

Chih-Ling Kuo

User Experience Designer

Diligence is my foundation; self-learning is a part of my habits. I'm open mind like listening to the voice of others.

LANGUAGES

English (Fluent)

Chinese (Native)

SKILL

UX Design

Persona

Storyboarding

Wireframing

Prototype

Journey Maps

UX Research

Usability Testing

User interview

Empathy Mapping

Heuristic Evaluation

Affinity Diagramming

Diary Study

TOOLS

UX Design

Figma

Adobe XD

Sketch

Illustrator

Exhibition Design

AutoCAD

SketchUp

3ds Max

Coding

HTML

CSS

EXPERIENCE

UX/UI Designer | Glasnostic

Taipei, Taiwan Sep 2019 – July 2022

I was responsible for company website and product. Our product is unique and design for DevOps developers. Simplify the complexity was my daily challenge. Since I was the only designer, I involved every design task, and I worked closely to the development team.

UX Design co-op project | Grocery Gateway

Toronto, Canada Nov 2018- Dec 2018

Grocery Gateway collaborated with Humber UXD. We modified 'My favorite' feature to remove the barriers between existing customers and new products. Also, we discover issues, improved App and website to become more accessible for all the users.

Exhibition Designer | Design Space Inc.

Kaohsiung, Taiwan Jul 2018- Oct 2016

I worked as an exhibition designer offering booth design and service for global exhibitions. I was in charge of construction drawings, project contracting, and oversaw construction.

Design Assistant + Salesperson | Imaginational, Takara Standard

Kaohsiung, Taiwan Jul 2014- Jul 2015

I engaged for building a kitchen base on Japanese-style kitchenette. Also, communicate with clients. Introduce products, interview clients, and give consumers advise are my job as well.

EDUCATION

Postgraduate Certificate of UX Design | Humber College

Toronto, Canada Sep 2018 – May 2019

Bachelor of Civil Engineering | Kaohsiung University of Applied Sciences

Kaohsiung, Taiwan Sep 2010 – Jun 2014

REFERENCE

Vishaal Bedi | Professor of User Experience Design at Humber College

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