

GRANT QUALLS

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Career Objective

Seeking an entry-level position

Education

Tennessee Technological University May 2022, GPA 3.55

Bachelor of Science: Computer Science, concentration in cybersecurity

Certificates

Cisco Certified Network Associate (CCNA 200-301)

Date Acquired: May 10, 2024

Senior Capstone Project

Oak Ridge National Laboratories Weather Data Retrieval web application

Objective: Develop a website that returns weather data based on various user selected inputs

Responsibilities: Designed and implemented full front end user interface using Angular framework

Worked as a team and met with shareholders using Agile methodologies

Result: Improved users average data retrieval time from 4 hours to 2 minutes

Work Experience

Information Tech Admin, Middle Tennessee State University (January 2023 - Present)

Installing, monitoring, and configuring Wireless Access Points, Switches, and UPS'

Port activations, network troubleshooting, and cable repairs

Creating and updating Excel spreadsheets for inventory. Organizing and managing inventory

Updating and completing work orders through ServiceNow

Wireless heatmaps and planning through Ekahau

Warehouse Associate, Journeys (October 2022 - April 2023; November 2023 – January 2024)

Unloading and loading shipments from shipping trailers

Scanning and picking products

Cleaning and keeping aisles clear

IT Networking Student Worker, Middle Tennessee State University (May - August 2019)

Cataloged all new Wireless Access Points

Removed and installed switches, UPS, and wireless access points

Improved WIFI speeds and capacity in existing and new locations

IT Skills/Coursework

Programming Languages: Java, C, C++, Python, R, Assembly, HTML, CSS, JavaScript

Operating Systems: MS Windows, Mac OS, Linux

Database Systems: MySQL

Network tools: Wireshark, Ekahau, Meraki Dashboard, Cisco CLI

Microsoft Office Suite (Word, Excel, Outlook, PowerPoint)

Personal Skills

Detail oriented and hardworking graduate with a wide array of IT skills

Self-motivated and eager to learn and master new technology

A valued team player with strong interpersonal and communication skills