

# **PRODUCTS OPINIONS & NEWS**

**BAMK**

(A. Gupta, M. Majchrzak,  
B. Rożek, K. Welkier)

# AGENDA

Topic

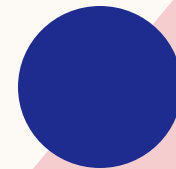
Literature

Datasets

State of the art

Solution concepts

Current focus



# TOPIC

Project focuses on:

- **Sentiment** and **aspect-based** sentiment analysis of **product news articles**
- Finding **sentiment towards different mentioned product attributes**
- Identifying products and their attributes
- Intelligent presentation of the sentiment results

# LITERATURE

- Massively Multilingual Corpus of Sentiment Datasets and Multi-faceted Sentiment Classification Benchmark (Ł. Augustyniak, Sz. Woźniak, M. Gruza, P. Gramacki, K. Rajda, M. Morzy, T. Kajdanowicz)
- Erick Cambria works on sentiment analysis and affective computing ([https://scholar.google.com/citations?hl=en&user=ilSYpW0AAAAJ&view\\_op=list\\_works&sortb\\_y=pubdate](https://scholar.google.com/citations?hl=en&user=ilSYpW0AAAAJ&view_op=list_works&sortb_y=pubdate))
- SentiStrength (<http://sentistrength.wlv.ac.uk/>)
- NLP Progress ([http://nlpprogress.com/english/sentiment\\_analysis.html](http://nlpprogress.com/english/sentiment_analysis.html))
- Effective Seed-Guided Topic Discovery by Integrating Multiple Types of Contexts (Y. Zhang, Y. Zhang, M. Michalski, Y. Jiang, Y. Meng, J. Han)
- Amazon reviews (<https://arxiv.org/abs/2212.06002>)
- Izabela Telejko, BSc thesis
- Generating Explainable Product Comparisons for Online Shopping. In Proceedings of the Sixteenth ACM International Conference on Web Search and Data Mining (N. Vedula, M. Collins, E. Agichtein, O. Rokhlenko)

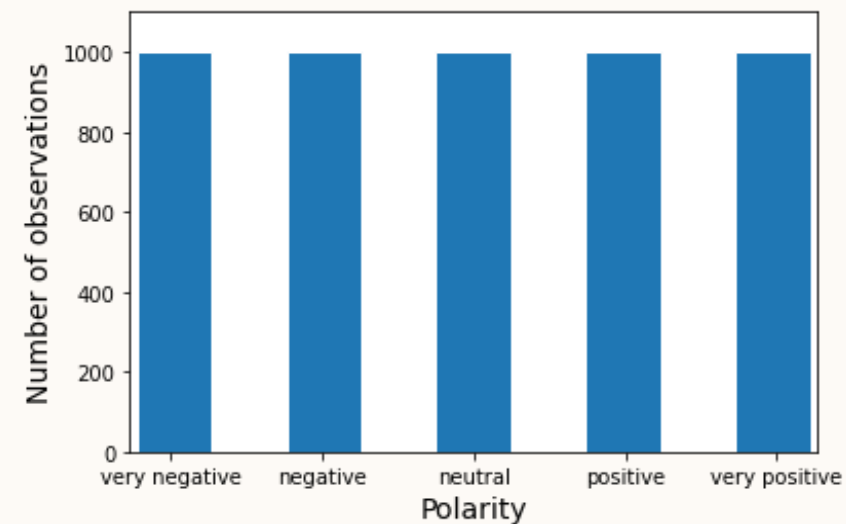
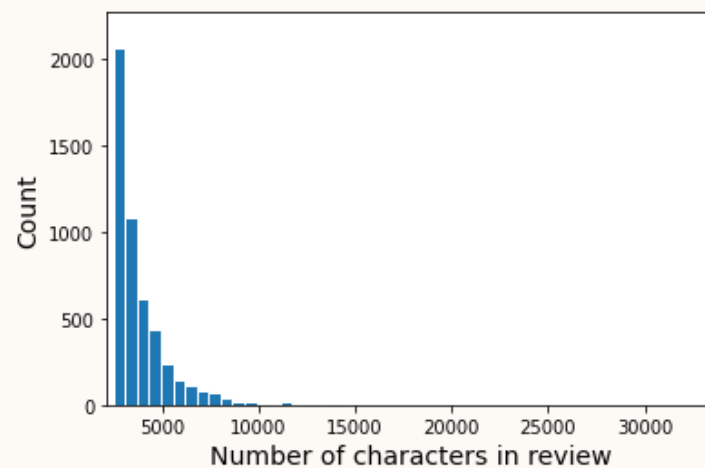


# **DATASETS**

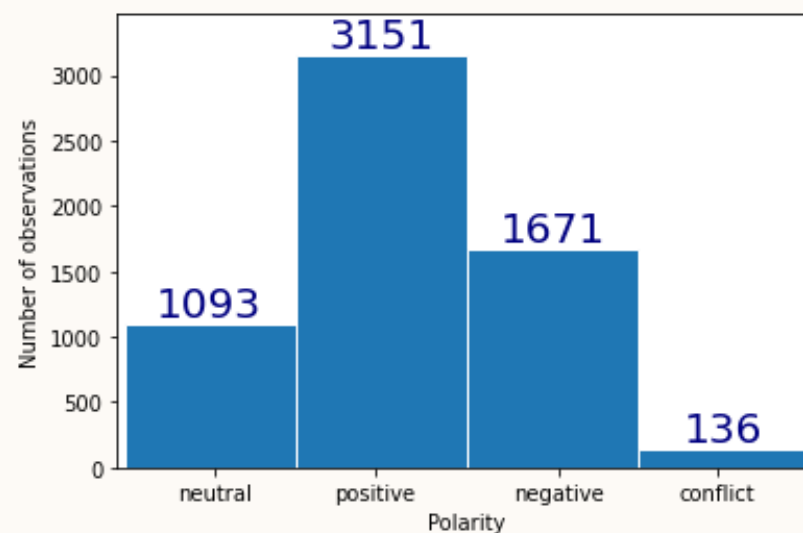
Testing the obtained results

# AMAZON REVIEWS

4000 longest reviews from over 20 000 000 in the Electronics dataset

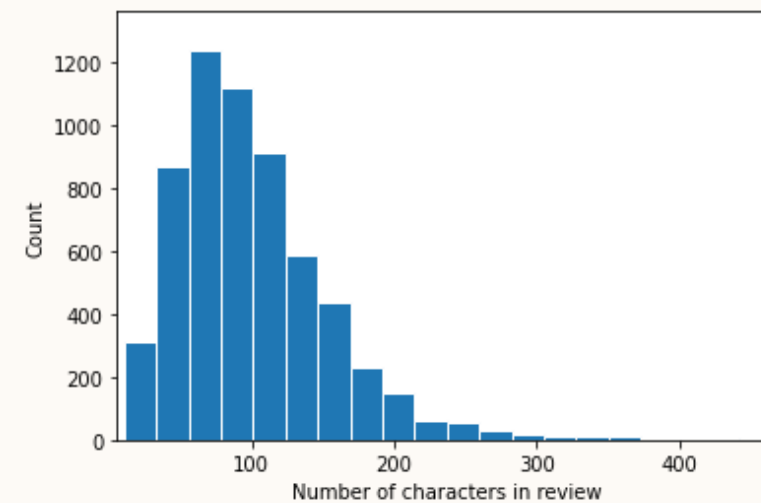


# SEMEVAL-2014



	Domain	Number of reviews	Number of aspects
0	Laptops	1482	2358
1	Restaurants	2019	3693
2	Total	3501	6051

kaggle





# **STATE OF THE ART**

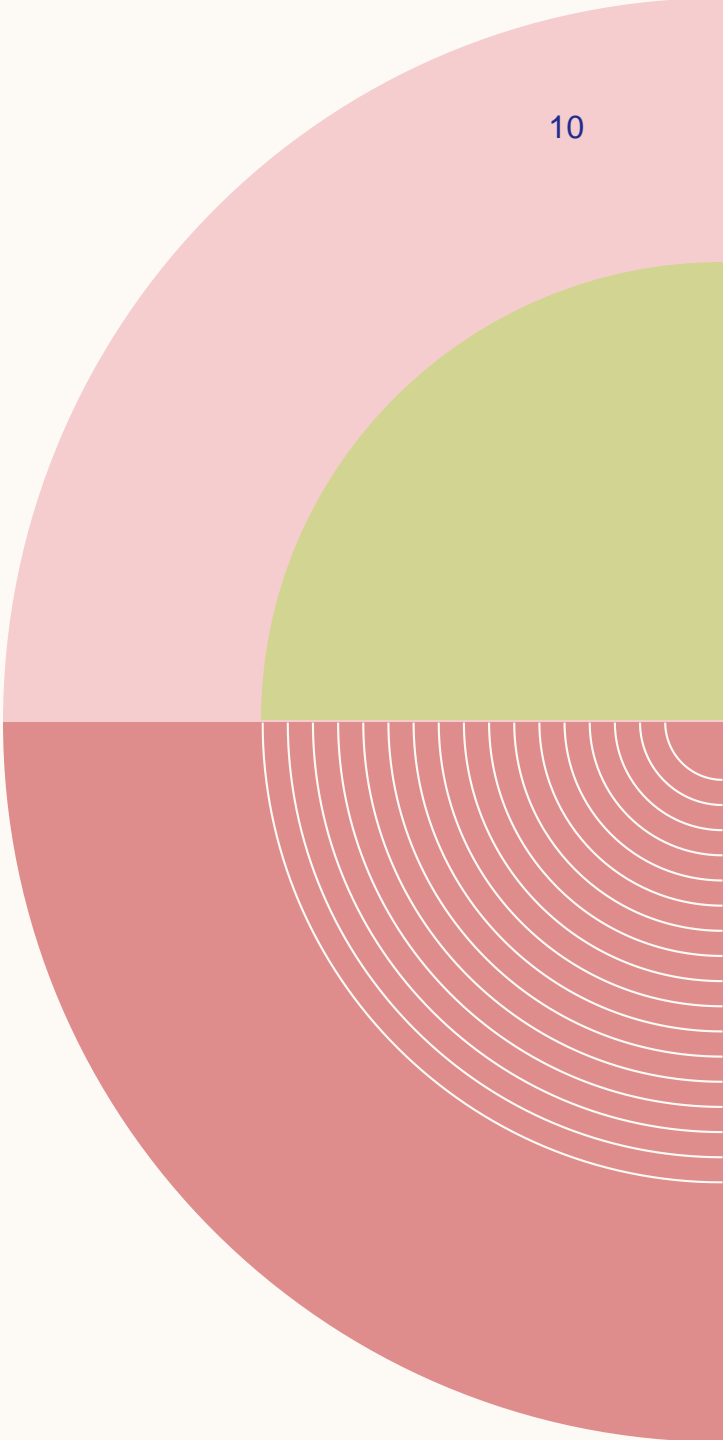
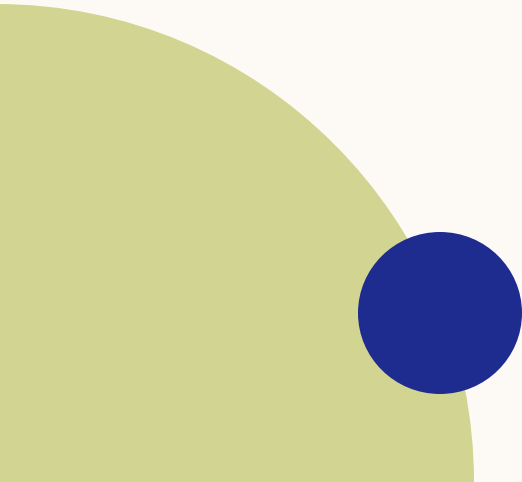
What to use?

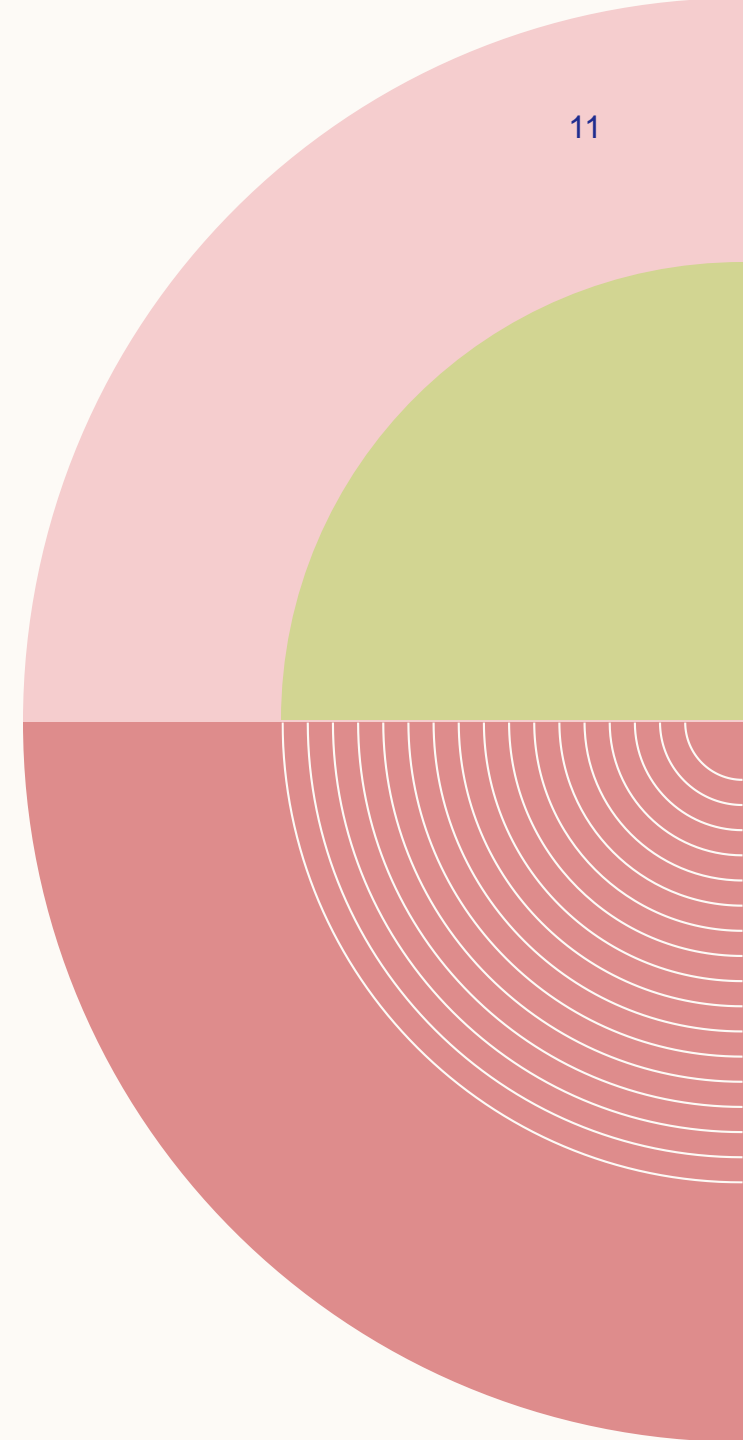
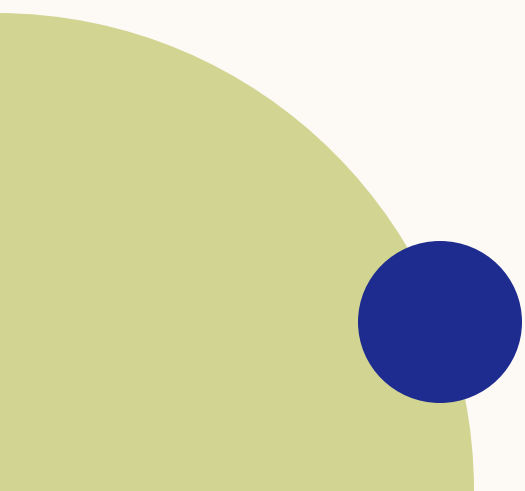


# CHAT GPT



flair





# SENTISTRENGTH



**\*THIS IS IN FACT THE ONLY LOGO THAT WE'VE FOUND**

The Google logo, consisting of the word "Google" in its characteristic multi-colored font (blue, red, yellow, blue, green, red).

**BERT**



# **SOLUTION CONCEPTS**

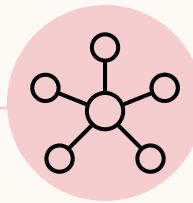
Make a use of the SOTA tools

# AREAS TO COVER



## OVERALL SENTIMENT

- Sentiment calculated on the whole text
- Can be also used in aspect based sentiment analysis
- Tools to use: Chat GPT, SentiStrenght, Flair



## ASPECT BASED SENTIMENT

- Dividing sentences into chunks and calculating sentiment
- Can be done in two different ways
- Tools to use: Chat GPT, SentiStrenght, Flair, BERT



## PRODUCT INFORMATION

- Extract product information from text
- Tools to use: Chat GPT, Flair

# ABSA #1 – CHAT GPT

**DATA**

**PROMPT  
ENGINEERING**

**ASK CHAT GPT**

**REFORMAT  
RESPONSE**

**PRESENT THE  
RESULTS**

Collect the data and  
transform it to suitable  
form

Prepare and test well  
defined prompts that  
allow Chat GPT to work  
flawlessly

Send the query to the  
Chat GPT

Receive response from  
Chat GPT and format it  
to well-structured  
objects in Python

Use visualization  
techniques to present  
the results



# ABSA #2 – FLAIR/SPACY + SENTISTRENGTH

**DATA**

**FLAIR/SPACY  
EXTRACTION**

**SENTISTRENGTH  
ANALYSIS**

**REFORMAT  
RESPONSE**

**PRESENT THE  
RESULTS**

Collect the data  
and transform it  
to suitable form

Extract keywords and  
subjects of sentence

Use keywords from  
previous step to analyze  
sentence in  
SentiStrength tool

Receive results from  
SentiStrength and  
format it to well -  
structured objects in  
Python

Use visualization  
techniques to present  
the results

# ABSA #3 – CHAT GPT + SENTISTRENGTH

**DATA**

**CHAT GPT  
EXTRACTION**

**SENTISTRENGTH  
ANALYSIS**

**REFORMAT  
RESPONSE**

**PRESENT THE  
RESULTS**

Collect the data  
and transform it  
to suitable form

Extract keywords and  
subjects of sentence with  
Chat GPT using prompt  
engineering

Use keywords from  
previous step to analyze  
sentence in  
SentiStrength tool

Receive results from  
SentiStrength and  
format it to well -  
structured objects in  
Python

Use visualization  
techniques to present  
the results

# ABSA #4 – CHAT GPT + FLAIR

**DATA**

Collect the data  
and transform it  
to suitable form

**CHAT GPT  
ANALYZE**

Chat GPT would divide  
text into chunks with  
assigned attribute

**FLAIR ANALYSIS**

Flair would analyze each  
chunk separately

**REFORMAT  
RESULTS**

Take results from  
Flair and format it to  
well-structured objects  
in Python

**PRESENT THE  
RESULTS**

Use visualization  
techniques to present  
the results

# ABSA #5 – BERT

**DATA**

**DOWNLOAD AND  
IMPLEMENT**

**ASK BERT**

**REFORMAT  
RESPONSE**

**PRESENT THE  
RESULTS**

Collect the data and  
transform it to suitable  
form

Bert needs to be  
downloaded and  
prepared since it is not  
implemented in Python  
package

Pass the text to Bert

Receive response from  
Bert and format it to  
well-structured objects  
in Python

Use visualization  
techniques to present  
the results



# **CURRENT FOCUS**

What are we planning for now?



# **THANK YOU**

Q&A