Grace Hoober

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SUMMARY

- My history in Emergency Nursing showcases proactive problem-solving, reliable and self-aware communication, and a genuine passion for forward-thinking change, all of which are pivotal in adapting to the software engineering climate.

PROFESSIONAL EXPERIENCE

Kaiser Permanente Bellevue   **Bellevue, WA**
Charge Nurse/ Registered Nurse- Emergency Medicine   *October 2021 - October 2022*
- Directed patient rooming and provider workload for the department.
- Organized and planned daily workflow with EMR systems with consideration to department needs, provider input, and staffing.
- Increased patient satisfaction scores, increased department productivity, increased patient arrival-to-provider times and decreased patient left-without-being-seen rates over a 12 hour shift.*

Harborview Medical Center   **Seattle, WA**
Registered Nurse Peer Educator- Emergency Medicine   *April 2020 - October 2021*
- Assisted with the internal transition from Cerner EMR to Epic EMR for two months.
- Taught functionality and workflows of Epic EMR software to providers and staff members.
- Communicated user experience and interface feedback to Epic staff.
- Resulted in a total increase of efficiency for a team of 4-5 Registered Nurses per shift, measured by decreased arrival-to-provider times, decreased length-of-stay times, and decreased left-without-being-seen times.*

Swedish Health Services   **Seattle, WA**
Registered Nurse Preceptor- Emergency Medicine   *October 2019 - April 2020*
- Assisted in the training of new-to-specialty nurses over 4 -13 weeks per trainee.
- Created specialized training and educational plans for each trainee's medical experience and practice which resulted in cohesive and standardized patient care across the department.
- Maintained compliance on practice/policy changes and equipment upgrades.

Providence Regional Medical Center Everett   **Everett, WA**
Registered Nurse- Emergency Medicine   *November 2016 - October 2019*
- Completed Emergency Nurse Residency as a newly graduated Registered Nurse in 3 months.
- Specialized in critical thinking while independently caring for complex patients.
- Resulted in high quality patient care measured by efficiency metrics such as patient satisfaction, bed turnover-rate and length-of-stay times.*

EDUCATION

Augustana University   **Sioux Falls, SD**
Bachelor's of Science in Nursing   *2012-2016*
- 3.7 GPA
- Communications Chair- Student Nursing Association and Sanford Health Nursing Internship 2015

SKILLS & INTERESTS

Skills: Proficient in HTML/ CSS, fundamental Javascript, Chrome DevTools | Epic EMR | Cerner EMR | Microsoft Office (Word, Excel)

Interests: Women's Health, secure software development, Femtech, yoga, espresso

* These metrics directly relate to institutional profitability per the Hospital Value-Based Purchasing Program instituted by the Centers for Medicare & Medicaid Services in 2013.