Grant Harris
Software Engineer
New York, New York | grantharris38@gmail.com | LinkedIn | Github |

Front-End Skills: HTML5 | React.js | Tailwind CSS | JavaScript | Bootstrap | Typescript | Next.js

Backend/ Database: Python | Node.js | Express.js | MongoDB | AWS Serverless | Docker | MSSQL Server

Machine Learning & AI Tools: OpenAI | API Integrations | NLP Concepts | Langchain

Tools and Deployment: Git | CI/CD | Agile Methodology | Unit Testing | Web Scraping

Additional Skills: Secure Coding (OWASP) | OAuth | API First Design | DevOps | Code Reviews

SUMMARY:

Dynamic and results-oriented engineer with a robust technical background and a proven record of driving sales growth. Passionate about leveraging technical expertise to convey the unique value of innovative products. With comprehensive experience in software development and CS, he is adept at fostering client relationships and executing sales strategies. Renowned for delivering impactful project leadership and fostering team development in collaborative, remote work settings. Committed to excellence, with a deep understanding of Agile methodologies and a growth mindset, ready to create outstanding work experiences globally.

EXPERIENCE:

Software Engineer ‖ Saleslights | Remote | New York, NY September 2023 - Present
- Structuring internship program where I host stand-ups and facilitate assignments for bugs/projects/features.
- Increasing sales through the development of a web extension using OpenAI and Anthropic APIs, demonstrating the ability to communicate the differentiated value of technical products to clients.
- Provided rapid response to client troubleshooting, hotfixes, bugs, and feature requests, showcasing excellent sales and customer service skills and the technical knowledge necessary to support sales teams.
- Maintained a well-documented and reusable codebase, ensuring traceable model history in a fast-paced, remote environment, aligning with data-driven and agile methodologies.

Software Engineer | Chenery & Company, Inc. | Remote | August 2023 - Present
- Designing, developing, deploying, debugging, testing, and presenting a **Next.js TypeScript Prisma** app.
- Integrated with Google Maps API and OMDb API, which is indicative of the ability to prepare and develop technical demonstrations and invoke conversations around technical needs.
- Developed product and presented to superiors for approval showcasing creativity, sales, and end to end production

SEI Immersive Fellow | General Assembly | New York, NY | April 2023 - July 2023
- Deployed a portfolio showcasing a **MERN** app, a **React-Python** app, and an **HTML/CSS/JS** app.
- Showcased adaptability and a growth mentality mindset by completing a comprehensive 450+ hour boot camp, covering front-end, back-end, and agile development.
- Designed, developed, deployed, debugged, tested, and presented 5 projects including 3 backends, 2 full stacks, a UX/UI team 48-hour hackathon, a Web3 integration, and API calls.

Social Media Consultant | Incontrera Consulting | New York City (remote) | June 2022–February 2023
- Created renewals by delivering impressions, likes, re-posts, comments, and reactions via copy and strategy
- Openly communicated through audits, meetings, messaging, and data to create client success

Customer Success Agent | FedEx Dataworks | New York City (remote) | September 2021 –June 2022
- Increased brand trust by replying rapidly to emails and answering live chat customer queries.
- Fostered collaborations with brands, improving efficiency by 15% and enhancing user convenience.

Dining Attendant | New York City | August 2015 –March 2020
- Served in the kitchen dept at Blackstone Group, providing customer service and hospitality to the company.
- Rose through the ranks at Bill's Bar and Burger from busser to runner and served for 4 years.

EDUCATION

Software Engineer Fellow Graduate | **General Assembly** | New York, NY | 2023

Bachelor's Degree in Communication | **University of Miami** | Miami, FL | 2015