

Account Enumeration Vulnerability: `osport.ee`

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1 Introduction

Account enumeration is a security vulnerability enabling attackers to determine if specific user accounts exist on a service. The vulnerability usually lies in the account registration functionality of a service, where an error message is returned, indicating that a user with the specified email address is already registered. However, an online service can also leak this information in other, more subtle ways, which are often overlooked by software developers.

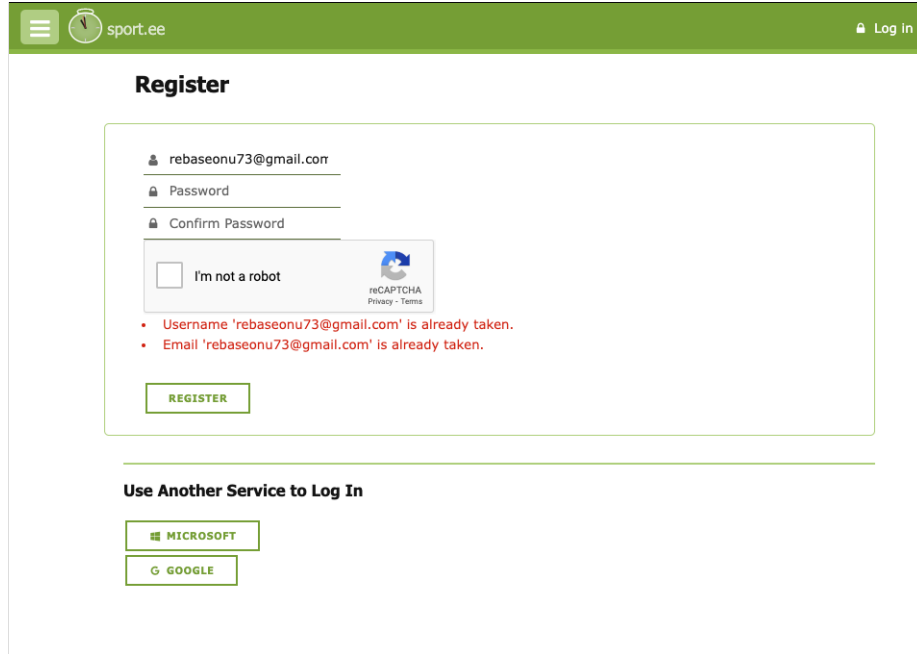
On 2025-01-12, we tested `osport.ee` and found that the service is vulnerable to account enumeration. **The vulnerability allows any party to test whether a user with a specific email address is registered with the service.** Disclosing such information to third parties constitutes a data breach, as an email address and the fact of whether its holder has an account with an online service are considered personal data, and may be disclosed to third parties only if there is a legal basis for doing so [1].

We advise you to investigate the potential data breach, and notify the supervisory authority and the affected data subjects, if necessary. After **2025-04-15**, we will reassess the service and notify the Estonian Data Protection Inspectorate in case the vulnerability has not been mitigated. Detailed guidelines for mitigating this type of flaw are available in [2].

2 Vulnerabilities Found

We tested the login form, password reset form, account registration form and email change form of `osport.ee`. No issues appeared on the login form and password reset form. However, we identified security issues on the account registration form and email change form. The vulnerabilities found are described in more detail in subsections below.

2.1 Account Registration Form



The screenshot shows a web browser window with the URL 'sport.ee'. The page title is 'Register'. The form contains the following fields and elements:

- Username field: 'rebaseonu73@gmail.com'
- Password field: 'Password'
- Confirm Password field: 'Confirm Password'
- ReCAPTCHA: 'I'm not a robot' checkbox and 'reCAPTCHA' logo with 'Privacy - Terms' link.
- Error messages (in red text):
 - Username 'rebaseonu73@gmail.com' is already taken.
 - Email 'rebaseonu73@gmail.com' is already taken.
- REGISTER button
- Use Another Service to Log In section with MICROSOFT and GOOGLE buttons.

Figure 1: The vulnerability in the account registration form

The account registration form is susceptible to account enumeration attacks. This is because when the provided email address is already taken, the form shows an error message (see Figure 1).

It is also crucial to eliminate any side-channels that an attacker could exploit to differentiate between account existence and non-existence. For example, the response should not be faster for an existing account than for an email with which an account does not exist.

To mitigate the flaw, return the same message whether the email is registered or not. For example, the message could read as follows: “We have sent further instructions to the provided email address”. Send an email in both cases, but differentiate the content based on account existence. For example, for new registration, provide means for account activation, and for existing accounts, provide means for account recovery. [2]

2.2 Email Change Form

sport.ee Hello rebaseonu73+secondary@gmail.com

Manage your account

An error has occurred on e-mail change. Check e-mail. E-mail can be in use.

Change your account settings

Contact

Name
First Name _____ Last Name _____

Address
Address _____ Town _____ Zip _____

Phone
Your Phone _____ **Contact Phone** _____

Club name
Club name _____

UPDATE

Osport.ee user name
rebaseonu73+second
CHANGE USER NAME

Password
CHANGE

External Logins
0 MANAGE

Two-Factor Authentication
Configure 2F authentication

Email address
rebaseonu72@gmail.
CHANGE E-MAIL

Figure 2: The vulnerability in the email change form

The email change form is also susceptible to account enumeration attacks. This is because when the provided email address is already taken, the form shows an error message (see Figure 2). Additionally, the form appears to lack anti-bot measures such as CAPTCHA, enabling attackers to easily automate these attacks [3].

It is also crucial to eliminate any side-channels that an attacker could exploit to differentiate between account existence and non-existence. For example, the response should not be faster for an existing account than for an email with which an account does not exist.

To mitigate the flaw, return the same message whether the email is registered or not. For example, the message could read as follows: “We have sent further instructions to the provided new email address”. Send an email in both cases, but differentiate the content based on account existence. For example, if the email is unused, provide means for confirming the new email, but if the email is used, provide means for account recovery.

3 Security Contacts

A valid `security.txt` [4] file was not found on `osport.ee`. We recommend implementing a `security.txt` file to ensure any future security issues can be reported to the appropriate contact person. In its absence, we have taken the following actions:

- No contact emails were found in a privacy policy of `osport.ee`.
- The email address `tugi@osport.ee` was found in the contact or help page of `osport.ee` and this report was sent to this email address on 2025-03-16, with no confirmation of receipt received to date.
- The email address `tarmo@tak-soft.com` was found in the Estonian Internet Foundation WHOIS database and this report was sent to this email address.

About This vulnerability report is part of an ongoing study on user enumeration vulnerabilities in Estonian online services. The study is conducted by the University of Tartu master's student Gregor Eesmaa (supervised by Arnis Paršovs - `arnis.parsovs@ut.ee`). The findings of this study will be published in a master's thesis scheduled for defence in May 2025.

References

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