

Bug Report Example

ID number	#123
Name	Unable to add new item to my cart
Reporter	John Smith
Submit Date	01-May-2022
Summary	When I add an item to my empty cart, as an anonymous user, the item is not added to the cart. A Javascript error message is seen in the browser console.
OS version	Windows 10 build 19043.1645
Browser	Chrome 100.0.4896.88 (also seen on Firefox 99.0.1)
Build Version	CartFeatureBranch Build#1234
Environment	TestEnv01
Severity	Major
Assigned to	/
Priority	QA-Block

Description

When I add an item to my empty cart, as an anonymous user, the item is not added to the cart.

Note: When repeated as a registered user, the item is added correctly.

Steps to reproduce

1. No user is logged in
2. Cart is empty
3. Add one item to cart

Expected result

'Item added to cart' popup to appear to confirm the add.

Actual result

Popup does not appear. Javascript error in browser console.

Notes

Marking as QA-Block, as it is blocking much of the testing of the Cart functionality.

QA Note: Testcase to reproduce this bug is CartAdd003

Logs, Screenshots, Errors, etc.

Javascript error message attached