

Ms. Helen Anderson BBUS, PGDip Bus., CBAP.

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Helen Anderson

Personal Information

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LinkedIn: <http://au.linkedin.com/in/handerson1>
Citizenship: Australian Citizen
New Zealand Citizen
Security Clearance: Negative Vetting 1 (NV1) (Australia)

Summary

A full-stack developer leveraging background of over 15 years as a functional business analyst to provide a rounded perspective on application development. Earned a certificate in Full Stack Web Development from the University of Sydney. Problem-solver passionate about solving business problems while prioritising user and service experience. Strengths in leadership and teamwork, strategic and design thinking, requirements elicitation and validation, and system implementation.

Technical skills

JavaScript ES6+, CSS3, HTML5, SQL, NoSQL, GitHub, MongoDB, MySQL, Express, React, Node, Handlebars, Bootstrap

Development projects

Marvel Superhero Genie

<https://github.com/grace-anderson/marvel-superhero-genie> | <https://grace-anderson.github.io/marvel-superhero-genie/>

- **Summary:** An app that searches web and YouTube to retrieve a superhero's information, image, and video
- **Role:** Project team member
- **Tools:** HTML, CSS, JavaScript, API (Marvel, YouTube), Materialize CSS

Weather Dashboard

<https://github.com/grace-anderson/weather-dashboard> | <https://grace-anderson.github.io/weather-dashboard/>

- **Summary:** A Weather app that provides current and future weather forecasts for cities around the world

- **Role:** Sole author
- **Tools:** HTML, CSS, JavaScript, jQuery, API, Bootstrap, Font Awesome

Work Day Scheduler

<https://github.com/grace-anderson/work-day-scheduler> | <https://grace-anderson.github.io/work-day-scheduler/>

- **Summary:** A daily planner application that allows a user to save events for each hour of the day
- **Role:** Sole author
- **Tools:** HTML, CSS, JavaScript, jQuery

Recent experience

Senior Manager: Business Analyst Synergy Group (March 2021 to present), Canberra

- Customer Experience Team, GovERP, Services Australia (current engagement, from March 2022)
- Department of Defence: Elicit and model process requirements preliminary to ERP implementation (July 2021-Feb 2022)
- CIO Group, Department of Defence: Develop Innovation Operating Model and Innovation User Guide (April – June 2021)

Management Consultant: Business Analyst Apis (part of Accenture) (2018-2021), Canberra

- 2IC to Business Team Leader
- Department of Health: Business Analyst in team developing system requirements for NPPs in response to Royal Commission into Aged Care Quality and Safety
- Department of Health: Business Analyst on multiple projects implementing enhancements to My Aged Care system (.net, Siebel)

Business Specialist – Student Administration Charles Darwin University (2011-2018), Darwin

- Lead Business Analyst on multiple projects enhancing student management system in collaboration with vendor (Oracle forms and database – vendor Callista (now Tribal), Jira and Confluence)

Qualifications and certifications

2022	Certificate, Full Stack Web Development (University of Sydney)
2021	Cert IV in Programming (in progress)
2020	PRINCE2 Practitioner
2019	Certificate IV in Training and Assessment
2017	CBAP (Certified Business Analysis Professional, IIBA, BABOK v.3)
2010	Postgraduate Diploma in Business (Information Systems), University of Auckland, Graduate School of Enterprise
2003	Bachelor of Business (Major Management), First Class Honours, Auckland University of Technology