SaaS Software as a Service

'The capability provided to the consumer is to use the provider's applications running on a cloud infrastructure. The applications are accessible from various client devices through either a thin client interface, such as a web browser (e.g., web-based email), or a program interface. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.' NIST

SaaS Software as a Service



Data **Applications** Customer Gets Access at This Level **Operating System Hypervisor** Compute **Storage** Network **Facility**

SaaS Examples

- Microsoft Office 365
- Salesforce.com
- Intuit
- Adobe Creative Cloud
- Gmail

SaaS Billing

- SaaS will typically have a monthly fee per user
- Multiple pricing tiers may be offered based on usage

Example: Microsoft Office 365