

# Guillermo Rodriguez

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Experienced IT Support Engineer in possession of high demand skills. Organized and methodical, excellent team player and collaborator. Expert with a wide variety of security, engineering, networking, and operating system software.

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## Skills

- Linux Operating Systems
- Bash Scripting
- AWS
- Python
- Cisco IOS
- Windows Operating Systems

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## Experience

09/2018 – PRESENT

### **IT Support Engineer / Amazon**

Maintaining and administering computer networks and related computing environments.

02/2018 – 02/2018

### **IT Support Specialist / GE Digital**

Supporting users via both chat and phone, researching and resolving network outages, working with specialized teams to resolve issues within business specific applications.

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## Education

JANUARY 2018

### **B.Sc. Information Systems Technology / Miami Dade College**

Database Concepts Design, Introduction to C++, Operating Systems Principles, IT Project Management, Cyber security, Network Design and Planning.

MAY 2015

### **A.Sc. Networking Services Technology / Miami Dade College**

Cisco Systems' Routing and Switching, Network +, A+, Visual Basic programming, MTA, MCSA.

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