

Education

Bachelor of Science , Computer Science	Currently Enrolled
University of North Carolina Greensboro (Greensboro, NC)	
Associate of Applied Science , Audio and Recording Technology	May 2013
Northeast Community College (Norfolk, NE)	

Employment History

Assistant Manager/Lead Technician, CPR Cell Phone Repair, Greensboro, NC

May 2016 – Currently Employed

- Oversee employees and manage scheduling
- Provide repair and protection solutions
- Handle customer complaints and issues

Sales Associate, Best Buy, Winston-Salem, NC

September 2015 – May 2016

- Created a complete solution for customers, that addressed current and future needs
- Provided an atmosphere of trust between customers and associates
- Stayed up to date and informed on new technologies

Sales Associate/Repair Technician, P.C. Sound, Washington, NC

December 2013 – July 2015

- Diagnosed and repaired musical instruments and electronic equipment
- Assisted customers in finding products to match their requirements
- Demonstrated proper usage of musical components and pro audio systems

Areas Studied

Programming

- Object Oriented programming
- Data Structures

Electronics

- Advanced soldering
- Fundamentals of Electronics

Computational Theory

- Set Theory
- Algorithm Analysis

Basic Copyright Law

PC Repair and Maintenance

Accomplishments and Skills

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| ▪ Sony Vegas User Certification | ▪ Windows, Mac, and Linux Proficient |
| ▪ Excellent analytical skills | ▪ Designed and built custom computers |
| ▪ Customer service skills | ▪ Experience setting up Audio and Video systems |
| ▪ Capable of working under stress | ▪ Able to work in fast-paced environments |
| ▪ Detail Oriented | ▪ Worked with international clientele |
| ▪ Audio and Video production experience | |

