Personal information

NIYIGENA MARIE GRACE

📍 Ruhango District, Southern Province, Rwanda

📞 +250791168136   ✉ graceniyigena34@gmail.com

Profile

Grace is an emerging IT professional with experience in technical support, cybersecurity fundamentals, database systems, and web development. I'm a detail-oriented problem solver with excellent communication, teamwork, and analytical abilities.

Education and Training

June – July 2024

Bachelor of Bachelor of Science in Information Technology
University of Rwanda: college of science and technology
Gained hand-on education in;
Database system (SQL, MySQL,PostgreSQl, Mongo DB,supabase and firebase
Web development HTML,Css, JavaScript and framework
Information system Security/cyber security
 Artificial intelligence
Software engineering (SDLC.,Agile, project management)

Rwanda Advanced Certificate of Education
Groupe Scolaire Ruhango Catholique
Majored in Mathematics, Physics and Geography

Work Experience

March to May 2025

IT Support Intern
Rwanda Energy Group
I contributed to daily technical operations by assisting in troubleshooting and resolving various ICT issues such as software errors, slow system performance, internet connectivity problems, and hardware malfunctions.

Provided direct support to REG staff, helping them with tasks like email configuration, password resets, and effective use of REG digital systems.

Installation and configuring new computers and office equipment, performing software updates, and supporting network setup and maintenance for both Wi-Fi and LAN connections.

May to August 2025

Intern
Water and Sanitation Corporation,
 Assisted in troubleshooting and resolving ICT issues including slow computers, software errors, internet problems, and hardware malfunctions.

Personal Skills

Languages	English: Excellence
	French: Good
	Kinyarwanda: Native
Hard Skills	Programming language: JavaScript, C++, Python
	Web Development: HTML, CSS
	Database Management: MYSQL, ORACLE
Organizational	Team player, organizer of different organizations, advisory skills, analytic and detail oriented.
Communication	Digital marketing, online virtual assistant, moderate and planning.
Hobbies	Reading Books, Playing Volleyball, Singing and Swimming
Training and Certifications	Introduction to cybersecurity, 00000, ….
	Ethical hacker,
	IT ESSENTIALS,
	Foundational C# with Microsoft,
	Responsive Web Design,
	Typing Master,
	Rwanda School on Internet Governance (RWSIG), ISOC Rwanda, 2024
References	Dominique HARELIMANA: Head of Department IT Tel (UR-CST)
	Contact: +250785135124
	NDAYAMBAJE Pascal, IT support technician (REG)
	Contact: +250789534673
	Eric RUKEBESHA, Farmlink Consulting Firm, (Manager)
	Contact: ericrukebesha@gmail.com, +250780578374