

Privacy Policy- Greenie.One

This Privacy Policy explains how Greenie.One ("the Website") collects, uses, shares and protects personal information of its users ("the Users").

Greenie.One adheres to the Indian Data Protection Law, which includes the Information Technology Act, 2000, the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011, as well as any other relevant rules, circulars, and notifications that may be issued under this law. The Website is owned and operated by Greenie.One, registered in India. This Privacy Policy applies to all Users of the Website.

Personal Information Collected by Greenie.One-

As an employee background verification website operating in India, we collect a variety of personal and non-personal information from our users. This information is obtained during the registration process, when users request background verification services, or when they interact with our website in any other way. The personal information we collect may include the user's name, email address, phone number, and other contact details, as well as their education and employment history, criminal history, and any other information necessary for background verification purposes.

In addition to personal information, we also collect non-personal information such as the user's IP address, browser type, and access times. This information helps us improve our website and provide better services to our users.

We may also collect sensitive personal data or information, which is given a greater level of protection under the Indian Data Protection Law. This may include biometric records and financial information. However, please note that any information that is freely available or accessible in the public domain or furnished under the Right to Information Act, 2005 or any other law for the time being in force shall not be regarded as Sensitive Information.

The personal information we collect and hold about an individual will depend on the background checks required by the client and the information provided to us by the individual. This may include name, age, date of birth, employment history, reference information, education, professional qualifications, residency, sanctions, immigration status, claims, judgments, insolvency, current and previous directorships, character, personal reputation, and any other checks or enquiries that the client deems necessary to verify information provided by an individual.

We take privacy issues seriously and are committed to protecting the information our users provide to us. We respect the confidentiality of the personal and sensitive information provided by individuals and will collect and manage this information in accordance with the Indian Data Protection Law, data privacy principles, and our Privacy Policy.

How we use the information collected-

Greenie. One complies to the Information Technology Act when collecting and processing Personal Information for its intended purpose(s). We conduct verification checks on an individual's information, documentation, and responses for employment, investigative, or due diligence reports at the request of our client, according to their legal obligations and risk management policy. We may also prepare employment or investigative reports, as required by law, to determine a candidate's suitability for a position of employment. We may use the Personal Information to apply to other entities for verification of an individual's personal and other information and conduct public record searches. The resulting report, outlining the investigation's findings, is provided to the Client via a secure means for consideration of an individual's suitability for employment, change in responsibility, or other relevant circumstances where an individual's background is significant. We do not use personal information for marketing or advertising purposes, but we may use it for anonymised statistical purposes. The information we collect is also used to enhance the quality of our website and services and to communicate with users regarding their requests, updates, and other relevant information.

Disclosure of Information-

In order to provide our services and comply with legal requirements, Greenie. One may need to disclose personal information to third-party service providers. However, we do not sell or share personal information with third-party marketing companies. Disclosure of personal information to clients and third parties acting as agents may be necessary to complete a requested check, but will only be done for limited and specified purposes with prior permission from the provider of such information. Clients agree to this disclosure in their contracts for completion of checks.

We may also disclose personal information to overseas recipients, such as when an individual lived, studied, or worked overseas, and we need to liaise with sources, employers, third-party references, or educational institutions. Disclosures of this kind may be made to any country in the world, depending upon the circumstances of the individual. Additionally, personal information may be disclosed to our related bodies corporate or agents located overseas for data storage, administrative, operational, and/or processing purposes in connection with the preparation of an employment or investigative report for the client.

We use a limited number of third-party service providers to assist us in providing our services to customers, such as for reference and credential verifications and obtaining records from data sources. While providing their services, these third parties may access or process personal data.

Finally, where required by law, we may disclose personal information to external law enforcement bodies or regulatory authorities without the consent of the provider in order to comply with legal obligations.

Protection of Your Information-

We take the security of your personal information seriously and have implemented appropriate technical and organizational security measures to protect it. However, it is important to note that the internet may not be completely secure, and we cannot guarantee the security of information transmitted to and from our Service. While we will take reasonable steps to safeguard your personal information, the transmission of information through our Service is done at your own risk. We recommend accessing the Service only within a secure environment.

Changes to Privacy Policy

We reserve the right to make changes to this privacy policy from time to time. Users will be notified of any significant changes to the policy via email or notification on the website. The updated version will be indicated by an updated "Last updated" date below and the updated version will be effective as soon as it is accessible. We encourage you to review this privacy policy frequently.

Governing Law-

This Policy is governed by all laws applicable within the territory of India. By using our Services, you are agreeing to the terms of the Policy thereby consenting to the exclusive jurisdiction and venue of courts in Pune, India, in all disputes arising out of or relating to the use of our services and under any issue with regards to privacy Policy.

Complaints-

In case of any dissatisfaction in relation to the website, the complaints can be lodged at_____ and upon lodging a complaint You agree to provide complete support to the customer service team with such reasonable information as may be sought by them from You. The decision of the Company on the complaints shall be final and You agree to be bound by the same.

CONTACT US-