

# P. Graham Fawson

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## EDUCATION

### Brigham Young University – Marriott School of Business

*Bachelor of Science, Pre-Information Systems*

Provo, UT

December 2026

- GPA 3.33 / 4.00
- ACT 32 / 36, 97<sup>th</sup> Percentile
- *School of Music, Piano Performance*, Performance-Based Scholarship
- Association for Information Systems Club Membership
- Graduated High School with Honors with a 3.86 Unweighted, 4.5 Weighted GPA

## EXPERIENCE

### BYU Office of Information Technology

*Operations Analyst Supervisor*

Provo, UT

Aug 2024 - PRESENT

- Conduct 24/7 surveillance of BYU's servers to avert crashes or issues affecting 35,000+ students on platforms like LearningSuite, MyMap, and other key resources in campus buildings
- Resolve up to 40+ network issues daily by creating tickets and connecting them with BYU engineers to complete, while reducing response time and overseeing student employees

### Data Annotations

*LLM Developer*

Logan, UT

Apr 2024 – PRESENT

- Refine 50+ prompts passed to AI models (ranging from beginner to intermediate LLMs) to utilize full potential of models
- Refine inaccuracies in LLMs by constructing complex, hour-long test parameters to isolate errors, stress-test model limitations, and deliver outputs that are 100% more accurate, safe, robust, and aligned with AI project goals

### Waterbrook Advisors (*buy side Boise-based investment bank*)

*Financial Analyst Intern*

Logan, UT

May 2024 – Aug 2024

- Delivered 10+ target profiles to the firm per week by utilizing search engine methods, increasing reach by over 10%
- Researched to affirm target EBITDA and revenues of \$1M and over \$10M respectively for each company being evaluated, saving analysts at the firm 10+ hours of work per week

### Squeeze Media

*Customer Representative*

Orem, UT

Sept 2023 – Aug 2024

- Contacted over 200 leads per day, qualifying leads to reach debt settlements for over \$10,000 and reducing debt over 50%

## VOLUNTEER SERVICE

### Reach Humanity Ukraine (*non-profit organization dedicated to helping Ukrainian refugees*)

*Volunteer*

Krakow, Poland

May 2022

- Acted as translator, using Russian to assist six other volunteers in supplying refugees what was needed
- Raised \$4,000 in funds through canvassing and networking in Salt Lake City to fund trip and donations to refugees
- Provided over 25 suitcases, three strollers, 20 packs of water bottles and four pairs of shoes to Ukrainians in train stations

### The Church of Jesus Christ of Latter-day Saints

*Volunteer Representative*

Ventura, CA (9 months), Baltic States (1 yr)

Jun 2020 – Mar 2022

- Learned fluent Russian within a year and applied it by speaking with 5-20 native speakers every day
- Served as a leader to groups of up to 70 other volunteers, checking in on completion of tasks and distinguishing key strengths to increase helpfulness in each area
- Overcame COVID-19 distancing challenges by organizing game nights and English clubs for community networking and language practice

## SKILLS & INTERESTS

- Proficient in Python, HTML, SQL, CSS, JavaScript, Pandas, and VBA Excel
- Proficient in conversational Russian
- *Eagle Scout*, Boy Scouts of America
- Professional pianist (2013-2020); performed at venues including Carnegie Hall (NY) and Sheremetev Palace (Russia)
- Completed Mesa Marathon (AZ, Feb 2024) and Revel Big Cottonwood Half Marathon (UT, Sept 2023 & 2024)
- Enjoy surfing (HI), rock climbing (UT), building coding projects, reading, and spending time with friends and family