GRANT HOPKINS

821 W Hardwood Rd., Hurst TX | 817-659-6267 | grant.e.hopkins@gmail.com

PROFESSIONAL SKILLS

Teamwork   Dependability

Problem-solving   Adaptability

TECHNICAL SKILLS

Programming   Statistical Analysis

Business Solutions IT proficiency

PROJECT EXPERIENCE

SEO Contextual Topic Mapping Tool

github.com/grant0315/SNB-Topic-Mapping

A tool created as a consultant for a large marketing firm that use's innovative machine learning technology to understand contextual relevancy to copy writing.

Personal Portolio Website

grant0315.github.io

My personal portfolio with examples of my web development work, and technologies that I personally have experience with.

EDUCATION

Bachelor of Software Engineering   2022 – Present

Western Governors University

A BS in software engineering includes classes like design and analysis of data structures and algorithms and client/server development, full-stack development.

Google IT Support Certificate   2022

Google IT professional

The certificate includes competencies in foundational skills, including troubleshooting and customer service, networking, operating systems, system administration, and security.

WORK EXPERIENCE

Tier 2 IT Support   August, 2022 – Present

Speed of Light Broadband, Denton TX

- Resolved 1000s of networking tickets over a year, as well as standardizing new customer installations and service calls.
- Effectively communicated instructions and troubleshooting to 5000+ customers using Speed of Light Broadband.

Assistant Percussion Director   October, 2021– August, 2022

Godley High School Music Department, Godley TX

- Responsible for designing and establishing a technique approach, writing exercises, and running rehearsals for the section.
- Helping to promote a strong team mentality and healthy learning environment for all members.
- Maintained various percussion equipment, and created a standardization for equipment setup efficiency