

## Not-Good Conversation 1: General Example

Agent: Hello! I will be your assistant for today.  
How can I help you?

Me: Hey there, I need a brake cable

Agent: I have no current tasks to complete, how can I help you?

Me: Hmm, I need to buy a brake cable?

Agent: Is this product vehicle specific?

Me: Yes...

Agent: Which company makes this product or the vehicle this product is for?

Me: toyota

Agent: What is the model name of this vehicle?

Me: List what you've got!

Agent: These are the products I have identified:

p0: Brake Cable. In stock: 6. Price: \$10.00

p1: 1985 Toyota MR2 Front Brake Cable. In stock: 0. Price: \$450.00

Which item(s) would you like to add to the order?

Me: Generic brake cable, eh? I'll take it, 1 p0 please

Agent: Your current order includes:

Price: \$10.00. Product: Brake Cable. Quantity: 1

I have no current tasks to complete, how can I help you?

Me: I'll place my order

Agent: Would you like to pick up the item in store?

Me: Nope

Agent: Which country are you currently located in?

Me: Canada

Agent: Which province, territory, or state are you located in?

Me: Land of the Flying Monkeys

Agent: Which city, town, or village are you located in

?

Me: Bethlehem

Agent: What is your postal code?

Me: 12345

Agent: What is your address?

Me: !!!!!!!!!!!

Agent: Your answer didn't make sense. Lets try this again.

What is your address?

Me: abc

Agent: Can I collect your credit card number?

Me: 01010101010101

Agent: What is the expiry year for your credit card?

Me: 2000

Agent: In which month will your credit card expire?

Me: 20

Agent: What is the card security code for this credit card?

Me: 987

Agent: What email address should I contact you by?

Me: fake@fake

Agent: Your answer didn't make sense. Lets try this again.

What email address should I contact you by?

Me: fake@fake.fake

Agent: Are you sure you want to place this order?

Me: Yup!

Agent: Your order was placed successfully.

I have no current tasks to complete, how can I help you?