

Patricia Simino Boyce, Ph.D., RN  
311 Warren Street  
Brooklyn, NY 11201  
(917) 586-6315  
[psboyce4@gmail.com](mailto:psboyce4@gmail.com)

## **Professional Experience**

- 2017 – Present    IPRO, INC., LAKE SUCCESS, NY  
**Assistant Vice President, Knowledge Management & Innovation**  
Serve as a member of the leadership team in the role of *Chief Innovation Officer*, working closely with senior leadership to cultivate a knowledge-sharing and innovation ecosystem by leading teams to develop and rapidly convert ideas and solutions into working prototypes to address program, client and partner needs. Lead Lean adoption and maturity, internal knowledge management and collaborative learning systems and platforms. Responsible for developing an approach for the collection and monitoring of standardized key process indicators across programs/departments. Engage business partners, represent IPRO at professional forums, and prepare white papers, proposals and presentations for clients and key stakeholders. Provide expertise in quality improvement, learning and diffusion, change management, and implementation science.
- 2014 – 2017    UNITED STATES DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS)  
CENTERS FOR MEDICARE AND MEDICAID SERVICES (CMS)  
CENTER FOR MEDICARE AND MEDICAID INNOVATION (CMMI)  
WOODLAWN, MD
- Senior Advisor, Learning and Diffusion Group, 2016 – 2017**  
Senior technical expert and member of the leadership team for the Learning and Diffusion Group (LDG) at CMMI. Responsibilities included: providing programmatic advisory and technical leadership to LDG leadership, staff and CMMI model leads for learning and dissemination of care delivery and payment models; providing expertise on adapting change strategies across participants; leading driver diagrams and change package development for new/expanding models; engaging model participants on virtual collaboration platforms; facilitating cross-Model learning to optimize access to and adoption of innovative strategies and solutions; and providing technical guidance on diffusion of CMMI learning within HHS and to external partners.
- Senior Advisor, State Innovations Group, 2014 – 2015**  
Senior Advisor and member of the leadership team for the State Innovations Group (SIG) at CMMI. Responsibilities included: contributing to the strategic direction for the State Innovation Model (SIM) and the All Payer Model (APM) Divisions of SIG, focused on accelerating state healthcare transformation and the adoption of alternative payment models for 38 state grantees, representing \$1 billion in cooperative agreements. Designed and led a national learning network (SIM Learning System) for 38 states, including curriculum design, faculty selection, distance learning technologies, knowledge management system, and the Technical Assistance Service Center (TASC), a virtual collaboration platform for state-specific technical assistance and peer-based learning. Served as leadership liaison to federal agencies and external stakeholders.

**Patricia Simino Boyce, Ph.D., R.N.**

- 2013 – 2014      **MASSACHUSETTS HEALTH POLICY COMMISSION, BOSTON, MA**  
**Director, Care Delivery & Payment Model Transformation**  
Senior leadership in an independent state agency established in 2013 to improve the quality of healthcare and contain costs through innovation and transparency. Direct responsibility for the program team focused on innovative care delivery models, including engaging health systems, providers and insurers in the design of statewide certification programs for Patient Centered Medical Homes and Accountable Care Organizations, in addition to payment model design recommendations for high-value elements of accountable care.
- 2007 – Present    **LIFE SAFETY INSTITUTE, INC., BROOKLYN, NY**  
**Principal, Health Care Consulting Practice (New York, Massachusetts)**  
Design and lead innovative care delivery models and practice transformation initiatives; design and deliver blended learning and dissemination models for healthcare professionals using a variety of distance learning technologies and pedagogical approaches; facilitate hospital and advanced primary care certification, recognition and survey programs (e.g., PCMH, Baby Friendly designation); design emergency preparedness criteria and serve on technical resource advisory group (TRACIE) for HHS; provide project management and quality improvement expertise, particularly for large-scale initiatives such as the Hospital Improvement Innovation Network (HIIN); engage broad constituencies of key stakeholders; design performance measurement, reporting and evaluation methods; provide oversight and coordination of program staff and content experts; manage grants and program budgets; and advise senior leaders and sponsors on program design and implementation of health transformation initiatives.
- 2006 – 2007      **VISITING NURSE SERVICE OF NEW YORK, NEW YORK, NY**  
**CENTER FOR HOMECARE POLICY AND RESEARCH**  
**Director, National Partnership to Advance Quality Home Care (PAQH)**  
Led program staff and contractors on the design, implementation and evaluation of a virtual National Demonstration Collaborative, successfully reducing avoidable hospitalizations by collaborating with 16 Quality Improvement Organizations, and working with 175 home care agencies across 20 states. Implemented a virtual Learning Collaborative using web-based data reporting and distance learning technologies to support training, best practice dissemination, and performance measurement across two overlapping waves of project implementation. Prepared papers for publication and presented results to sponsors (AHRQ, RWJF) and at conferences.
- 2000 – 2006      **PRIMARY CARE DEVELOPMENT CORPORATION (PCDC), NEW YORK, NY**  
**Director, Emerging Initiatives & Information Management**  
Senior leadership role, originating the Performance Improvement Practice, which evolved into the design, implementation and evaluation of innovation initiatives for primary care settings. Designed and implemented targeted consulting engagements, training programs and multi-institutional Learning Collaboratives, focused on improving access, cost and quality of care; developed and implemented emergency preparedness standards for primary care; and addressed improvement priorities and population management with effective use of information technology. Responsibilities included staff management and contractor oversight, business development, strategic planning, funding and resource development, curriculum design, and evaluation of primary care initiatives.

**Patricia Simino Boyce, Ph.D., R.N.**

- 1995 – 1999 NEW YORK STATE DEPARTMENT OF HEALTH (NYSDOH), AIDS INSTITUTE, NEW YORK, NY  
**Director, HIV Quality of Care Program, 1995 – 1999**  
Managed all aspects of the NYSDOH AIDS Institute's HIV Quality of Care Program. Specific duties included: ensuring the development of effective adult and pediatric quality of care programs in 30 AIDS Designated Care Center hospitals and more than 100 primary care sites including drug treatment programs and multiple long term care programs; developing quality of care programs in accordance with data generated from quality of care reviews; assisting in data interpretation and monitoring of outcomes using statistical standards to advise management; developed educational conferences on quality of care; oversight of HIV quality of care program staff and contractors; providing on-site quality improvement consultations to health care facilities; and preparation of materials for publication.
- Project Specialist, HIVQUAL National Demonstration Project, 1997 – 1999**  
Led national staff and contractors on the design and implementation of multiple aspects of a National Demonstration Project aimed at improving the quality of care provided by HIV/AIDS providers across the country. Responsibilities included: design and development of web-based platform; providing on-site consultation to facilitate CQI projects; conducting workshops focusing on the implementation of CQI; conducting on-site and distance consultation to providers on quality program development and HIVQUAL quality software implementation; and coordinated project reports and all project communications to HRSA administration, project staff, and national audiences.
- 1994 – 1995 ERNST & YOUNG LLP, NEW YORK, NY  
**Manager, Healthcare Consulting, Performance Improvement Practice**  
Managed program staff for performance improvement consulting engagements at multiple health care organizations in the Northeast. This included projects addressing hospital length of stay, resource management and operational efficiency. Served as performance improvement expert for team development and facilitation, implementation of clinical improvement activities, and measurement and evaluation systems.
- 1986 – 1994 NEW YORK-PRESBYTERIAN / LOWER MANHATTAN HOSPITAL  
NEW YORK, NY  
**Program Coordinator, HeartSavers Program, 1992 – 1994**  
Led all aspects of a new multi-disciplinary hospital program aimed at developing a Center of Excellence for cardiac care. This included financial, marketing and operational functions, in addition to the design of a dedicated cardiac-wing of the Emergency Department and development of intra-departmental policies and procedures to ensure the highest quality cardiac care delivered by the hospital. Worked with medical leadership to implement patient care education and provider training programs. Developed and implemented community outreach and training activities. Served as hospital liaison to NYC financial district, Chinatown, local community and corporate organizations. Worked with hospital leadership and the Development Office on all external communications, and represented the hospital to key stakeholders for funding, program development and professional presentations.

**Patricia Simino Boyce, Ph.D., R.N.**

**Associate Director of Nursing, Education & Research, 1991 – 1992**

Leadership responsibility for hospital-wide educational program design and delivery for professional and ancillary staff including: orientation, continuing education and staff development. Responsible for hospital-wide adherence with The Joint Commission standards. This included the development of class materials (Learning Modules), coordination of educational programs, database design and maintenance of hospital employee educational records.

**Assistant Director of Nursing, Critical Care, 1990 – 1991**

Management and oversight of staff and operations for six critical care areas: MICU, CCU, PCU, SICU, PACU, and Hemodialysis.

**Nurse Educator, Critical Care, 1988 – 1990**

Led and designed staff education and orientation programs in six critical care units. Functioned in a managerial role, overseeing quality of care and clinical staff, reinforcing critical care practice standards, and delivering staff orientation and education programs.

**Assistant Nursing Care Coordinator, Post Anesthesia Care Unit, 1986 – 1987**

Responsible for staff leadership and daily management of Post Anesthesia Care Unit.

1983 – 1986

NEW YORK CITY HEALTH AND HOSPITALS CORPORATION  
BELLEVUE HOSPITAL CENTER, NEW YORK, NY

**Staff Nurse - Critical Care Unit and Post-Anesthesia Care/Trauma Units**

Responsible for direct patient care and intermittent in-charge duties for critically ill patients in the Critical Care Units and Post-Anesthesia Care and Trauma Units.

**Academic Experience**

2016 – Present

PACE UNIVERSITY, NEW YORK, NY  
COLLEGE OF HEALTH PROFESSIONS, LEINHARD SCHOOL OF NURSING  
**Adjunct Assistant Professor**

Faculty for Nursing Graduate Program, teaching courses in advanced primary care, healthcare leadership and nursing education.

2001 – 2006

NEW YORK UNIVERSITY, NEW YORK, NY  
COLLEGE OF NURSING

**Adjunct Faculty, Continuing Education Program, 2005 – 2006**

Faculty for continuing education programs targeted to health care delivery systems. Responsible for curriculum design and training on health care management, quality improvement, and performance measurement.

**Lecturer, Nursing Education Graduate Program, 2003 – 2004**

Responsibilities included: curriculum development, core program courses, and assistance with capstone projects for graduate students in the Nursing Education program.

## **Patricia Simino Boyce, Ph.D., R.N.**

### **Program Coordinator, Nursing Administration & Health Management Joint Degree Graduate Programs, 2001 – 2004**

Responsibilities included: academic advisement, curriculum development, core program courses, and practicum assignments and capstone projects for graduate students in the Nursing Administration and Health Management Joint Degree Programs.

## **Education**

### **Ph.D. – Medical Sociology**

The Graduate Center, The City University of New York, New York, NY

### **M.Phil. – Sociology**

The Graduate Center, The City University of New York, New York, NY

### **M.A. – Nursing Education**

College of Nursing, New York University, New York, NY

### **M.A. – Community Health**

Brooklyn College, The City University of New York, Brooklyn, NY

### **B.S. – Nursing**

Hunter College – Bellevue School of Nursing, The City University of New York, New York, NY

## **Publications**

Boyce, P., Pace, K.B., Lauder, B. and Solomon, D.A. (2007). “The ReACH Collaborative: Improving Quality Home Care.” *Caring: National Association for Home Care Magazine*, 26(8): 44-51.

Boyce, P.S. and Feldman, P.H. (2007). “ReACH National Demonstration Collaborative: Early Results of Implementation.” *Home Health Care Services Quarterly*, 26(4): 105-120.

Beich, J., Scanlon, D.P., and Boyce, P.S. (2010). “A Community-Level Effort to Motivate Physician Participation in the National Committee for Quality Assurance Diabetes Physician Recognition Program.” *Population Health Management*, 13(3): 131-138.

Fitzpatrick, E., Dennison, B., Bonam Welge, S., Hisgen, S., Boyce, P.S., and Waniewski, P. (2013). “Development of the Breastfeeding Quality Improvement in Hospitals (BQIH) Learning Collaborative in New York State.” *Breastfeeding Medicine*, Jun (8): 268-72.

## **Licensure & Certification**

New York State Registered Nurse: License #361574

Prosci Certified Change Management Practitioner

Improvement Advisor (Institute for Healthcare Improvement)