

# Tim Mok

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## SKILLS

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**Languages, Frameworks, & Databases:** HTML5, CSS3, JavaScript, React, Python, Express, Node.js, Sequelize, Flask, SQLAlchemy, SQL, PostgreSQL

**Software:** GitHub, Trello, Figma, Adobe Creative Suite, Microsoft Office, Autodesk Maya, 3D Sketchup, Looker

**Methodologies:** Object Oriented Programming, Test-Driven Development, Responsive Design, ERDs, Wireframing, User Stories, Personas, Market Analysis, Design Thinking, User Research, Project Management

## FULL STACK DEVELOPMENT EXPERIENCE

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### General Assembly

Software Engineering Immersive (New York City, NY: March 2021 - May 2021)

- 12 weeks, 500+ hour training program for full stack design, development, and deployment
- Designed [KYBER PARKER](#), a full stack boutique e-commerce web application for fictional merchandise from the Star Wars universe; used *React, JavaScript, HTML5, CSS3, Python, Flask, SQLAlchemy, PostgreSQL*
- Created [WRKPOINT](#), a full stack enterprise solution for reserving work spaces and tailoring work spaces to employee work styles; used *React, JavaScript, HTML5, CSS3, Node.js, Express, Sequelize, PostgreSQL*
- Developed [ZEITGEIST](#), a full stack web application with third-party news API integration to search and save news articles; used *JavaScript, HTML5, CSS3, Node.js, Express, Sequelize, PostgreSQL, RESTful API*

### General Assembly

Product Management (New York City, NY: March 2016 - May 2016)

- 12 weeks, 100+ hour training program for product management

## PROFESSIONAL EXPERIENCE

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### TPG Architecture, Strategy Studio

Director of Strategy (New York City, NY: January 2020 – March 2021)

- Led the Strategy Studio in business development, thought leadership, and workplace strategy services
- Created COVID-19 workplace guidelines documentation to inform safe office reopenings for clients
- Managed team workload, project delivery, and the professional growth of 2 Design Strategists

### Knotel, Customer Experience / Product

Workplace Strategist (New York City, NY: July 2018 – December 2019)

- Developed a customer and workplace analytics ecosystem to synthesize insights from space and building utilization, customer satisfaction, Net Promoter Score, and workplace performance
- Supported winning \$3.3M in contracted ARR, the largest deal at the time, by developing an unassigned seating program tailored for 600 employees at a transportation start-up

### Bridgewater Associates, Real Estate & Facilities

Workplace Strategist (Westport, CT: February 2017 – July 2018)

- Guided 600 employees from traditional fixed workplaces to a 110,000 USF activity-based workplace
- Advised senior leadership with workplace performance tools and metrics to assess the state of workplace efficiency, effectiveness, and experience for 2,500 employees in a 600,000 USF portfolio

### CBRE, Workplace Strategy

Associate (New York City, NY: 2015 – February 2017)

- Built seat utilization tool for a Fortune 100 investment banking firm, generating 20% in RE cost savings

## EDUCATION

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### Dartmouth College

Bachelor of Arts: English Major and Digital Arts Minor (Hanover, NH: 2009)