Chih-Ling Kuo

User Experience Designer

Diligent is my foundation; self-learning is a part of my habits. I'm open-mind, like to listen to the voice from others.

LANGUAGES

English (Fluent)
Chinese (Native)

SKILL

UX Design

Persona
Storyboarding
Wireframing
Prototyping
Journey Maps

UX Research

Usability Testing
User Interview
Empathy Mapping
Heuristic Evaluation
Affinity Diagramming
Diary Study

TOOLS

UX Design

Figma
Adobe XD
Sketch
Illustrator

Exhibition Design

AutoCAD
SketchUP
3ds Max

Coding

HTML
CSS

EXPERIENCE

UX/UI Designer | Glasnostic

Taipei, Taiwan Aug 2019 - Present

I'm responsible for company website and product. Our product is very unique and design for DevOps developers. Simplify the complexity is my daily challenge, and I work close to the development team.

UX design co-op project | Grocery Gateway

Toronto, Canada Nov 2018 - Dec 2018

Grocery Gateway collaborated with Humber UXD. We modified My favourite section to remove the barriers between existing customers and new products. Also, we found out issues, improved App and website to become more accessible for all the users.

Exhibition Designer | Design Space Inc.

Kaohsiung, Taiwan Jul 2015 - Oct 2016

I worked as an exhibition designer offering design and service for global exhibitions. I was in charge of construction drawings, project contracting, and supervision of construction.

Design Assistant + Salesperson | Imaginational, Takara Standard

Kaohsiung, Taiwan Jul 2014 - Jul 2015

I engaged for building a kitchen base on Japanese-style Kitchenette. Also, communicate with clients. Introduce products, interview clients, and give consumers advise are my job as well.

EDUCATION

Postgraduate Certificate of UX Design | Humber College

Toronto , Canada Sep 2018 - May 2019

Bachelor of Civil Engineering | National Kaohsiung University of Applied Sciences

Kaohsiung, Taiwan   Sep 2010 - Jun 2014

REFERENCE

Vishaal Bedi | Professor of User Experience Design at Humber College

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