# Grace Saint

## **Contact**

Jersey City, NJ (317) 453 - 1277 grace.saint8@gmail.com

# **Technologies**

OOP Programming / HTML / CSS / JavaScript / Aura / LWC Github / Bitbucket / Salesforce Confirguation / Visual Studio Code

## **Interests**

Salesforce Development / Software Architecture / UI/UX Design / Styling / Fashion Design / Soccer

# **Certifications**

#### 7x Salesforce Certified

Salesforce Administrator /
Salesforce Platform App Builder /
Salesforce Platform Developer I /
Salesforce Development Lifecycle
and Deployment Designer /
Salesforce Certified Community
Cloud Consultant /
Salesforce User Experience
Designer Certification /
Salesforce Platform Developer II

# **Quotes**

"Grace is a solid professional and a very good team player. She is organized and has good technical skills. She is also a proactive communicator & most of all, a strong consultant. She has a positive, can-do attitude and does not believe in just punching the clock. She is willing to help in any given situation which makes her a very dependable teammate."

## **Education**

#### **Fashion Institute of Technology**

Associate in Applied Science, Fashion Design - Apparel

**DePauw University,** Bachelor of Arts Computer Science, Major GPA: 3.55

# **Employment Experience**

#### The RealReal

Salesforce Technical Lead

## Jersey City, NJ, US January 2025 - Present

January 2023 - Dec. 2023

August 2014 - May 2018

New York, NY, US

Greencastle, IN, US

New York, NY, US

#### Progyny, Inc.

#### Senior Salesforce Developer II

February 2024 - January 2025

- Design, develop, debug and document development and integrations for internal Salesforce environment used by Progyny employees.
- Led development initiatives in Salesforce to enhance member experiences through integrations with the customer-facing Flutter mobile app.

#### **Independent Salesforce Contractor**

August 2022 - January 2024

• Working as a consultant / developer for multiple clients while attending school in NYC for a year long program.

#### Agency73

#### New York, NY, US October 2022 - May 2023

#### Senior Salesforce Developer

Design, develop and troubleshoot business requirements through implementations
of custom lightning components, apex, configuration, and integrations with
third party applications.

#### **Accenture**

Chicago, IL, US

#### Senior Salesforce Developer

February 2022 - September 2022

- Design, develop and troubleshoot business requirements through implementations
  of custom lightning components, apex, configuration, and integrations with
  third party applications.
- Lead team of 5 offshore and onshore developers by creating technical design documents, perform code reviews, and adhere best coding practices for Experience Cloud project and creating distinctive development patterns for team to follow.

## 7Summits, an IBM Company

## Senior Salesforce Developer/Technical Lead

Indianapolis, IN, US June 2020 - January 2022

- Develop and maintain custom solutions including Lightning Web Components,
   Apex Controllers and Triggers, and Visualforce to meet customer requirements.
- Solution and write technical tasks for developers on project teams to satisfy the acceptance criteria of stories received.
- Mentor and oversee group of developers on project teams. Answer any questions they have related to the development of their technical tasks. Perform code reviews.

# Appirio

Indianapolis, IN, US June 2018 - June 2020

### Associate Consultant, Developer/Technical Lead

- Design, develop and troubleshoot business requirements through implementations
  of custom lightning components, apex, configuration, and integrations with
  third party applications.
- Co-lead Appirio's sole Women Group to foster conversation, share ideas and create strong rapport between office and remote employees.

# Grace Saint

# **Project Experience**

#### **Accenture**

- In Experience Cloud implementation, build, research and design custom lightning web components, aura components, flows and apex to meet client's requirements.
- Examples of customization built:
  - Utilize external JavaScript libraries such as sheetjs, exceljs, and filesaver to read, write and export spreadsheets with data that users select as part of flow implementation.
  - Custom datatable using an extensible lightning-datatable implementation to include custom cells within the datatable such as icons and images.
  - Custom search solution for users to search details on client accounts by entering in 5000+ mobile numbers to find the data they are looking for Search allows for area code, single number search and multiple number search.
  - Utilize Lightning Message Service to display side 'flyout' modals by publishing/subscribing messages to several components across the DOM. 'Flyout' modals are aura component containers for flows.

#### 7Summits, an IBM Company

- In Experience Cloud, Health Cloud, Sales and Service Cloud implementations, build, research, and design custom lightning components, aura components, flows, apex (integration work) to meet client's requirements.
- Examples of customization built:
  - Built scheduling functionality for patients to schedule appointments with health care providers based upon their current systems.
  - As part of scheduling functionality, apex sorted through doctor's availabilities where data was retrieved through an API call to an EHR system that help doctor's data.
  - Built geolocation API callout through Google geolocation services to find the distance between a patient's address and an address of a health provider's location.
  - Built custom search solution to look for knowledge articles that users search keywords that exist in the articles. Search solution used pagination to keeppage load times quick and CPU limits within check.

# **Appirio**

- In Sales and Service cloud implementations, developed and help design technical solutions for aura components, flows, apex and integration work.
- Examples of customization built:
  - Utilize flows and invocable apex methods to make callouts to external systems to grab data surrounding a user's bank information, their debit/credit cards, etc.
  - In the debit/credit card serviceable flows, make callouts to external systems to order new designs for cards, order new name for the cardholder, set a new billing zipcode, and several other actions to service the cards.