Tim Mok

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SKILLS

Languages, Frameworks, & Databases: HTML5, CSS3, JavaScript, React, Python, Express, Node.js, Sequelize, Flask, SQLAlchemy, SQL, PostgreSQL
Software: GitHub, Trello, Figma, Adobe Creative Suite, Microsoft Office, Autodesk Maya, 3D Sketchup, Looker
Methodologies: Object Oriented Programming, Test-Driven Development, Responsive Design, ERDs, Wireframing, User Stories, Personas, Market Analysis, Design Thinking, User Research, Project Management

FULL STACK DEVELOPMENT EXPERIENCE

General Assembly
Software Engineering Immersive (New York City, NY: March 2021 - May 2021)
- 12 weeks, 500+ hour training program for full stack design, development, and deployment
- Designed KYBER PARKER, a full stack boutique e-commerce web application for fictional merchandise from the Star Wars universe; used *React, JavaScript, HTML5, CSS3, Python, Flask, SQLAlchemy, PostgreSQL*
- Created WRKPOINT, a full stack enterprise solution for reserving work spaces and tailoring work spaces to employee work styles; used *React, JavaScript, HTML5, CSS3, Node.js, Express, Sequelize, PostgreSQL*
- Developed ZEITGEIST, a full stack web application with third-party news API integration to search and save news articles; used *JavaScript, HTML5, CSS3, Node.js, Express, Sequelize, PostgreSQL, RESTful API*

General Assembly
Product Management (New York City, NY: March 2016 - May 2016)
- 12 weeks, 100+ hour training program for product management

PROFESSIONAL EXPERIENCE

TPG Architecture, Strategy Studio
Director of Strategy (New York City, NY: January 2020 – March 2021)
- Led the Strategy Studio in business development, thought leadership, and workplace strategy services
- Created COVID-19 workplace guidelines documentation to inform safe office reopenings for clients
- Managed team workload, project delivery, and the professional growth of 2 Design Strategists

Knotel, Customer Experience / Product
Workplace Strategist (New York City, NY: July 2018 – December 2019)
- Developed a customer and workplace analytics ecosystem to synthesize insights from space and building utilization, customer satisfaction, Net Promoter Score, and workplace performance
- Supported winning $3.3M in contracted ARR, the largest deal at the time, by developing an unassigned seating program tailored for 600 employees at a transportation start-up

Bridgewater Associates, Real Estate & Facilities
Workplace Strategist (Westport, CT: February 2017 – July 2018)
- Guided 600 employees from traditional fixed workplaces to a 110,000 USF activity-based workplace
- Advised senior leadership with workplace performance tools and metrics to assess the state of workplace efficiency, effectiveness, and experience for 2,500 employees in a 600,000 USF portfolio

CBRE, Workplace Strategy
Associate (New York City, NY: 2015 – February 2017)
- Built seat utilization tool for a Fortune 100 investment banking firm, generating 20% in RE cost savings

EDUCATION

Dartmouth College
Bachelor of Arts: English Major and Digital Arts Minor (Hanover, NH: 2009)