

IBERDROLA CLIENTES, S.A.U.

CIF A-95758389



YOUR BILL DETAILS

Billing period 28/04/2019 – 29/05/2019
 Bill number *
 Date of issue 30th May, 2019
 Payment due 07/06/2019
 Invoice based on actual meter reading
 Account name *
 Work Permit: *
 Supply contract reference no. *

TOTAL INVOICE AMOUNT: 65,01 €

INVOICE SUMMARY

ENERGY	50,83 €
SERVICES AND OTHER ITEMS	2,90 €
VAT 21% s/53,73 €	11,28 €
TOTAL DUE	65,01 €

> see breakdown of invoicing and consumption on the back

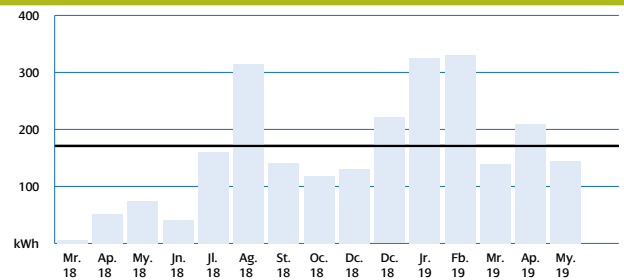
ELECTRICITY BILL EXTRACT

*For security's sake, your personal data do not appear on this document.

You can consult your bill by visiting the Online Customer Office at www.iberdrola.es/oficina-virtual

Fiscal Address: Urb JARDINES- BULEVAR GUADALENTI, 112, 1º
 30840 ALHAMA DE MURCIA (MURCIA)

CONSUMPTION



The graph shows your consumption figures.
 Your average daily consumption during the latest billing period came to: 2,09 €
 Your average daily consumption over the last 14 months came to: 2,35 €



Pursuant to Royal Decree 1718/2012, you are advised that the amount corresponding to the network access charges included in this invoice comes to €25,79 (not including tax). This amount is distributed as follows:
 Demand charge: €18,58 Energy Rate: €6,38 Rental of measuring equipment: €0,83
 These amounts are subject to Electricity Tax and to VAT on the total amount (including Electricity Tax).
 These values are for information purposes only. They represent no increase in the cost for you as they are already included in your energy bill.



Customer service in English: 900 322 044. If you are calling from outside of Spain: +34 91 649 63 30



Network Fault Hotline: 900171171



Nearest customer service points:
 CL FERIA, 9 30840 ALHAMA DE MURCIA
 CL DOCTOR LÓPEZ IBOR, 10 30850 TÓTANA



www.iberdrola.es



@Tulberdrola



Technical Assistance Service: 900 22 45 22

INFORMATION ON YOUR SUPPLY

Meter Nr.: *
 Supply contract reference no.: *
 Distribution Company: **IBERDROLA DISTRIBUCION ELECTRICA, S.A.U.**
 Access contract number: *
 Supply point identification (USPC): *
 Form of payment: **DIRECT DEBIT**
 Bank: **BANCO SABADELL**
 IBAN: *
 BIC: **BSABESBB**
 Order code: *
 **** Digits concealed for your security

Contract capacity: **5,75 kW**
 Network transit charge (NTC): **2.0 A**
 Transit access charge rates: **B.O.E. of 27/12/2017**
 Contract valid to: **00/00/0000**
 Address for tax purposes: *
 With smart meter effectively integrated in the remote management system.
 Metering portal:
www.iberdroladistribucionelctrica.com/consumidor

SEE A BREAKDOWN OF YOUR BILL AND CONSUMPTION

ENERGY			
Capacity invoiced	5,75 kW x 31 days x 0,129774 €/kW day	23,13 €	
Energy invoiced	145 kWh x 0,173987 €/kWh	25,23 €	
Electricity tax	5,11269632% s/48,36 €	2,47 €	
TOTAL ENERGY		50,83 €	
SERVICES AND OTHER ITEMS			
Meter equipment rental	31 days x 0,02663 €/day	0,83 €	
Electrical Emergency Service	1,01 months x 2,05 €/month	2,07 €	
TOTAL SERVICES AND OTHER ITEMS		2,90 €	
TOTAL AMOUNT		53,73 €	
IVA	21% s/53,73 €	11,28 €	
TOTAL DUE		65,01 €	

CONSUMPTION

Your energy consumption for this last period came to **145 kWh**. This figure is calculated by subtracting the previous reading from the current reading recorded on your meter. The breakdown of your latest readings is as

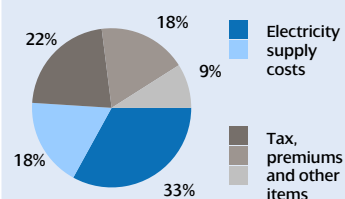
Current reading: real	007122 kWh	made on 29/05/2019
Previous reading: real	006977 kWh	made on 28/04/2019
Consumption	145 kWh	from 28/04/2019 to 29/05/2019

The **actual reading** is the value read by your distributor on your meter on the date shown.

The **estimated reading** is calculated by your distributor based on previous consumption figures and using a formula regulated by the Ministry of Industry, Energy and Tourism.

49% OF YOUR BILL

CONSISTS OF TAXES AND OTHER SURCHARGES



Electricity supply costs 31,67 €	
Electricity production cost	20,39 €
Costs of transmission and distribution grids	11,28 €
Tax, premiums and other items 30,44 €	
Applied taxes	13,75 €
Incentives for renewable energies, cogeneration and waste	11,03 €
Other regulated costs	5,66 €
TOTAL DUE	65,01 €

Metering equipment rental and any other subscribed services should be added to the amounts.

See the breakdown at www.iberdrola.es

USEFUL INFORMATION

- You can address any complaints concerning supply contracts or billing by calling our toll-free number 900 225 235, e-mailing us at clientes@iberdrola.es or writing us by post at Apartado de Correos 61090, 28080 MADRID. You can also contact your regional Consumer Arbitration Board (www.iberdrola.es) or the corresponding authorities for Consumer or Energy affairs operating in your region.

