

Causal Inference

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References:

- Easy:
 - Hurwitz, Thompson: Causal Artificial Intelligence: The Next Step in Effective Business AI, 2024
- Medium / Difficult
 - AIMA
 - Facuce

- ***Causal AI***
 - Why Causal AI?
- The Ladder of Causation
- Causal Networks
- Business Processes Around Data Modeling

- Causal AI
 - *Why Causal AI?*
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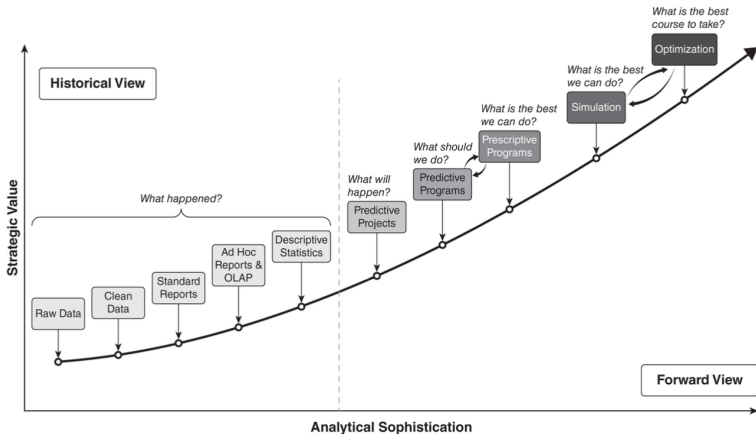
Big Data and Traditional AI

- For the past 10 years, **focus of AI** analytics:
 - Organize and analyze massive amount of data
 - Data analytics (dashboards, models, reports)
 - Run machine learning, AI on data
- Problems with **traditional AI**
 - Predicts based on observed correlations
 - Can't explain why an outcome occurred
- **AI in decision making**
 - Understand impact of decisions
 - E.g., what happens if a product price is reduced by 10%?
 - Will more customers buy?
 - If revenue decreases, what to do?
 - Why are customers leaving? Quality issue? Emerging competitor?

What Are Data Analytics?

- **Collections of data**
 - Aggregated, organized data sets for analysis
 - E.g., customer purchase histories in a CRM system
- **Dashboards**
 - Visual displays of key metrics for insights
 - E.g., dashboard showing quarterly revenue, expenses
- **Descriptive statistics**
 - Summary metrics: mean, median, mode, standard deviation
 - E.g., average sales per quarter to understand trends
- **Historical reports**
 - Examination of past performance
 - E.g., monthly sales reports for past fiscal year
- **Models**
 - Statistical representations to forecast, explain phenomena
 - E.g., predictive model to anticipate customer churn based on behavioral data

Data Analytics Sophistication



Business Question

Methodology

What happened?

Descriptive statistics

What will happen?

Predictive models

What should we do?

Prescriptive programs

What's the best we can do?

Simulation + optimization

Explainability

- **Regulators** require that if you are making decisions using ML / AI, you should be able to defend the results of your analysis
 - E.g., decide who to hire, how to set up a policy
- Organizations can:
 - Be **fin**ed by regulatory authorities
 - Face **backlash** from customers and activists
- E.g., neural networks are “black boxes”
 - Humans can't understand how inputs are combined into a conclusion
 - Cannot explain to shareholders why certain decisions were made
 - Lack of explainability
 - Bias
 - E.g., using age, race, sex as a feature can introduce bias
- **Explainable AI** allow users to:
 - Comprehend
 - Explain
 - Trust the results by the machine

Correlation is Not Causation!

- **Correlation** is a statistical method for understanding relationships between data
 - Pros
 - Use past outcomes to predict future outcomes by finding patterns and anomalies
 - Cons
 - Doesn't explain the cause
 - Variables may move together due to coincidence or a hidden factor
- **Causation** explains how changing one variable influences the other
 - Cannot be concluded from correlation alone
- **Data does not understand causes and effects**
 - Only humans can identify variables and relationships based on context
 - Without causation, you can't make intelligent decisions

Causal AI

- **Understands the why**
 - Determines cause-and-effect between variables
 - E.g., whether a marketing campaign increased sales
- **Identify interventions**
 - Identifies variables and interventions to change outcomes
 - E.g., which lifestyle changes reduce blood pressure
- **Predicting counterfactuals**
 - Hypothesizes outcomes under different circumstances
 - E.g., student grades if they attended a different school
- **Avoiding bias**
 - Traditional AI biased by training data and ignored variables
 - Ensure fairness by accounting for confounding variables
- **Improving decision-making**
 - Provides understanding of relationships for better decisions
 - E.g., improving supply chain by understanding logistic impact

Causal AI vs Traditional AI

- *“The next revolution of data science is the science of interpreting reality, not of summarizing data”* (Judea Pearl)
- Current AI uses correlation to:
 - Analyze data
 - Identify patterns
 - Make predictions
- Models depend on data quality
 - Biased or unclean data \implies poor model

- Causal AI
- ***The Ladder of Causation***
 - Correlation vs Causation Models
- Causal Networks
- Business Processes Around Data Modeling

The Ladder of Causation

- Pearl provided a 3-layer framework for understanding causality

Level	Symbol	Activity	Typical Questions
1. Association	$\Pr(Y X)$	Seeing	What is?
2. Intervention	$\Pr(Y do(X), Z)$	Intervening	What if?
3. Counterfactuals	$\Pr(Y_X x', y')$	Imagining	Why?

Rung 1: Association

- **Question:** *“How would seeing X change our belief in Y ?”*
- **Symbol:** $\Pr(Y|X)$
 - Bayesian update
- **Activity**
 - It is just “passive observation”
 - Determine if two things are related
 - Traditional AI and ML is based on this
- **Example**
 - *“The tree has green leaves during spring”*
 - *“What does a symptom tell you about a disease?”*
 - *“What does a survey tell you about the election results?”*

Rung 2: Intervention

- **Question:** *“What happens to Y if you do X ?”*
- **Symbol:** $\Pr(Y|do(X), Z)$
- **Activity**
 - Understand the impact of an action
 - E.g., “tree has green leaves” vs “spring makes tree leaves turn green”
 - Association is just about observational
 - Interventions involve “doing something” and need a causal model
- **Example**
 - *“Why did the headache go away?”*
 - “Because the pain reliever” or “Because you ate food after skipping lunch”
 - *“If you take aspirin, will your headache be cured?”*
 - *“What if you ban sodas?”*

Level 3: Counterfactuals

- **Question:** *"Was X that caused Y?"*
- **Symbol:** $\Pr(Y_X|x', y')$
- **Activity:**
 - "Imaging what will happen if facts were different"
 - Predicting an outcome is the highest form of reasoning
 - It requires to understand relationships between cause and effect
- **Example**
 - Scientific experiments: *"What if we give a child an adult dose of a drug?"*
 - Litigation: *"What would the jury conclude?"*
 - Marketing: *"Why did my marketing campaign fail to generate sales?"*

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Correlation vs Causation Model

- Correlation = identify how variables are related to each other
- Causality = determine whether one variable causes another variable
- Both:
 - Accept inputs and transform them
 - Identify how variables are related to each other
- Correlation-based AI is best when there is abundant historical and observational data
- Causal-based AI first creates a business-focused model before integrating data

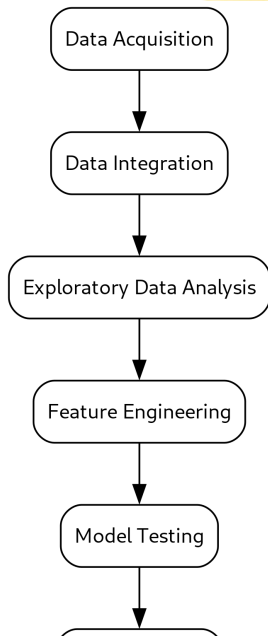
Correlation-Based Model Process

- Correlation-based AI is “data first”
- The more data collected the better
- Many AI projects fail because
 - Cultural and organizational issues
 - Models are opaque
 - Lack explainability
 - Spurious correlations



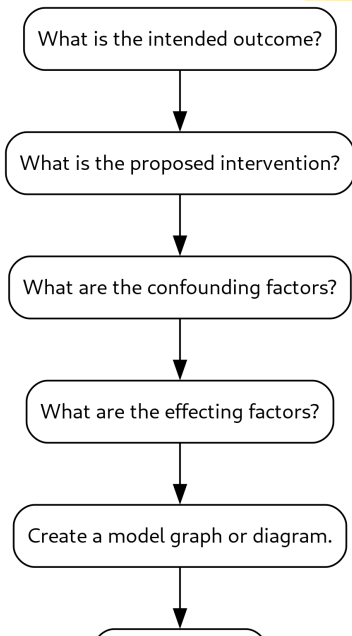
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Causation-based model process

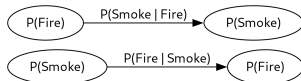
- Causal-based AI is “model first”
- Understand business question before ingest and transform the data



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 - Variables
 - Type of Variables in Causal AI
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Causal Networks

- Bayesian networks represent a joint distribution function
 - Many possible **edges** and **node ordering**
 - The direction of the arrow represent the **conditional dependence**
 - $A \rightarrow B$ requires to estimate $\Pr(A|B)$
- E.g., a Bayesian network with *Fire* and *Smoke*, which are dependent
 - Specify as $\text{Fire} \rightarrow \text{Smoke}$
 - Need $\Pr(\text{Fire})$ and $\Pr(\text{Smoke}|\text{Fire})$ to compute $\Pr(\text{Fire}, \text{Smoke})$
 - Represent as $\text{Smoke} \rightarrow \text{Fire}$
 - Need $\Pr(\text{Smoke})$ and $\Pr(\text{Fire}|\text{Smoke})$
 - Networks are equivalent and convey the same information
- **Asymmetry in nature**
 - Extinguishing fire stops smoke
 - Clearing smoke doesn't affect fire



Causal (Bayesian) Networks

- **Causal networks** are Bayesian networks forbidding non-causal edges (node ordering)
- Use judgment based on nature instead of probabilistic reasoning
 - E.g., “Are random variables *Smoke* and *Fire* correlated?”
 - E.g., “What causes what, *Smoke* or *Fire*?”
- “Dependency in nature” is like assignment in programming
 - Nature assigns *Smoke* based on *Fire*:

$$Smoke = f(Fire)$$

- **Structural equations** describe stable mechanism in nature, invariant to environmental changes

$$x_i = f(x_j) \iff X_j \rightarrow X_i$$

- “Intervention” affects causal network locally

Causal DAG

- **Causal DAG**

- Directed: Arrows show direction of cause \rightarrow effect
- Acyclic: No feedback loops
 - Causal relationships assume a temporal order: cause happens before effect
 - A cycle would imply a variable is both a cause and effect of itself (paradox)

- **Benefits**

- DAGs encode *causal* rather than *associative* links
- Enables reasoning about interventions and counterfactuals
- Supports explainable AI models

- **Limitations:**

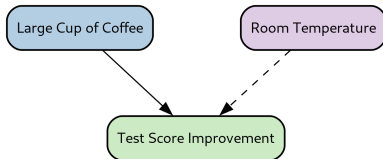
- Requires domain knowledge to specify structure
- Assumes all relevant variables are included (no hidden confounders)

Structural Causal Model

- A **Structural Causal Model** (SCM) translates a Causal DAG into mathematical equations
 - DAGs show structure (variables and arrows)
 - SCMs use equations to define how variables interact
- **Structure of SCMs**
 - Equations model each variable as a function of its direct causes
 - Variables: X_1, X_2, \dots, X_n represent quantities in the system
 - Formally, X_i is modeled as:
 - $X_i = f_i(\text{Parents}(X_i), \epsilon_i)$ where:
 - $\text{Parents}(X_i)$ are direct causes of X_i
 - ϵ_i is an exogenous (external, unobserved) noise term
- SCMs can:
 - Explain causal relationships between variables
 - Provide a foundation for causal reasoning and simulation
 - Describe how the world works, not just variable correlations

Structural Causal Model: Example

- SCM expresses the relationship between the state of the world and how the variables interact
- **Explanatory variables**
 - You can manipulate or observe when changes are applied
 - E.g., *"does a large cup of coffee before an exam help with a test?"*
- **Outcome variables**
 - Result of the action (independent variables)
 - E.g., *"by how much did the score test improve?"*
- **Unobserved variables**
 - Not seen and more difficult to account
 - E.g., *"temperature of the room, which makes students sleepy and less alert"*



Structural Equation: Sprinkler Example

- Consider the Sprinkler example
- Express joint distribution of five variables as a product of conditional distributions using causal DAG topology:

$$\Pr(c, r, s, w, g) = \Pr(c) \Pr(r|c) \Pr(s|c) \Pr(w|r, s) \Pr(g|w)$$

- Structural equations for this model:

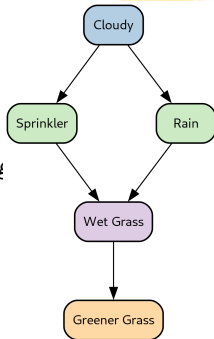
$$C = f_C(U_C)$$

$$R = f_R(C, U_R)$$

$$S = f_S(C, U_S)$$

$$W = f_W(R, S, U_W)$$

$$G = f_G(W, U_G)$$



- Unmodeled variables U-variables represent error terms

E.g., U_W is another source of wetness besides

Sprinkler and Rain (e.g. Morning Dew)

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 - *Variables*
 - Type of Variables in Causal AI
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Observed Vs. Unobserved Variables

- **Observed variables**

- Aka “measurable” or “visible” variables
- Variables directly measured or collected in a dataset
- E.g.,
 - Age
 - Income
 - Blood pressure
 - Product price

- **Unobserved variables**

- Aka “latent” or “hidden” variables
- Variables that exist but are not measured or included in the data
- E.g.,
 - Patient’s stress level
 - Trust in a brand
 - Company culture
- Unobserved variables, when ignored, can distort causal relationships creating spurious correlations or biased results, e.g.,
 - Observed: IceCreamSales and DrowningRates
 - Unobserved: Temperature
 - Misleading conclusion without unobserved variable: IceCream causes Drowning

Endogenous Vs. Exogenous Variables

- **Endogenous variables**

- Variables whose values are determined *within* the model
 - I.e., dependent on other variables in the system
- Represent the system's internal behavior and outcomes
 - E.g., in a model of Education \rightarrow Income, Income is endogenous since it is affected by Education level

- **Exogenous variables**

- Variables that originate *outside* the system being modeled
 - I.e., not caused by other variables in the model
- Often represent background conditions or external shocks
- E.g.,
 - Natural talent
 - Economic policy
 - Weather

Endogenous / Exogenous vs Observed / Unobserved Variables

- In Structural Causal Models (SCMs)

$$X_i = f_i(PA_i, U_i)$$

where:

- X_i is endogenous
- PA_i : its parent variables (causes within the model)
- U_i : exogenous noise term (outside causes)
- Typically
 - Endogenous variables: focus for prediction and intervention
 - Exogenous variables: capture randomness or unknown external factors

Variable Type	Observability	Example
Endogenous	Observed	Sales
Exogenous	Observed	Marketing Budget
Endogenous	Unobserved	Motivation
Exogenous	Unobserved	Macroeconomic shocks

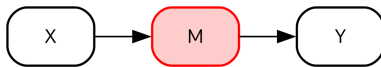
Counterfactuals

- A **counterfactual** describes what would have happened under a different scenario
 - *“What would the outcome have been if X had been different?”*
 - *“If kangaroos had no tails, they would topple over”*
 - *“What if we had two suppliers of our product, rather than one? Would we have more sales?”*
 - *“Would customers be more satisfied if we could ship products in one week, rather than three weeks?”*
- **Causal reasoning:**
 - Goes beyond correlation and association
 - Requires a causal model (like an SCM) to simulate alternate realities
 - E.g.,
 - Actual: A student received tutoring and scored 85%
 - Counterfactual: What if the student didn't receive tutoring?
 - Causal model estimates the alternative outcome (e.g., 70%)
- **Challenges:**
 - Requires strong assumptions and accurate models
 - Difficult to validate directly since counterfactuals are unobservable

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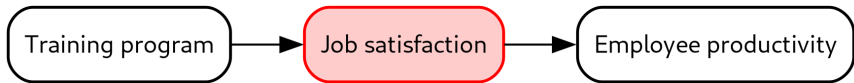
Mediator Variable

- A **mediator variable** M lies on the causal path between a treatment X and an outcome Y



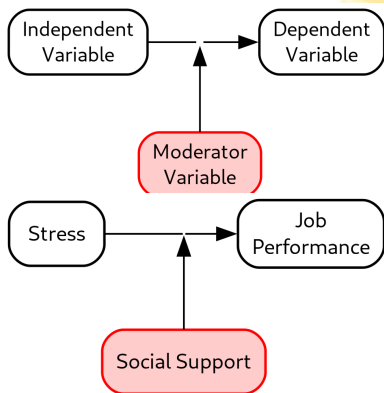
Mediator Variable: Example

- Does a Training Program increase Employee Productivity?
- Training Program may not directly increase productivity
 - It might increase job satisfaction (mediator), leading to greater productivity



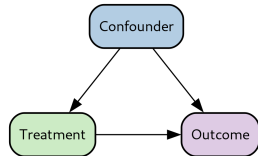
Moderator variable

- **Moderator variable** affects the strength or direction between two other variables
- **E.g.,**
 - Study the relationship between stress X and job performance Y
 - The level of social support an individual receives M could be a moderator
 - If social support is high, the negative effect of stress on job performance might be weaker
 - If social support is low, the negative effect might be stronger

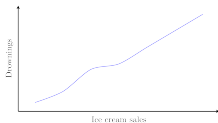


Confounder Variable

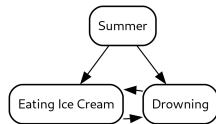
- A **confounder**
 - Is a variable in a causal graph that influences multiple variables
 - Can lead to spurious associations



Confounder Variable: Example

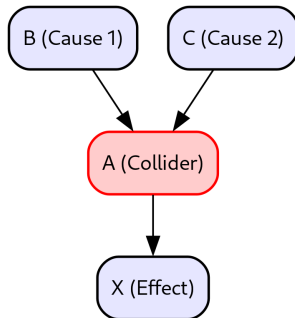


- “Eating Ice Cream” and “Drowning” are associated
- There is no cause-effect, since “Summer” is a confounder



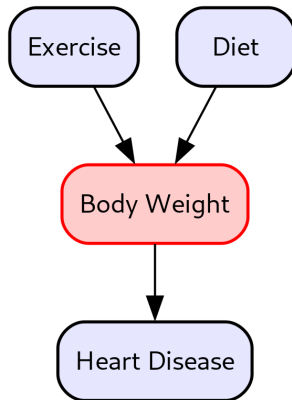
Collider

- A **collider** is a variable A with incoming edges from variables B, C in a causal DAG (i.e., influenced by multiple variables)
- A collider complicates understanding relationships between variables B, C and those it influences, X



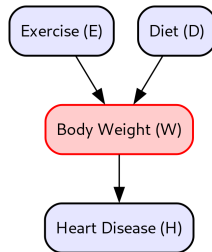
Collider: Examples

- Study the relationship between *Exercise* and *HeartDisease*
 - *Diet* and *Exercise* influence *BodyWeight*
 - *BodyWeight* influences *HeartDisease*
 - *BodyWeight* is a collider



Collider Bias

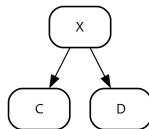
- Aka “Berkson’s paradox”
- Conditioning on a collider can introduce a spurious association between its parents by *“opening a path that is blocked”*
- Consider the variables:
 - Diet (D)
 - Exercise (E)
 - BodyWeight (W)
 - HeartDisease (H)
- **Without conditioning on W**
 - E and D are independent
 - E.g., knowing someone’s exercise level E doesn’t give information about diet D , and vice versa
 - The collider W blocks any association between E and D
- **After conditioning on W**
 - E.g., looking for individuals with specific body weight
 - You introduce a dependency between E and D
 - Since W is fixed, any change in E must be balanced by a change in D to maintain the same



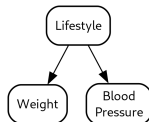
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Fork Structure

- A **fork** occurs when a single variable causally influences two or more variables
 - Formally: $X \rightarrow C$ and $X \rightarrow D$
- X is a common cause (confounder) of C and D
- Forks induce statistical dependence between C and D
 - Even if C and D are not causally linked
- Conditioning on X blocks the path and removes spurious correlation

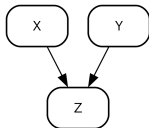


- Example:
 - Lifestyle factors as confounders
 - *Lifestyle* affects both *Weight* and *BloodPressure*
 - These outcomes may appear correlated due to shared cause



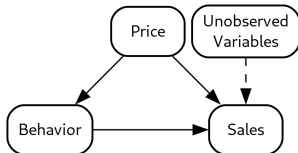
Inverted Fork

- An **inverted fork** occurs when two or more arrows converge on a common node
 - Also known as a **collider**
- Colliders block associations unless the collider or its descendants are conditioned on
- Conditioning on a collider “opens” a path, inducing spurious correlations
- This is the basis of selection bias
- Example:
 - Sales influenced by multiple independent causes
 - *MarketingSpend* and *ProductQuality* both influence *Sales*
 - Conditioning on *Sales* can induce false dependence between *MarketingSpend* and *ProductQuality*



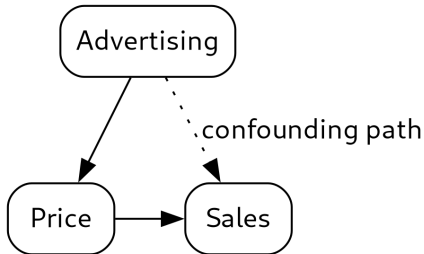
Path connecting unobserved variables

- **Unobserved variables** affect the model but we don't have a direct measure of it
- E.g., consider the causal DAG
 - A retailer does market research, expecting *Price* to influence *Sales* in a predictable way
 - A retailer sets the *Price* of a new product based on market research
 - The retailer can observe and measure *Behavior*, e.g.,
 - Discounts
 - Promotional campaign
 - There are unobserved vars that influence the model, e.g.,
 - Social media buzz
 - Word-of-mouth recommendation



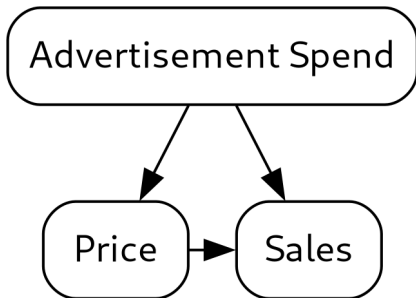
Front-door Paths in Causal Inference

- A front-door path reveals causal influence through an observable mediator
 - The causal effect flows: $A \rightarrow P \rightarrow S$
- Requirements for identifiability:
 - All confounders of $A \rightarrow P$ and $P \rightarrow S$ are observed and controlled
 - There are no back-door paths from A to S through unobserved variables
- Enables causal estimation when back-door adjustment is infeasible
- Example:
 - Advertising impacts sales through customer perception of price
 - A : Advertising, P : Price perception, S : Sales
- Pearl's front-door criterion provides a formal method for adjustment
 - Estimate $P(P|A)$, $P(S|P, A)$, and $P(A)$ from data to compute causal effect



Back-Door Paths

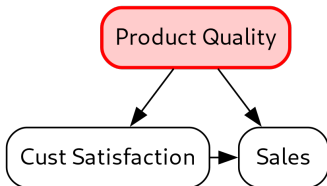
- A company wants to understand the causal effect of price on sales



- Price \rightarrow Sales is the front-door path
- A confounder is Advertising spend since it can affect both:
 - The price the company can set (e.g., the cost increases to cover advertisement costs and the product is perceived as more valuable)
 - The sales (directly)

Frontdoor and Backdoor Paths

- Question: *Will increasing our customer satisfaction increase our sales?*
- Assume that the Causal DAG is



- **Front-door path** (i.e., a direct causal relationship): *CustomerSatisfaction* → *Sales*

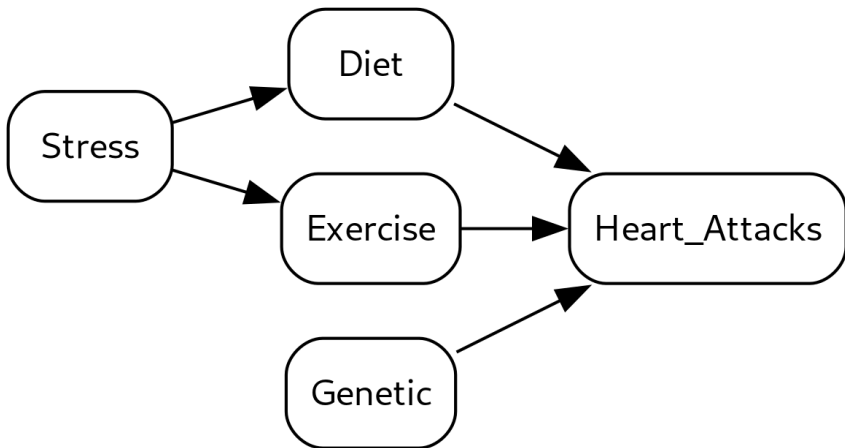
- **Backdoor path:** *ProductQuality* is a common cause (confounder) of both *CustomerSatisfaction* and *Sales*
- To analyze the relationship between customer satisfaction and sales, we need to:
 - Control for *ProductQuality* to close the backdoor path
 - Eliminate the confounding effect
- In reality there are more confounding effects (e.g., price)

Building a DAG

- **Causal models** visually represent complex environments and relationships
- Nodes are like “nouns” in the model:
 - E.g., “price”, “sales”, “revenue”, “birth weight”, “gestation period”
 - Variables can be endogenous/exogenous and observed/unobserved
 - Complex relationships between variables:
 - Parents, children (direct relationships)
 - Descendants, ancestors (along the path)
 - Neighbors
- **Iterative Refinement:**
 - Models are continuously updated with new variables and insights
- **Modeling as a Communication Tool:**
 - A shared language that bridges gaps between technical and non-technical team members
- **Unobservable Variables:**
 - Supports inclusion of variables not empirically observed but known to exist
 - E.g., trust or competitor activity can be modeled despite lack of direct data

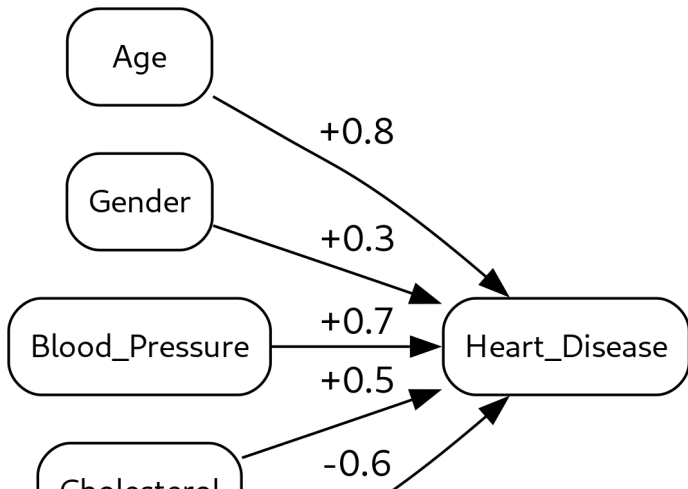
Heart Attack: Example

- What's the relationship between stress and heart attacks?
 - Stress is the treatment
 - Heart attack is the outcome
 - Stress is not a direct cause of heart attack
 - E.g., a stressed person tend to have poor eating habits



Weights

- Weights can be assigned to paths to represent the strength of the causal relationship
 - Weights can be estimated using statistical methods
- Sign represents the direction



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 - Modeling Processes
 - Roles

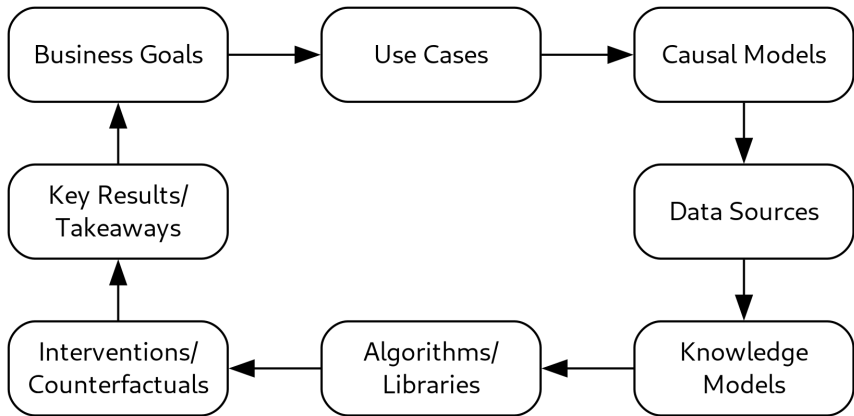
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 - Roles

Digital Transformation

- Integration of Digital Technology
 - Embed digital tools (AI, cloud, IoT, automation) into all business areas to enhance efficiency and value delivery
- Cultural & Organizational Change
 - Encourage innovation, agility, and a data-driven mindset to adapt to new digital workflows and business models
- Customer-Centric Approach
 - Use digital solutions (e.g., personalized experiences, AI-driven insights) to enhance customer engagement and satisfaction
- Process Automation & Optimization
 - Streamline operations through AI, robots, and analytics to reduce costs and improve decision-making
- Data-Driven Decision Making
 - Leverage big data, machine learning, and real-time analytics to make smarter, faster, and more strategic business decisions

Causal Modeling Process

- The overall modeling process looks like:



Step 1: What Are the Intended Outcomes?

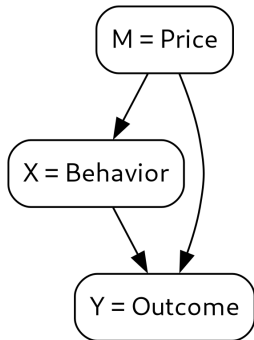
- What is the process/environment we are interested in analyzing?
- What will happen if a course of action is (or not) taken?
- What outcomes are positive, negative, unacceptable, optimal?
- What are the possible / feasible interventions?
- What confounding factors might be correlated with outcomes and treatments?
- What factors exist but we cannot accurately measure?
- What related data sets can be combine / leverage?

Step 2: What Are the Proposed Interventions?

- We will make reference to a use case of customer marketing
- Can we introduce a new product?
- Should we buy one or more competitors?
- Does bundling multiple products improve sales?
- Does bundling multiple products inhibit long-term sales?
- Should advertisement focus on quality of our product vs other options?
- Should we divest the product line?
- Should we discontinue the product?
- Should we add more variations of the same product?

Marketing example: price intervention

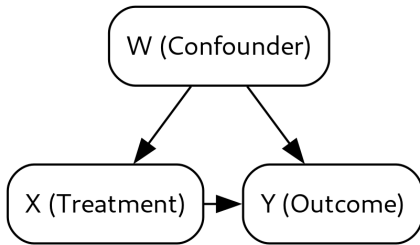
- Assume price is our intervention and the Causal DAG is:



- What happens to sales when we change the price often?
- What pricing interventions are optimal?
 - Should we increase the price and how much?
 - Should we decrease the price and how much?
 - Should price change in one-time or over time?
- Should we adopt a dynamic pricing model?
- Should we develop individual pricing model for each customer?

Step 3: What are the confounding factors?

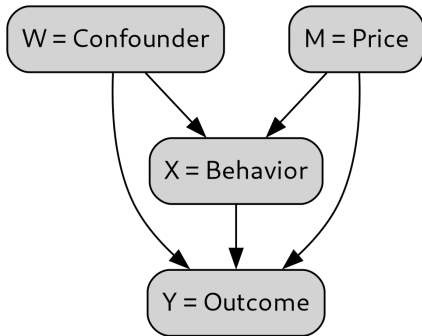
- There can be a variable W that affects both X and Y



- E.g.,
 - Competitive offers
 - Distance to store
 - Amount of product
 - Time to consume product
- A confounder can:
 - Make it difficult to understand the relationship between variables
 - Mute or inflate a relationship

Marketing Example: Effect of Confounder

- E.g.,
 - Intervention = a marketing campaign to sell winter jackets
 - A confounding variable can be “running the campaign in the middle of the winter, after customers have already purchased their jackets”
 - A confounding var can be “a warm winter”



Step 4: What Are the Factors Creating the Effects and Changes?

- Total causal effect
 - Effect of all factors in the environment or model that modify the outcome
- Direct effect
 - Effect introduced through an intervention
- Indirect effect
 - Effect introduced by environment or it is a byproduct of the intervention in a way that was not planned

Step 5: Build Causal DAG

- Causal models
 - Simplify complex systems without losing key relationships
 - Focus on essential variables and their interactions
- Visual models (e.g., DAGs) help abstract complexity into interpretable formats
 - Highlight direction and strength of influence between variables
- Simplicity
 - Aids communication between technical and non-technical stakeholders
 - Promotes shared understanding and collaborative refinement
 - Reduces cognitive overload by excluding irrelevant details or noise
 - Guides data collection by identifying the most impactful variables
 - Supports hypothesis testing through counterfactual and intervention scenarios
- Balance is key
 - Too much simplicity loses insight
 - Too much complexity loses clarity

Step 7: Data Acquisition and Integration

- You can use the data collected for correlation-based ML
- Data collection can be done specifically for causal AI
 - Treating, conditioning, transforming data

Step 8: Model Modification

- Once the DAG is designed, use software packages to build models
 - Refine the initial DAG and causal model to reduce bias and improve reliability
 - Clarify variables as confounders, mediators, or outcomes
- Avoid common pitfalls:
 - Do not control for mediators or effects, which can distort results
 - Control for direct and indirect confounders to prevent biased estimates
- Implementation tools:
 - Use libraries to operationalize models
 - Test models against technical and business objectives
- D-separation:
 - Identifies conditional independence relationships in a DAG
 - Determines necessary controls to isolate causal effects
 - Based on Judea Pearl's definition: independence = separation in the graph
 - Prevent unintentional inclusion of bias
 - Ensure causal assumptions align with data and domain logic
 - Improve model interpretability and predictive power
- Goal: Ensure final models are technically valid and business-relevant before proceeding to data transformation and testing stages

Step 10: Data Transformation

- Prepare the data to match the refined causal model
 - Clean, normalize, and align data with model assumptions
- Transformations include:
 - Mapping observed variables to nodes in the DAG
 - Encoding categorical variables appropriately
 - Handling missing or unobserved data (e.g., imputation or exclusion)
 - Normalizing or scaling values to align with model expectations
- Control for bias and confounding:
 - Apply methods like propensity score matching or stratification
 - Exclude or adjust for variables that introduce bias per d-separation insights
- Goal: Ensure the data structure supports causal estimation
 - Consistent with assumptions made in model refinement
 - Aligned with theoretical model
 - Fit for downstream tasks like estimation, inference, and simulation

Step 11: Preparing for Deployment in Business

- Operationalize the causal model within a business context
 - Transition from experimentation to integration with decision-making processes
 - Validate the model against real-world business data and outcomes
 - Ensure stakeholders understand and trust the causal logic and assumptions
- Model packaging:
 - Develop user-friendly interfaces or dashboards for business users
 - Automate data pipelines for timely updates and monitoring
 - Embed the model within decision-support tools or policy engines
- Governance and monitoring:
 - Establish metrics for performance tracking and drift detection
 - Create feedback loops to refine and improve models post-deployment
- Documentation and training:
 - Provide clear model documentation for auditors and users
 - Train stakeholders on interpreting causal results and making informed decisions
- Goal: A deployable causal AI solution that supports strategic decisions and delivers measurable business value

- Causal AI
- The Ladder of Causation
- Causal Networks
- Business Processes Around Data Modeling
 - Modeling Processes
 - *Roles*

Why ML / AI Projects Fail?

- AI projects fail because they approach problems only from a ML perspective
 - Data scientists:
 - Use data to create models
 - Work in isolation from business users and internal data teams
 - Black-box models unable to produce solutions to real-world problems

How to Make ML / AI Project Succeed

1. Create a hybrid team
 - Organizations are complex in structure and offerings
 - A single group lacks the knowledge / skills to tackle difficult problems
 - Need an hybrid team:
 - Represents all aspects of the business problem
 - Uses a collaborative framework
 - Communicates with a single language (e.g., through DAGs)
 - Team size depends on company size and project complexity
2. Meet regularly to ensure project continuity
3. Find an executive sponsor for the project
 - Someone who understands the project's goals and potential
4. Initial pilot
 - Small team for a targeted problem
 - Demonstrate the merit of the AI approach

Roles in Hybrid Teams

Role	Responsibilities
Business Strategists	Align modeling with business goals Sponsor projects Communicate insights to stakeholders
Subject-Matter Experts	Provide domain expertise Identify relevant variables and assumptions Validate DAGs
Data Experts	Source and clean data Map data to model variables Handle missing values
Data Scientists	Construct and validate DAGs Apply causal inference methods Simulate decisions
Software Developers	Build tools and interfaces Create data pipelines
IT Professionals	Provide infrastructure and governance Ensure model execution Integrate with enterprise systems
Project Managers	Coordinate collaboration and timelines Manage documentation Ensure alignment with strategic goals

Steps for a Hybrid Team Project

- **Establish a Phased, Collaborative Approach**
 - Align strategic goals with technical efforts
 - Emphasize early stakeholder engagement and shared ownership
- **Strategic Kickoff Meeting**
 - Unite business, technical, and operational roles
 - Clarify problems, outcomes, responsibilities, success metrics
- **Define Team Goals**
 - Use SMART objectives aligned with business strategy
 - Focus on outcomes and supported decisions, not tools
- **Target a Project**
 - Choose a bounded, feasible, high-value use case
 - Prioritize early wins for trust and momentum
- **Define the Hypothesis**
 - Translate business problems into testable causal assumptions
 - Build a preliminary DAG with experts' input
- **Incremental Model Development**
 - Build the model in small, reviewable stages
 - Iterate with regular feedback, refining scope and variables
- **Embrace Iteration and Continuous Refinement**
 - Keep progress collaborative and aligned with business needs
 - Add complexity gradually to manage risk and enhance understanding

The Importance of Explainability

- Managers rely on AI systems to automate decision-making
 - Decisions rely on complex algorithms and data
- Understanding AI-based models is growing in importance
 - How do ML models make decisions?
 - How can they be trusted?
 - Are they biased?
- Management often faces demands to prove code validity
 - Loss of trust, regulation violations, fines, additional development costs, lawsuits
 - E.g., a false negative in a medical screening for cancer
- Well-designed AI systems must foster trust, transparency, and user confidence
- **Humans in the loop**
 - AI systems lack true reasoning and contextual understanding
 - Human involvement ensures interpretation and context are considered

Techniques for Interpretability

- Local Interpretable Model-agnostic Explanations (LIME)
 - Focuses on a single prediction (local fidelity)
 - Approximates the model locally with an interpretable model
 - Perturbs input data and observes changes in predictions
- Partial Dependence Plots (PDP)
 - Show the marginal effect of one or two features on the predicted outcome
 - Vary the value of one feature while keeping others constant
 - Plot feature values against the average predicted outcome
- Individual Conditional Expectation (ICE)
 - Show the relationship between a feature and the prediction for individual instances
- SHapley Additive exPlanations (SHAP)
 - Quantify the contribution of each feature to a specific prediction

Causal AI in Interpretable AI

- Causal AI helps understand causes, effects, and potential solutions
 - Uses causal graphical models to present variables, relationships, and strengths
 - Counterfactual analysis predicts outcomes of different actions or policies before deployment
 - Model output is understandable to humans and non-experts
 - Removing confounding variables prevents skewed causal estimates due to hidden influences
 - Hybrid teams (technical + domain experts) enhance context awareness and reduce blind spots

The Future of Causal AI

- Causal AI:
 - Is moving out of academia into the commercial world
 - Is a departure from the 2000 approach of a purely data-driven AI systems
 - Is a reflection of the reality of how humans think, analyze, and make decisions and how the real world works
- Causal, traditional AI, deep learning, and generative techniques will merge

Intervention in structural equations and joint probability

- Structural equations:
 - Model the system
 - Predict intervention effects not easily represented by joint distribution
- Intervention $do(X_j = x_j)$ changes

$$X_j = f_j(Parents(X_j), U_j)$$

to

$$X_j = x_j$$

- “Mutilate” causal network by removing edge
 - Derive joint distribution from causal network
- Multiple interventions:
 - Superposition of individual interventions

Adjustment Formula in Causal Networks

- Estimate the effect of an intervention $do(X_j = x_{jk})$ on another variable X_i in a causal network

- **The Basic Adjustment Formula**

- Derived from the modified joint distribution after intervention:

$$\Pr(X_i = x_i | do(X_j = x_{jk})) = \sum_{\text{parents}(X_j)} \Pr(x_i | x_{jk}, \text{parents}(X_j)) \Pr(\text{parents}(X_j))$$

- Omits the causal mechanism for X_j and treats it as fixed

- **Interpretation**

- Weighted average of the effect of X_j and its parents on X_i
 - Weights are given by the prior probabilities of the parent values

- **Causal Inference via Graph Surgery**

- “Mutilate” the network by cutting incoming edges to X_j
 - Replace X_j 's structural equation with $X_j = x_{jk}$

- **E.g., (Sprinkler Network)**

SCIENCE ACADEMY To evaluate $\Pr(\text{GreenerGrass} | do(\text{Sprinkler} = \text{true}))$:

Intervention: Sprinkler Example

- We “intervene” and turn the sprinkler on, i.e., in do-calculus $do(Sprinkler = T)$
 - Now the sprinkler variable s is not dependent on whether it’s a cloudy day c
 - The causal network is “mutilated”
- The structural equations after the intervention become:

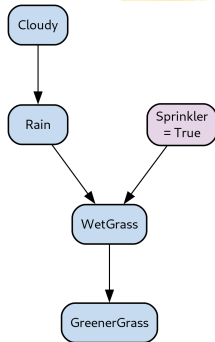
$$C = f_C(U_C)$$

$$R = f_R(C, U_R)$$

$$S = True$$

$$W = f_W(R, S, U_W)$$

$$G = f_G(W, U_G)$$



- Then the $\Pr(s|c) = 1$ and $\Pr(w|r, s) = \Pr(w|r, s = T)$ and the joint probability becomes:

$$\Pr(c, r, w, g | do(S = True)) = \Pr(c) \Pr(r|c) \Pr(w|r, s = True) \Pr(g|w)$$

The variables that are affected are only the descendants of the manipulated variable *Sprinkler*

Intervention vs Observation

- **Intervention** “breaks” normal causal link between *Weather* and *Sprinkler*
 - Causal graph shows no influence of *Sprinkler* on *Weather*
- Difference between $do(\textit{Sprinkler} = T)$ (intervention) and $\textit{Sprinkler} = T$ (observation)
 - Observing sprinkler on:
 - Less likely weather is cloudy
 - Turning on sprinkler:
 - Weather unaffected, probability of cloudy unchanged

Back Door

- A causal network can predict the effect of an intervention using the adjustment formula
- The problem is that it requires accurate knowledge of the conditional distributions of the model
- E.g., in the Sprinkler example, why does someone turn on the sprinkler? Maybe they check the weather, but how do they make their decision?
- Besides the direct route, we need to take in account the “back door” route

Problem

- In experimental settings, randomization ensures that X is not confounded so that we can directly estimate its causal effect on Y
- Problem:
 - In observational data, we don't have randomization and confounding variables can create spurious correlations between X and Y
 - Consider the causal graph where U is a common cause (confounder) of both X and Y
- Solution:
 - Controlling for a set of Z that satisfies the backdoor criterion, we can estimate the causal effect of variable X on Y
 - This allows to “simulate” a randomized experiment

- We want to estimate the effect of *Sprinkler* on *GreenerGrass*
 - We intervene and set *Sprinkler* = *True*
- Besides the direct route, we need to take in account the “back door” route *Cloudy* \rightarrow *Rain*
- If we knew the value of *Rain*, this back door path would be blocked and we could condition on *Rain* instead of *Cloudy*
- In formal way we need to find a set of Z variables such that X_i is conditionally independent of $Parents(X_j)$ given X_j and Z
 - TODO: ?

Backdoor Path

- Z blocks all backdoor paths from X to Y
- A backdoor path is any path from X to Y that starts with an arrow pointing into X . These paths create confounding relationships that can bias the estimate of X 's effect on Y

Backdoor Criteria: Condition

- Variables Z satisfy the backdoor criterion for X and Y in a causal network if:
 1. No element of Z is a descendant of X
 - Z do not capture the effect of X on Y through any causal pathway
 2. Z “blocks” every path from X to Y
- The idea is to estimate the causal effect of X on Y without confounding relationships, by controlling variables Z satisfying the backdoor criterion
- Then we can use non-experimental (i.e., observational data), assigning X randomly