient outcomes
2. Improve patient experience
3. Improve efficiency (profit?)
4. Improve resource allocation
5. Improve physician experience

And more!?

Examples of (Non-) Actionable Problem

Actionable or not?

**Predicting sepsis onset
in hospitalized patients**

Actionable

Early detection can
prompt immediate
evaluation, labs,
antibiotics, and fluids

Examples of (Non-) Actionable Problems

Actionable or not?

**Inferring patient's
emotions from EHR text**

Not Actionable

Hard to verify or act on in
a standardized, safe, or
equitable way

Examples of (Non-) Actionable Problems

Actionable or not?

Predicting diagnosis in
a neurodegenerative
disorder with no
treatment

Not Actionable

No intervention to offer,
may not benefit patient to
know earlier (unless there
are patient supports that
we can provide)

Examples of (Non-) Actionable Problem

Actionable or not?

**Classifying diabetic
retinopathy from retinal
images**

Actionable

Can trigger referrals to
ophthalmology or
expedite treatment

Examples of (Non-) Actionable Problem

Actionable or not?

**Identifying patients at
high risk of
readmission**

Actionable

Enables transitional care
planning, early follow-up,
or case management



CHAR
patient
demog

Using his
volumes
arrive to
advance



Exp
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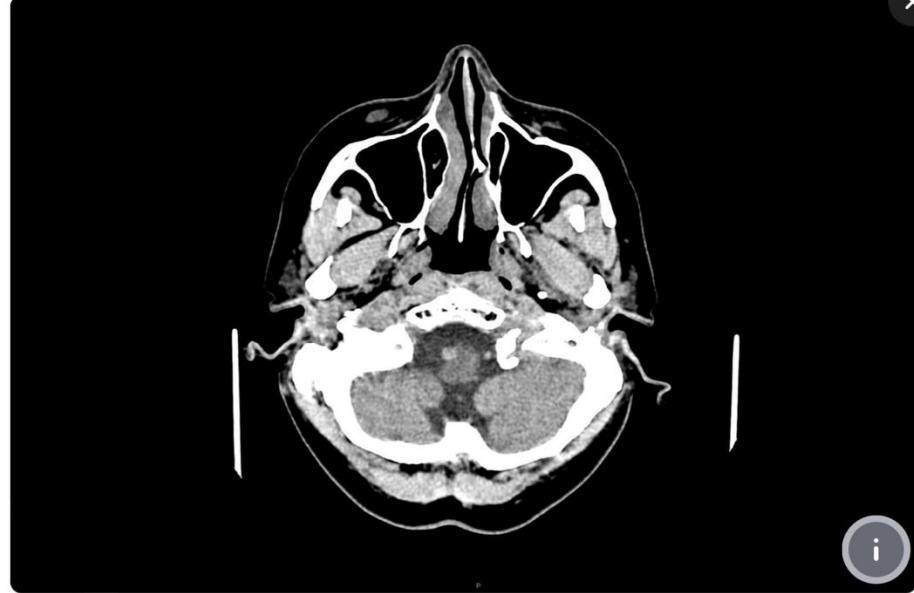
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The Ris
identifie
blood st

There are i
Emergenc
response -
administra

An interpro
health disc
occupation
absences &



Brain Bleed Detection tool

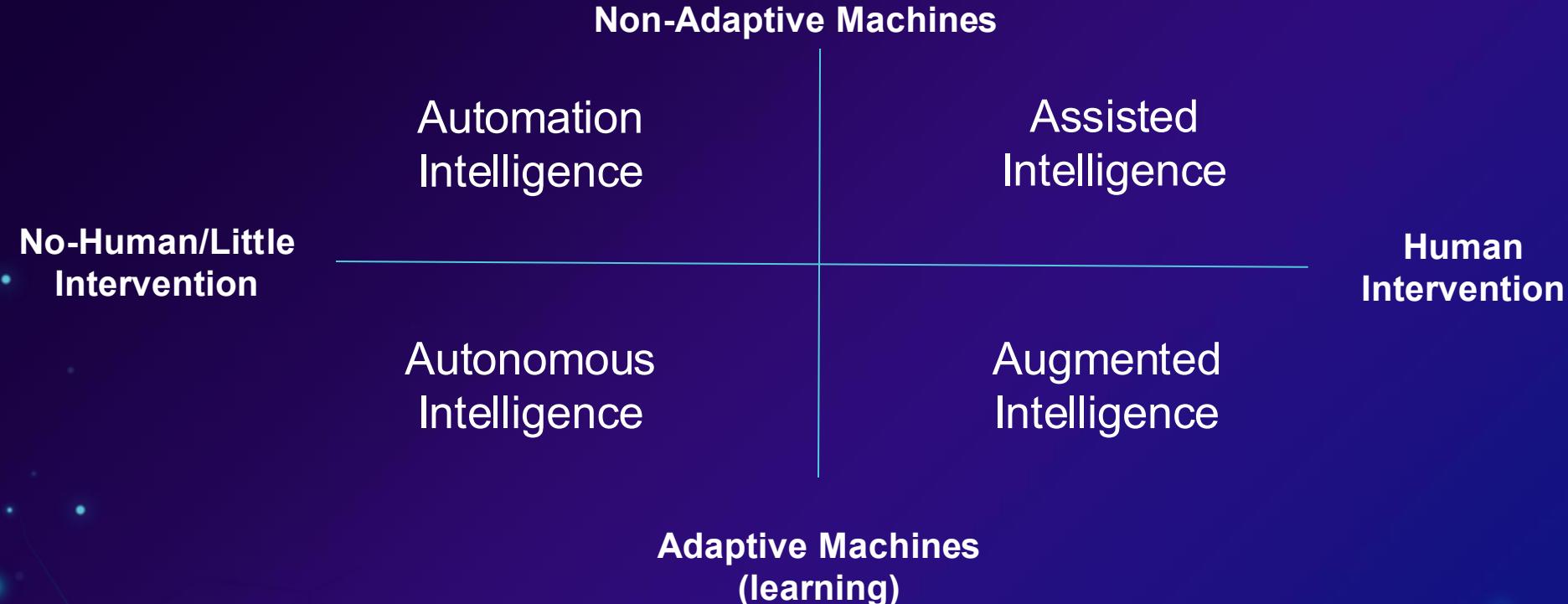
This AI solution looks at the CT scans for St. Michael's Emergency Department patients who come in with a head injury and predicts whether the patient has an intracranial hemorrhage – also known as a brain bleed. The predictions are flagged to care providers so they can assess and give faster diagnoses and treatment.

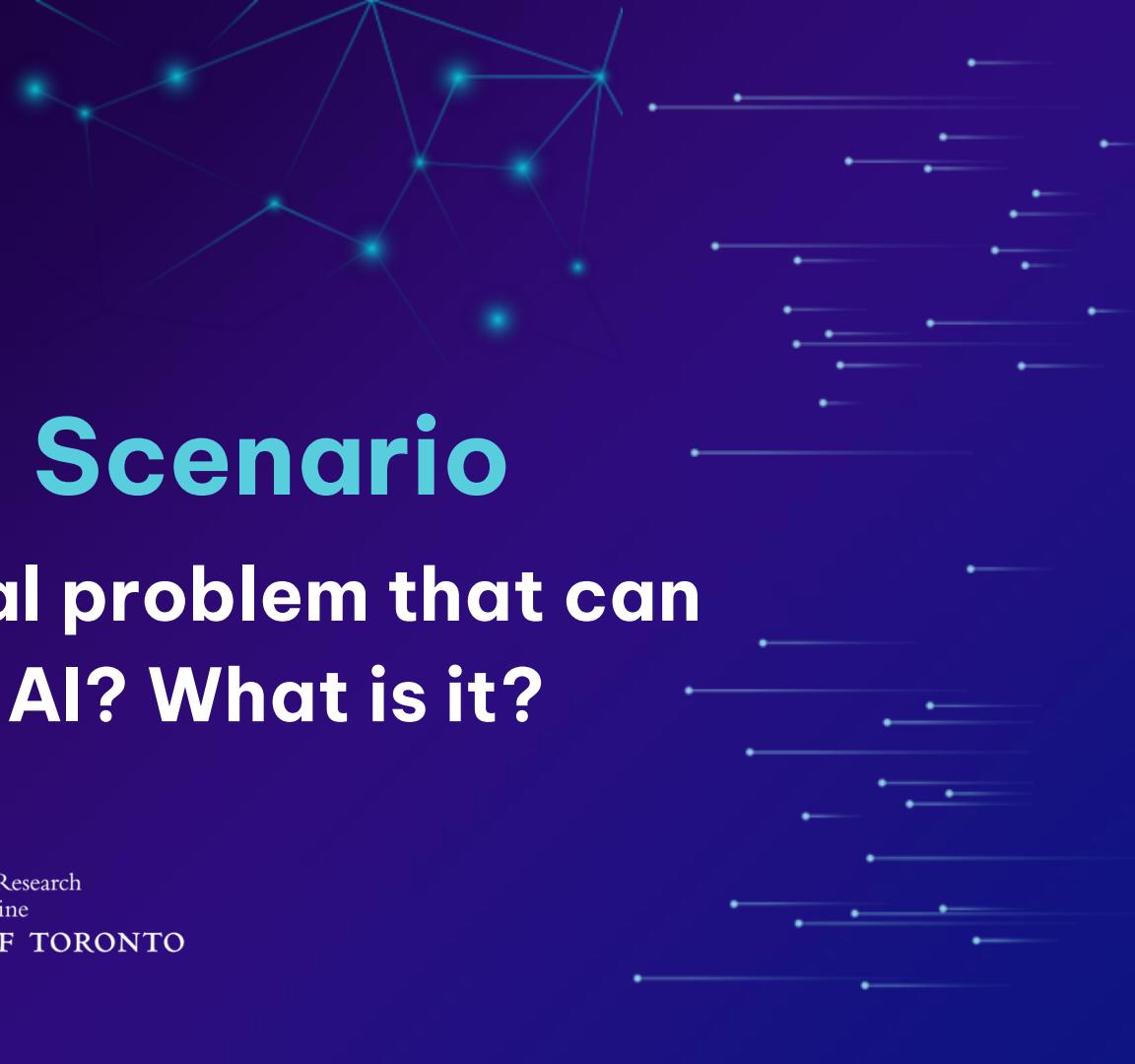
Decision-Support vs. Decision-Making

Clarify whether the goal is to support vs. replace clinicians

Feature	Decision-Support	Decision-Making
Role	Assist clinicians	Replace or automate human decision
Human oversight	Always present	May be minimal or absent
Risk level	Lower	Higher
Regulatory oversight	Lower bar	Higher bar

Four Types of Intelligence in AI





Applying this to
our case study

#1. Clinical Scenario

Is there a clinical problem that can
be improved by AI? What is it?



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#2. Data Available

Determining what data is available
to train and run the model



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What Data Exists?

Data available to train a model might not be the same as data available clinically

Sources can include

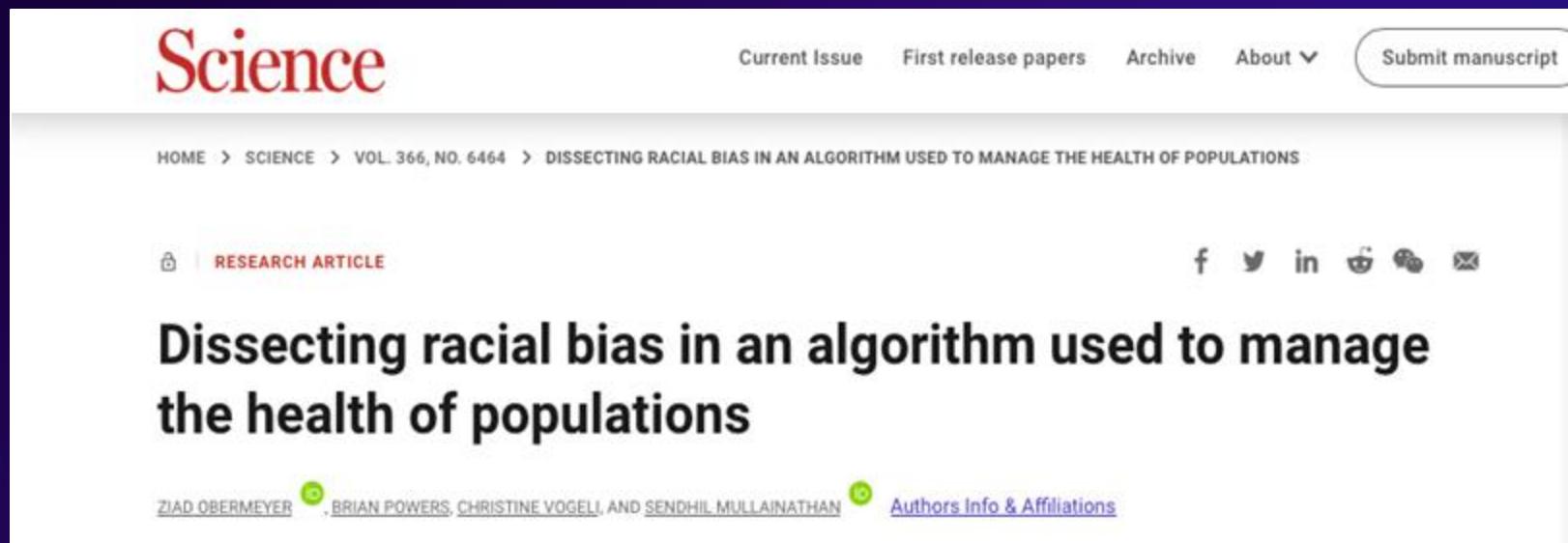
- Hospital discharge records
- Physician billing claims
- Emergency department visits
- Prescription drug databases
- Provincial or national insurance records
- Disease registries – designed for quality improvement or research

Health Data Quality

- One of the most critical success factors
- Poor quality can introduce bias and reduce generalizability (impact on performance may not be seen until deployment)
- Quality of development and deployment data likely different

Health Data Quality

An example of the importance of label quality – multimorbidity



The screenshot shows a web page from the journal **Science**. At the top, there is a navigation bar with links for "Current Issue", "First release papers", "Archive", "About", and a button for "Submit manuscript". Below the navigation bar, the URL indicates the article is from "VOL. 366, NO. 6464". The main title of the article is "Dissecting racial bias in an algorithm used to manage the health of populations". Below the title, the authors listed are ZIAD OBERMEYER, BRIAN POWERS, CHRISTINE VOGELI, and SENDHIL MULLAINATHAN. There is also a link to "Authors Info & Affiliations". Social media sharing icons for Facebook, Twitter, LinkedIn, and others are visible on the right side of the article title.

Health Data Quality

An example of the importance of label quality – multimorbidity

Cost of previous
healthcare



Need for future
healthcare

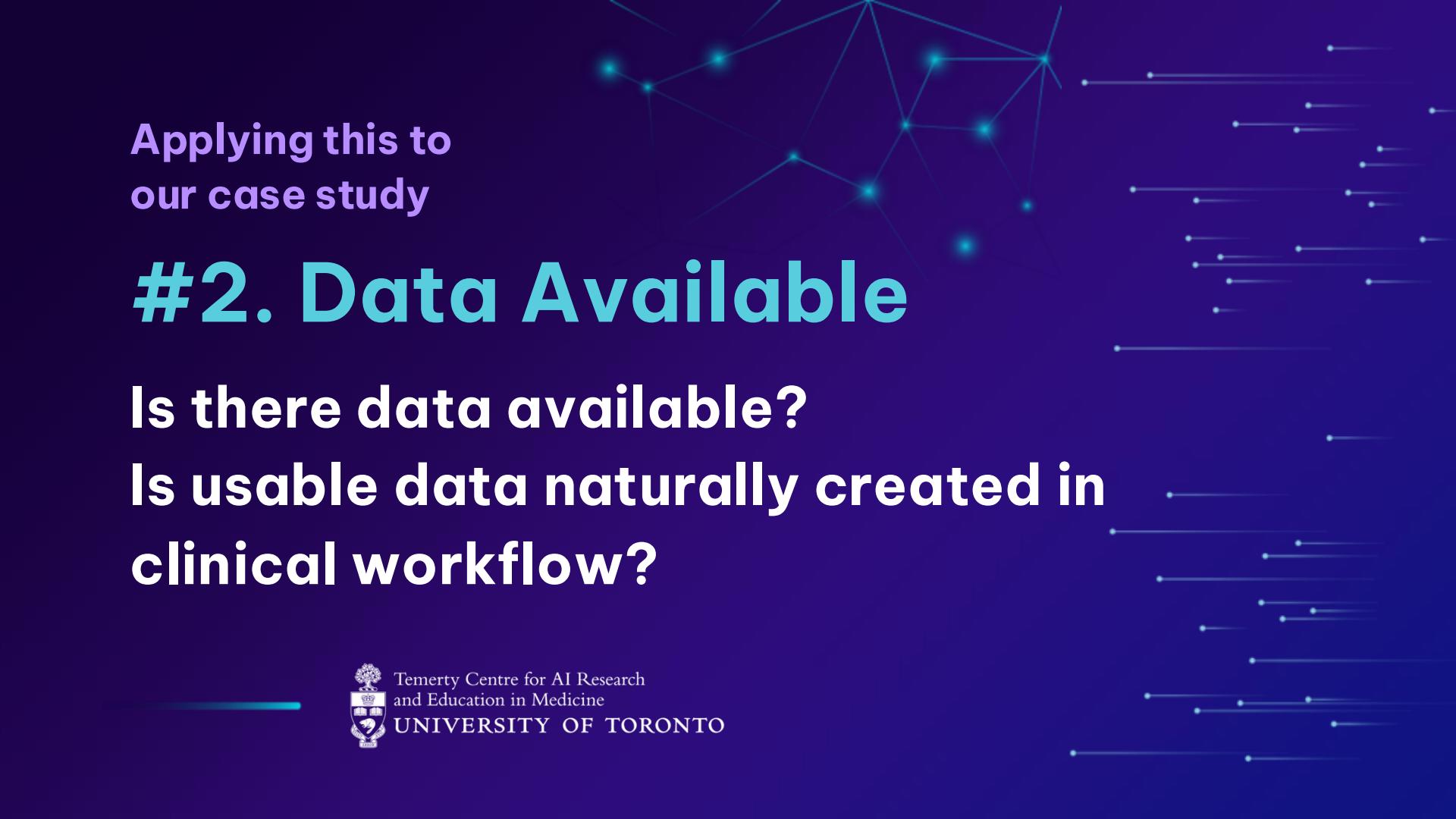
Health Data Quality



*An example of the
importance of label quality
– asthma diagnosis*

Health Data Quality Considerations

- **Completeness** – what is missing? Is missingness reflective of normal practice? Could missingness be a valuable modelling signal
- **Accuracy** – includes of label (ground truth), feature values, feature/label timestamps
- **Data leakage** – any features affected by the label?
- **Standardization** – are units or diagnostic codes harmonized? Have any of these changed?
- **Representativeness** – is the data represented of the people and medical conditions you want to capture?
- **Bias in Source data** – could sociocultural biases be reflected in how the data is collected / compiled

A dark blue background featuring a complex network graph composed of numerous glowing teal and white nodes connected by thin lines, creating a sense of data flow and connectivity.

**Applying this to
our case study**

#2. Data Available

Is there data available?

**Is usable data naturally created in
clinical workflow?**



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Training a Model on Blood Products Administered...



#3. Prediction Time Window

Timeframe of clinical problem and timepoint(s) at which prediction is relevant



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3. Prediction Time Window

Importance of defining the prediction horizon



Considerations include:

- Clinical workflows and decision timelines
- Intervention effectiveness windows
- Time constraints in real-world settings

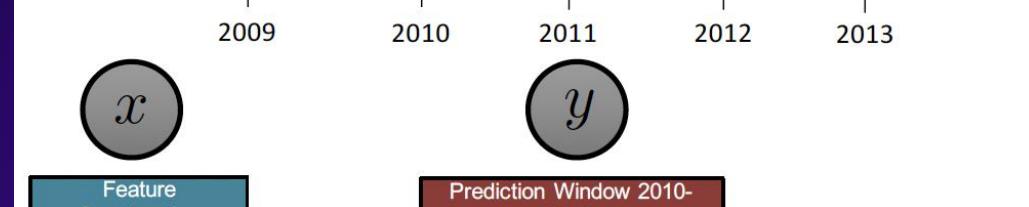
Prediction Time Window

Which of the following is the best prediction time window for a healthcare ML model?

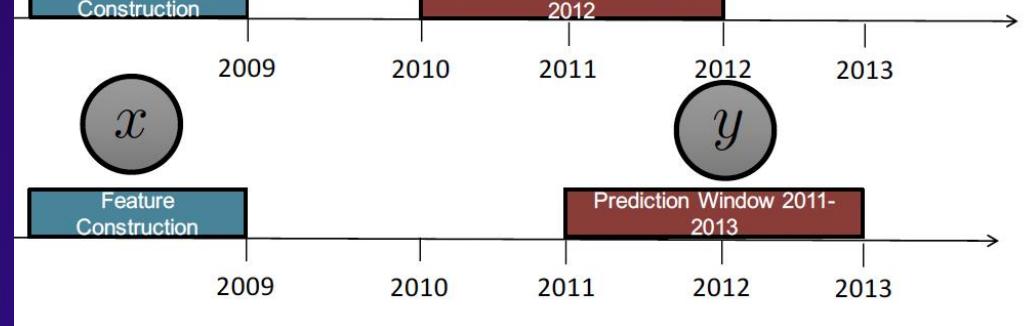
Option A



Option B



Option C





Applying this to
our case study

#3. Prediction Time Window

When is the information needed for the clinical decision?

Is there time for an actionable change?



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Prediction Time Window for ROTEM

- Golden hour of trauma
- Blood is analyzed as soon as possible
- ROTEM analysis takes 5-15min
- ROTEM output is more relevant at time of analysis (blood clotting values will change with administration of blood products)\
- ROTEM results would NOT be used to guide transfusion >24 hours after analysis



*Are you
predicting what
ROTEM will say?*

*Are you
interpreting the
ROTEM output?*

#4. Model Pipeline

Developing the *right* model



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Model Input and Output

Considerations include:

- Is input image or tabular based? Other format?
- Is output categorical or numerical (regression vs. classification)?

What type of Model are you Developing?

Output

Tool user

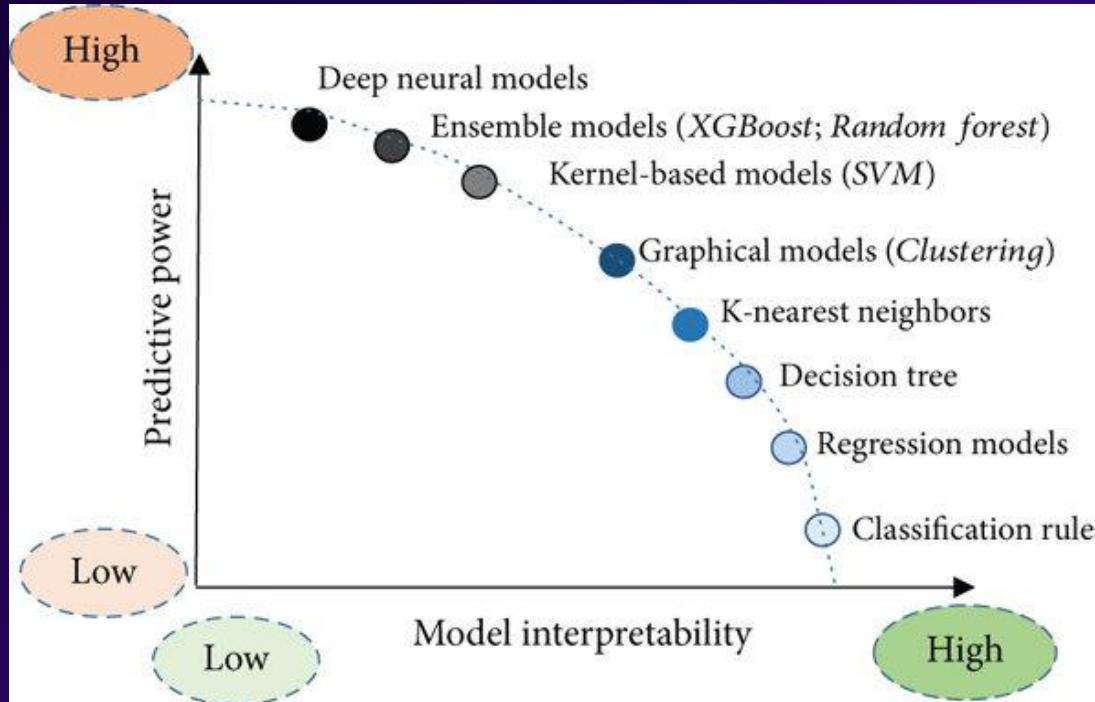
Healthcare professional facing,
generative AI model

Patient professional facing,
generative AI model

Healthcare professional facing,
non-generative AI model

Patient professional facing,
non-generative AI model

Predictive Power vs. Interpretability

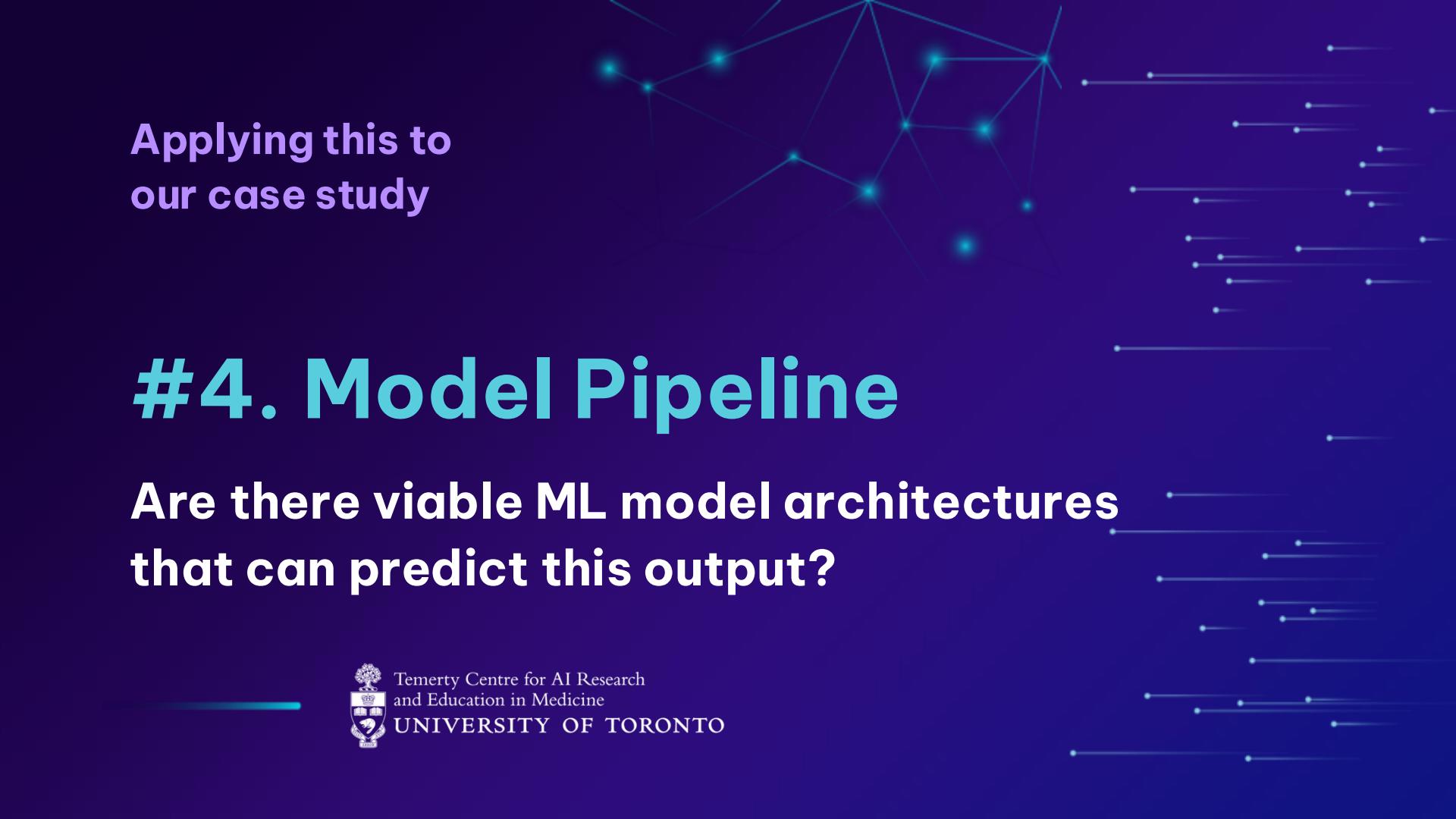


Computational Power vs. Simplicity



The image shows a screenshot of a medRxiv preprint page. The header features the medRxiv logo and the text "THE PREPRINT SERVER FOR HEALTH SCIENCES". Below the header, the title of the preprint is displayed: "DynaMELD: A Dynamic Model of End-Stage Liver Disease for Equitable Prioritization". The authors listed are Michael J. Cooper, Xiang Gao, Xun Zhao, Dariia Khoroshchuk, Yingke Wang, Amirhossein Azhie, Maryam Naghibzadeh, Sandra Holdsworth, Jed Adam Gross, Michael Brudno, Jordan J. Feld, Elmar Jaeckel, Gideon Hirschfield, Rahul G. Krishnan, Mamatha Bhat. The DOI provided is <https://doi.org/10.1101/2024.11.19.24316852>. A note at the bottom states: "This article is a preprint and has not been peer-reviewed [what does this mean?]. It reports new medical research that has yet to be evaluated and so should not be used to guide clinical practice." Navigation links at the bottom include "Abstract", "Full Text", "Info/History", "Metrics", and "Preview PDF".

<https://www.medrxiv.org/content/10.1101/2024.11.19.24316852v1>

A dark blue background featuring a complex network graph in the upper right corner. The graph consists of numerous small, glowing cyan dots connected by thin, light blue lines, resembling a neural network or a molecular structure.

**Applying this to
our case study**

#4. Model Pipeline

**Are there viable ML model architectures
that can predict this output?**



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Can ML interpret ROTEM?

Review | [Open access](#) | Published

Artificial intelligence in hemorrhagic trauma

Henry T. Peng , M. Musaab Siddiqui, Andrew Beckett

Military Medical Research 10, Article 9309 | DOI: 10.1007/s43892-024-00438-5 | Published online: 10 October 2024

9309 Accesses | 30 Citations

 A [Commentary](#) to this article was published

INDEPENDENT SUBMISSIONS

Predicting blood transfusion following traumatic injury using machine learning models: A systematic review and narrative synthesis

Oakley, William MSc; Tandle, Sankalp MBChB; Perkins, Zane PhD, FRCS; Marsden, Max PhD, FRCS

[Author Information](#) 

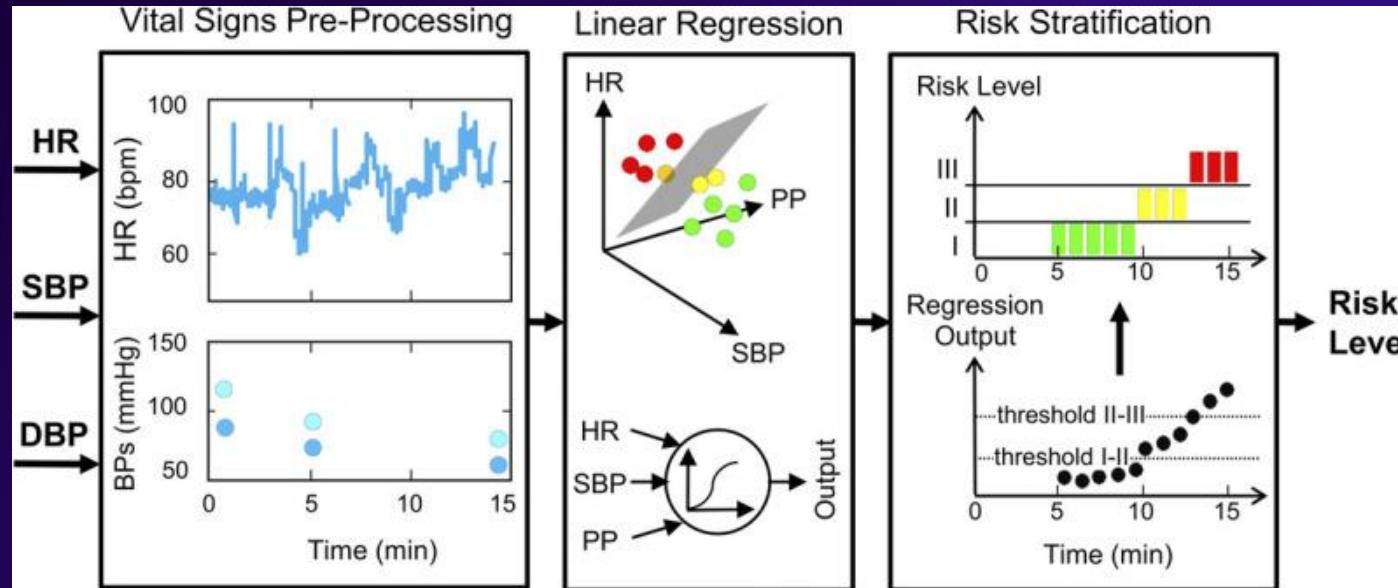
Journal of Trauma and Acute Care Surgery 97(4):p 651-659, October 2024. | DOI: 10.1097/TA.0000000000004385

BUY

SDC

INFOGRAPHIC

Good performance, but deployment?



APPRAISE-HRI Model

Stallings et al. 2023. Shock.

What Type of Model would you Develop?

Healthcare professional facing,
generative AI model

Patient professional facing,
generative AI model

Healthcare professional facing,
non-generative AI model

Patient professional facing,
non-generative AI model

Most has been here...

#5. User Interface & Human-Computer Interactions



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User Interfaces (UI)

- **UI**: the point of interaction between a human and computer system.
- UI includes all the visual elements and processes that allow users to communicate with and operate a system/model,
- The UI can take many forms – apps, websites, ML tool in a clinical setting
- Key consideration in developing a UI is who will be using it and what they will need to do with the insight

Key Components of UI

- **Input controls** – Buttons, forms, sliders, checkbox (automatic input?)
- **Navigation** – Menus, tabs, breadcrumbs
- **Information displays** – Graphs, tables, alerts
- **Feedback mechanisms...**

Key UI Design Pitfalls

- Too much data, too little context
- Overloading alerts
- Ignoring user role differences (nurse ≠ MD ≠ admin)



Great UI can make or break adoption in Healthcare

UX vs. UI

UX: User Experience

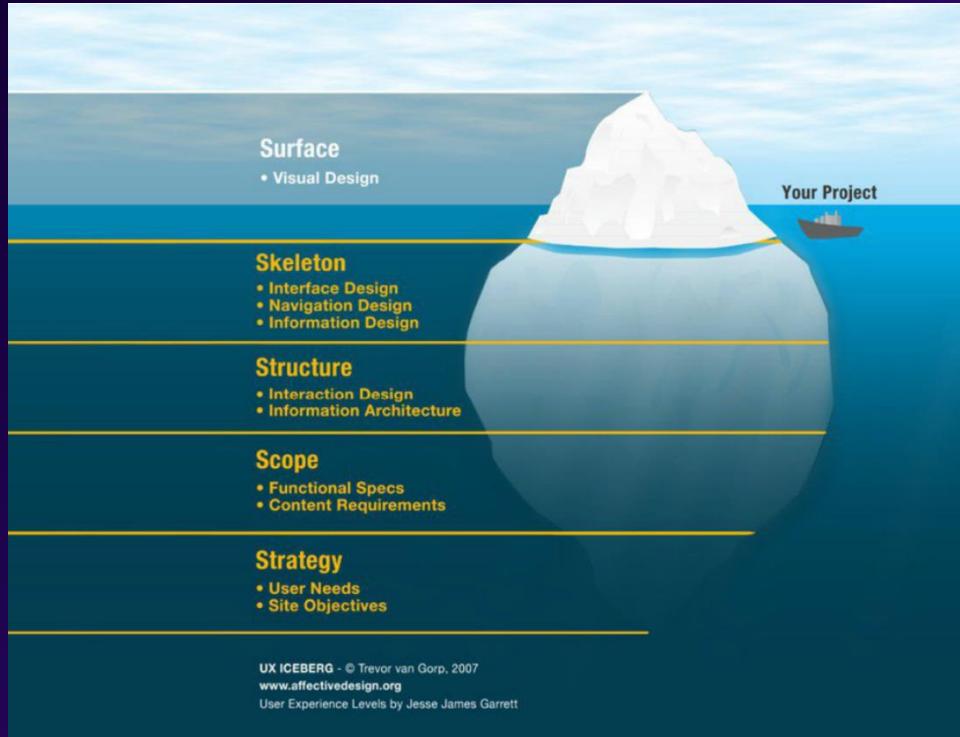
The overall interaction with a product or system – includes how they feel, how easy it is to accomplish tasks, and whether their needs are met efficiently and enjoyably



UI: User Interface

The look and feel of the product's interface – the visual design and layout of elements like buttons, colors, typography, spacing, and interactive components.

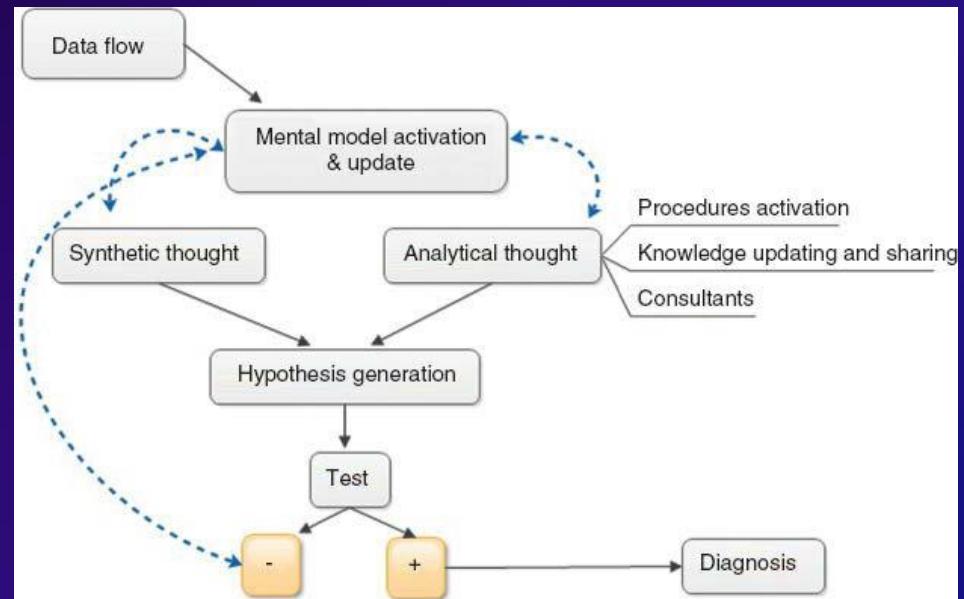
Levels of the UX Design Process



Starts at the
bottom

Recognizing the Clinician's Mental Model

- **Mental Model:** way of conceptualizing how they interpret data
- Important re: how they expect a tool to behave



https://www.researchgate.net/figure/Mental-model-is-the-physicians-cognitive-structure-that-incorporates-and-gives-sense-to_fig1_264676002

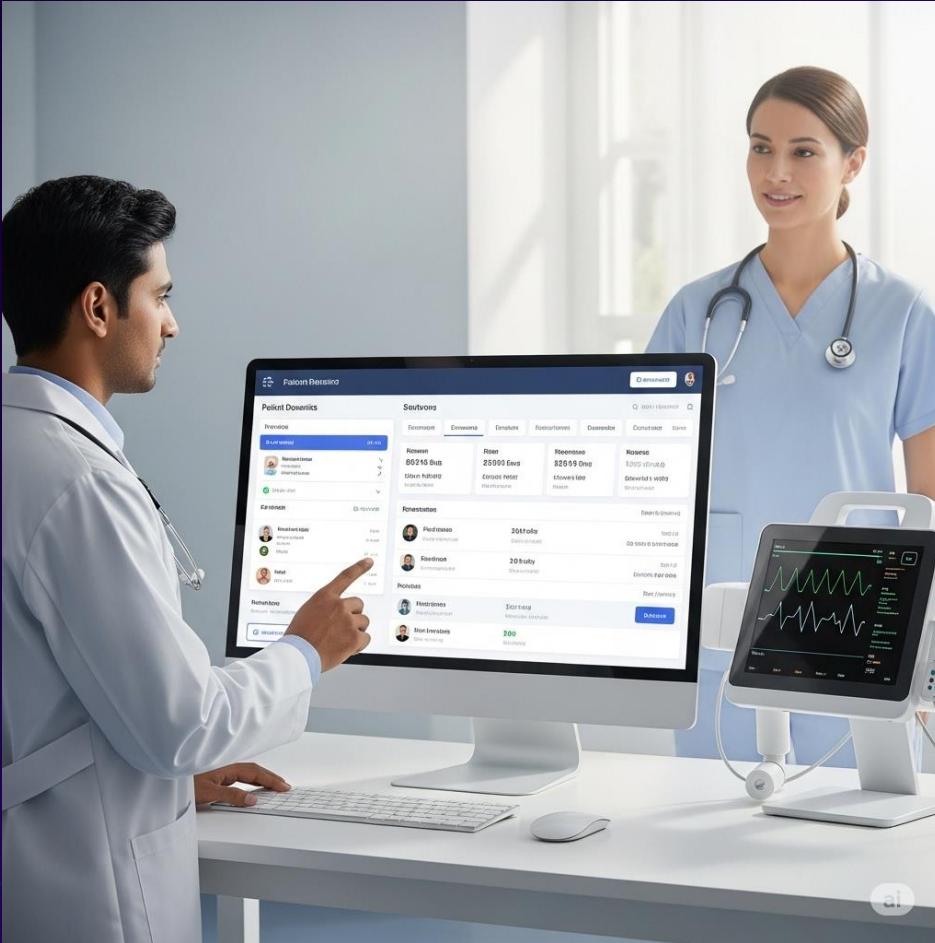


Image Generated by Gemini

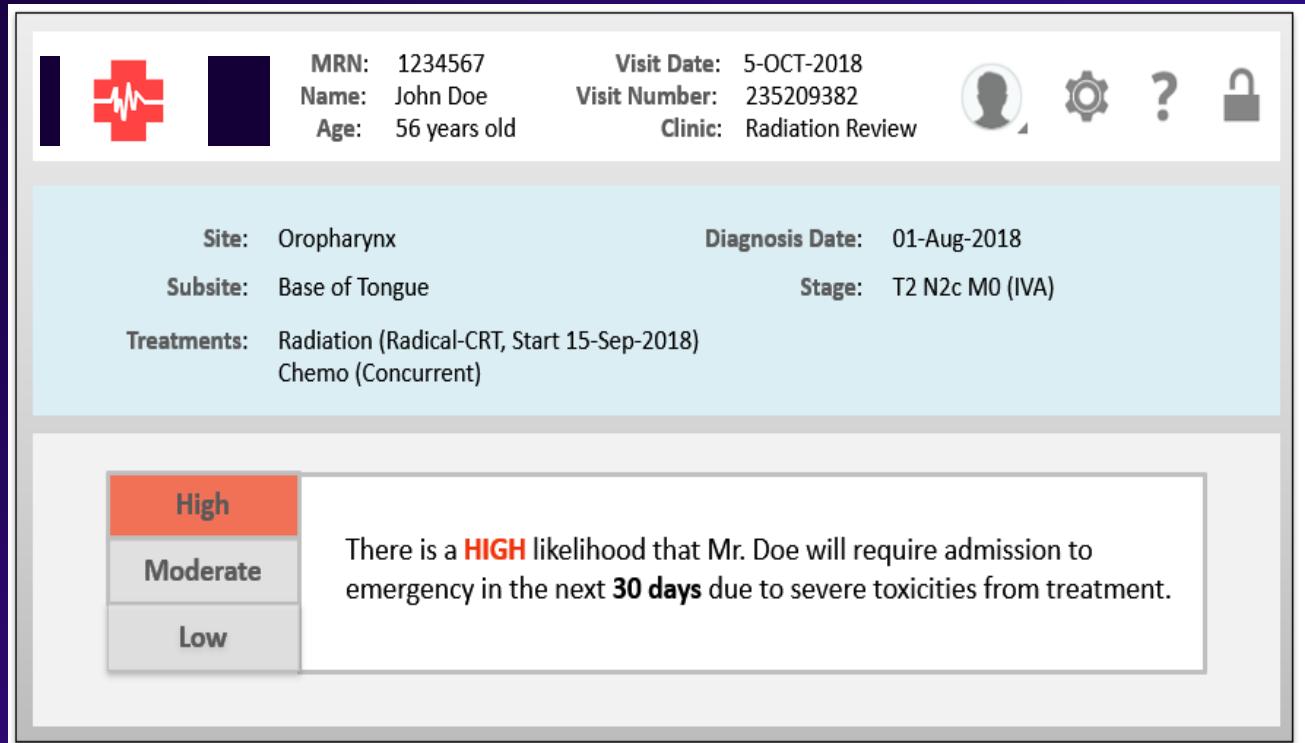
EHR Integration is Key

- Stand alone dashboards often fail
- Workflow-aware design is key

Anatomy of a Clinician-Facing AI Tool

What is good about this interface?

- What could be improved?



The interface displays the following information:

Patient Identification:
MRN: 1234567
Name: John Doe
Age: 56 years old

Visit Details:
Visit Date: 5-OCT-2018
Visit Number: 235209382
Clinic: Radiation Review

Treatment Summary:
Site: Oropharynx
Subsite: Base of Tongue
Diagnosis Date: 01-Aug-2018
Stage: T2 N2c M0 (IVA)
Treatments: Radiation (Radical-CRT, Start 15-Sep-2018)
Chemo (Concurrent)

Risk Prediction Card:

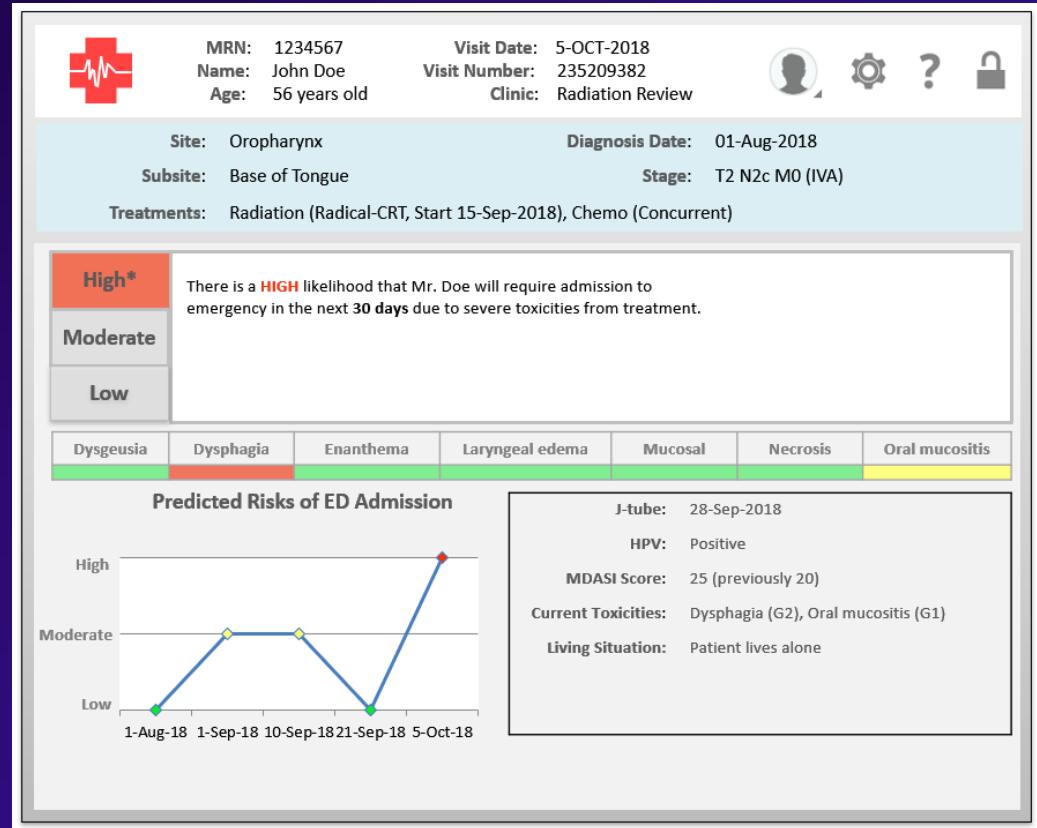
High	
Moderate	
Low	

There is a **HIGH** likelihood that Mr. Doe will require admission to emergency in the next **30 days** due to severe toxicities from treatment.

Anatomy of a Clinician-Facing AI Tool

What is good about this interface?

What could be improved?



Anatomy of a Clinician-Facing AI Tool

What is good about
this interface?

What could be
improved?

 MRN: 1234567 Visit Date: 5-OCT-2018
Name: John Doe Visit Number: 235209382
Age: 56 years old Clinic: Radiation Review

Site: Oropharynx	Diagnosis Date: 01-Aug-2018
Subsite: Base of Tongue	Stage: T2 N2c M0 (IVA)
Treatments: Radiation (Radical-CRT, Start 15-Sep-2018), Chemo (Concurrent)	

High*

There is a **HIGH (78%)*** likelihood that Mr. Doe will require admission to emergency in the next **30 days** due to severe toxicities from treatment.

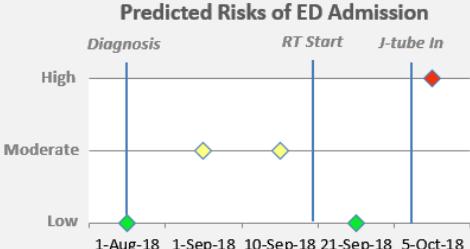
Recommendation: Refer Mr. Doe to the Radiation Nurse Clinic (RNC) for close monitoring and education to help manage symptoms.

** Calculated on 04-OCT-2018 23:00*

Agree, refer to RNC
Agree, other action
Disagree

Dysgeusia	Dysphagia	Enanthema	Laryngeal edema	Mucosal	Necrosis	Oral mucositis
-----------	-----------	-----------	-----------------	---------	----------	----------------

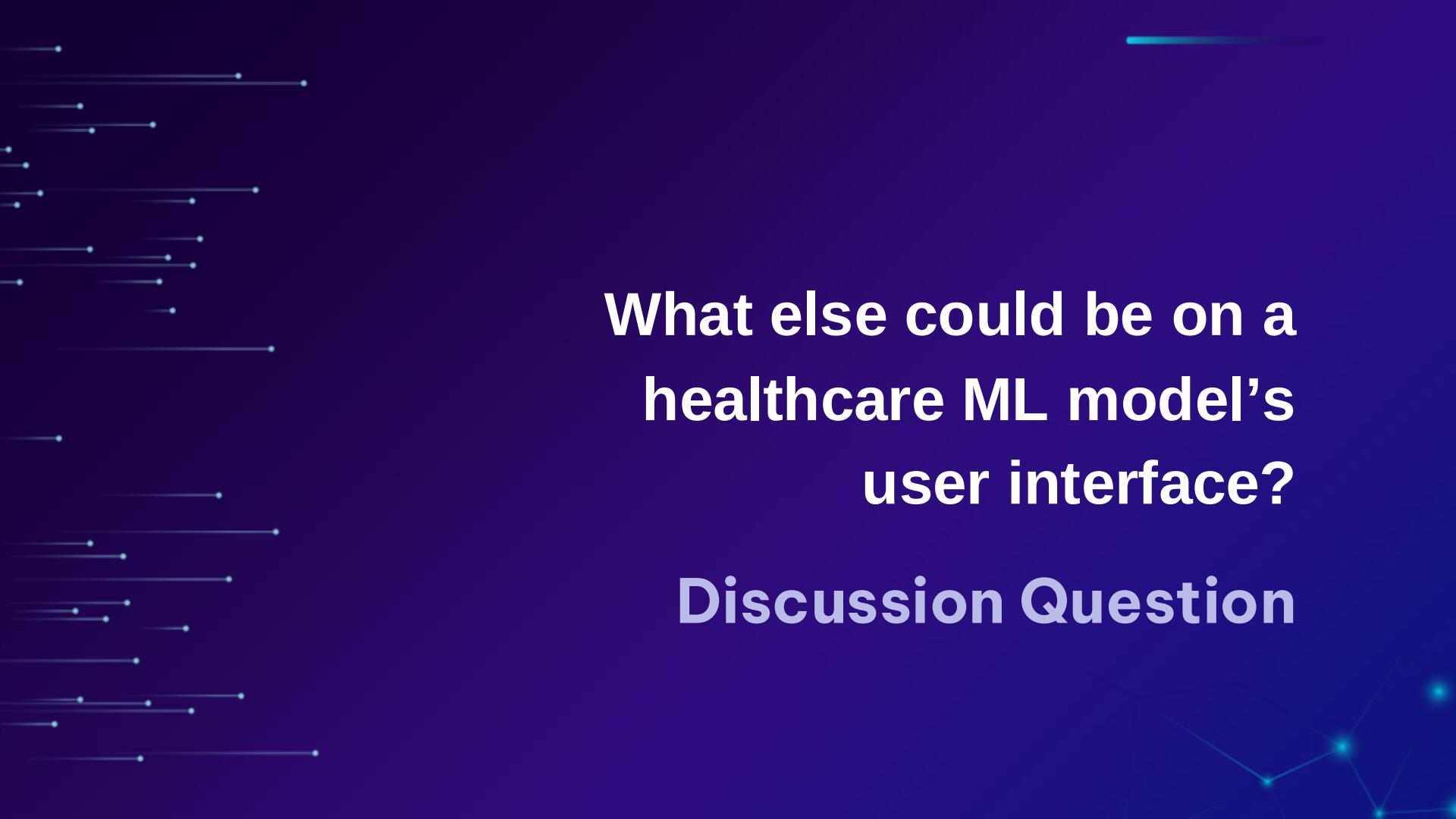
Predicted Risks of ED Admission



 Predictions utilizes clinical data from MOSIAQ, PRO data from DART and RT planning data from Pinnacle and Imaging from PACS. [Reference to publications](#)

J-tube: 28-Sep-2018
HPV: Positive
MDASI Score: 25 (previously 20)
Current Toxicities: Dysphagia (G2), Oral mucositis (G1)
Living Situation: Patient lives alone
Smoking Status: Current smoker
ECOG: 2 – Ambulatory and capable of all self-care

Modified Material From: Gillbank P, et al. Designing for Physician Trust:
Toward a Machine Learning Decision Aid for Radiation Toxicity Risk:
Ergonomics in Design., 2019. doi:10.1177/1064804619896172



What else could be on a
healthcare ML model's
user interface?

Discussion Question

Consider Different UI Needs for:

Healthcare professional facing,
generative AI model

Patient professional facing,
generative AI model

Healthcare professional facing,
non-generative AI model

Patient professional facing,
non-generative AI model

Labeling & Terminology on UI

- Use clinical language (“readmission risk” vs. “output=0.78”)
- Use units that are familiar (% , days, mg/dL)
- Avoid ML jargon & include definitions where needed
- Prevent over automation... “AI assist” vs. “AI decide”

Conveying Uncertainty in Model Output

Methods:

- Confidence intervals
- Wording (e.g., “likely”, “possible”)

Discussion Question:

How much uncertainty is too much uncertainty?

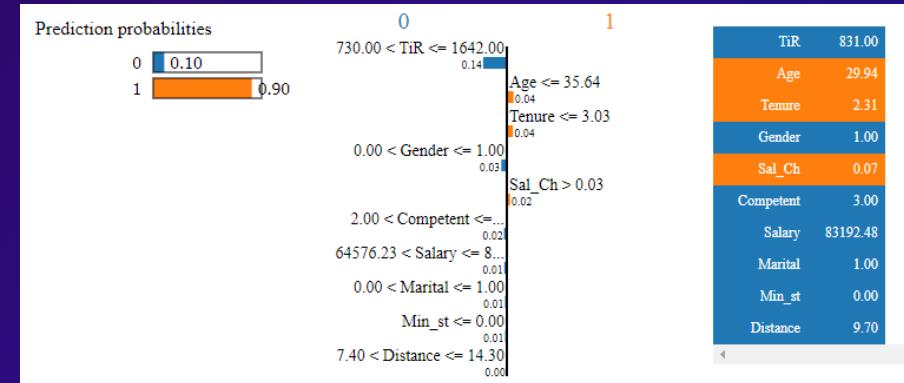
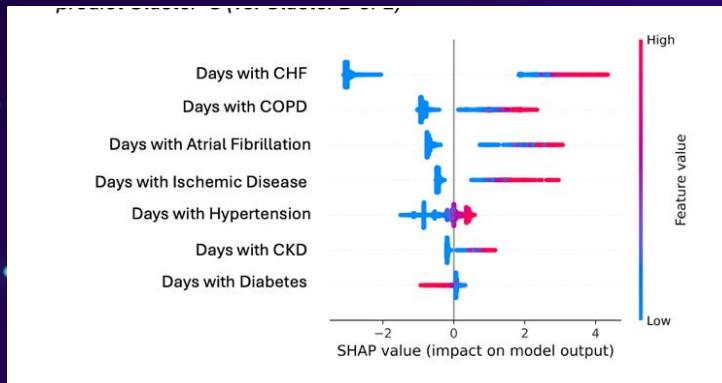
Visual Design Basics

- Visualize output (e.g., probability sliders, traffic lights)
- Hierarchy design structure (e.g., bolding, grouping)
- Appropriate color schemes (e.g., red/green caution)
- Effective use of white space

Including Explainable Elements:

Common approaches for model explainability:

- SHAP: Feature importance visualization
- LIME: Local surrogate models
- Counterfactuals “What if?” Scenarios



<https://github.com/marcotcr/lime/issues/246>

Are these methods understandable to clinician users?

Interactivity & Customization

Clinically Relevant Examples:

- Filters
- Time windows
- Patient subgroups

Clinicians should control the lens, not the model

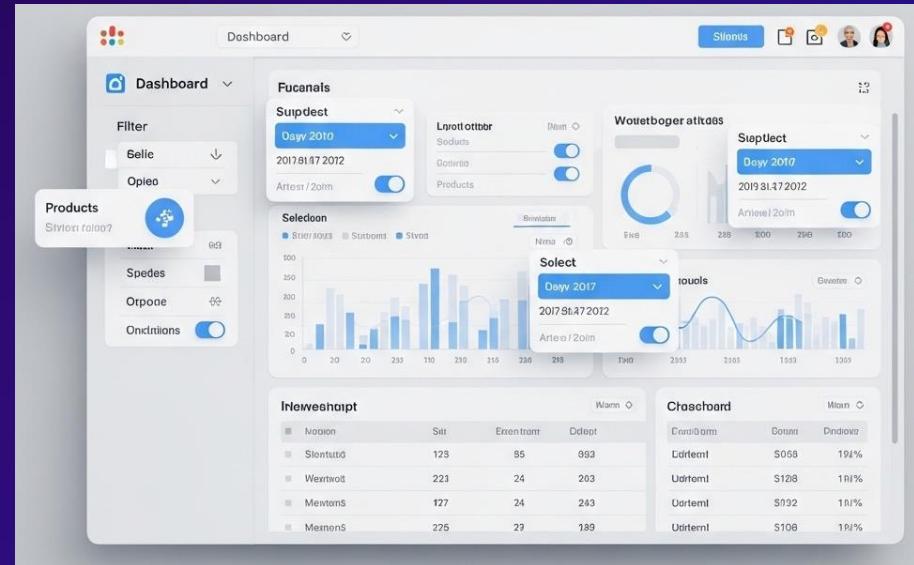
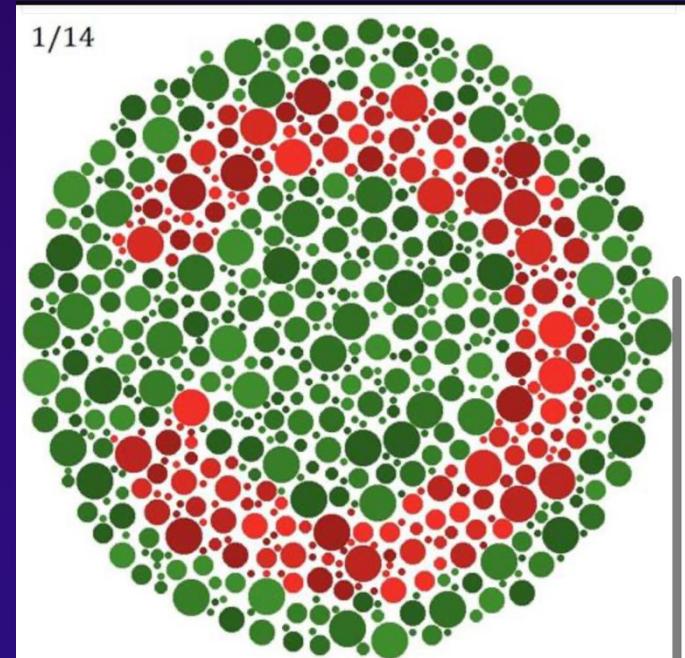


Image Generated by Gemini

Accessibility & Usability

- Font size, color blindness
- Mouse-free navigation
- Screen-reader compatibility



A11y Principles in Clinical Settings



Perceivable

Information and UI must be presented in ways users can perceive (regardless of abilities)



Operable

Users must be able to navigate and interact with interfaces regardless of physical ability



Understandable

Interfaces and content should be clear and predictable

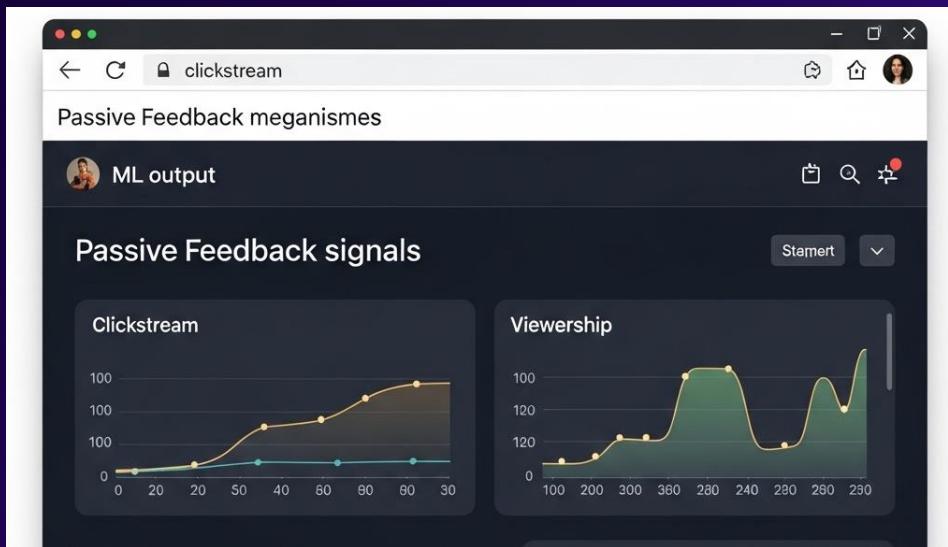


Robust

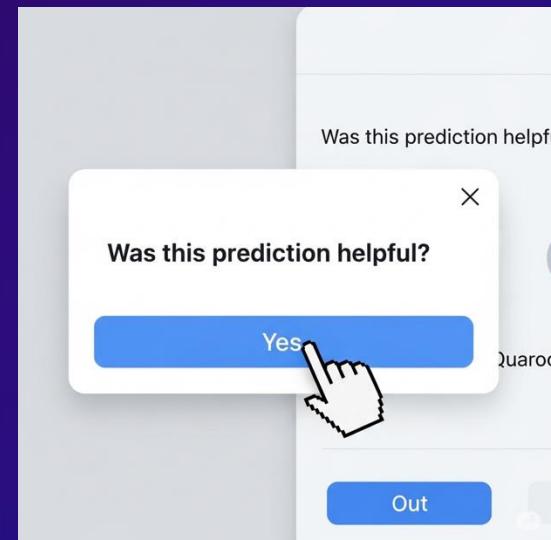
System must work with assistive technologies and remain functional across platforms and devices

User Feedback Loops

Passive Feedback



Active Feedback



What do you do with the clinical feedback?

Testing Your UI with Clinicians

Ways to test it:

- Heuristic evaluation
- Think-aloud protocols
- Usability testing

Example metrics:

- System Usability Scale
- Task completion
- Cognitive load
- User experience

#6. User Training and Trust

**Model users require education, role
modeling, and more**

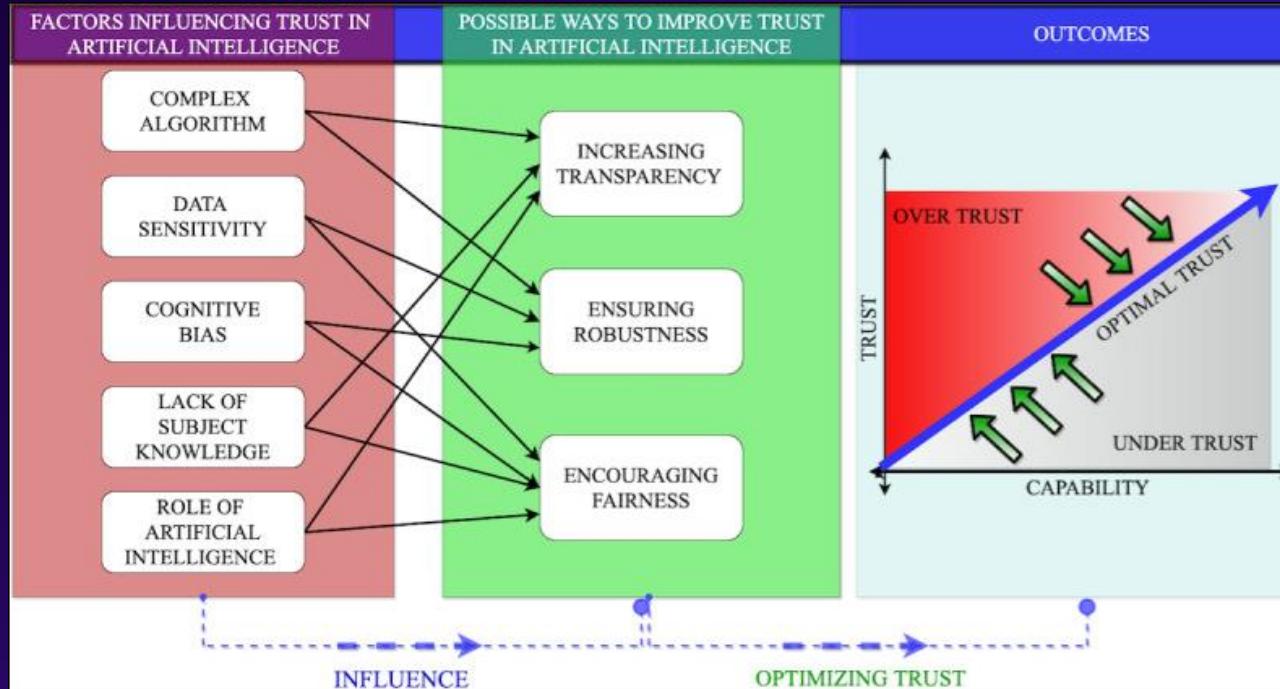


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Trust in AI

Modified Material From: AI Development and Implementation in Health Care (LECTURE: End user interfacing with AI)



Asan O, Bayrak AE, Choudhury A. Artificial Intelligence and Human Trust in Healthcare: Focus on Clinicians. *J Med Internet Res.* 2020 Jun 19;22(6):e15154. doi: 10.2196/15154. PMID: 32558657; PMCID: PMC7334754.

Trust in AI

What do Physician Value to Create Trust?

- Feature Importance
- Instance Level Explanations
- Uncertainty
- Temporal Explanations
- Transparent Design

A dark blue background featuring a complex network graph composed of numerous glowing teal and white nodes connected by thin lines.

**Applying this to our
ROTEM case study**

#6. User Training and Trust

Who do we
mean by this?



**What education do users need?
How can we foster trust and uptake?**



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#7. Reporting, regulation and liability considerations

Determining strategies for reporting
feedback/events and liability



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Regulation

**Not covering in detail due to country-specific differences*

Canadian SaMD (Software as a Medical Device) Classification

State of healthcare situation or condition	Significance of information provided by SaMD to healthcare decision		
	Treat or diagnose	Drive	Inform
Critical	III	III	I or II
Serious	II or III	II or III	I or II
Non-serious	I or II	I or II	I or II

Regulation

**Not covering in detail due to country-specific differences*

The screenshot shows a news article from the WHO website. At the top left is the WHO logo. Below it is a dark blue navigation bar with icons for home, health topics, countries, newsroom, and emergencies. The main title of the article is "WHO outlines considerations for regulation of artificial intelligence for health". Below the title is a date and reading time: "19 October 2023 | News release | Geneva |Reading time: 2 min (610 words)". A brief summary of the article follows.

WHO outlines considerations for regulation of artificial intelligence for health

19 October 2023 | News release | Geneva |Reading time: 2 min (610 words)

The World Health Organization (WHO) has released a new publication listing key regulatory considerations on artificial intelligence (AI) for health. The publication emphasizes the importance of establishing AI systems' safety and effectiveness, rapidly making appropriate

Model Governance

Key Questions



Ownership

Who owns (and is responsible for) the model after deployment?



Feedback

How do we capture end-user feedback?



Updates

How are they triggered and communicated

Best Practices

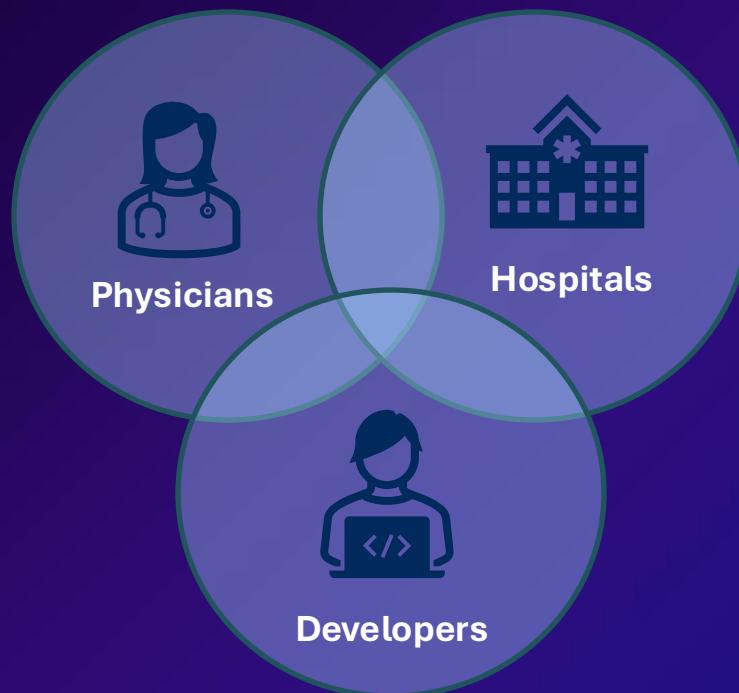
- Establish a model review board with clinical and technical experts
- Maintain changelogs and document rationale for changes
- Use version control

Model Facts Card

Sendak et al. 2020. npj digital medicine

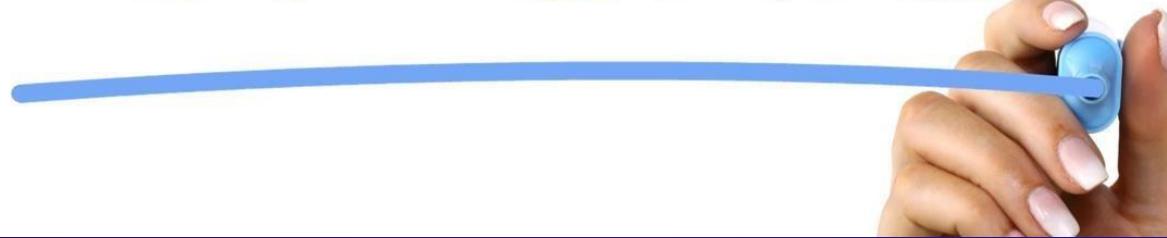
Model Facts	Model name: Deep Sepsis	Locale: Duke University Hospital																																										
Approval Date: 09/22/2019	Last Update: 01/13/2020	Version: 1.0																																										
Summary This model uses EHR input data collected from a patient's current inpatient encounter to estimate the probability that the patient will meet sepsis criteria within the next 4 hours. It was developed in 2016-2019 by the Duke Institute for Health Innovation. The model was licensed to Cohere Med in July 2019.																																												
Mechanism <ul style="list-style-type: none">▪ Outcome sepsis within the next 4 hours, see outcome definition in "Other Information"▪ Output 0% - 100% probability of sepsis occurring in the next 4 hours▪ Target population all adult patients >18 y.o. presenting to DUH ED▪ Time of prediction every hour of a patient's encounter▪ Input data source electronic health record (EHR)▪ Input data type demographics, analytes, vitals, medication administrations▪ Training data location and time-period DUH, diagnostic cohort, 10/2014 – 12/2015▪ Model type Recurrent Neural Network																																												
Validation and performance <table border="1"><thead><tr><th></th><th>Prevalence</th><th>AUC</th><th>PPV @ Sensitivity of 60%</th><th>Sensitivity @ PPV of 20%</th><th>Cohort Type</th><th>Cohort URL / DOI</th></tr></thead><tbody><tr><td>Local Retrospective</td><td>18.9%</td><td>0.88</td><td>0.14</td><td>0.50</td><td>Diagnostic</td><td>arxiv.org/abs/1708.05894</td></tr><tr><td>Local Temporal</td><td>6.4%</td><td>0.94</td><td>0.20</td><td>0.66</td><td>Diagnostic</td><td>jmir.org/preprint/15182</td></tr><tr><td>Local Prospective</td><td>TBD</td><td>TBD</td><td>TBD</td><td>TBD</td><td>TBD</td><td>TBD</td></tr><tr><td>External</td><td>TBD</td><td>TBD</td><td>TBD</td><td>TBD</td><td>TBD</td><td>TBD</td></tr><tr><td>Target Population</td><td>6.4%</td><td>0.94</td><td>0.20</td><td>0.66</td><td>Diagnostic</td><td>jmir.org/preprint/15182</td></tr></tbody></table>				Prevalence	AUC	PPV @ Sensitivity of 60%	Sensitivity @ PPV of 20%	Cohort Type	Cohort URL / DOI	Local Retrospective	18.9%	0.88	0.14	0.50	Diagnostic	arxiv.org/abs/1708.05894	Local Temporal	6.4%	0.94	0.20	0.66	Diagnostic	jmir.org/preprint/15182	Local Prospective	TBD	TBD	TBD	TBD	TBD	TBD	External	TBD	TBD	TBD	TBD	TBD	TBD	Target Population	6.4%	0.94	0.20	0.66	Diagnostic	jmir.org/preprint/15182
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External	TBD	TBD	TBD	TBD	TBD	TBD																																						
Target Population	6.4%	0.94	0.20	0.66	Diagnostic	jmir.org/preprint/15182																																						
Uses and directions <ul style="list-style-type: none">▪ Benefits: Early identification and prompt treatment of sepsis can improve patient morbidity and mortality.▪ Target population and use case: Every hour, data is pulled from the EHR to calculate risk of sepsis for every patient at the DUH ED. A rapid response team nurse reviews every high-risk patient with a physician in the ED to confirm whether or not to initiate treatment for sepsis.▪ General use: This model is intended to be used by to clinicians to identify patients for further assessment for sepsis. The model is not a diagnostic for sepsis and is not meant to guide or drive clinical care. This model is intended to complement other pieces of patient information related to sepsis as well as a physical evaluation to determine the need for sepsis treatment.▪ Appropriate decision support: The model identifies patient X as at a high risk of sepsis. A rapid response team nurse discusses the patient with the ED physician caring for the patient and they agree the patient does not require treatment for sepsis.▪ Before using this model: Test the model retrospectively and prospectively on a diagnostic cohort that reflects the target population that the model will be used upon to confirm validity of the model within a local setting.▪ Safety and efficacy evaluation: Analysis of data from clinical trial (NCT03655626) is underway. Preliminary data shows rapid response team, nurse-driven workflow was effective at improving sepsis treatment bundle compliance.																																												
Warnings <ul style="list-style-type: none">▪ Risks: Even if used appropriately, clinicians using this model can misdiagnose sepsis. Delays in a sepsis diagnosis can lead to morbidity and mortality. Patients who are incorrectly treated for sepsis can be exposed to risks associated with unnecessary antibiotics and intravenous fluids.▪ Inappropriate Settings: This model was not trained or evaluated on patients receiving care in the ICU. Do not use this model in the ICU setting without further evaluation. This model was trained to identify the first episode of sepsis during an inpatient encounter. Do not use this model after an initial sepsis episode without further evaluation.▪ Clinical Rationale: The model is not interpretable and does not provide rationale for high risk scores. Clinical end users are expected to place model output in context with other clinical information to make final determination of diagnosis.▪ Inappropriate decision support: This model may not be accurate outside of the target population, primarily adults in the non-ICU setting. This model is not a diagnostic and is not designed to guide clinical diagnosis and treatment for sepsis.▪ Generalizability: This model was primarily evaluated within the local setting of Duke University Hospital. Do not use this model in an external setting without further evaluation.▪ Discontinue use if: Clinical staff raise concerns about utility of the model for the indicated use case or large, systematic changes occur at the data level that necessitates re-training of the model.																																												
Other information: <ul style="list-style-type: none">▪ Outcome Definition: https://doi.org/10.1101/648907▪ Related model: http://doi.org/10.1001/jama.2016.0288▪ Model development & validation: arxiv.org/abs/1708.05894▪ Model implementation: jmir.org/preprint/15182▪ Clinical trial: clinicaltrials.gov/ct2/show/NCT03655626▪ Clinical impact evaluation: TBD▪ For inquiries and additional information: please email mark.sendak@duke.edu																																												

Liability Considerations



Liability of Physicians

STANDARD
OF CARE



Liability of Physicians

Figure. Examples of Potential Legal Outcomes Related to AI Use in Clinical Practice

Scenario	AI recommendation	AI accuracy	Physician action	Patient outcome	Legal outcome (probable)
1	Standard of care	Correct	Follows	Good	No injury and no liability
2			Rejects	Bad	Injury and liability
3		Incorrect (standard of care is incorrect)	Follows	Bad	Injury but no liability
4			Rejects	Good	No injury and no liability
5	Nonstandard care	Correct (standard of care is incorrect)	Follows	Good	No injury and no liability
6			Rejects	Bad	Injury but no liability
7		Incorrect	Follows	Bad	Injury and liability
8			Rejects	Good	No injury and no liability

<https://jamanetwork.com/journals/jama/article-abstract/2752750>

Liability Considerations & UI



Facilitators of AI-Physician Handoff Elements:

- Transparency (who built it, when trained)
- Legal disclaimers and responsibility cues
- Documentation within the UI (include physician perspective)



Applying this to
our case study

#7. Reporting, regulation and liability considerations

How should we provide a way for reporting?
Who should be responsible for reporting?
Who is liable for errors?



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#8. Post-Deployment Monitoring

Ensuring our model continues to perform well while being used clinically



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Why Post-Deployment is Critical

- Many models fail when deployed (despite strong development performance)
- Model behaviour can drift even if initially successful deployment
- Bias can emerge after deployment due to population or practice changes
- Clinicians rely on ongoing accuracy, trust, and relevance

Performance Monitoring

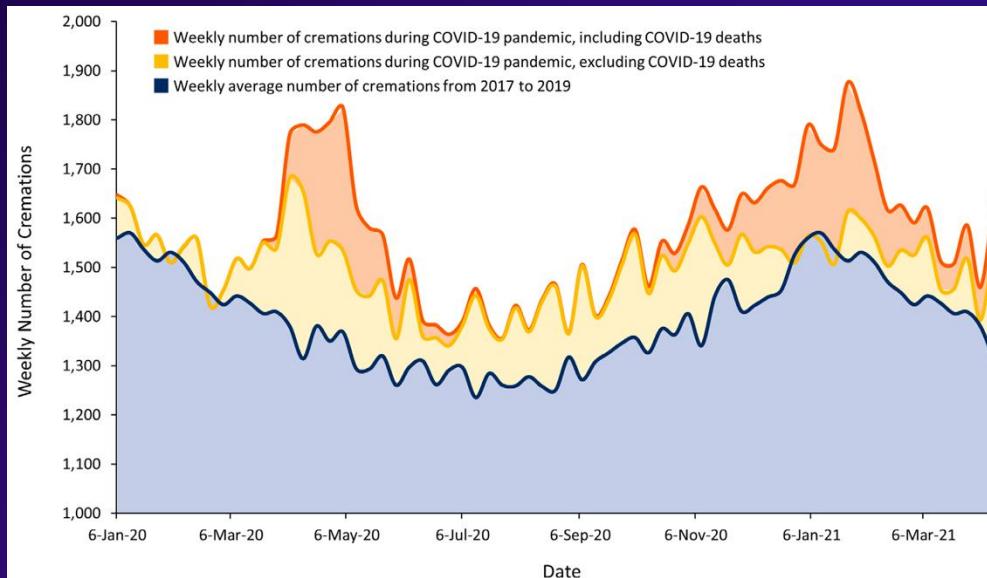
Recommendations:

- Silent deployment / shadow deployment prior to full deployment
- Track key metrics continuously (e.g., AUROC, calibration, false positives)
- Compare across patient subgroups and time
- Consider using a live dashboard with trigger alerts if performance drops below a threshold

Data and Concept Drift

- **Data Drift:** change in input data distribution
- **Concept Drift:** change in outcome relationships

Postill et al. 2021 Science Brief



Model Drift and Data Shift

Detection Techniques

- **Statistical drift tests:** population stability index (PSI), KL divergence, KS test
- **Embedding drift** for NLP image data
- Monitor feature distribution and missingness over time
- Compare predictive vs. actual distributions regularly

Response Actions

- Retrain on updated data
- Use adaptive or online learning if applicable

What are We Doing in Toronto?



Beyond Model Performance...

- Are clinical users interpreting the model correctly?
- Are model recommendations safe, usable, actionable?
- Any evidence of harm or unexpected consequences?

Beyond Model Performance...



Feedback Channels

In-tool rating prompts
Monthly clinician feedback meetings
Monitor override or ignore rates



Additional Metrics

Adoption rates
Action rates
Time-to-decision



Patient Engagement

Transparent reporting and
integration of patient
perspectives in post-deployment

A dark blue background featuring a complex network graph composed of numerous glowing teal and white nodes connected by thin lines, creating a sense of data flow and connectivity.

**Applying this to
our case study**

#8. Post-Deployment Monitoring

**How can we ensure that no alert doesn't
mean the model is working?
Who is responsible?**



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04

Practical Exercise

Designing a UI for an ML model interpreting ROTEM



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User Interface

Let's imagine that we
have addressed issues
in model performance...

**How could we design a
UI to interpret ROTEM?**



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Our Members

T-CAIREM.Network

T-CAIREM seeks energetic members who want to explore the terrain where data

Use our Health Data Nexus

Or contribute
data to...



Workshop Committee



Thank You

Please contact me with any questions

gemma.postill@utoronto.ca



Gemma Postill
[/gemma-p-80481987/](https://www.linkedin.com/in/gemma-p-80481987/)



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