

P. Graham Fawson

1055 S 470 E, Providence, UT 84332
(801) 885-8663 g162908@byu.edu

EDUCATION

Brigham Young University – Marriott School of Business

Bachelor of Science, Pre-Information Systems

Provo, UT
December 2026

- GPA 3.36 / 4.00
- ACT 32 / 36, 97th Percentile
- *School of Music, Piano Performance*, 2022 Performance-Based Scholarship
- *Office of Information Technology*, 2025 Merit-Based Scholarship
- Association for Information Systems Club Membership
- Graduated High School with Honors with a 3.86 Unweighted, 4.5 Weighted GPA

EXPERIENCE

BYU Office of Information Technology

Operations Analyst Supervisor

Provo, UT
Aug 2024 - PRESENT

- Conduct 24/7 surveillance of BYU's servers to avert crashes or issues affecting 35,000+ students on platforms like LearningSuite, MyMap, and other key resources in campus buildings
- Resolve up to 40+ network issues daily by creating tickets and connecting them with BYU engineers to complete, while reducing response time and overseeing student employees

Data Annotations

LLM Developer

Logan, UT
Apr 2024 – PRESENT

- Refine 50+ prompts passed to AI models (ranging from beginner to intermediate LLMs) to utilize full potential of models
- Refine inaccuracies in LLMs by constructing complex, hour-long test parameters to isolate errors, stress-test model limitations, and deliver outputs that are 100% more accurate, safe, robust, and aligned with AI project goals

Waterbrook Advisors (*buy side Boise-based investment bank*)

Financial Analyst Intern

Logan, UT
May 2024 – Aug 2024

- Delivered 10+ target profiles to the firm per week by utilizing search engine methods, increasing reach by over 10%
- Researched to affirm target EBITDA and revenues of \$1M and over \$10M respectively for each company being evaluated, saving analysts at the firm 10+ hours of work per week

Squeeze Media

Customer Representative

Orem, UT
Sept 2023 – Aug 2024

- Contacted over 200 leads per day, qualifying leads to reach debt settlements for over \$10,000 and reducing debt over 50%

VOLUNTEER SERVICE

Reach Humanity Ukraine (*non-profit organization dedicated to helping Ukrainian refugees*)

Volunteer

Krakow, Poland
May 2022

- Acted as translator, using Russian to assist six other volunteers in supplying refugees what was needed
- Raised \$4,000 in funds through canvassing and networking in Salt Lake City to fund trip and donations to refugees
- Provided over 25 suitcases, three strollers, 20 packs of water bottles and four pairs of shoes to Ukrainians in train stations

The Church of Jesus Christ of Latter-day Saints

Volunteer Representative

Ventura, CA (9 months), Baltic States (1 yr)
Jun 2020 – Mar 2022

- Learned fluent Russian within a year and applied it by speaking with 5-20 native speakers every day
- Served as a leader to groups of up to 70 other volunteers, checking in on completion of tasks and distinguishing key strengths to increase helpfulness in each area
- Overcame COVID-19 distancing challenges by organizing game nights and English clubs for community networking and language practice

SKILLS & INTERESTS

- Proficient in Python, HTML, SQL, CSS, JavaScript, Pandas, and VBA Excel
- *Eagle Scout*, Boy Scouts of America
- Professional pianist (2013-2020); performed at venues including Carnegie Hall (NY) and Sheremetev Palace (Russia)
- Completed Mesa Marathon (AZ, Feb 2024) and Revel Big Cottonwood Half Marathon (UT, Sept 2023 & 2024)
- Enjoy surfing (HI), rock climbing (UT), building coding projects, reading, and spending time with friends and family