

# Justin Turney

Forsyth, MO

Looking for a great company to expand my skills and push my existing skills to their limits.

Authorized to work in the US for any employer

## Work Experience

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### **Freelance Web Developer**

Justinturney.com - Forsyth, MO

September 2019 to Present

I develop and publish web apps using a variety of technologies.

### **IT Systems Technician**

Deerland Enzymes, Inc - Forsyth, MO

April 2019 to Present

IT sysadmin, devops. I write internal web apps to increase productivity and efficiency for several departments.

### **Owner/Operator**

Uberleet Technologies - Forsyth, MO

August 2012 to Present

Currently I am self employed as a computer technician. My duties range from PC repair and malware removal to home and small business networking solutions.

#### Accomplishments

- Started business in 2012
- Created my own website
- Used limited resources efficiently to grow customer base

### **Network Engineer**

VanderNet Technology Services

August 2016 to April 2019

I provide desktop, server, network, VoIP, and data center support for multiple customers in the Branson and Northwest Arkansas area. We are also an ISP and I am heavily involved in planning and deploying new network connections.

Desktop operating systems supported: Windows (XP, Vista, 7, 8, 8.1, 10) Mac OS X, Linux (Ubuntu, Fedora, Kali, etc.)

Desktop software supported: Microsoft Office (2007, 2010, 2013, 2016, O365), Quickbooks, VPN clients, all major web browsers and industry specific software for hotels, tourist attractions, local and state government, and emergency services, etc.

Server operating systems supported: Windows (2008, 2012, 2016) Linux (Ubuntu Server, Fedora/Red Hat), and Mac OS X Server

Server software supported: SSH, PHP, Microsoft SQL, MySQL, Apache, Observing, Unifi, mFi, 3CX, SAMBA, Print servers, VPN servers, etc.

Data center software/skills: VMware ESXi (versions 5 - 6.5) KVM in Ubuntu Server. I have set up and configured web servers using LAMP stack in Debian Linux. I have written several Windows Powershell, batch, and bash scripts to automate software installation and backups. I have created and mounted iSCSI targets and LUNs in Linux and Windows environments. I use Telnet, SSH, VNC, and TeamViewer regularly for remote access.

Network equipment supported: Cisco routers and switches, Ubiquiti routers, switches, and wireless radios. (2.4Ghz, 5Ghz, 24Ghz PTP and PTMP) for Sanderling, a WISP.

VoIP experience: I designed and built several 3CX PBX servers in Windows and Linux, both locally deployed and cloud deployed. I have programmed Yealink, Cisco, Anvil, and Grandstream phones as well as Cisco and Grandstream ATAs. I have ported phone numbers between carriers as well.

I am responsible for starting a new security and access control division in the company. I build and test security and access control systems, then train technicians on installation.

### **Front Desk Agent/Tech Support**

Myer Development Company - Branson, MO

February 2016 to August 2016

#### **Responsibilities**

Check guests in and out of the hotel, balance cash drawer, provide technical support to multiple properties.

#### **Accomplishments**

Highest sales of any front desk agent for the month of April 2016.

#### **Skills Used**

Customer service, cash handling, conflict resolution.

### **Personal Technology Expert**

Support.com - Redwood City, CA

January 2015 to December 2015

Provided remote tech support from home for Comcast's Xfinity home security system, also provided help desk services for Cox Communications' Cox tech Solutions.

#### **Accomplishments**

- Maintained top ratings in quality assurance metrics throughout my employment
- Was one of only 2 employees selected from my department for an internal promotion to help desk services

### **Front Desk Agent**

Patton Hospitality Management - Branson, MO

May 2014 to November 2015

Made reservations and checked in guests, sold tickets to shows, handled cash drops.

### **Front Desk Manager**

KC Hospitality - Branson, MO

April 2009 to August 2012

Checked in guests, made reservations, handled contracts with multiple wholesale partners, made schedules for employees.

#### Accomplishments

- Started as front desk agent and worked up to management
- Started procedures and standards that were spread to other properties due to their success

## Education

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### **High school diploma or GED in Business Administration**

Ozarks Technical Community College

2009 to 2010

## Skills

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- Linux
- DNS
- VMWare
- MySQL
- Ubuntu
- Active Directory
- Shell Scripting
- Operating Systems
- SQL
- LAN
- Apache
- APIs
- Microsoft Windows Server
- Git
- Computer Networking
- AWS
- Microsoft SQL Server
- DHCP
- VoIP
- Java
- TCP/IP

- Python
- HTML5
- Docker
- VPN
- Network Firewalls
- Network Administration
- XML
- Node.js

## Certifications and Licenses

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### **Google IT Automation with Python**

September 2020 to Present

- Automate tasks by writing Python scripts
- Use Git and GitHub for version control
- Manage IT resources at scale, both for physical machines and virtual machines in the cloud
- Analyze real-world IT problems and implement the appropriate strategies to solve those problems

## Assessments

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### **Problem Solving — Highly Proficient**

December 2018

Measures a candidate's ability to analyze relevant information when solving problems.

Full results: [Highly Proficient](#)

### **Programming Fundamentals — Proficient**

November 2020

Designed by engineering managers and real-world employers, this test gives you hard data points to evaluate technical competency

Full results: [Proficient](#)

### **Technical support — Highly Proficient**

November 2021

Performing software, hardware, and network operations

Full results: [Highly Proficient](#)

### **Basic computer skills — Expert**

November 2021

Performing basic computer operations and troubleshooting common problems

Full results: [Expert](#)

### **Basic attention to detail — Expert**

November 2021

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Additional Information

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### SKILLS

- Expert computer user
- Highly skilled in customer service
- Excellent conflict resolution
- Great accounting skills
- Quick study, can learn anything very quickly
- Python
- Django
- NginX
- Linux