Guillermo Rodriguez

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Experienced Senior IT Support Engineer in possession of high demand skills. Strong leadership skills, organized and methodical, excellent team player and collaborator.

Skills

- Linux
- Scripting
- Cloud
- Servers
- Networking
- Security

Experience

04/2022 – PRESENT
IT Support Engineer II / Amazon
Launch BRT1, an FFN-X MoC ARS site in Baton Rouge, LA.
Tiger team lead overseeing SoC Phase 1 migrations and assisting ITPMO.
Tiger team lead in charge of MDF migrations from FCNET to FFN.

12/2019 – 04/2022
IT Support Engineer I / Amazon
Oversee IT projects across Amazon warehouses in South Florida.
Launch 2 new Amazon warehouses in South Florida, DMF3 and PBI2.
Mentor Engineers and Technicians in North America, Latin America and Europe.

09/2018 – 12/2019
IT Support Engineer / Amazon
Launch DVB1, a new Amazon Delivery Station in Ft. Pierce, FL.
Keep network infrastructure up to date for Amazon warehouses in South Florida.
Perform interviews for IT Engineer and IT Technician roles in the US, Brazil and Mexico.

Education

JANUARY 2018
B.Sc. Information Systems Technology / Miami Dade College
Database Concepts Design, Introduction to C++, Operating Systems Principles, IT Project Management, Cyber security, Network Design and Planning.

MAY 2015
A.Sc. Networking Services Technology / Miami Dade College
Cisco Systems' Routing and Switching, Network +, A+, Visual Basic programming, MTA, MCSA.