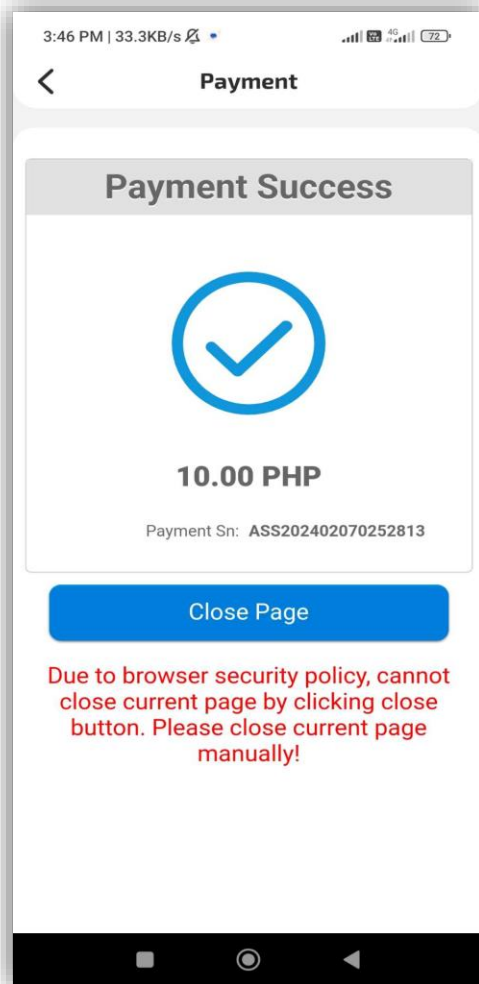


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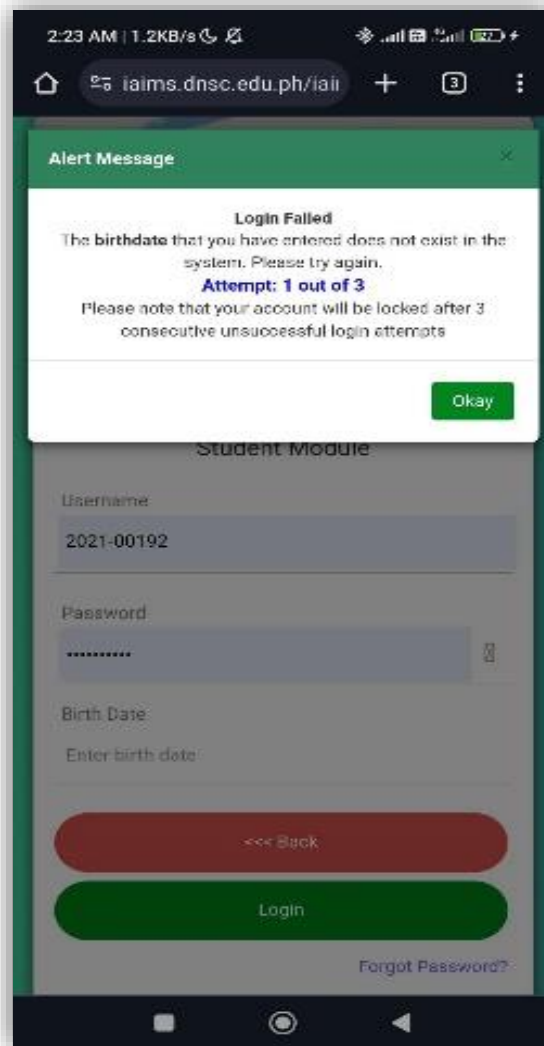
1. Dito App “Close Page Bug”



This is the interference when you try to close the transaction page of Dito App after you Buy Load for your sim. There is a Close Page button but whenever you click the button, it doesn't close the page but instead, it prompts a message saying "Due to browser security policy, cannot close current page by clicking close button. **PLEASE CLOSE MANUALLY**". This makes the Close Page button useless because even if you click it the page won't close.

To resolve this issue, the first solution is to manually close the transaction page in the Dito App after purchasing load for your SIM, as the "Close Page" button is currently ineffective due to a browser security policy. The Second resolution is up to the Dito App developers.

## 2. DNSC LMS “Unnecessary Login Failures”



DNSC LMS limits only three attempts to correctly login DNSC accounts which is logically wrong for me. It is way too annoying that you always have to enter your birthdate just to login. The worst part is that if you incorrectly login to the site, your account will be locked and now you must retrieve it which is also way too hassle. This site lacks user-friendliness, as logging into your account should not be this complicated.

To address this, DNSC LMS should reconsider its policy of limiting login attempts to only three. Additionally, the requirement to enter the birthdate for every login should be reviewed for a more user-friendly experience. The process of locking an account after incorrect logins, leading to the need for account retrieval, should be simplified to make the overall login procedure less complicated and more accessible for users.

### 3. Small Hump on a Sidewalk



This unnecessary small hump on a sidewalk was captured around Panabo City while I was walking. This small elevation on a sidewalk is logically wrong for me, as there is no apparent reason for it to be there. This elevation could potentially lead to accidents, such as people getting stumbled.

To address it, the unnecessary small hump on the sidewalk around Panabo City should be removed if it serves no purpose. This will contribute to the safety of pedestrians and reduce the risk of accidents.

#### 4. Confusing Signage



This photo was captured around Panabo City Bus Terminal. The signage says “This way to CR” but it doesn’t really point exactly where the CR is. It is confusing because the way to CR could be the stairs or just walk straightly.

To address the confusion, the signage indicating "This way to CR" should be transferred to another spot for clarity. Ensuring that the signage provides correct guidance will enhance the overall experience for individuals trying to locate the restroom.



## 5. Incorrect Placement of Signage



This signage was captured around Davao del Norte State College. I find this signage confusing because the signage says "Dormitory", but it was placed beside the basketball court and the arrow does not pointing to the dormitory correctly.

To resolve this confusion, same as problem number 4 this signage should also be relocated to a more appropriate position that accurately guides individuals to the dormitory. Ensuring that the arrow clearly points in the correct direction will enhance the effectiveness of the signage.