



Emmanuel Delu

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PROFESSIONAL SUMMARY

- Dynamic and motivated young professional with numerous years of data entry, database management and business/data analysis, programming, customer service, sales and administration.
- Adaptable with an ability to work independently and work well under pressure.
- Passionate about learning new abilities and acquire new strengths with the use of my current capabilities

SKILLS

- Full Stack Programming
- Access, Excel and Pivot Tables
- JavaScript, Express.js, React.js, Node.js
- SQL and Databases, such as MongoDB
- HTML, CSS
- Agile Project Management
- Requirements Life Cycle Management
- Workflow Analysis
- Microsoft Office Suite
- Quality Control/Quality Assurance
- Business Process Mapping
- Data Analysis
- Strategic Planning

WORK HISTORY

ASSOCIATE BUSINESS ANALYST

07/2022 to CURRENT

Epiq | CA

- Met with stakeholders to establish favorable business relationships and support mutually beneficial interests.
- Interacted with internal customers to understand business needs and translate into requirements and project scope.
- Analyzed key aspects of business to evaluate factors driving results and summarized into presentations.
- Conducted analysis and reviews of pre and post production deliveries during development lifecycle

BUSINESS ANALYST I

08/2019 to 07/2022

US Bank | CA

- Research reports of system or data issues, query for trends to determine scope, and deliver information or options to resolve.
- Studies and documents workflows and procedure
- Conducted interviews with key business users to collect information on business processes and user requirements.



JR. BUSINESS ANALYST

03/2017 to 07/2019

Kaiser Permanente | CA

- Identify and report on trends impacting the performance of processes
- Assist ongoing reviews of business processes and develop optimization strategies



BUSINESS SYSTEMS ANALYST INTERN

09/2016 to 01/2017

Accenture | CA

- Shadowed the maintenance of information systems
- Assisted with analysis related to programmatic revenue management
- Compiled reports and transcribed meetings

EDUCATION



Bachelor of Science | Business Administration

CSU Monterey Bay

Management Information Systems



Associate of Science | Business Administration and Management

El Camino College

Information Systems



Boot Camp | Web Development

UC San Diego