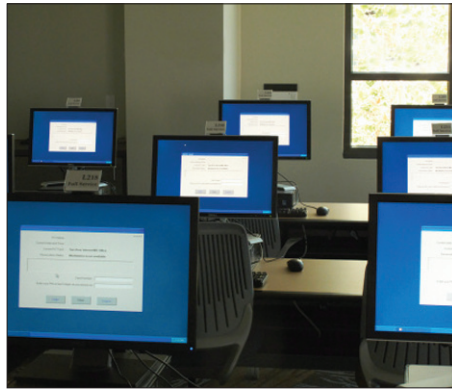# Matrix42 Remote Control

MATRIX42

Secure, remote administration of computers and networks is **only a click away**!

With a more distributed workforce than ever before, it is not possible to have an IT manager available at all locations across the enterprise. With remote administration, IT managers can access and remotely control all the computers on the network as if they were actually there. This provides a huge cost savings for IT departments and keeps end users operating more efficiently.

IT administration anywhere, anytime!

Matrix42 Remote Control is integrated with the Matrix42 Workplace Management solutions so the remote administration client is automatically pushed to every computer on the network, whether it is a server in the data center or a laptop being used by an employee in the field. When an administrator needs to remotely access a computer to troubleshoot it, perform maintenance or transfer and synchronize files, they can do so in a matter of seconds, even if the end user is not present.

For managing large enterprises, it acts as a proxy in a network and bundles the status information of up to 500 clients and sends it to the server over a single connection, which reduces network load and traffic. More than a million clients can be administered this way, providing extreme scalability.

Administrators only need Internet access to make a remote connection, and firewalls are not an obstacle. Using Matrix42 Remote Control, IT administrators can accomplish most tasks no matter where they are located, and end users are happier and more productive with quicker response from IT and substantially less down time.

Product Features

- **Fast connection speed** via the RDP protocol, which means a browser is all that is needed with no VPN access required. User names and passwords for each computer can be saved for even faster access.

- **Secure encryption** using 256-bit AES encryption.

- **Remote print jobs** can be redirected to a local printer.

- **System configuration and utilization details** are reported for each computer. All status changes of the client are immediately communicated to the server.

- **Terminal server sessions** can be displayed, so the administrator can specifically access one or more sessions.

- **Connection logs** provide an overview of all sessions and can be exported via a CSV file.

- **Auto update** of all clients on the network.

- **Customization** of the modules to match corporate design, functional needs and security standards.

- **Support for multiple languages** with the master module automatically adapting to the language of the operating system.

MATRIX42

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