

Grigoris Giannis




Electronics Engineer & IT Support Specialist

GR Ελληνικά

Download PDF

Grigoris Giannis

Electronics Engineer | IT Support Specialist

 Athens, Greece
 greg_giannis@hotmail.com
 +30 210 211 6954 | +30 697 797 9884

Professional Summary

Electronics Engineer with extensive experience in IT support, telecommunications, enterprise networking, and Microsoft & Linux systems. Strong background in troubleshooting, corporate customer support, and field technical services.

Professional Experience

Vodafone — *Corporate Technical Support*

2017 – 2022

- Support for fixed telephony, Internet, and IPTV services
- Corporate network troubleshooting
- Customer-facing technical support

Forthnet S.A. — *Technical Support Engineer*

2010 – 2016

- Support for telephony, Internet, and NOVA services

CPI S.A. — *Dell Systems Engineer*

2006 – 2009

- Certified Dell technician (servers, desktops, laptops)
- Installation and maintenance of Dell systems
- Field service engineer

NET SALES S.A. (BYTE Group) — *Hardware Technician*

2003 – 2004

- PC hardware service
- Support for Singular ERP applications
- Remote and on-site support

N. Avgerinopoulos Group — *IT Support Specialist*

2001 – 2003

- Network support for vocational schools (IEK, TEE)
- IT support for retail branches nationwide

Microland Computers S.A. (ALTEC Group) — *IT Technician*

1999 – 2001

- PC assembly and service
- Installation of HP, COMPAQ, IBM servers
- Field technical support

Informatics H/Y S.A. — *Internship*

1997 – 1998

- PC assembly
- Mass OS deployment over network

Education

BSc in Electronics Engineering

Piraeus University of Applied Sciences

1993 – 1999

Thesis:

Design and Development of DCS1800 Mobile Telephony System (COSMOTE)

Certifications

- Microsoft Windows Server 2003 Network Infrastructure (070-291)
- Managing Windows Server 2003 (070-290)
- Windows XP Professional (070-270)
- Dell Certified Systems Expert – EMEA ESF Level 2

Technical Skills

Operating Systems

- Windows NT → 11
- Windows Server 2000 → 2016
- Linux (Ubuntu, Fedora, Deepin)
- macOS

Tools & Technologies

- VMware Workstation
- Microsoft Office
- Adobe Photoshop
- DaVinci Resolve
- Adobe Premiere Pro

Languages

- English — Very good (Lower)