




Guillermo Rodriguez

786-318 9209 
grdguez01@gmail.com 
linkedin.com/in/g-rdiguez 
grdg.dev

Experienced IT Support Engineer in possession of high demand skills. Organized and methodical, excellent team player and collaborator. Expert with a wide variety of security, engineering, networking, and operating system software.

Skills

- Linux
- Bash
- AWS
- Python
- Cisco
- Docker

Experience

09/2018 - PRESENT

IT Support Engineer / Amazon

Supporting users via both chat and phone, researching and resolving network outages, working with specialized teams to resolve issues within business specific applications.

02/2018 - 02/2018

IT Support Specialist / GE Digital

Supporting users via both chat and phone, researching and resolving network outages, working with specialized teams to resolve issues within business specific applications.

Education

JANUARY 2018

B.Sc Information Systems Technology / MDC, Miami

Database Concepts Design, Introduction to C++, Operating Systems Principles, IT Project Management, Cyber security, Network Design and Planning.

MAY 2015

A.S. Networking Services Technology / MDC, Miami.

Cisco Systems' Routing and Switching, Network +, A+, Visual Basic programming, MTA, MCSA.
