



# Emmanuel Delu

📍 San Diego, CA 92101    📞 831-348-2324  
✉ emmanueldelu98@gmail.com

## PROFESSIONAL SUMMARY

- Dynamic and motivated young professional with numerous years of data entry, database management and business/data analysis, programming, customer service, sales and administration.
- Adaptable with an ability to work independently and work well under pressure.
- Passionate about learning new abilities and acquire new strengths with the use of my current capabilities

## SKILLS

- Full Stack Programming
- Access, Excel and Pivot Tables
- AWS
- Java
- Python
- GraphQL
- JavaScript, Express.js, React.js, Node.js
- SQL and Databases, such as MongoDB
- HTML, CSS
- Agile Project Management
- Requirements Life Cycle Management
- Workflow Analysis
- Microsoft Office Suite
- Quality Control/Quality Assurance
- Business Process Mapping
- Data Analysis
- Strategic Planning

## WORK HISTORY

### ASSOCIATE BUSINESS ANALYST

07/2022 to CURRENT

#### Epiq | CA

- Met with stakeholders to establish favorable business relationships and support mutually beneficial interests.
- Interacted with internal customers to understand business needs and translate into requirements and project scope.
- Analyzed key aspects of business to evaluate factors driving results and summarized into presentations.
- Conducted analysis and reviews of pre and post production deliveries during development lifecycle

### BUSINESS ANALYST I

08/2019 to 07/2022

#### US Bank | CA

- Research reports of system or data issues, query for trends to determine scope, and deliver information or options to resolve.
- Studies and documents workflows and procedure
- Conducted interviews with key business users to collect information on

business processes and user requirements.

**JR. BUSINESS ANALYST**

*03/2017 to 07/2019*

**Kaiser Permanente | CA**

- Identify and report on trends impacting the performance of processes
- Assist ongoing reviews of business processes and develop optimization strategies

**BUSINESS SYSTEMS ANALYST INTERN**

*09/2016 to 01/2017*

**Accenture | CA**

- Shadowed the maintenance of information systems
- Assisted with analysis related to programmatic revenue management
- Compiled reports and transcribed meetings

**EDUCATION**

**Bachelor of Science | Business Administration**

**CSU Monterey Bay**

Management Information Systems

**Associate of Science | Business Administration and Management**

**El Camino College**

Information Systems

**Boot Camp | Web Development**

**UC San Diego**