

Jennifer Grandchamps

(305) 709-8137 | jennoue36@gmail.com | Miami, Florida

SUMMARY

Student in Information System Technology with over 5 years of customer support experience. I aspire to combine academic knowledge with a commitment to high quality performance to launch a successful career as a Junior Front End Developer with an employer that offers career advancement opportunities.

TECHNICAL SKILLS

- **Microsoft Azure**
- **HTML5**
- **JavaScript**
- **Computer Building:** Hardware assembly, OS installation
- **CSS3**
- **Bootstrap**
- **Git and Github**

EDUCATION

Miami Dade College

Bachelor's in science, Information System Technology (in progress; expected date of completion 05/2023)

Miami Dade College - December 2020

Associate in Arts, Information System Technology

EXPERIENCE AND TRAINING

Generation Junior Web Developer Program | August 2022 – November 2022

Training Participant (in progress; expected date of completion 11/2022)

- Participating in a 12-week Jr. Web Developer program 400+ hours learning to program, develop, and produce web applications and websites using HTML, CSS, Node JS, Scrum, Agile, and JavaScript. Expected date of completion: November 2022.

La Mar by Gaston Acurio | December 2020 – April 2022

Hostess

- Creation of well-written menus for regular dining and private groups
- Maintained communication with guests and ensure their requests are met.
- Processed reservations by email or phone and handled different requests.

STEM Access for Girls | January 2019 – August 2021

Program Assistant

- Aided the CEO and Founder in multiple grant-writing process.
- Assisted in the supervision of the activities for the program in Haiti
- Participated in the training process and kept in close contact with the volunteers.
- Translated documents, activities, and events.

Walmart Supercenter | February 2017- December 2020

Greeter – Customer Service

- Provided warm welcome to hundreds of customers.
- Resolved customer issues while demonstrating empathy and understanding.
- Used orientation to detail to ensure merchandises being returned to the store are marked.