

Sunny Godspower

gpsunnyi@gmail.com | 346-301-1098 | <https://gpsunnyi.github.io/sunny-portfolio/>

EXPERIENCE

Black Rocket | Houston, TX | IT Instructor Tech

August 2024 – Present

- Create servers for Fort Bend ISD School District campuses.
- Manage Laptop connections, configure any disruptions displayed on site.
- Instruct students innovative coding programming scripts such as python & java.

Hyphen Solutions | TX Remote | *Software Developer (Contract)*

June 2023 – August 2024

- Applied bugs change and executed 4+ high-priority code changes daily based on client, deploying code through Azure Devops.
- Implemented SQL stored procedures in alignment with staff standards which achieved a 30% increase in operational efficiency.
- Assisted in unit code testing with a team of 2 – 3 to ensure proper functionality with XML & JSON components.

Nagarro Inc. | TX Remote | *IT Digital Desk Intern*

May 2023 – August 2023

- Analyzed virtual machinery software which enabled 7 users to link within terminal command prompt.
- Troubleshooted environment machines at 3 locations remotely and resolved general system hardware, software, and network failures.
- Log and track calls using problem management database (ServiceNow) and maintain history records and related problem documentation.
- Handle technical troubleshooting within an enterprise environment, including system crashes, slow-downs and data recoveries and trouble shoot user's technology remotely.
- Recommend solutions and resolve problems associated with requests through a defined escalation process.

UH System | Victoria, TX | *IT Helpdesk Analyst*

June 2020 – April 2023

- Assisted with maintenance of hardware and software setups for Windows and Mac workstations, assessing and enhancing performance levels for work environments and workflows.
- Implemented configuration protocols for classroom technologies, setup processes and reduced setup time by an average of 15 minutes. Responsible for maintaining and configuration of Azure based services.
- Supported, maintained, and troubleshooted computer networking and telecommunication systems.
- Managed/Monitored connectivity on a Meraki/Cisco based network infrastructure
- Overseas the day-to-day operation of computer networks including hardware/ software support, training, and special projects; plans and implements data connectivity for local area network (LAN) and wide area network (WAN) systems.

CERTIFICATIONS

- CompTIA A+ , IBM Cyber Ethics.

EDUCATION

University of Houston: *Dean's List, Presidents List & Academic Excellence Scholarship*

Bachelor of Science in Computer Information Systems

SKILLS: Database Management , Hardware and Software Installation, Diagnostics, Business Intelligence

PROJECTS

Crypto Tracker - <https://gpsunnyi.github.io/mycrypto-wallet-app/>

- I made a minimal web app that would fetch **live** crypto prices and other details from APIs and list them in a table. One could also create crypto wallets that could hold crypto currencies.

IP Network Visualizer - <https://gpsunnyi.github.io/network-diagram-app/>

- I created a simple web app that would take the number of departments and computers needed in each department to create a visual network diagram along with a table showing detailed IP address schemas for each department

Dev Board Proximity Trinket Visualization

- Implemented programmable code that indicates color changes while trinket is used and cleansing.
- Integrated pause and play iterations within the program to accommodate user experience via hand motion detection.

CSS/ HTML Page Designing/Planning

- Lead a team of moderators to redesign custom pages using Wikia and reddit platforms applications.
- Modified custom fonts, display layout, and other elements using CSS commands.