Customer Segmentation KMeans

June 8, 2024

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[2]: import numpy as np
     import pandas as pd
     import matplotlib.pyplot as plt
     import seaborn as sns
     from sklearn.model_selection import train_test_split
     from sklearn import metrics
     from sklearn.cluster import KMeans
[3]: dataset = pd.read_csv('Mall_Customers.csv')
[4]: dataset.head()
[4]:
        CustomerID
                   Gender
                                 Annual Income (k$)
                                                      Spending Score (1-100)
                            Age
     0
                 1
                      Male
                             19
                                                  15
                                                                          39
                 2
                      Male
                             21
     1
                                                  15
                                                                          81
                 3 Female
                             20
                                                  16
                                                                           6
     3
                 4 Female
                             23
                                                  16
                                                                          77
                 5 Female
                                                                          40
                             31
                                                  17
[5]: dataset.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 200 entries, 0 to 199
    Data columns (total 5 columns):
         Column
                                  Non-Null Count Dtype
         _____
                                  -----
     0
         CustomerID
                                  200 non-null
                                                  int64
     1
         Gender
                                  200 non-null
                                                  object
     2
                                  200 non-null
                                                  int64
         Age
     3
         Annual Income (k$)
                                  200 non-null
                                                  int64
         Spending Score (1-100)
                                  200 non-null
                                                  int64
    dtypes: int64(4), object(1)
    memory usage: 7.9+ KB
[6]: from sklearn.preprocessing import LabelEncoder
     encoder = LabelEncoder()
```

```
[8]: dataset['Gender'] = encoder.fit_transform(dataset['Gender'])
 [9]: dataset.head()
 [9]:
         CustomerID Gender
                             Age
                                 Annual Income (k$) Spending Score (1-100)
      0
                  1
                          1
                              19
                                                   15
                  2
                                                   15
      1
                          1
                              21
                                                                            81
      2
                  3
                          0
                              20
                                                   16
                                                                             6
      3
                  4
                                                                            77
                          0
                              23
                                                   16
      4
                  5
                          0
                                                                            40
                              31
                                                   17
[10]: dataset.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 200 entries, 0 to 199
     Data columns (total 5 columns):
          Column
                                   Non-Null Count
                                                   Dtype
          ----
                                   -----
                                                   ----
      0
          CustomerID
                                   200 non-null
                                                   int64
      1
          Gender
                                   200 non-null
                                                   int32
      2
                                   200 non-null
                                                   int64
          Age
          Annual Income (k$)
                                   200 non-null
                                                   int64
          Spending Score (1-100) 200 non-null
                                                   int64
     dtypes: int32(1), int64(4)
     memory usage: 7.2 KB
[11]: dataset.shape
[11]: (200, 5)
[13]: dataset.drop('CustomerID',axis=1,inplace=True)
[14]: dataset.shape
[14]: (200, 4)
[16]: # Choosing only last two column only others are not that much useful
      X = dataset.iloc[:,[2,3]].values
[18]: X[:5]
[18]: array([[15, 39],
             [15, 81],
             [16, 6],
             [16, 77],
             [17, 40]], dtype=int64)
```

```
[23]: # Choosing the number correct clusters
# WCSS -> Within cluster sum of squares

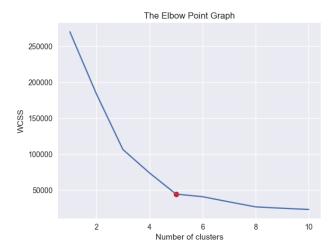
# finding the wcss for different number of clusters

from sklearn.cluster import KMeans
wcss = []
for i in range(1, 11):
    kmeans = KMeans(n_clusters=i, random_state=42)
    kmeans.fit(X) # X is your dataset
    wcss.append(kmeans.inertia_)

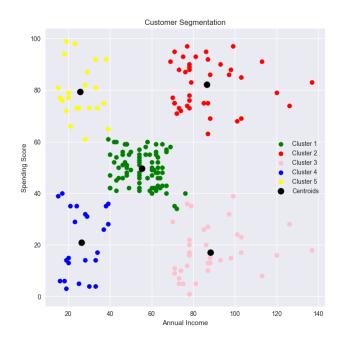
print(f"Length of wcss: {len(wcss)}")
print(f"WCSS values: {wcss}")
```

Length of wcss: 10 WCSS values: [269981.28, 183653.3289473684, 106348.37306211119, 73880.64496247195, 44448.45544793371, 40825.16946386947, 33642.57922077922, 26686.837785187785, 24766.47160979344, 23103.122085983916]

```
[29]: sns.set()
  plt.plot(range(1, 11), wcss)
  plt.scatter(5,wcss[4],color='Red')
  plt.title('The Elbow Point Graph')
  plt.xlabel('Number of clusters')
  plt.ylabel('WCSS')
  plt.show()
```



```
[30]: # here's the Optimnum number of cluster is Five
                       # the Elbow point is (5,wcss[4]) there was no significant downfall so we came_{f \sqcup}
                         →over this
                      # Training the k-Means Clustering Model
                      kmeans = KMeans(n_clusters=5, init='k-means++', random_state=0)
[31]: kmeans.fit(X)
[31]: KMeans(n_clusters=5, random_state=0)
[32]: y = kmeans.predict(X)
[33]: print(y)
                    [ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 \ 4 \ 3 
                       2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1\ 2\ 1
                       1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 3 1
[40]: # plotting all the clusters and their Centroids
                      plt.figure(figsize=(8,8))
                      plt.scatter(X[y==0,0], X[y==0,1], s=50, c='green', label='Cluster 1')
                      plt.scatter(X[y=1,0], X[y=1,1], s=50, c='red', label='Cluster 2')
                      plt.scatter(X[y==2,0], X[y==2,1], s=50, c='pink', label='Cluster 3')
                      plt.scatter(X[y==3,0], X[y==3,1], s=50, c='blue', label='Cluster 4')
                      plt.scatter(X[y==4,0], X[y==4,1], s=50, c='yellow', label='Cluster 5')
                      plt.scatter(kmeans.cluster_centers_[:,0], kmeans.cluster_centers_[:,1], s=100,__
                        plt.title("Customer Segmentation")
                      plt.xlabel("Annual Income")
                      plt.ylabel("Spending Score")
                      plt.legend()
                      plt.show()
```



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