

Graham Pfeifer

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EDUCATION

Ohio University | Athens, OH

Anticipated Graduation: May 2025

Bachelor of Science in Computer Science with a minor in Business Analytics

Lakeland Community College | Kirtland, OH

August 2020 - May 2021

EXPERIENCE

Ohio University IT | Athens, OH

August 2023 – Present

User Experience Researcher PACE Intern

- Contributed to an Agile Product team to provide student insight on a new Learning Management System that will affect over 28,000 students and over 1,000 faculty members
- Interacted with Ohio University Students and OHIO IT workers to provide more of the student perspective into Ohio University's technology

Sherwin-Williams | Cleveland, OH

May 2023 – August 2023

Information Technology Intern

- Configured and developed the Sherwin-Williams ServiceNow platform
- Worked on a scrum team in an Agile work environment

Ohio University IT | Athens, OH

August 2022 – May 2023

Ohio University Learning Network Classroom/Help Desk Operator

- Controlled cameras for Microsoft Teams meetings of lectures at Ohio University
- Managed online classrooms using Cisco Meeting Management and Cisco TelePresence Management Suite

LEADERSHIP AND INVOLVEMENT EXPERIENCE

Ohio Honors Program | Athens, OH

January 2022 – April 2022

- Aided a foreign partner in the marketing and fundraising for a new study abroad initiative called Spanish UC, a program through Universidad Católica de Chile, a university in Santiago, Chile

SKILLS

Technical: C++, CSS, Excel, Git, HTML, JavaScript, Linux, OCaml, Python, ServiceNow