

# **CS 349: User Interfaces**

<https://www.student.cs.uwaterloo.ca/~cs349>

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Winter 2017

# Pop Quiz

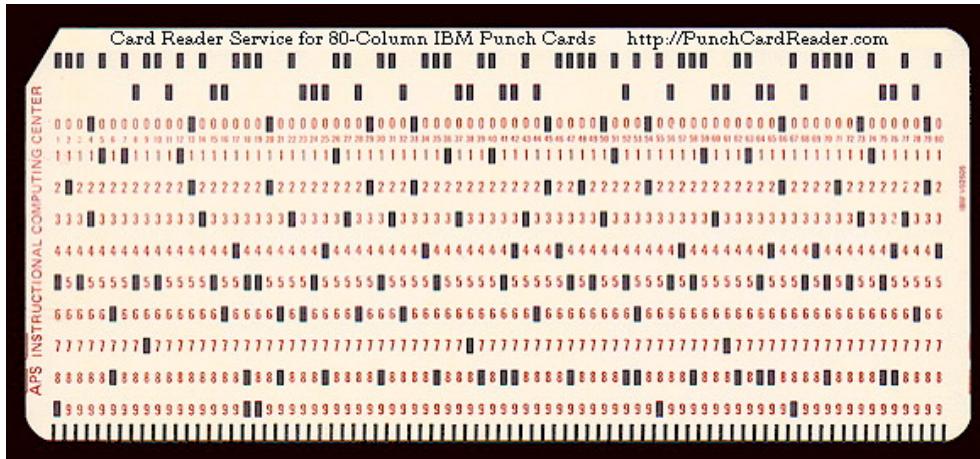
- Why is Waterloo so well-known in Canada for Computer Science?
- Answer: Because 40 years ago, this is what a computer looked like ...



Red Room, October 1974

# Another Way to Think About This

- This is what a user-interface looked like before the early 1980s:



SAMPLE APPLICATION FORM		
APPLICATION NO :		
READ DETAILED INSTRUCTIONS GIVEN SEPARATELY BEFORE FILLING THE APPLICATION FORM.		
NAME OF THE APPLICANT :	FIRSTNAME	MIDDLE
DATE OF BIRTH :	/	/
RESIDENTIAL ADDRESS :		
EDUCATIONAL DETAILS		
QUALIFICATION	UNIVERSITY	YEAR

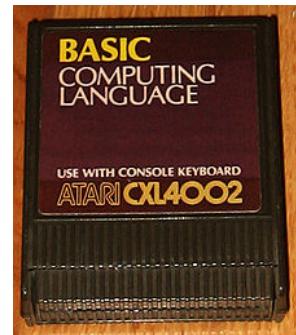
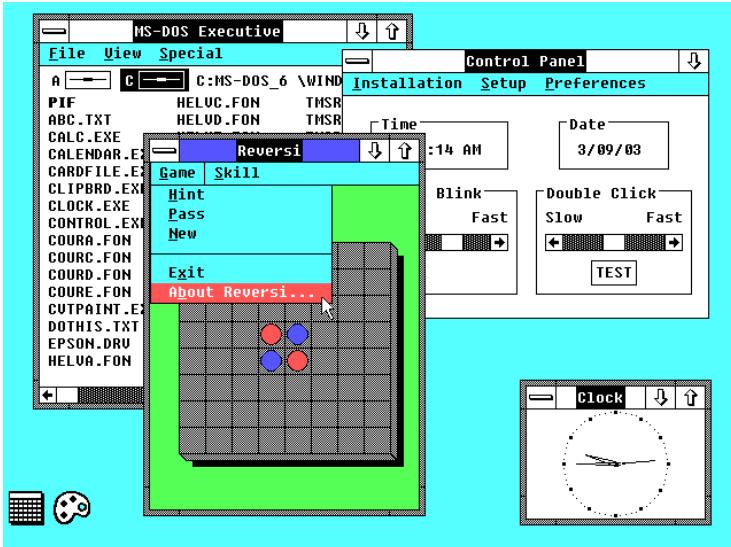


Of the 235 million  
people in America, only a fraction  
can use a computer.





# Computing in the 1980s

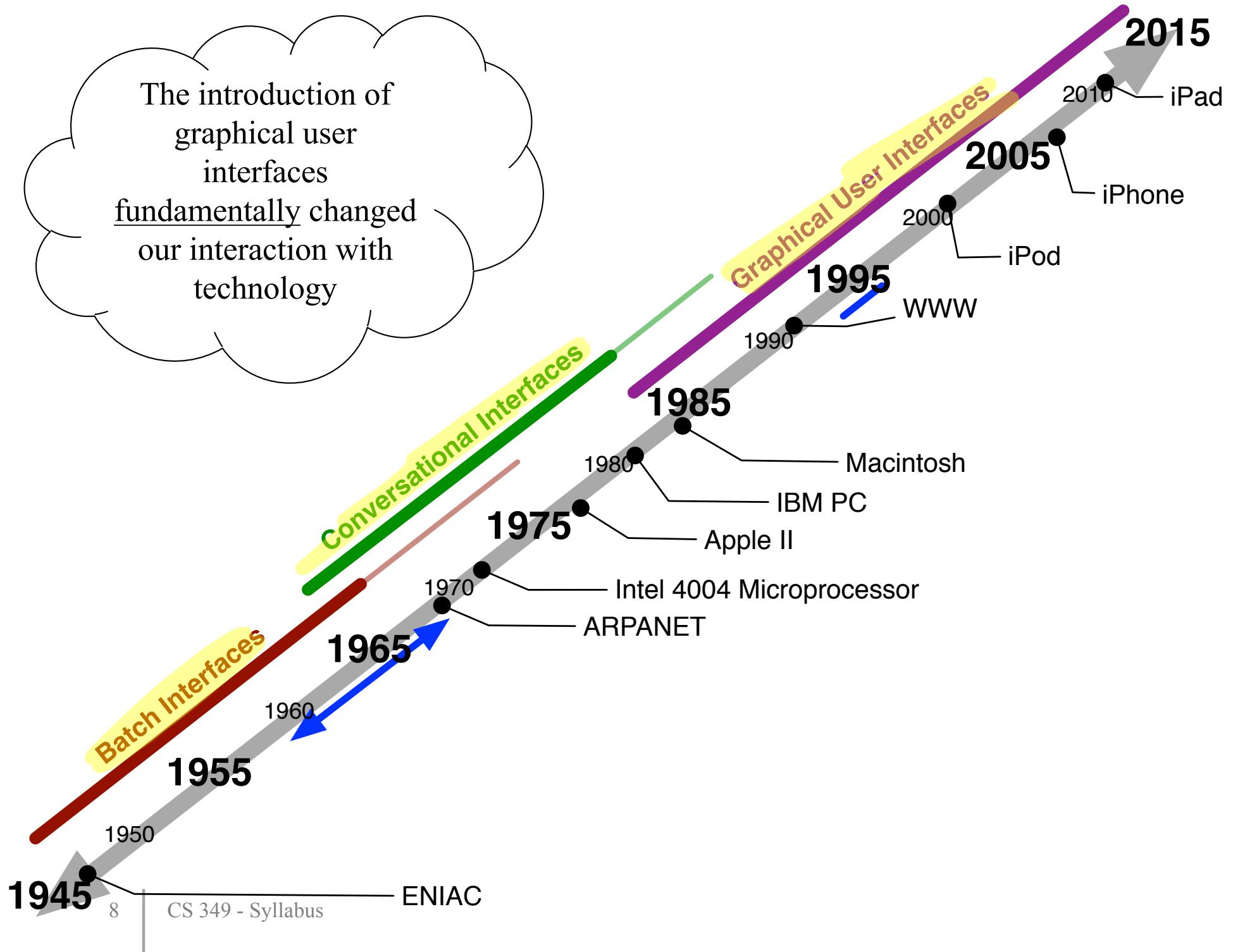


```
READY
LIST
1 REM ****
2 REM PROGRAM : TRAPPING BASIC ERROR
3 REM AUTHOR  : IGOR O.
4 REM PUBLISHER: MOJ MIKRO MAGAZINE
5 REM ISSUE NO.: 1986, NO.10, PAGE 33
6 REM ****
10 TRAP 1000
20 A=100
30 PRINT A/0
999 END
1000 PRINT "ERROR ";PEEK(195);" IN LIN
E ";PEEK(186)+PEEK(187)*256
1010 LIST PEEK(186)+PEEK(187)*256
READY
```

# Computing Today



The introduction of graphical user interfaces fundamentally changed our interaction with technology



# How Has Computing Changed?

	40 years ago	Today
Who used a computer	Specialist	Everyone
What they knew about the computer	Lots	Little
How they learned to use a computer	Reading operators manuals	Tinkering
Where they found the applications that ran on the computer	Built them	App store, web
How many different computers they would have interacted with during the course of their day	<i>Maybe one</i>	Many!
Primary mode of interaction	Punch-cards, command-line, menus	Graphical, touch, speech

# What is a User Interface?

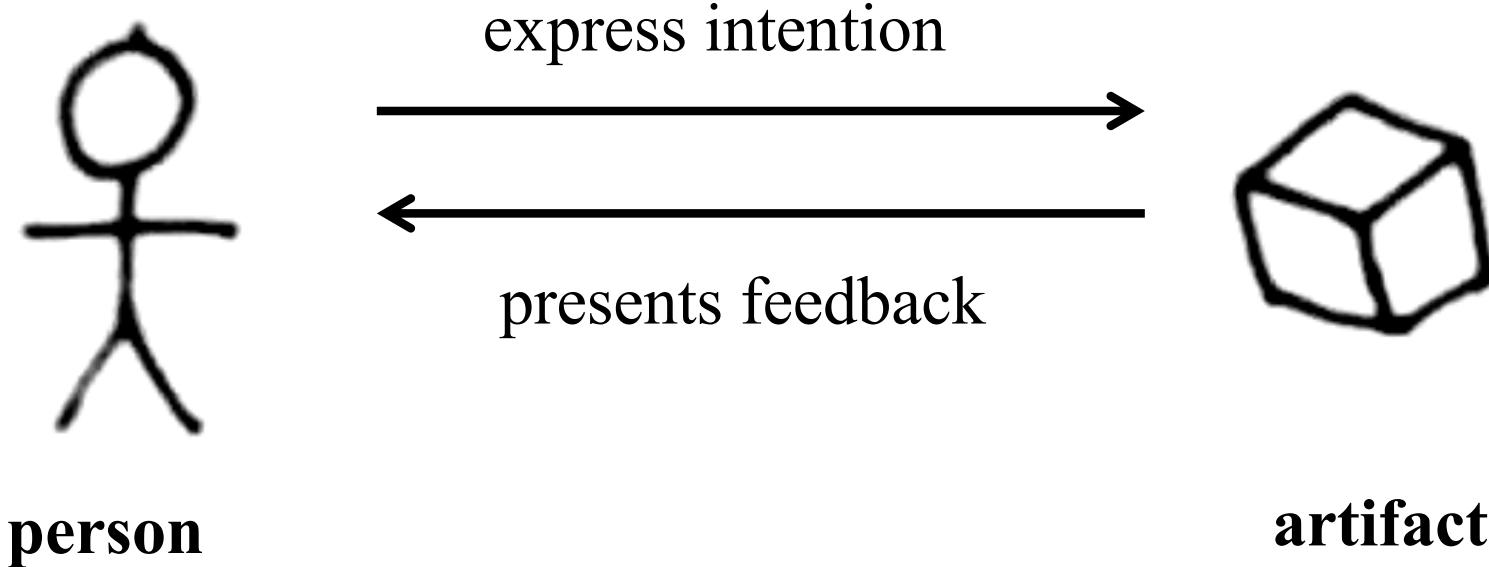
- Maybe, “the human’s view of the computer”



- Maybe, “the place where humans and computers meet”

# Definition: User Interface

- A user interface is the place where a person *expresses intention* to an artifact, and the artifact *presents feedback* to the person.
- Essentially, it's the way that *people* and *technology* interact.



# User Interfaces

- Does a microwave have an interface?
- A refrigerator?
- A door bell?
- A hammer?
- A jet?

A user interface is the place where a person *expresses intention* to an artifact, and the artifact *presents feedback* to the person.

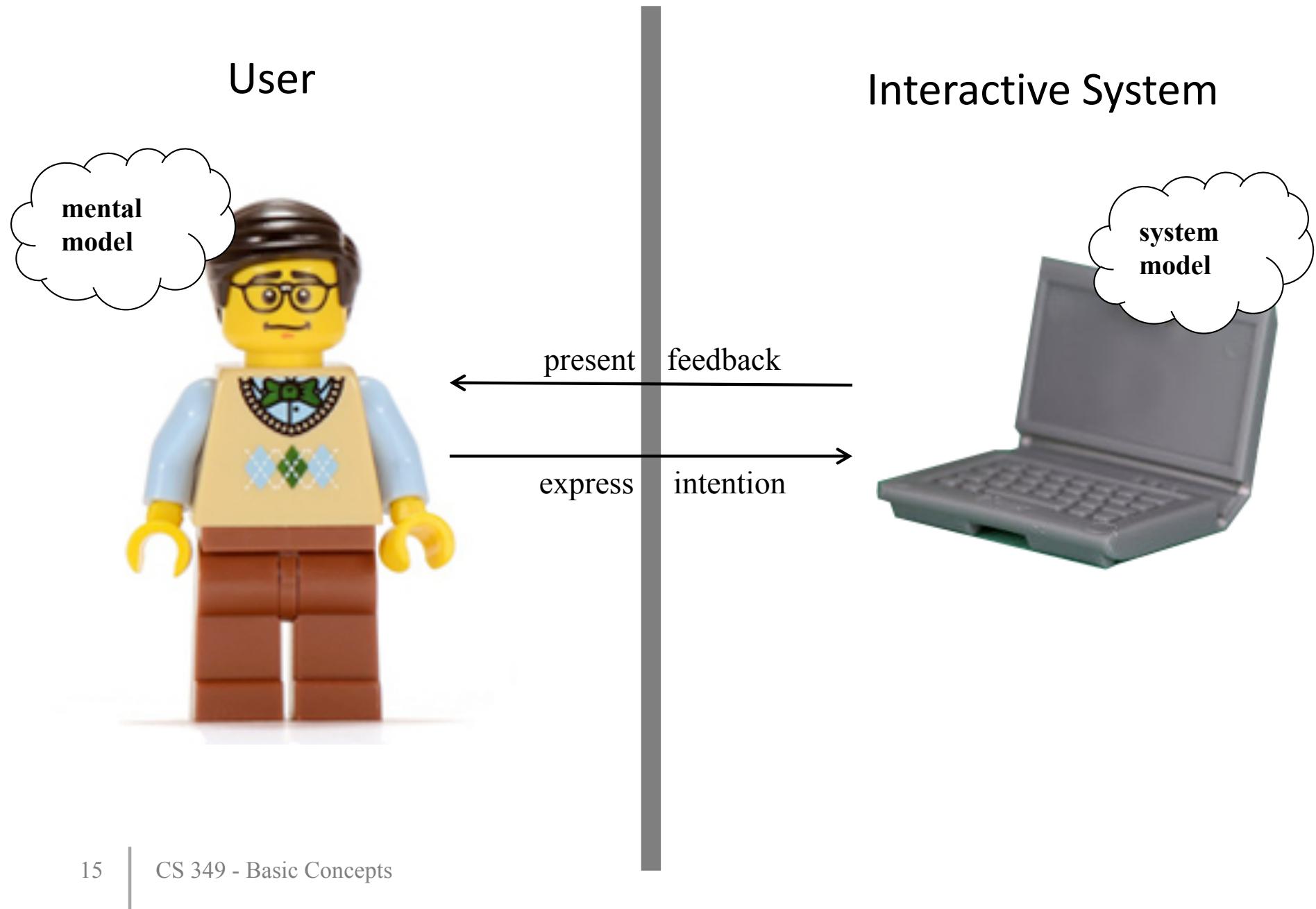




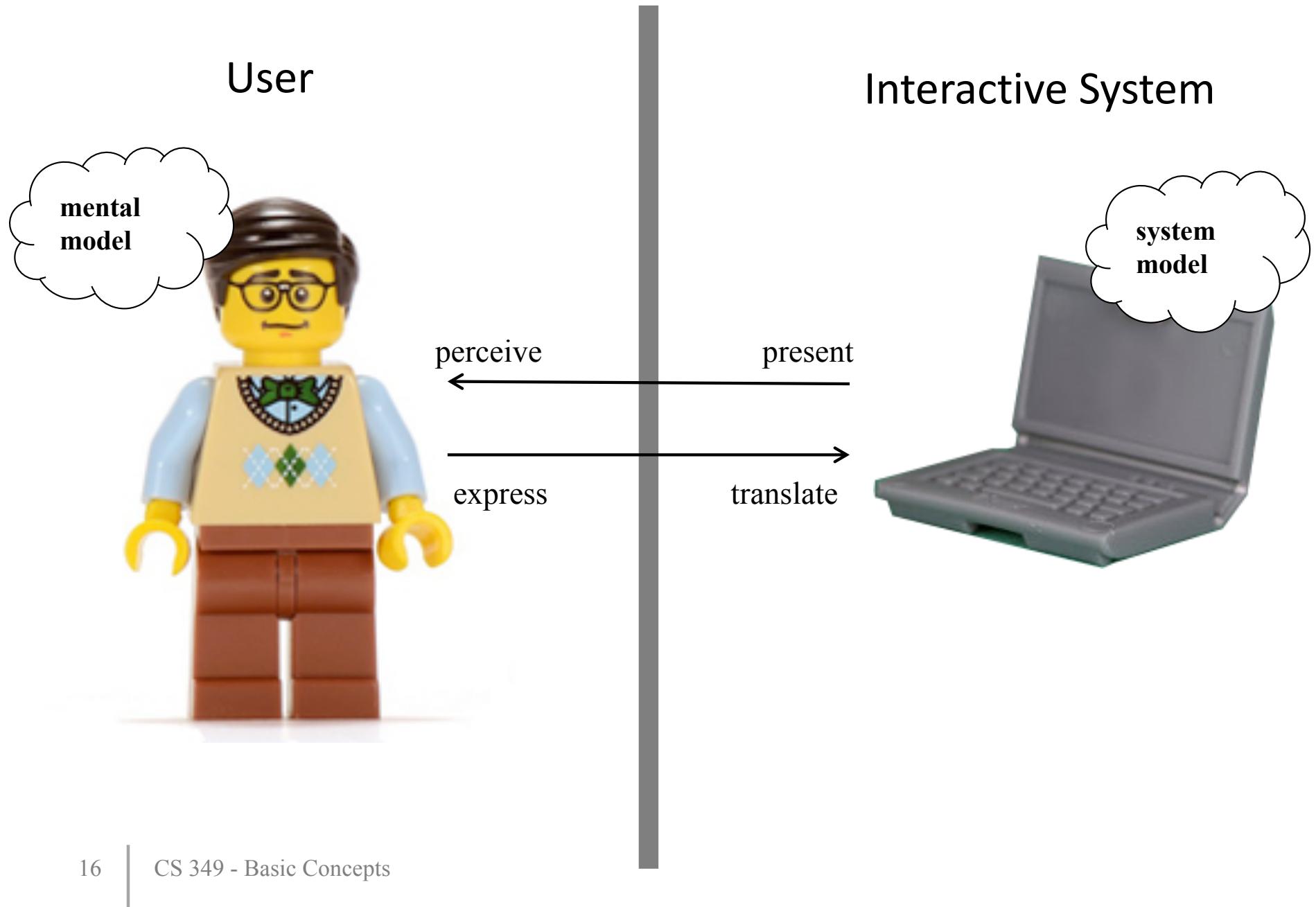
# Interactive System Architecture



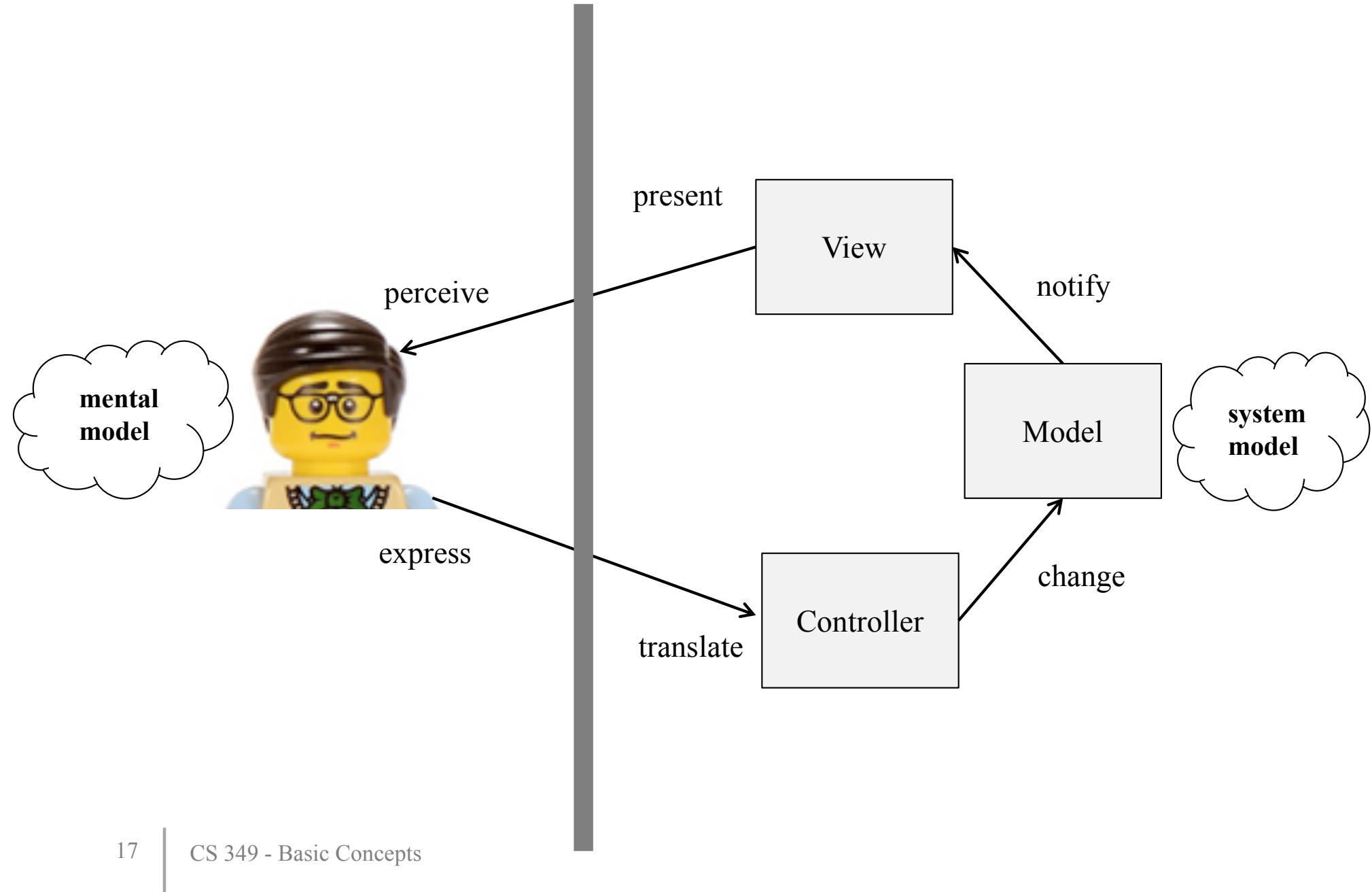
# Interactive System Architecture



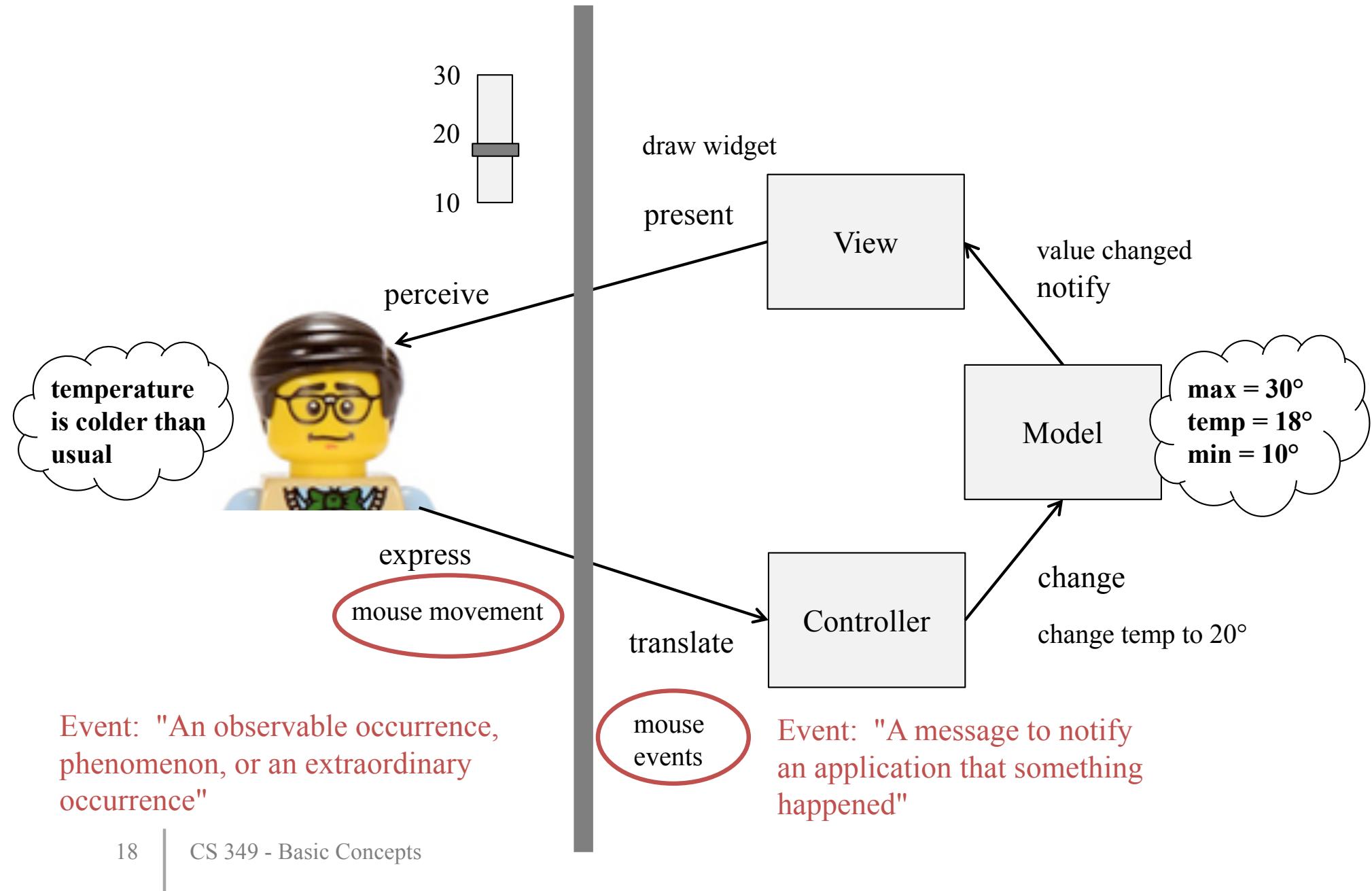
# Interactive System Architecture



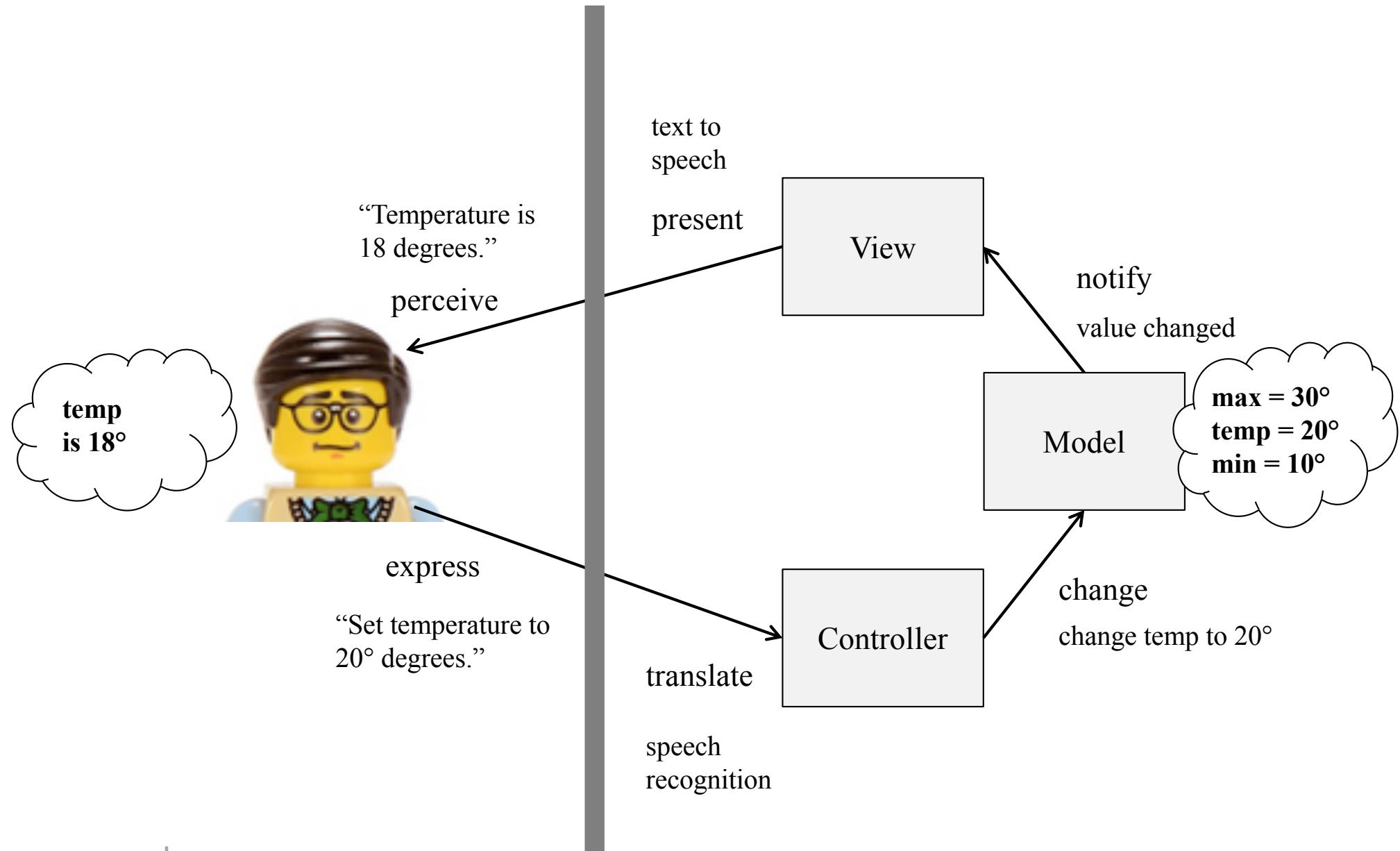
# Model-View-Controller (MVC)



# Graphical Temperature Control



# Speech Temperature Control

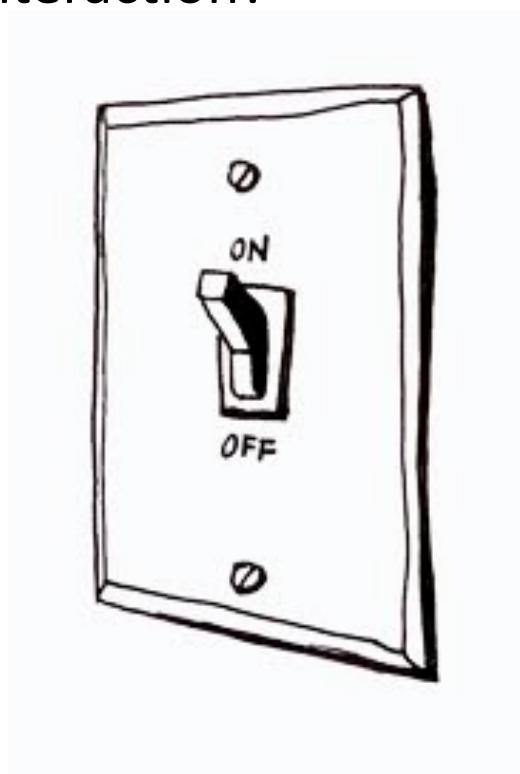


# Interface vs. Interaction

- What is the difference between an *interface* and *interaction*?
- **Interface** refers to the **external presentation** to the user
  - Controls (what you can manipulate to communicate intent)
  - Visual, physical, auditory presentation (what the program uses to communicate its response)
- **Interaction** is used to connote **behavior**: The actions the user must invoke to perform a task and the corresponding responses
  - Interaction is action and dialog
  - Unfolds over time

# Interface and Interaction Design

- What is the interface?
- What is the interaction?



- Why is interaction design so hard?

# Interaction Design

- Challenging because of variability in users and tasks
  - Varying levels of expertise among users
  - Often a range of tasks will be performed with the same tool (i.e. tools can be generic) – can you anticipate all uses and scenarios?
- No one “right way” to design an interface; interfaces can always be improved.
- Pushing technology “forward” requires us to rethink interaction.
  - Emergence of UX as a discipline

# Why Study Interaction? Empowering People

- Well designed interfaces empower people to do things they couldn't otherwise do
  - Desktop publishing, grassroots journalism (blogs), movie production, music production, image editing, assistive technologies...
- Interaction is the key to enabling new technologies
  - Multi-touch and gestures on smartphones
  - Voice interfaces for cars, watches
  - Touch screens on tablets, notebooks
- A well designed tool can change the world
  - The web browser, Linux, original Napster, the spreadsheet, email, instant messaging...



# **Syllabus**

What to expect

How to be successful in this course!

Next steps

# CS 349 Objectives

The goal of CS 349 is to teach you:

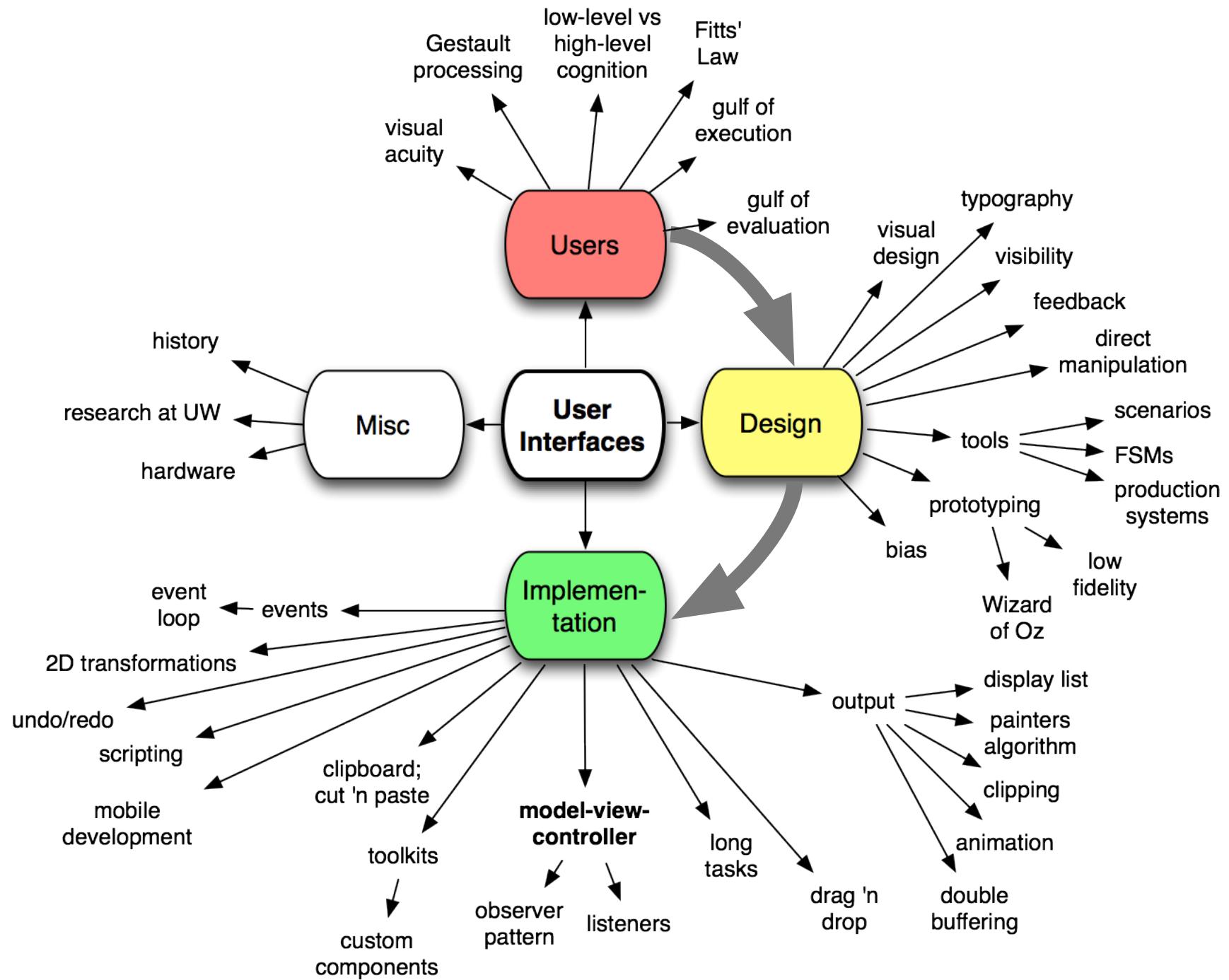
**1) how to **design, implement, and evaluate** user interfaces**

- provide the foundational knowledge for building highly interactive, usable desktop, web and mobile applications
- illustrate the underlying architecture of modern GUI toolkits
- teach strategies applicable across a range of interface problems
- teach essential design tools, techniques, and processes

**2) ways to **understand users****

- physical and cognitive abilities of users
- visual design principles

User-centered design is covered more extensively in CS 449.



# List of Topics

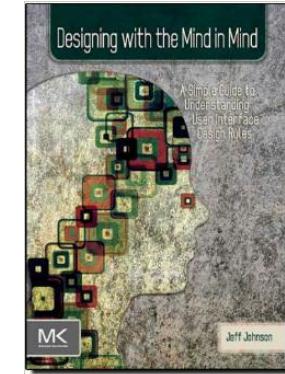
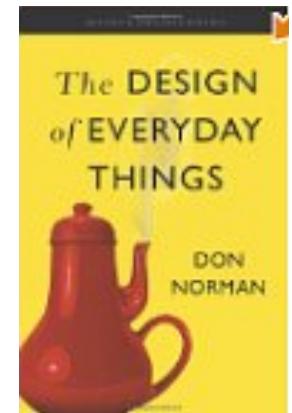
- Syllabus (introduction, motivation), Basic Concepts (user interfaces, interaction)
- Multiple windows (BWS, Windows Mgr, X examples)
- Java: advanced (interfaces, listeners, canvas, drawing)
- Events (event capture, event loop, dispatch) w. Java dispatch examples
- 2D graphics (shape models, mouse interaction, selection)
- MVC (rationale, demos, widgets)
- Widgets (physical vs. logical input, consistency, toolkits)
- Layout (Dynamic/Responsive, Layout Managers, Composite/Strategy DP)
- Visual perception (temporal/spatial resolution, color, displays)
- Users: visual design (gestalt principles, structure)
- Responsiveness (perception, UI feedback, Java UI threads, Web async calls)
- Undo/Redo; Cut/Paste
- Design principles (useful vs. usable, Norman, gulf evaluation/execution, metaphor, feedback)
- Design process (UCD, prototyping)
- History (interaction up to WIMP interfaces)
- Touch interfaces (Input, Interaction problems, DM on WIMP/touch, gestural, mobile)
- Touchless interfaces (gestural/speech design and problems)
- Android: advanced (intents, activities, mvc, graphics)
- Users: perception and cognition (cognetics, memory, bias)
- Accessibility (impairments, curb-cut, legal obligations)
- Input (types of input, keyboards, positional input, absolute/relative, direct/indirect)
- Input performance (KLM, Fitt's Law, Steering Law)
- HCI research, methodology

# CS349 People

- Instructors:
  - Jeff Avery & Alex Williams
- Instructional Support Coordinator (ISC):
  - Caroline Kierstead
- Instructional Assistants (IA):
  - Shaishav Siddhpuria
  - Terence Dickson
- Teaching Assistants (TAs):
  - Bahareh Sarrafzadeh
  - Dallas Fraser
  - Jeremy Hartmann
  - Lisa Elkin
  - Qi Feng (Edmund) Liu
  - Will Callaghan

# Website, Schedule, Textbook

- Web Site: [www.student.cs.uwaterloo.ca/~cs349/](http://www.student.cs.uwaterloo.ca/~cs349/)
- Schedule on website
  - lecture topics, slides, sample code
  - assignment & midterm dates
- Slides posted before class
  - Lectures may include more than what is covered in the slides
- Textbooks - useful but not required!
  - *Building Interactive Systems*, Dan R. Olsen Jr.
  - *The Design of Everyday Things*, Donald A. Norman
  - *Designing with the Mind in Mind*, Jeff Johnson



# Lectures

Days	Time	Room	
▪ Mon, Wed, Fri	10:30-11:20	MC 4040	Jeff
▪ Mon, Wed, Fri	1:30-2:20	MC 4040	Jeff
▪ Mon, Wed, Fri	2:30-3:20	MC 4040	Jeff
▪ Mon, Wed, Fri	3:30-4:20	MC 4040	Alex

We'll attempt to keep all sections in-sync; if you miss your scheduled lecture, you have other chances to catch it!

During lectures:

- Participate by asking and answering questions
- Try and limit computer use for anything other than taking notes.

# Assignments

Assignments meant to provide meaningful, engaging experiences in constructing interfaces... while giving you the opportunity to create applications you will want to share with others.

- Four assignments, spaced (roughly) 3 weeks apart.
  - You will build desktop applications using C++ and Java.
  - You are expected to learn Git and Java on your own time!
  - A “getting started” tutorial will be offered next week.
- There’s lots of room for creativity in assignments
  - Typically have a component for going above and beyond the spec
- Assignments require significant time coding
  - Do not underestimate the time it takes to code interactive applications that are intuitive and easy-to-use. Start early!
- Individual NOT group assignments

# What You'll Need for Assignments

- A1: X Windows
  - C++ and Xlib (XWindows)
  - Can be done on your laptop (Linux, Mac) or in the student environment.
  - Required: editor, g++ compiler, xlib installed, git client
- A2-A4: Java
  - Java 8 SE
  - Can be done on your laptop (Linux, Mac, Windows) or in the student environment.
  - Required: editor, Java 8 compiler/runtime, git client
  - Recommended: IntelliJ IDE

You're expected to learn Java and Git on your own time!

# Assignment Policies

- Due dates: 5:00pm on the date in schedule
  - Late assignments are NOT accepted, except for valid medical reasons (with a doctors note provided to Caroline).
- Assignments submissions are through your private repo on Git
  - Repos will be setup for you Monday of the second week of the term
  - <http://git.uwaterloo.ca>
- Assignments are your individual work
  - You may use examples provided in class and on the course website
  - You should NOT be doing Internet searches for specific solutions.
- You should NOT post your solutions online.
  - Google indexes GitHub (i.e. anyone can easily find your repo).
  - If someone finds your assignment on GitHub and uses your code, it's an academic offense for BOTH of you.

# Getting Help Outside of Lectures

- Office Hours
  - Lecture and assignment help
  - Details posted on course website
- Piazza for Q&A
  - Everyone should sign up! Please use a meaningful name
  - Staff will monitor (best-effort response, no time-guarantees)
  - When posting
    - Search before you post!
    - Use a meaningful title for every post
    - Answer questions, but don't be too explicit
    - Build one collaborative answer!

# Grading

- Assignments: 40%
  - 10%, 10%, 10%, 10%
- Midterm: 20%
  - Wed Feb 15 @ 7:00 PM – 8:50 PM (location TBD)
- Final: 40%
  - Scheduled by the Registrar's Office
- To pass the course, you must pass the weighted exam average and the weighted assignment average
- If you fail the assignments, you fail the course, regardless of how well you do on the exams.

# Next Steps

## This week

- Explore the web site:

<http://student.cs.uwaterloo.ca/~cs349>

- Get signed up for Piazza:

<http://www.piazza.com/uwaterloo.ca/winter2017/cs349/home>

- Login to the student environment

- ssh username@linux.student.cs.uwaterloo.ca

- Login to Git:

<http://git.uwaterloo.ca>

- Logging in creates your account – required for us to create your repos!  
- Repositories will be created later this week (we'll post details on Piazza)

## Next week

- Install Java 8 JDK, Git client (graphical, or command line)

# **Questions?**