

Guillermo Rodriguez

Website: grdquez.github.io

Email: grdquez01@gmail.com

Social: linkedin.com/in/g-rdquez/

Experienced Senior IT Support Engineer in possession of high demand skills. Strong leadership skills, organized and methodical, excellent team player and collaborator.

Skills

- Linux
- Scripting
- Cloud
- Servers
- Networking
- Security

Experience

04/2022 – PRESENT

IT Support Engineer II / Amazon

Review and approve Network Change Managements across Florida
Support network infrastructure migrations across Amazon facilities in North America

12/2019 – 04/2022

IT Support Engineer I / Amazon

Oversee IT projects across Amazon Facilities in South Florida
Build IT infrastructure such as MDF rooms and IDF cabinets for Amazon Facilities

09/2018 – 12/2019

IT Support Engineer / Amazon

Maintain and administer computer networks and related computing environments.
Troubleshoot network and production issues and perform root-cause analysis.

Education

JANUARY 2018

B.Sc. Information Systems Technology / Miami Dade College

Database Concepts Design, Introduction to C++, Operating Systems Principles, IT Project Management, Cyber security, Network Design and Planning.

MAY 2015

A.Sc. Networking Services Technology / Miami Dade College

Cisco Systems' Routing and Switching, Network +, A+, Visual Basic programming, MTA, MCSA.