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# **List Generator Guide** Version 4.9



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### **PREFACE**

### About this guide

This guide is part of the set of documents that describe DREAMmail. This guide is intended for users responsible for setting up the List Generator feature. List Generator is a customer acquisition tool that helps to increase the size and number of mailing lists by enabling you to create web pages that interact with the DREAMmail database.

List Generator can be a self-service tool or it can be implemented by the Epsilon Solution Services team. This document describes how to use List Generator in self-service mode. To perform the tasks described in this document, you must have administrator privileges, which all DREAMmail customers might not have. If you do not have the appropriate privileges, some of these tasks are handled by your Epsilon representative.

List Generator can capture subscriptions from forms that you set up on your website. You can also use it to collect opt-in information, demographic data, and individual customer preferences. Then, you can use this information to manage mailing lists, help subscribers update their preferences, and filter and customize messages in email campaigns.

This guide assumes that you have knowledge of the terminology and concepts of DREAMmail and that you have intermediate to advanced HTML programming skills, with experience creating forms and the ability to implement client-side scripting (for example, JavaScript). In addition, the implementation of List Generator requires the knowledge of Epsilon's privacy policy (see <a href="http://www.epsilon.com/epsilonstatic/privacy.html">http://www.epsilon.com/epsilonstatic/privacy.html</a>.

# How this guide is organized

This guide is divided into the following sections:

- Overview of List Generator provides some background information on List Generator, describes the components that you use to build a preference center, and discusses the process of implementing self-service List Generator.
- <u>Configuring List Generator</u> explains the settings that must be configured in List Generator and DREAMmail, and the tasks that you perform to set up your profile fields, mailing lists, campaigns, and messages that you use to build a preference center.
- <u>Building the Preference Center</u> explains how to build the HTML pages of a List Generator using either preference center or mini-forms and HTML templates.

### **OVERVIEW OF LIST GENERATOR**

List Generator is a customer-acquisition tool that helps you manage mailing lists by capturing subscriptions, unsubscriptions, preferences, and personal profile information from subscribers and potential subscribers who enter data into HTML forms that you make available on your website. The HTML pages on your web site that contain these forms are referred to, collectively, as a *preference center*. By using List Generator to create these forms, you enable subscribers and potential subscribers to enter registration or preference data in your website, which subsequently updates data in the DREAMmail database.

### About preference centers

A preference center consists of one or more HTML pages, depending on your needs. You can create multiple preference centers. If your business requires it, you can create a separate preference center for each site that you run.

You create a preference center using HTML templates and preference center or miniforms that you set up in DREAMmail. Then, you associate the templates, the forms, and profile fields in DREAMmail to create the pages where subscribers can update their preferences; see <u>Relationship between templates</u>, <u>profile fields</u>, and forms.

# About preference center and miniforms

Both preference center and mini-forms provide the means of collecting data from the preference center of your website. The overall process for creating the preference center is the same regardless of whether you use preference center or mini-forms. However, there are some differences in the forms and what you can do with them. The type of form that you choose to implement depends on your business needs.

- **Preference center** forms allows you to create HTML pages with embedded forms that can be password protected. Preference center forms are typically used by marketers because these forms allow more registration-type data to be collected. Epsilon hosts preference centers that are created using preference center forms.
- Mini-forms allow you to create HTML pages with embedded forms that cannot be
  password protected. Mini-forms are typically used for newsletter subscriptions
  which do not need as much profile data only email address and subscription
  information and do not require password protection. You host preference
  centers that are created using mini-forms.

As a DREAMmail administrator, or a standard user with the appropriate privileges, you can use List Generator to create your own preference center forms or mini-forms. For information, see Creating Forms in DREAMmail.

Note:

Maintenance of existing Miniforms / Preference centers: After changing all links and URLs on pages hosted on your web site, you do not need to re-publish your Preference Centers or Miniforms in DREAMmail. The changes made in the backend will be sufficient to insure functionality. However, should you decide to re-publish a form for any reason, for example, because you edited the content, please be aware that the DREAMmail UI will show the old generic DNS setting (http://lgapp.edc.dartmail.net or http://prefctr.ddc.dartmail.net). These DNS settings must be changed to the new settings (http://lgapp.eu.epidm.net and http://prefctr.na.epidm.net) respectively in the course of editing. We recommend you thoroughly test any Self-Service List Generator Form if you edit it after the DNS change was complete.

Relationship between templates, profile fields, and forms To build a preference center, after you configure List Generator and DREAMmail, you develop HTML templates, create preference center forms or mini-forms, and upload the templates to DREAMmail so that you can associate them with the forms you created and the profile fields in the database.

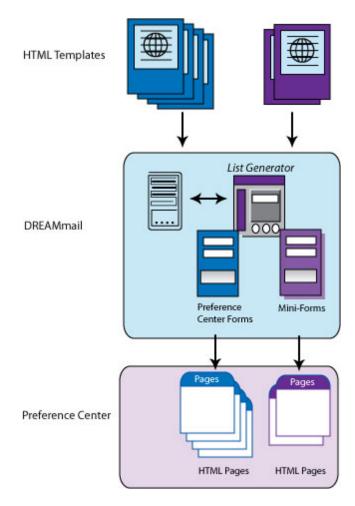


FIGURE: HTML templates are uploaded to DREAMmail and are associated with preference center forms or mini-forms, which are mapped to profile fields in the database to create a preference center.

### **Process of Implementing List Generator**

# About the implementation

To begin planning the implementation of List Generator, there is some information that you should know before you get started:

- List Generator can be implemented as a self-service tool. However, your Epsilon representative must enable this feature for you.
- You will need a dedicated programming resource to implement this feature. This
  person will work with your Epsilon representative to configure List Generator and
  create and maintain the HTML pages on your website.
- The time required to implement List Generator varies depending on your requirements and system setup; plan at least ten days. This does **not** include the time required to develop your HTML pages, which, depending on their complexity, could take two to three weeks.
- List Generator requires configuration of a domain name, or DNS (Domain Name System). The DNS maps your IP address to a more easily remembered name, the domain name. The domain where you implement List Generator must be different from the domain you use for mailing. We recommend that it be a sub-domain of your DREAMmail mailing sub-domain.

There are four aspects to implementing List Generator:

- setup and configuration of DREAMmail
- development of the HTML templates
- creation of preference center forms or mini-forms
- testing and publishing of the HTML pages that make up the preference center.

The individual stages of this process are described below.

# Description of the implementation process

The table below describes the process of implementing List Generator to create a preference center.

Stage	Description
1	Request that your Epsilon representative enable List Generator for you.

Stage	Description
2	Your Epsilon representative sets up your DNS.  The set up of the DNS takes a minimum of four business days and requires an update to the DREAMmail production database. Up to six additional days are used for the rest of set up and testing.  If you require a digital certificate, Epsilon purchases it on your behalf. This requires a minimum of ten business days.
3	You configure user privileges and authentication settings for List Generator.  See Set Up and Configuration of List Generator.
4	Determine which user profile fields you want to be available in preference center forms or mini-forms.  Decide whether you want these fields to be available at the client-level or site-level.  To enable visitors to subscribe or unsubscribe at the client level, select the ClientUnsubscribe field. To enable visitors to subscribe or unsubscribe only at the site level, you must select the Unsubscribe field for each site. See Choosing Profile Fields in DREAMmail on page 11.  Create new profile fields as necessary.
5	Create mailing lists and ensure that they can be accessed in List Generator.  See Making Mailing Lists Accessible to List Generator on page 13.
6	Create campaigns for each site associated with the preference center.  See Creating Campaigns for List Generator on page 15.
7	Create notification triggered messages to be sent in response to events that you specify in List Generator.  See Creating notification triggered messages for List Generator on page 19.
8	Develop HTML templates that you will upload to List Generator.  These templates are used to create the HTML pages in your preference center.  Developing HTML Templates for List Generator
9	Set up preference center forms or mini-forms and associate them with your HTML templates.  See Creating HTML Pages Using Preference Center Forms or Creating HTML Pages Using Mini-Forms.
10	Test and publish the forms.  See Testing and Publishing Preference Center Forms and Mini-Forms.

### **CONFIGURING LIST GENERATOR**

Before you can use List Generator, certain settings must be configured in List Generator and DREAMmail. Some of these tasks can only be handled by a Epsilon representative; other tasks are your responsibility. If you do not have DREAMmail administrator privileges, your Epsilon representative works with you to configure List Generator and certain settings in DREAMmail. You still handle the other setup tasks in DREAMmail

#### This section contains the following topics:

- Set Up and Configuration of List Generator
- Choosing Profile Fields in DREAMmail
- Making Mailing Lists Accessible to List Generator
- Creating Campaigns for List Generator
- Creating Notification Triggered Messages for List Generator.
- Tracking Unsubscribes by Message

### Set Up and Configuration of List Generator

There are four main tasks to setting up and configuring List Generator. Two of these tasks are handled by a Epsilon representative: enabling List Generator and configuring the DNS; and two are handled by you: specifying the type of authentication you want to use for the preference center (pages created with miniforms cannot be password protected) and setting user privileges.

The tasks performed by your Epsilon representative require your input and collaboration. To perform the tasks required, you must have DREAMmail administrator privileges, which all DREAMmail customers might not have. If you do not have the appropriate privileges, your Epsilon representative handles these tasks.

This section provides information on the four tasks to setting up List Generator:

- Configuring List Generator settings
- About the DNS setting
- Specifying the level of authentication
- Setting user privileges.

List Generator Configuration page

List Generator Configuration	
Client: DREAMmail_Training	
▼ This is a List Generator Client	
Password Required:	
Yes (Subscribers must enter a password to change their preferences.)	
Password Rules:	
Minimum Length: (b/w 1 & 128 characters)	
Combine Alpha & Numeric Characters	
No (Pages are not password protected.)	
C All subscribers share the same client authentication password, which will be passed to list generator autor	
Old Password:	
New Password:	
Confirm Password:	
DNS Settings: prefctr.fallriversports.com	
(This DNS must be registered by internal Epsilon Interactive staff for the form to work.)	

FIGURE: List Generator Configuration page

# Configuring List Generator settings

Your Epsilon representative works with you to configure the List Generator settings.

Step	Action
1	Your Epsilon representative accesses the List Generator settings in DREAMmail.
	DREAMmail menu > Client Setup > List Generator Configuration.
2	To enable List Generator for you, your Epsilon representative enables the field <i>This is a</i> List Generator <i>Client</i> .
3	You choose one of the three authentication levels for the preference center that you create in List Generator.
	See Specifying the level of authentication. If you do not have DREAMmail administrator privileges, your Epsilon representative handles this task.
	Note: If you make a change to the authentication setting after you create and publish a preference center form, you must re-publish all forms under the client. If you do not re-publish the forms, the preference center stops functioning.
4	Your Epsilon representative enters the domain to be used for List Generator in the DNS Settings field.
	This must be the DNS that is registered with Epsilon. If it is not registered, you cannot set up a preference center.
	If the DNS is on a secure site, Epsilon purchases a digital certificate on your behalf.
	For more information, see About the DNS setting.
5	Click Save.

## About the DNS setting

The DNS that you use for List Generator is set up by your Epsilon representative who uses information that you provide. The DNS setting specifies the domain used by List Generator where your preference center resides. This domain must be different from the one that you use for sending messages.

You should uniquely brand all of the domains and sub-domains that you use in DREAMmail. Epsilon recommends that the sub-domain you choose for List Generator be an extension of your existing DREAMmail mailing sub-domain. This ensures that there are no privacy issues relating to third-party URLs. For example, if your mailing domain is mail.xyz.com, your preference center could be subscribe.mail.xyz.com, or subscribe.xyz.com.

By default, all forms that you use to create a preference center inherit the default DNS setting. However, when you create preference center forms or mini-forms, you can overwrite the default DNS and use specific DNS settings for each one. To do this, you enter the default DNS setting for List Generator and then when you create preference

center forms or mini-forms, you enter the additional sub-domains; see <u>About List</u> Generator Form Manager.

If you do not have a registered DNS, you must work with your Epsilon representative to decide how to proceed.

#### Note:

Change in DNS Setting: Please be aware that the DREAMmail user interface will show the old generic DNS setting (http://lgapp.edc.dartmail.net or http://prefctr.ddc.dartmail.net). These DNS settings must be changed to the new settings (http://lgapp.eu.epidm.net and http://prefctr.na.epidm.net) respectively in the course of editing. We recommend you thoroughly test any Self-Service List Generator Form if you edit it after the DNS change was complete.

# Specifying the level of authentication

The authentication level determines how users access a preference center created with preference center forms. In the List Generator *Configuration* window, for the *Password Required* field you must choose one of the following three settings:

- Yes (subscribers must enter a password to change their preferences.)

  If you choose this setting, then you must specify at least one Password Rule. You can set any combination of the three. You can require:
  - a minimum length of characters in a password; between 1 and 128 characters
  - that both upper and lower case characters be included in a password
  - that both alphabetic and numeric characters be included in a password.
- No (Pages are not password protected.)
- All subscribers share the same client authentication password, which will be passed to list generator automatically from the client's website.

If you choose this radio button, a generic password is used for authentication. You must enter the password to be used automatically. Users are not prompted for a login or password when they access the preference center.

Important: If you make a change to the authentication setting after you create and publish a preference center form, you must re-publish all forms under the client. If you do not re-publish, the preference center stops functioning.

# Setting user privileges

DREAMmail users must have explicit permission to access List Generator. You must either create new user logins or update existing logins so that specific users can access the List Generator features. You must have administrator privileges to perform this task.

### To set user privileges in DREAMmail:

Step	Action	
1	In the DREAMmail menu, access Tools > User Manager.	
2	Make sure the List Generator privileges are enabled.	
	The List Generator-related privileges are:	
	List Generator: Create/Modify/Delete Preference Centers & Mini-Forms	
	Lists: Create/Modify/Delete Lists	
	Lists: Browse Lists, Client and Site User Profiles, and Client Exclusion Rules	
	Mailings: Create/Modify/Delete Trigger Mailings	
	Mailings: Notification Triggers	
	Mailings: Recurring Triggers	
	Mailings: Confirmation Triggers	
3	Click Save.	

### **Choosing Profile Fields in DREAMmail**

To make profile fields available in preference center forms and mini-forms, in DREAMmail you must select the fields that you want to use at the client-level and site-level.

To enable visitors to subscribe or unsubscribe at the client level, select the *ClientUnsubscribe* profile field. To enable visitors to subscribe or unsubscribe only at the site level, you must select the *Unsubscribe* profile field for each site. Remember that client-level and site-level profile fields are managed separately. If you are sure that you want one or more fields to be accessible to **all** sites, choose a profile field at the client-level. If, however, specific fields must be excluded from a site, be sure to choose the profile fields at the site-level.

# Choosing profile fields at the client-level

To choose profile fields at the client-level:

Select	<u>Field Name</u>	Data Type
	EmailAddr	text (255)
▽	FirstName	text (255)
ᅜ	LastName	text (255)
	PlatForm	text (255)
	ClientUnsubscribe	numeric
	ValidEmailAddr	numeric
	HtmlCapable	numeric
V	Gender	text (25)
	Chata	44 (400)

FIGURE: User profile fields at the client level

Step	Action
1	Access Client Setup > Client User Profile.
2	Choose the profile fields that you want to be available when you create preference center forms or mini-forms.
	Use the check boxes to indicate which profile fields you want to include. You use these fields to collect user registration data on your preference center.
3	Click Save.  These profile fields are applied to all sites and cannot be excluded at the site level.  However, if you do not include a field at the client level, you can still choose it at the site level.

# Choosing profile fields at the site-

To choose profile fields at the site-level:

Step	Action
1	Access Site Setup > Site User Profile.
2	Choose the profile fields that you want to be displayed in your preference center forms and mini-forms.
	All profile fields that you choose at the client level are automatically applied to all sites. You cannot exclude any client-level profile fields but you can add profile fields at the site level.
3	Click Save.

### Making Mailing Lists Accessible to List Generator

List Generator must be able to access and update DREAMmail mailing lists. This means that for each mailing list that you intend to use with List Generator, you must enable the List Generator property. You can enable this property when you create a mailing list for the first time or when you modify the properties of an existing mailing list.

The reason that mailing lists need to be accessible to List Generator is so that when subscribers make changes to their mailing list preferences, List Generator can update the mailing lists in DREAMmail. If you implement subscription and unsubscription features at the mailing list level, then all applicable lists must be accessible to List Generator. If you implement subscription and unsubscription features at the site or client level, you must make **all** mailing lists in use accessible to List Generator.

Guidelines for making mailing lists accessible to List Generator When you make mailing lists accessible to List Generator, keep in mind these guidelines:

- You should only make standard mailing lists accessible to a List Generator do not use approval, proof, or proof and approval mailing lists.
- Do not make a global mailing list, (one that is shared with multiple sites) accessible to List Generator because this can cause conflicts in updating unsubscription and profile data.
- Remember as you create new mailing lists to make them accessible to List Generator.

For information about creating mailing lists, see the Message Management Guide.

# Mailing list properties

The Mailing List Properties section is in the Mailing List Manager window.



FIGURE: Mailing List Properties section

# Modifying mailing list properties

To ensure that mailing lists can be accessed by List Generator, set or update the properties of the mailing list.

Step	Procedure
1	In the DREAMmail menu, click Mailing List > Mailing List Manager.  The list of available mailing lists is displayed.
2	Choose a mailing list by clicking the yellow action button next to it and then choose <i>Properties</i> .
3	Select the List Generator accessible check box in the Mailing List Properties section.
4	Click Save. List Generator can now access the mailing list.
5	Repeat for any other mailing lists on this site and then on all other sites where you want List Generator to be able to update mailing lists.

### **Creating Campaigns for List Generator**

To keep triggered messages organized, Epsilon recommends that you create a separate campaign on each site for the notification triggered messages that are used by a preference center. This allows you to personalize messages for each site and organize your messages in a more intuitive manner.

The steps for creating a campaign are similar to those you follow to create any other campaign except that a List Generator campaign cannot require proof or approval.

Example of Campaign Manager window

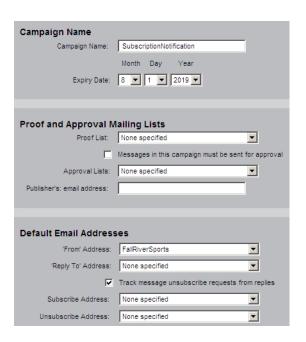


FIGURE: Campaign Manager window

# Creating campaigns for List Generator

To create a campaign for use in List Generator:

Step	Action
1	In the DREAMmail menu, click Campaigns > Campaign Manager.
2	Click Add.

Step	Action
3	Enter a Campaign Name. Enter a meaningful name such as PrefCenterNotification.
4	Enter an Expiry Date.  Keep in mind that you want List Generator campaigns to last as long as possible, so that you are not constantly creating a new ones. Set the length of the campaign to at least one year.
5	Set the fields in the <i>Proof and Approval Mailing Lists</i> section so that messages in this campaign do not require approval.  Triggered messages cannot be created in campaigns that require approval so you must set:  • <i>Proof List</i> to <i>None specified</i> • <i>Messages in this campaign must be sent for approval</i> to <b>not</b> enabled  • <i>Approval Lists</i> to <i>None specified</i> • <i>Publisher's: email address</i> to blank.
6	Go to the <i>Default Email Addresses</i> section and in the <i>From</i> address list, select the address that is used in all messages associated with this campaign.
7	Make sure that the other default addresses do not have addresses specified.  Set the following three fields to None specified:  Reply To  Subscribe Address  Unsubscribe Address.
8	Leave the Message Footer text box blank.
9	Leave all fields in the <i>Profile Update Notification</i> section blank.  Profile update notification fields do not apply to triggered messages. If you enter any information in these fields, it is ignored.
10	Click Save. The campaign is displayed.

# **Creating Notification Triggered Messages for List Generator**

**Notification triggered messages** are automated messages sent as confirmation to subscribers when they create or update their profile, request a change of email address, change subscription preferences, or regenerate a new password. List Generator uses notification triggered messages to send confirmation of events that subscribers perform on the preference center pages.

After you have created these notification triggered messages in DREAMmail, when you create a *Notification* page (see <u>Creating a Notification Page Using Preference Center Forms</u>) for the preference center, you select the appropriate notification triggered message to be used.

In addition to sending a notification triggered message in response to an event, you can also specify a text message to be displayed to the subscriber at the time of the event. For information, see <u>Creating a Notification Page Using Preference Center Forms and Creating a Notification Page Using Mini-Forms</u>

#### This section discusses the following topics:

- About notification triggered messages
- How many notification triggered messages should I create?
- Triggered Message Composition window
- Creating notification triggered messages for List Generator
- Contents of message body
- About event variables
- New profile message
- Profile updated message
- New password message
- Email change confirmation message
- <u>Unsubscribe/subscribe message</u>
- Encrypting a subscriber's email address in URLs that you send.

# About notification triggered messages

There are two kinds of triggered messages in DREAMmail — notification triggered messages and recurring triggered messages. The triggered messages that you create for List Generator must be **notification** triggered messages. A notification triggered

message is an email message that DREAMmail sends to subscribers to confirm that an action has been completed.

All messages in DREAMmail, including notification triggered messages, must be created within a campaign. You cannot create notification triggered messages in a campaign that requires approval. Because of this, Epsilon recommends that you create a separate campaign for List Generator messages, to help you stay organized. For more information, see Creating Campaigns for List Generator.

# How many notification triggered messages should I create?

The number of notification triggered messages that you create depends on your implementation of List Generator and the functionality in your preference center. You are not required to create or send any notification triggered messages.

In general, there are five different notification triggered messages that cover the majority of situations where you want to send a notification triggered message associated with List Generator.

- **new profile** a message to new subscribers who logged in to List Generator for the first time and request to be added to a mailing list
- profile updated a message to subscribers who update their profiles or change subscriptions
- **new password** a message to subscribers who request a new password
- **email change confirmation** a message to the new email address to confirm that the subscriber has changed his or her email address
- **unsubscribe/subscribe** a message to new subscribers who subscribe or existing subscribers who unsubscribe from a mailing list.

### Triggered Message Composition window

You create triggered messages in the *Trigger Message Composer* window of the *Message Manager*.

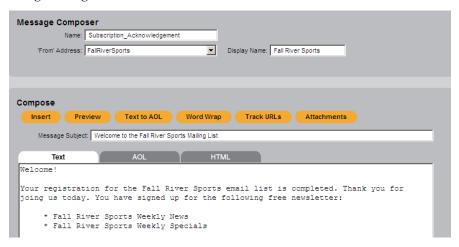


FIGURE: Trigger Message Composer window

# Creating notification triggered messages for List Generator

To create notification triggered messages for List Generator:

Step	Action
1	In the DREAMmail menu, click Messages > Message Manager.
2	From the Messages for Campaign drop-down list, select a campaign. You cannot create triggered messages in a campaign that requires approval.
3	From the Create New drop-down list, select Notification Triggered Message and a message template if applicable.
4	Click Add. The Trigger Message Composer is displayed.
5	In the Name field, type a unique name for the triggered message.  This name must be unique in the campaign and Epsilon recommends that it describe the content of the message; for example, NewProfile message.  Note: Message names cannot exceed 32 characters nor include punctuation or spaces.

Cton	Antino	
Step	Action	
6	In the From address list, choose an email address that you want to be displayed to subscribers.	
	Your mailing domain name is automatically appended to this address.	
	Enter a <i>Display Name</i> if you want to modify the way that the <i>From address</i> is displayed in the message.	
7	Do not select the This is an RTM Message check box if it is displayed.	
	For more information, see the Real-Time Messaging (RTM) Guide.	
8	In the Message Subject field, type the text, profile field, or content segment that you want to be displayed in the subject line of the message.	
	If you use dynamic personalization in the subject field of the message, do not enter text after the profile field or content segment. If you do so, DREAMmail cannot send your message. (You can enter text <b>before</b> the profile field or content segment).	
9	In the <i>Compose</i> section, click the tab that corresponds to the format in which you want to compose the message and type the text for the message.	
	For HTML messages, you must type the code in addition to the content.	
	For legacy AOL messages, you can either type the code in addition to the content or type the text in the <i>Text</i> tab and then click <i>Tools &gt; Convert Text to Legacy AOL</i> to convert the text to AOL format.	
10	Click Insert > Event Variables if you want to pass content to personalize message as part of the triggering event.	
	To use any of these event variables, you must flag them when you create a preference center form or mini-form. For more information, see <u>Creating a Profile</u> Page Using Preference Center Forms or <u>Creating a Profile Page Using Mini-Forms</u> .	
	Make sure that you use event variables that correspond to the purpose of each notification triggered message. For more information, see <u>About event variables</u> below.	
11	Insert any references to dynamic personalization that you want to use in the subject or body of this message (optional).	
	For more information, see the Advanced Messaging Guide.	
12	Specify the URLs that you want to track.	
	If you include a URL in a message that enables a subscriber to automatically log in to a preference center, you must encrypt the subscriber's email address in the URL to protect the subscriber's privacy. For more information, see <a href="Encrypting a subscriber's email address">Encrypting a subscriber's email address in URLs that you send</a> .	
13	Set the other message settings as applicable.	
	For information about these settings, see the DREAMmail help system.	
14	Click Save.	
	1	

Step	Action
15	Arm the message by accessing the <i>Message Manager</i> , clicking the yellow action button next to the name of the message, and selecting <i>Arm</i> .
	The Status field displays Armed.
	Note: A triggered message cannot be sent if its status is Closed or Composing.
16	Repeat this procedure starting at <u>Step 2</u> for the other types of triggered notification messages that you want to use with List Generator.

# Contents of message body

Besides text, a notification triggered message can contain references and event variables.

- **References** link to content segments, profile fields, or offer tables and can be included in messages to personalize the content sent to the subscriber. For more information about references to dynamic content, see the *Message Management Guide*.
- *Event variables* act as placeholders for content from a profile field that is passed as part of the triggering event; for example, an email address sent to a subscriber as confirmation after he or she updated an email address.

### About event variables

An event variable enables you to take data from a profile field and include it in a message. The syntax of an event variable is: #EventVar:cprofile field>#, where profile field is the name of any profile field in DREAMmail. For example, #EventVar:SUBSCRIBE\_LIST# can be used in a message sent as confirmation to a subscriber showing the mailing list to which he or she just subscribed.

When you configure the form used to create the Profile page, you can indicate which fields can be used as event variables in notification triggered messages; see Setting up the form for the Profile page using preference center forms or Setting up the form for a Profile page using mini-forms.

**Event variables in notification triggered messages:** There are different event variables that are applicable to each of the five different List Generator notification triggered messages.

For example, the **new profile confirmation** and the **subscription/unsubscription** messages should not include event variables.

When you include event variables in your notification triggered messages, remember that they are case-sensitive.

The list that follows shows the event variables that can be used in each notification triggered message. The details of the event variables are provided in the discussions of each message.

- new profile message: no event variables can be used.
- profile updated message:

```
(for client level) FieldName
(for site level) SiteName_FieldName
SUBSCRIBE_LIST
SUBSCRIBE_LIST_HTML
UNSUBSCRIBE_LIST
UNSUBSCRIBE_LIST_HTML
LGPASSWORD
EMAILADDR
EncryptedEMAILADDR
```

new password message:

```
ASPURL
LGPASSWORD
```

- email change confirmation message: EMAILCHANGEURL
- unsubscribe/subscribe message: no event variables can be used

# New profile message

You send a *new profile message* when a subscriber logs in to the preference center for the first time and is added to a mailing list. You cannot use event variables in this kind of notification triggered message.

**Example of a new profile message:** New profile messages contain only text. You cannot use profile fields or event variables in a new profile message.

```
Dear Subscriber,
```

Thank you for subscribing to our newsletters. You have been added to the mailing lists that you selected and will soon start to receive the requested subscriptions.

### Profile updated message

You send a *profile updated message* when a subscriber updates his or her profile, or changes his or her subscriptions. You can insert the profile fields that you flagged as event variables into the message body on the *Profile Page Fields Mapping* page; see Setting up the form for the Profile page using preference center forms or Setting up

the form for a Profile page using mini-forms. You can also include the event variables listed below.

TABLE: Event variables that can be used in profile updated messages

Event Variable	Description	
Event variable	Description	
Client-level: #EventVar: FieldName#	Inserts the specified profile field into the message text.	
Site-level: #EventVar:SiteName_FieldName#	Inserts the specified profile field into the message text.	
#EventVar:LGPASSWORD#	Inserts the new password, in plain text, into the message text.	
	Note: For security reasons this should only be used in the new password message that is sent when subscribers reset their passwords.	
#EventVar:EMAILADDR#	Inserts the subscriber's email address into the message text.	
#EventVar:SUBSCRIBE_LIST#	For text-based messages, this event variable inserts the names of the lists that the subscriber has subscribed to into the message text.	
#EventVar:SUBSCRIBE_LIST_HTML#	For HTML-based messages, this event variable inserts the names of the lists that the subscriber has subscribed to into the message text.	
#EventVar:UNSUBSCRIBE_LIST#	For text -based messages, this event variable inserts the names of the lists from which the subscriber has unsubscribed into the message text.	
#EventVar:UNSUBSCRIBE_LIST_HTML#	For HTML-based messages, this event variable inserts the names of the lists from which the subscriber has unsubscribed into the message text.	

#### Note:

The mailing list names that are inserted into messages by event variables are the more clear and meaningful names that you specify in the *Display Name in Notification Email* column when you map profile fields for the *Profile* page; see <u>Step 8</u> in the procedure <u>Setting up the form for the Profile page using preference center forms or <u>Step 7</u> in the procedure <u>Setting up the form for a Profile page using mini-forms.</u></u>

**Example of a profile updated message:** The following example of a *profile updated* message uses a profile field to insert the name of the subscriber and the event variable #EventVar:SUBSCRIBE\_LIST# to display the name of the mailing to which the subscriber subscribed.

Dear #FirstName#,
The changes to your account have been made and you will now begin receiving #EventVar:SUBSCRIBE LIST# as you have requested.

### New password message

You send a *new password message* when a subscriber requests a new password. You can use profile fields in the message body and the event variables listed below.

TABLE: Event variables that can be used in new password messages

Event Variable	Description
#EventVar:LGPASSWORD#	Inserts the new password into the message text.  Note: This event variable is mandatory. If you do not include it, the user does not receive the new password as requested.
#EventVar:ASPURL#	Inserts the URL of the preference center.

**Example of a new password message:** The following example of a *new password* message uses a profile field to insert the name of the subscriber and the event variable #EventVar:LGPASSWORD# to print the subscriber's password.

Dear #FirstName#
Your new password is #EventVar:LGPASSWORD#. Go to #EventVar:ASPURL# to update your profile.

# Email change confirmation message

You send an *email change confirmation* message to the new email address to confirm that the subscriber has changed his or her email address. The subscriber is required to confirm the change by clicking on a URL within 96 hours (four days) of receipt of this confirmation message.

In the confirmation message, include a warning that explains that the email address change takes effect only after the subscriber clicks the *address change URL* and that the confirmation must be completed within four days. The only event variable

allowed in this kind of message is #EventVar: EMAILCHANGEURL#. You cannot use profile fields in this message.

TABLE: Event variable used in an email change confirmation messages

Event Variable	Description
#EventVar:EMAILCHANGEURL#	Inserts the address change URL that the subscriber must click to confirm that he or she wants to change an email address.

**Example of an email address change confirmation message:** The following example of an email address change confirmation message provides a link that the subscriber clicks to confirm the change of email address.

Dear Subscriber,

We have received your request to change your email address. To confirm your request, please click #EventVar:EMAILCHANGEURL# and follow the instructions online. Until you confirm your request, all mail will be sent to your previous email address. If you do not confirm this request within four days, your address change will not take effect.

### Unsubscribe/ subscribe message

An *unsubscribe/subscribe* message is sent when a new subscriber subscribes or an existing subscriber unsubscribes from a mailing list from the login page. You cannot use event variables in this kind of notification triggered message.

Encrypting a subscriber's email address in URLs that you send When a subscriber clicks a URL in a notification message that was triggered by an action, a new URL is sent back to the subscriber. When the subscriber clicks the link:

- if the preference center is not password-protected or a generic password is used, the subscriber automatically logs in to the preference center
- if unique passwords are implemented in the preference center, the subscriber does not automatically log in.

If you want subscribers to be able to automatically log in to a preference center, the subscriber's email address must be encrypted in the URL that you send; otherwise, the email address is displayed in the address field of the browser. From a privacy perspective, this is unacceptable. This only occurs for notification triggered messages specific to List Generator.

To prevent the subscriber's email address from being displayed, you must use the #EncryptedEMAILADDR# event variable when you create the URL for the preference

center. In addition, you must also use the  ${\tt DMEmailAddr}$  and  ${\tt DMEmailAddrEncrypted}$  variables in the URL.

The syntax for encrypting an email address is:

DMEmailAddr=#EventVar:EncryptedEMAILADDR#&DMEmailAddrEncrypted=true

#### where:

- DMEmailAddr is the variable used to specify an email address or event variable
- #EventVar: EncryptedEMAILADDR# is the event variable used to specify an encrypted email address
- &DMEmailAddrEncrypted=true Or &DMEmailAddrEncrypted=false indicates
  whether the address is encrypted.

**Examples of encrypted and unencrypted email addresses in a URL:** The following examples show URLs with encrypted and unencrypted passwords. The encryption presented in these examples applies only to messages triggered by List Generator and does not apply to any other type of message sent by DREAMmail.

#### Encrypted

```
http://MyWebServer/
MyListGenCenter?DMEmailAddr=#EventVar:EncryptedEMAILADDR#&DMEmailAddr
Encrypted=true
```

#### Unencrypted

```
http://MyWebServer/
MyListGenCenter?DMEmailAddr=#EventVar:EmailAddr#&DMEmailAddrEncrypted =false
```

or

http://MyWebServer/MyListGenCenter?DMEmailAddr=#EventVar:EmailAddr#

### **Tracking Unsubscribes by Message**

DREAMmail lets you track unsubscribes by message by including a message ID in the unsubscribe link in an email message. To enable tracking through your preference center, you must modify the preference center forms or mini-forms that you use to create the Login and Profile pages of your preference center, republish your preference center forms or mini-forms, and then activate this feature in DREAMmail each time you create a message.

Note:

A Login page is used only in preference centers that have been created by using preference center forms; a preference center created by using a mini-form does not include a Login page.

### **Prerequisites**

If you implement the tracking of unsubscribes by message, you must code your HTML pages using a server-side language (such as ASP .NET) regardless of whether you use preference center forms or mini-forms. Static HTML pages cannot capture the message ID contained in the unsubscribe link and pass that information to DREAMmail.

Modifying Login and Profile pages in preference center forms and mini-forms To track unsubscribes by message, DREAMmail must be able to associate the unsubscribed email address to a specific message. To do this, you use the DMAILVAR\_UNSUB variable as an attribute in an INPUT element in the Login and Profile pages of your preference center forms or mini-forms.

**Syntax:** This is the syntax of the DMAILVAR\_UNSUB variable:

<INPUT name="DMAILVAR UNSUB" type="hidden" value="<%=DmvarUnsub%>">

For information on using this variable, see <u>Creating a Login Page Using Preference</u> <u>Center Forms</u>, <u>Creating a Profile Page Using Preference Center Forms</u>, and <u>Creating a Profile Page Using Mini-Forms</u>. After you make **any** modifications to preference center or mini-forms, you must republish them; see <u>Testing and Publishing Preference</u> Center Forms and Mini-Forms.

Activating the tracking of unsubscribes by message

After you configure your preference center forms or mini-forms, you can activate the track unsubscribes by message feature **each time** you create a message. To enable DREAMmail to track unsubscribes by message through your preference center, set the message properties in the *Message Manager* when you create a message. To do this:

Step	Action
1	In the DREAMmail menu, click Messages > Message Manager.

Step	Action
2	Click the Add button to create a new message.
3	Select the <i>Track unsubscribes from List Gen / Pref Ctr</i> check box in the Settings section.
	This displays the List Gen / Pref Ctr URL text box.
4	Type the unsubscribe URL in the List Gen / Pref Ctr URL text box. For example:
	http://www.yourcompany.com/unsubscribe.asp where www.yourcompany.com is the domain that your Epsilon representative set up for your use in List Generator and unsubscribe.asp is the page in your preference center that processes unsubscribe requests. DREAMmail appends the message ID to any instance of this URL it finds in your message in the Text, AOL, HTML text area of the Message Composer.
5	Finish creating your message.
6	Click Save.

### **BUILDING THE PREFERENCE CENTER**

Once you have configured List Generator and set up your profile fields, mailing lists, campaigns, and messages, you can develop your HTML templates and create either preference center forms or mini-forms to build a preference center.

This section discusses the following topics:

- Creating Forms in DREAMmail
- Developing HTML Templates for List Generator
- Creating HTML Pages Using Preference Center Forms
- Creating a Login Page Using Preference Center Forms
- Creating a Profile Page Using Preference Center Forms
- Creating a Password Change Page Using Preference Center Forms
- Creating a Notification Page Using Preference Center Forms
- Creating HTML Pages Using Mini-Forms
- Creating a Profile Page Using Mini-Forms
- Creating a Notification Page Using Mini-Forms
- Testing and Publishing Preference Center Forms and Mini-Forms.

### **Creating Forms in DREAMmail**

Deciding to use preference center forms or miniforms A preference center can be created with either preference center forms or mini-forms but not a combination of the two. If you create multiple preference centers, you can create some based on preference center forms and others based on mini-forms. In deciding which type of form to use, keep these facts in mind:

- **Preference center forms** are used to create HTML pages where subscribers can submit, view, and update profile data (preferences, subscriptions, unsubscriptions, and so on). These forms are sometimes referred to as pre-populated, meaning that any existing profile data can be re-displayed to the subscriber. preference center forms are typically used by marketers. Epsilon hosts preference centers that you create using preference center forms.
- Mini-forms are used to create HTML pages that are not password protected, where
  subscribers can submit and re-submit profile data, but where they cannot view
  existing information. Subscribers can submit and re-submit profile data
  (preferences, subscriptions, unsubscriptions, and so on), but they cannot view
  existing information. Mini-forms are typically used for newsletter subscriptions.
  You host preference centers that you create using mini-forms

About List Generator *Form Manager*  The List Generator *Form Manager* is the starting point for creating and editing preference center forms and mini-forms. From the DREAMmail menu, click *Client Setup > List Generator Form Manager*.

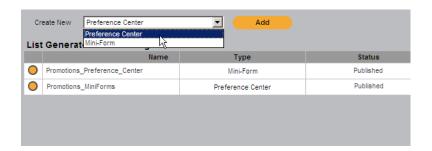


FIGURE: List Generator Form Manager

Preference center forms or mini-forms that are displayed in gray text have been customized by Epsilon and cannot be edited by you. Contact your Epsilon representative to make changes to a customized preference center form or mini-form.

### **Developing HTML Templates for List Generator**

The HTML pages with embedded HTML forms that you create are referred to as HTML *templates* in DREAMmail. You can think of them as templates that, when associated with preference center forms or mini-forms, create the HTML pages of the preference center. Once you develop these HTML files, you upload them to List Generator to create a preference center.

This section discusses the following topics:

- Pages and HTML templates
- Automatic mapping of profile fields and mailing lists
- Rules and guidelines for creating HTML templates
- HTML elements and attributed in template
- About HTML templates.
- Guide for tracking unsub through SSLG mini forms

# Pages and HTML templates

You use HTML templates to create up to four types of HTML pages, depending on your business requirements and the forms that you use. You can program these templates in HTML with or without Clientside scripts.

#### Preference center forms:

- Login page
- Profile page
- System-generated password page

This is for password-protected preference centers only. When you set up List Generator, you decide whether you want to authenticate subscribers who access the preference center; see Specifying the level of authentication.)

• Notification page.

#### **Mini-forms:**

- Profile page
- Notification page.

### Automatic mapping of profile fields and mailing lists

When you create an HTML template to use in a preference center, you must adhere to specific rules and use the HTML FORM element and specific attributes so that the embedded forms can be processed by List Generator. These rules enable List Generator's to map the data captured in the HTML page to fields in the DREAMmail database.

When you upload an HTML template into DREAMmail from either the preference center form or mini-form page, List Generator automatically maps the template's fields and mailing lists to identically named profile fields and mailing list names in the DREAMmail database. You can override these mappings by selecting a different value from the drop-down menu associated with each field or mailing list. If you do not want to include a specific field in a page, leave <code>-Please Select-</code> as the value.

### Rules and guidelines for creating HTML templates

When you create your HTML templates:

- Assign unique names to all attributes used with forms
- Make sure that the value of the FORM element in your HTML templates are set to the correct name for each type of HTML template. See the description of the individual HTML templates for the exact name.
- If no character set is specified in the <Meta> tag, US-ASCII is used. Note that DREAMmail does not support UTF-8.
- Do not insert images in an HTML template; instead, create links to images.
- Client-side scripting is allowed. However, if the <script> tag includes the runat='server' attribute, the script does not execute. You must validate any client-side script used in a page.
- Server-side scripting is not allowed.
- In the embedded forms on the HTML templates, use field names that match the
  names of profile fields in DREAMmail. This enables automatic mapping between
  the fields in the template and fields in DREAMmail when you upload the HTML
  template.

Similarly, match mailing list names in the embedded forms with mailing list names used in DREAMmail. List names in the forms must be preceded by *SiteName*\_ (where *SiteName* is the site in which the list was created).

Note:

If the profile field and mailing list names in your HTML templates do not match the same fields and mailing list names in DREAMmail, you can set or override mappings after you upload the HTML templates.

### HTML elements and attributed in template

You can include the standard set of HTML elements in your HTML templates, but not all of them are processed specifically by List Generator. List Generator only processes the following FORM element and attributes in the embedded forms in your HTML templates:

- <FORM>
- <INPUT type=text>
- <INPUT type=password>
- <INPUT type=hidden>
- <INPUT type=radio>
- <INPUT type=checkbox>
- <INPUT type=button>
- <INPUT type=submit>
- SELECT>
- <OPTION>
- <TEXTAREA>.

### About HTML templates

- In DREAMmail you cannot have two profile fields with the same name. Similarly, in your HTML templates the names of attributes must be unique.
- When you include scripting in your HTML templates, make sure to include error
  messages and ensure that they are self-explanatory. When error messages are
  ambiguous, they add to the time required for debugging.
- Do not create more HTML templates than is required for your business needs and implementation

### Guide for tracking unsub through SSLG mini forms

 When tracking unsub from mini-form, the html form generated by SSLG has to be transformed by the client, into some kind of server side technology, such as ASP, to capture the unsub cipher and post the cipher and profile data to our mini-form.
 Otherwise, the cipher appended to the link is lost, and unsubs will not be tracked.

### **Creating HTML Pages Using Preference Center Forms**

Preference center forms enable you to create embedded forms in your HTML pages that subscribers can use to access and update personal profile data and preferences. There is a preference center form for each of the four different HTML pages that make up a preference center:

- Login page
- Profile page
- Password change page
- Notification page.

Before you begin to upload your templates and set up your preference center forms, you first must configure the preference center as described here.

Process of building a preference center using preference center forms The table below describes the process of building a preference center using preference center forms.

Stage	Description
1	Create an HTML template for each page that you plan to use in your preference center.
	See <u>Developing HTML Templates for List Generator</u> and the description of the HTML templates for the specific HTML pages, starting at <u>Creating a Login Page Using Preference Center Forms</u> .
2	Open the List Generator Form Manager.
	In the DREAMmail menu, access Client Setup > List Generator Form Manager.
3	Select <i>Preference Center</i> from the <i>Create New</i> drop-down menu and click <i>Add</i> .
	This is the preference center that you are building. To edit, duplicate, test, or publish an existing preference center, click the yellow action button next to the name of an existing preference center.
4	Configure the settings for the preference center.
	See Configuring a preference center using preference center forms. When you modify an existing preference center, some fields cannot be edited.
5	Set up the preference center forms for the HTML pages that you want to use in your preference center.
	For each preference center form, you have to upload an HTML template.
	See the section that describes each HTML page, starting at <u>Creating a Login Page Using Preference Center Forms</u> .

Stage	Description
6	If necessary, override any profile field names specified in the preference center forms that were incorrectly mapped when you uploaded the HTML template.  See Automatic mapping of profile fields and mailing lists.
7	Save the preference center.
8	Test and publish the forms of the preference center.
	See Testing and Publishing Preference Center Forms and Mini-Forms.

# Configuring a preference center using preference center forms

Configure the settings for a preference center that you are building using preference center forms in the *Preference Center Type* dialog box.

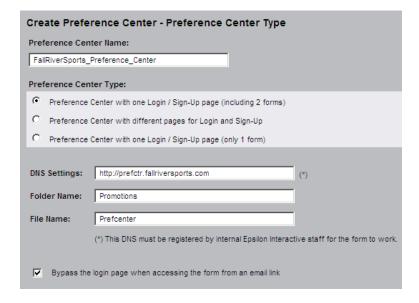


FIGURE: Preference Center Type dialog box

#### To configure a preference center:

Step	Action
1	Enter a name for the preference center in the Preference Center Name field.
	The name cannot include spaces or punctuation.
	Once you save this form, you cannot change the name.

Step	Action
2	Specify how you want to create the Login page in the <i>Preference Center Type</i> field.
	Preference Center with one Login/Sign-Up page creates two HTML forms on a single page.
	Preference Center with different pages for Login and Sign-Up creates two HTML forms on separate pages.
	Preference Center with one Login/Sign-Up page creates a single HTML form on a single page.
	See Creating a Login Page Using Preference Center Forms.
	Note: Once you have selected and saved a layout, you cannot change it.
3	Edit the DNS Settings field if you do not want to use the default DNS setting that is displayed.
	You can use multiple DNS settings in List Generator by entering unique domains for each preference center form or mini-form.
	Note: All DNS settings must be registered with Epsilon.
	For more information, see About the DNS setting.
4	Enter the name of a folder in which the files that comprise the preference center will be located.
	The folder is a directory in List Generator in which the preference center forms are stored.
	Note: The name of the folder must be unique in the domain in which it is created.  You cannot use the same folder name for other preference center forms or mini-forms in the same domain.
5	Enter the name of a file that contains the preference center.
	The file and the name of the folder where it resides are part of the URL of the preference center. For example, in the URL:  http://company.net/sales_pc_subs/newssubcenter.aspx, the folder name is sales_pc_subs and the file name is newssubcenter. (The suffix .aspx is appended by List Generator to the file name.)
6	Select the <i>Bypass the login page when accessing the form from an email link</i> check box if you want the subscriber to skip the login procedure when he or she clicks a URL in a message to access a preference center.
7	Click Next to continue to the Login page.  See Creating a Login Page Using Preference Center Forms.

### **Creating a Login Page Using Preference Center Forms**

You can create one of three types of layouts for the Login page of a preference center:

- Preference Center with one Login/Sign-Up page a single page that contains an HTML login form for existing subscribers and an HTML sign-up form for new subscribers; see Two forms on a single Login page.
- Preference Center with different pages for Login and Sign-Up two login pages: one page with an HTML login form for existing subscribers and another page with an HTML sign-up form for new subscribers; see <a href="Two forms on two separate Login">Two forms on two separate Login</a> pages
- Preference Center with one Login/Sign-Up page one page with one HTML form that can be used by existing subscribers to log in and by new subscribers to create a login for the preference center; see Single form on a single Login page.

### Two forms on a single Login page

If you select *Preference Center with one Login/Sign-Up page* when you configure the settings for a preference center, you create a Login page that consists of a single HTML page that contains two HTML forms: one for an existing user and one for a new user. You create an HTML template and include attributes as placeholders for the fields on the Login page. Then, when you set up the preference center form for this page, you map the attributes to profile fields in the DREAMmail database.



FIGURE: Single Login page with one form for existing users and one for new users to register

Creating the HTML template for a Login page with two forms on one page

In the HTML template of a Login page that has the layout of **two forms on a single login page**, you create one form for existing subscribers and one form for new subscribers. Make sure that the HTML that you write is valid and that you save it with a meaningful name so that you can find it when you upload it to create the Login page.

**Existing subscribers form:** The following FORM element and attributes can be used in the HTML code of the form for **existing subscribers**.

```
<FORM name="ExistingMemberForm">
```

This element is required and is used to log in existing subscribers.

```
<INPUT name="EmailAddress" type=text>
```

This attribute is required and passes the email address of the subscriber.

```
<INPUT name="Password" type=password>
```

This attribute is required for a password-protected preference center, but it is optional if the preference center is not password-protected (for more information, see Specifying the level of authentication).

```
<INPUT name="ForgotPassword" type=hidden type=checkbox type=radio>
```

This attribute is optional. This sets a flag that indicates that a subscriber forgot his or her password. Accepted values are:

- 1 subscriber forgot password
- 0 subscriber did not forget.

```
<INPUT name="SubUnsub" type=hidden type=checkbox type=radio>
```

This attribute is optional. This sets a flag that indicates that the subscriber is to be unsubscribed from a client-level, site-level, or list-level mailing list, or is to be subscribed to a mailing list that could be used as an exclusion list in mailings. Accepted values are:

- 1 subscriber is to be unsubscribed
- 0 subscriber is subscribed.

```
<INPUT name="DMAILVAR UNSUB" type="hidden" value="<%=DmvarUnsub%>">
```

This attribute is optional. This captures the message ID included in the unsubscribe link in a message. The message ID is passed to the preference center and to DREAMmail for reporting. Use ASP .NET or other scripting language to capture and pass the unsubscription information. See also <u>Tracking Unsubscribes by Message</u>.

**New subscribers form:** The following FORM element and attributes can be used in the HTML code of the form for **new subscribers**.

```
<FORM name="NewMemberForm">
```

This element is required and is used to register new subscribers.

```
<INPUT name="NewMemberEmailAddress" type=text>
```

This attribute is required and passes the email address of the new subscriber.

```
<INPUT name="NewMemberPassword" type=password>
```

This attribute is required for a password-protected preference center, but it is optional if the preference center is not password-protected (for more information, see Specifying the level of authentication).

```
<INPUT name="NewMemberConfirmPassword" type=password>
```

This attribute is optional.

# Example of the HTML template of a Login page

This example shows the elements and attributes specific to List Generator, highlighted in blue, that you include in the HTML template of a Login page with two forms on one page.

```
<HTML>
<font size = "+5">MY COMPANY.COM</font>
<TABLE width="600" border="0" cellspacing="0" cellpadding="0">
Register here for the <b>Update Report</b> brought to you by MY
COMPANY. If you have come to rely on email as a core-marketing tool, you
may find this e-newsletter helpful and informative.
<br><br><br>>
We have dedicated a section to discuss developments in the mobile
marketing arena. We hope you find the <b>Update Report</b> helpful.</
font>
</t.r>
<FORM name="LoginForm" action="" method="post">
<INPUT type=hidden name=ForgotPassword value=0>
<INPUT type=hidden name=SubUnsub value=0>
<INPUT type=hidden name=NewMember value=0>
<INPUT type="hidden" name="DMAILVAR UNSUB" value="<%=DmvarUnsub%>">
<P class=content>
<TABLE cellpadding=5 cellspacing=5>
 <STRONG> Existing members login here:</STRONG>
<t
<tnPUT type="text" name="EMAILADDRESS" value="">
```

```
<INPUT type=button value=Login
onclick="submitLogin(document.forms[0])"> <INPUT type=button
value=Unsubscribe onclick="submitUnsubForm(document.forms[0])">
Not yet registered? Create your account here.
 <STRONG>Name:</STRONG>
<INPUT type="text" name="Name" value=""> 
 <STRONG>Email:</STRONG>
 <INPUT type="text" name="EMAILADDRESS" value=""> 
 <STRONG>Password:</STRONG>
 <INPUT type="text" name="PASS" value=""> 
<+r>
 <STRONG>Confirm Password:</STRONG>
 <INPUT type="text" name="PASS" value=""> 
<INPUT type=button value=&nbsp;&nbsp;OK&nbsp;&nbsp;</pre>
onclick="submitLogin(document.forms[0])">
</TABLE>
</FORM>
</HTML>
```

Setting up the Login form for two forms on one page In the preference center form for the Login page, you verify that the attributes in the HTML template were accurately mapped to fields in the DREAMmail database.

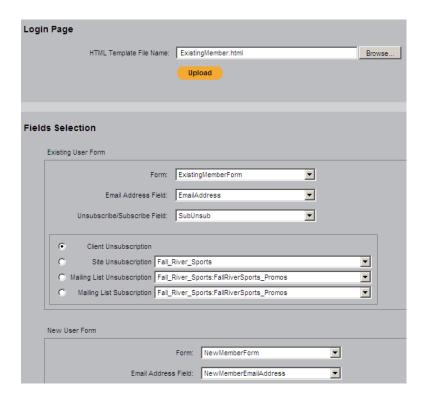


FIGURE: Login page layout: two forms on a single page

#### To create this layout:

Step	Action
1	In the List Generator Form Manager, enter or browse for the name of the template for this page in the HTML Template File Name field.
2	Click Upload.  List Generator automatically maps attributes in the HTML template to profile fields in DREAMmail that have the same name. You can validate that these fields are correctly mapped; see <a href="Step 4">Step 4</a> .
3	In the Login Page - Existing User Form section, confirm that ExistingMemberForm is displayed in the Form field.  If not, use the drop-down menu to select it.

Step	Action
4	If necessary, override the profile field names specified in any of the fields in this form ( <i>Email Address</i> or <i>Unsubscribe/Subscribe</i> are shown above) if they were incorrectly mapped when you uploaded the HTML template.
	See Automatic mapping of profile fields and mailing lists.
5	Use the radio buttons to specify the level at which the unsubscribe or subscribe action is applied.
	You specify the unsubscribe action to take place at any level by choosing between Client Unsubscription, Site Unsubscription, or Mailing List Unsubscription.
	Note that to conform to CAN-SPAM requirements, you must provide an unsubscribe link (at client, site, or mailing list level) on the Login page.
	If you choose an unsubscribe action to take place at the site or mailing list level, you must specify a site or list using the drop-down menu.
	You can specify the Mailing List Subscription action as alternate way of unsubscribing. Instead of directly unsubscribing a subscriber from a list, this action adds the subscriber to a mailing list. You can then use the list to exclude subscribers from messages that target subscribers from the mailing lists that are created in List Generator.
6	In the Login Page - New User Form section, confirm that NewMemberForm is displayed in the Form field.
	If not, use the drop-down menu to select it.
7	If necessary, override the profile field names specified in any of the fields in this form ( <i>Email Address</i> is shown above) if they were incorrectly mapped when you uploaded the HTML template.
	See Automatic mapping of profile fields and mailing lists
8	Click Save.
9	Click Next to continue to the Profile page.
	See Creating a Profile Page Using Preference Center Forms.

# Two forms on two separate Login pages

If you select *Preference Center with different pages for Login and Sign-Up* when you configure the settings for a preference center, you create a Login page that consists of two HTML forms, each on a separate HTML page. One page contains an HTML login form for existing subscribers, the other page contains an HTML sign-up form for new subscribers. You create an HTML template and include attributes as placeholders for the fields on the Login page. Then, when you set up the preference center form for this page, you map the attributes to profile fields in the DREAMmail database.

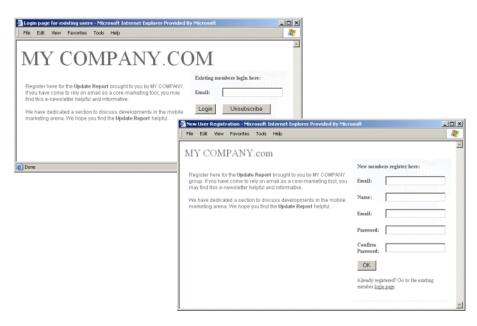


FIGURE: Two Login pages, one for existing users and one for new users to register

Creating the HTML template for a Login page with two forms on two separate pages

In the HTML code of a Login page that has the layout of **two forms on two separate login pages**, you create an HTML form for existing subscribers and an HTML form for new subscribers. Make sure that the HTML that you write is valid and that you save it with a meaningful name so that you can find it when you upload it to create the Login page.

**Existing subscribers form:** The following FORM element and attributes can be used in the HTML code of the form for **existing subscribers**.

<FORM name=LoginForm>

This element is required and is used to login existing subscribers.

<INPUT name=EmailAddress type=text>

This attribute is required and passes the email address of the subscriber.

<INPUT name=Password type=password>

This attribute is required for a password-protected preference center, but it is optional if the preference center is not password-protected (for more information, see Specifying the level of authentication).

<INPUT name=ForgotPassword type=hidden type=checkbox type=radio>

This attribute is optional. This sets a flag that indicates that a subscriber forgot his or her password. Accepted values are:

- 1 subscriber forgot password
- 0 subscriber did not forget.

<INPUT name=NewMember type=hidden type=checkbox type=radio>

This attribute is optional. This is a hidden attribute that redirects the new subscriber to the sign-up page. Accepted values are:

- 1 subscriber is new
- 0 subscriber is not new.

<INPUT name=SubUnsub type=hidden type=checkbox type=radio>

This attribute is optional. This sets a flag that indicates that the subscriber is to be unsubscribed from a client-level, site-level, or list-level mailing list, or is to be subscribed to a mailing list that could be used as an exclusion list in mailings. Accepted values are:

- 1 subscriber is to be unsubscribed
- 0 subscriber is subscribed.

<INPUT name="DMAILVAR UNSUB" type="hidden" value="<%=DmvarUnsub%>">

This attribute is optional. This captures the message ID included in the unsubscribe link in a message. The message ID is passed to the preference center and to DREAMmail for reporting. Use ASP .NET or other scripting language to capture and pass the unsubscribe information. See also <u>Tracking Unsubscribes by Message</u>.

**New subscribers form:** The following FORM element and attributes can be used in the HTML code of the form for **new subscribers**.

```
<FORM name=LoginForm>
```

This element is required and is used to login new subscribers.

```
<INPUT name=EmailAddress type=text>
```

This attribute is required and passes the email address of the subscriber.

```
<INPUT name=Password type=password>
```

This attributed is required for a password-protected preference center, but it is optional if the preference center is not password-protected (for more information, see <u>Specifying the level of authentication</u>).

```
<INPUT name=ConfirmPassword>
```

This attribute is optional.

<INPUT name=ExistingMember type=hidden type=checkbox type=radio>

This attribute is optional. This is a hidden element that redirects an existing subscriber to the sign-up page. Accepted values are:

- 1 subscriber is an existing subscriber
- 0 subscriber is new.

# Example of the HTML template of a Login page

This example shows the elements and attributes specific to List Generator, highlighted in blue, that you include in the template of a Login page with two HTML forms on two separate pages.

For the first page

```
<HTML>
 <font size = "+5">MY COMPANY.COM</font>
 Register here for the <b>Update Report</b> brought to you by MY
 COMPANY. If you have come to rely on email as a core-marketing tool,
 you may find this e-newsletter helpful and informative.
 <br><br><br>>
 We have dedicated a section to discuss developments in the mobile
 marketing arena. We hope you find the <b>Update Report</b> helpful.</
 font>
 <FORM name="LoginForm" action="" method="post">
 <INPUT type=hidden name=ForgotPassword value=0>
 <INPUT type=hidden name=SubUnsub value=0>
 <INPUT type=hidden name=NewMember value=0>
 <INPUT type="hidden" name="DMAILVAR UNSUB" value="<%=DmvarUnsub%>">
 <P class=content>
 <TABLE cellpadding=5 cellspacing=5>
  <STRONG>Existing members login here:</STRONG>
 <t
   <INPUT type="text" name="EMAILADDRESS" value="">
 type=button value=Login
 onclick="submitLogin(document.forms[0])">
   <INPUT type=button value=Unsubscribe
   </TABLE>
 </FORM>
 </HTML>

    For the second page
```

<font size = "5">MY COMPANY.com</font>

```
Register here for the <b>Update Report</b> brought to you by MY
COMPANY group. If you have come to rely on email as a core-marketing
tool, you may find this e-newsletter helpful and informative.
<br><br><br>>
We have dedicated a section to discuss developments in the mobile
marketing arena. We hope you find the <b>Update Report</b> helpful.</
font>
<FORM name="LoginForm" action="" method="post">
<INPUT type=hidden name=ExistingMember value=0>
<P class=content>
<TABLE cellpadding=5 cellspacing=5>
<STRONG> New members register here:</STRONG>
<t
 <INPUT type="text" name="EMAILADDRESS" value=""> 
 <str>ONG>Name:</str>ONG>
 <INPUT type="text" name="Name" value=""> 
  <strong> Email:</strong>
 <tnPUT type="text" name="EMAILADDRESS" value="">
<INPUT type="text" name="PASS" value="">
<STRONG>Confirm Password:</STRONG>
 <INPUT type="text" name="PASS" value="">
<INPUT type=button value=&nbsp;&nbsp;OK&nbsp;&nbsp;
onclick="submitLogin(document.forms[0])">
Already registered? Go to the existing member <A
HREF="javascript:submitExistingMemberRedirect(document.forms[0]);">lo
gin page</A>
</TABLE>
</FORM>
. . .
</HTMT<sub>i</sub>>
```

Setting up the Login form for two forms on two pages

In the preference center form for the Login page, you verify that the attributes in the HTML template were accurately mapped to fields in the DREAMmail database.



FIGURE: Login layout: two forms on separate pages

#### To create this layout:

Step	Action
1	In the List Generator Form Manager, enter or browse for the name of the template for this page in the HTML Template File Name field.
2	Click Upload.  List Generator automatically maps fields in the template to profile fields in DREAMmail that have the same name. You can validate that these fields are correctly mapped; see <a href="Step 4">Step 4</a> .
3	In the Login Page - Existing User Form section, confirm that LoginForm is displayed in the Form field.  If not, use the drop-down menu to select it.

Step	Action
4	If necessary, override the profile field names specified in any of the fields in this form that were incorrectly mapped when you uploaded the HTML template.  See Automatic mapping of profile fields and mailing lists
5	Use the radio buttons to specify the level at which the unsubscribe or subscribe action is applied.
	You specify the unsubscribe action to take place at any level by choosing between Client Unsubscription, Site Unsubscription, or Mailing List Unsubscription.  Note that to conform to CAN-SPAM requirements, you must provide an unsubscript list of the least of the least place.
	<ul> <li>unsubscribe link (at client, site, or mailing list level) on the Login page.</li> <li>If you choose an unsubscribe action to take place at the site or mailing list level, you must specify a site or list using the drop-down menu.</li> </ul>
	You can specify the Mailing List Subscription action as alternate way of unsubscribing. Instead of directly unsubscribing a subscriber from a list, this action adds the subscriber to a mailing list. You can then use the list to exclude subscribers from messages that target subscribers from the mailing lists that created in List Generator.
6	In the Login Page - New User Form section, confirm that LoginForm is displayed in the Form field.
7	If necessary, override the profile field names specified in any of the fields in this form that were incorrectly mapped when you uploaded the HTML template.
	See <u>Automatic mapping of profile fields and mailing lists</u>
8	Click Save.
9	Click Next to continue to the Profile page.  See Creating a Profile Page Using Preference Center Forms

### Single form on a single Login page

If you select *Preference Center with one Login/Sign-Up page* when you configure the settings for a preference center, you create a Login page that consists of a single page with only one HTML form for existing subscribers who are logging in and for new subscribers who want to sign up. You create an HTML template and include attributes as placeholders for the fields on this Login page. Then, when you set up the preference center form for this page, you map the attributes to profile fields in the DREAMmail database.

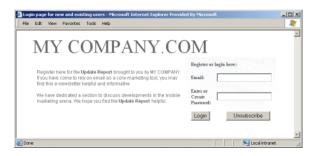


FIGURE: Login page with one form for both existing users to log in and new users to register

Creating an HTML template for a Login page with one form on one page

In the HTML code of a Login page that has the layout of **one HTML form on one login page**, you create an HTML form for both **new and existing subscribers**. Make sure that the HTML that you write is valid and that you save it with a meaningful name so that you can find it when you upload it to create the Login page.

The following FORM element and attributes can be used in the HTML code of the form.

```
<FORM name="LoginForm">
```

This element is required and is used to log in both new and existing subscribers.

```
<INPUT name="EmailAddress" type=text>
```

This attribute is required and passes the email address of the subscriber.

```
<INPUT name="Password" type=password>
```

This attribute is required for a password-protected preference center, but it is optional if the preference center is not password-protected (for more information, see Specifying the level of authentication).

```
<!NPUT name="ForgotPassword" type=hidden type=checkbox type=radio>
```

This attribute is optional. This sets a flag that indicates that a subscriber forgot his or her password. Accepted values are:

- 1 subscriber forgot password
- 0 subscriber did not forget.

```
<INPUT name="NewMember" type=hidden type=checkbox type=radio>
```

This attribute is optional. This is a hidden attribute that redirects the new subscriber to the sign-up page. Accepted values are:

- 1 subscriber is new
- 0 subscriber is not new.

```
<INPUT name="ConfirmPassword" type=password>
```

This attribute is optional.

```
<INPUT name="SubUnsub" type=hidden type=checkbox type=radio>
```

This attribute is optional. This sets a flag that indicates the subscriber is to be unsubscribed from a client-level, site-level, or list-level mailing list, or is to be subscribed to a mailing list that could be used as an exclusion list in mailings. Accepted values are:

- 1 subscriber is to be unsubscribed
- 0 subscriber is subscribed

```
<INPUT name="DMAILVAR UNSUB" type="hidden" value="<%=DmvarUnsub%>">
```

This attribute is optional. This captures the message ID included in the unsubscribe link in a message. The message ID is passed to the preference center and to DREAMmail for reporting. Use ASP .NET or other scripting language to capture and pass the unsubscribe information. See also <u>Tracking Unsubscribes by Message</u>.

## Example of the HTML template of a Login page

This example shows the element and attributes specific to List Generator, highlighted in blue, that you include in the HTML template of a Login page with one HTML form on one page.

```
<HTML>
<font size = "+5">MY COMPANY.COM</font>
Register here for the <b>Update Report</b> brought to you by MY COMPANY.
If you have come to rely on email as a core-marketing tool, you may find
this e-newsletter helpful and informative.
<br><br><br>>
We have dedicated a section to discuss developments in the mobile
marketing arena. We hope you find the <b>Update Report</b> helpful.</
font>
<FORM name="LoginForm" action="" method="post">
<INPUT type=hidden name=ForgotPassword value=0>
<INPUT type=hidden name=SubUnsub value=0>
<INPUT type=hidden name=NewMember value=0>
<INPUT type="hidden" name="DMAILVAR UNSUB" value="<%=DmvarUnsub%>">
<P class=content>
<TABLE cellpadding=5 cellspacing=5>
<STRONG>Register or login here:</STRONG>
<t
 <INPUT type="text" name="EMAILADDRESS" value="">
<+r>
<STRONG>Enter or Create Password:</STRONG>
```

```
<INPUT type="text" name="PASS" value="">
<INPUT type=button value=Login
onclick="submitLogin(document.forms[0])">nbsp;
<INPUT type=button value=Unsubscribe
onclick="submitUnsubForm(document.forms[0])">
</TABLE>
</FORM>
</HTML>
```

# Setting up the Login page form for one form on one page

In the preference center form for the Login page, you verify that the attributes in the HTML template were accurately mapped to fields in the DREAMmail database.

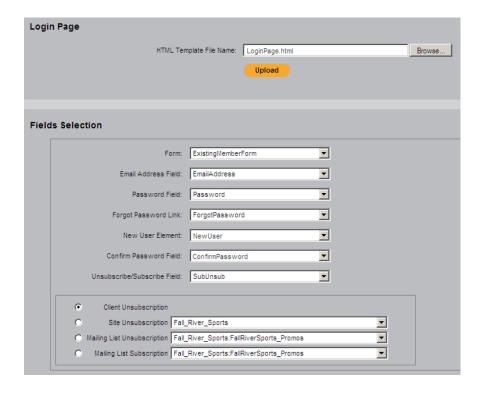


FIGURE: Login page layout: single form on a single page

#### To create this layout:

Step	Action
1	In the List Generator Form Manager, enter or browse for the name of the template for this page in the HTML Template File Name field.

_	
Step	Action
2	Click Upload.  List Generator automatically maps fields in the template to profile fields in DREAMmail that have the same name. You can validate that these fields are correctly mapped; see Step 4.
3	In the Fields Selection section, confirm that LoginForm is displayed in the Form field.  If not, use the drop-down menu to select it.
4	If necessary, override the profile field names specified in any of the fields in this form that were incorrectly mapped when you uploaded the HTML template.  See Automatic mapping of profile fields and mailing lists
5	<ul> <li>Use the radio buttons to specify the level at which the unsubscribe or subscribe action is applied.</li> <li>You specify the unsubscribe action to take place at any level by choosing between Client Unsubscription, Site Unsubscription, or Mailing List Unsubscription.</li> <li>Note that to conform to CAN-SPAM requirements, you must provide an unsubscribe link (at client, site, or mailing list level) on the Login page.</li> <li>If you choose an unsubscribe action to take place at the site or mailing list level, you must specify a site or list using the drop-down menu.</li> <li>You can specify the Mailing List Subscription action as alternate way of unsubscribing. Instead of directly unsubscribing a subscriber from a list, this action adds the subscriber to a mailing list. You can then use the list to exclude subscribers from messages that target subscribers from the mailing lists that created in List Generator.</li> </ul>
6	Click Save.
7	Click Next to continue to the Profile page.  See Creating a Profile Page Using Preference Center Forms.

### **Creating a Profile Page Using Preference Center Forms**

The Profile page allows users to enter and submit personal preference data that DREAMmail updates in the DREAMmail database. You can only create one Profile page per preference center.

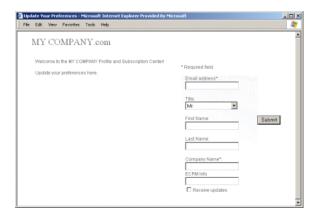


FIGURE: Example of a Profile page

You create an HTML template and include attributes as placeholders for the fields on the Profile page. Then, when you set up the preference center form for this page, you map the attributes to profile fields in the DREAMmail database.

## Creating an HTML template for the Profile page

In the HTML code of a Profile page you create one HTML form and can include three types of functions: profile changes for new and existing subscribers, password changes for existing subscribers, and mailing list names so that subscribers can choose to subscribe or unsubscribe. Make sure that the HTML that you write is valid and that you save it with a meaningful name so that you can find it when you upload it to create the Profile page.

**Profile changes by new and existing subscribers form:** The following FORM element and attributes can be used in the HTML template of the Profile page. You map the variable names you use here to the fields in the *Profile Page - Profile Fields Selection* section of the preference center form.

```
<FORM name="ProfileForm">
```

This element is required and is used for both new and existing subscribers.

```
<INPUT name="EmailAddress" type=text>
```

This attribute is optional and passes the email address of the subscriber.

#### Note:

If you want to add any other profile fields, use the same name as the profile fields in DREAMmail database to take advantage of automatic mapping. For site-level profile fields, use the following format: sitename profilefieldname.

**Existing subscribers who change passwords:** The following attributes can be used in the HTML template of the Profile page. You map the variable names you use here to the fields in the *Profile Page - Password Change Fields Selection* section of the preference center form.

```
<INPUT name="ExistingPassword" type=text>
    This attribute is optional.
<INPUT name="NewPassword" type=hidden type=c???>
```

This attribute is optional. If a subscriber enters a password of zero characters, the password is not updated.

**Names of existing mailing lists:** The following attribute can be used in the HTML template of the Profile page to specify mailing list names. You map the variable names you use here to the fields in the *Profile Page - Mailing Lists Selection* section of the preference center form.

```
<INPUT name="sitename listname">
```

This attribute is optional. Accepted values are:

- 1 indicates subscription
- any other value indicates unsubscription.

# Example of the HTML template of a Profile page

This example shows the elements and attributes specific to List Generator, highlighted in blue, that you include in the HTML template of a Profile page.

Setting up the form for the Profile page using preference center forms

In the preference center form for the Profile page, you verify that the attributes in the HTML template were accurately mapped to fields in the DREAMmail database. The *Profile Page Fields Mapping* window also allows you to indicate which fields can be used as event variables in notification triggered messages.

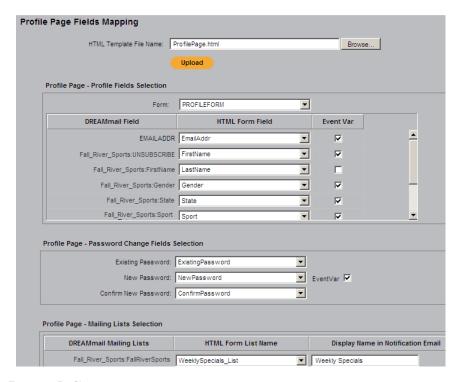


FIGURE: Profile page

### To create the *Profile* page:

Step	Action
1	In the List Generator Form Manager, enter or browse for the name of the template for this page in the HTML Template File Name field.
2	Click Upload.
	List Generator automatically maps fields in the template to profile fields and mailing lists in DREAMmail that have the same name. You can validate that these fields are correctly mapped; see <a href="Step 4">Step 4</a> .
3	In the Profile Page - Profile Fields Selection section, confirm that ProfileForm is displayed in the Form field.
	If not, use the drop-down menu to select it.
4	If necessary, override the profile field names specified in any of the fields in this form that were incorrectly mapped when you uploaded the HTML template.
	See Automatic mapping of profile fields and mailing lists
5	Choose any event variables that you want to use in notification triggered messages in List Generator.
	Select the <i>Event Var</i> check boxes next to each field that you want to use as an event variable.
6	In the Profile Page - Password Change Fields Selection section, validate or override the profile field names specified in any of the fields that were incorrectly mapped when you uploaded the HTML template.
	See Automatic mapping of profile fields and mailing lists
	The Password Change Fields Selection section is displayed only for password-protected preference centers.
	Note: To implement a notification triggered message when a user creates a new password, select the <i>Event Var</i> check box for <i>New Password</i> .
7	In the Mailing Lists Selection section, validate that the correct HTML Form List Name is mapped to each mailing list.
	If necessary, override the profile field names of any incorrect mappings; for more information, see Automatic mapping of profile fields and mailing lists
8	In the Mailing Lists Selection section, enter a clear and meaningful name in the Display Name in Notification Email column.
	This is the list name that is displayed in notification triggered messages in place of the list name used internally in DREAMmail.
9	Click Save.
10	Click Next to continue to the System-generated Password Change page.
	See Creating a Password Change Page Using Preference Center Forms.

### **Creating a Password Change Page Using Preference Center Forms**

List Generator displays the *System-generated Password Change* page when an existing subscriber uses a system-generated password to access a preference center. A subscriber requests a system-generated password by clicking a "lost your password" link.

You create an HTML template and include attributes as placeholders for the fields on the Password Change page. Then, when you set up the preference center form for this page, you map the attributes to profile fields in the DREAMmail database.

**Note:** This page is displayed only if the preference center is password-protected; see Specifying the level of authentication.



FIGURE: Example of a Password Change page

Creating an HTML template for Password Change page

In the HTML code of a Password Change page you create one form for use by both new and existing subscribers. Make sure that the HTML that you write is valid and that you save it with a meaningful name so that you can find it when you upload it to create the Password Change page.

The following FORM element and attributes can be used in the HTML template of the Password Change page. You map the variable names you use here to the fields in the *System-Generated Password Change Page Selection* section of the preference center form.

```
<FORM name="ChangePasswordForm" type=password>
    This element is required and used for both new and existing subscribers.
<INPUT name="ExistingPassword" type=password>
    This attribute is optional.
<INPUT name="NewPassword" type=password>
    This attribute is required.
<INPUT name="Confirm Password" type=password>
    This attribute is optional.
```

# Example of the HTML template of a Password Change page

This example shows the element and attributes specific to List Generator, highlighted in blue, that you include in the template of a Password Change page.

```
<HTML>
<BODY>
<FORM name=ChangePasswordForm method=POST type=password</pre>
onsubmit="return ValidateInput(this)">
<br><br><br>>
<DIV id=logoParent><FONT size=5 face=Times>&nbsp;&nbsp;&nbsp;MY
COMPANY.com</FONT> </DIV>
<TABLE>
 <TR><TD colspan=2><BR><Welcome to your personal MYCOMPANY.com
 center. Update your password here.</TD></TR>
 <TR><TD align=left colspan=2><font size=-2>All fields are required.</
 font></TD></TR>
 <TR><TD align=left>First Name:</TD><TD align=left><INPUT
 name=Firstname type=text maxlength=30 value=''></TD></TR>
 <TR><TD align=left>Last Name:</TD><TD align=left><INPUT name=Lastname
 type=text maxlength=30 value=''></TD></TR>
 <TR><TD align=left>Email Address:</TD><TD align=left ><INPUT
 name=EmailAddress type=text maxlength=128 value=''></TD></TR>
 <TR><TD align=left colspan=2><HR width="400px"></TD></TR>
 <TR><TD align=left>Existing Password:</TD><TD align=left><INPUT
 name=ExistingPassword type=password maxlength=128 value=''> 
 <TR><TD align=left>New Password:</TD><TD align=left></TPUT
 name=NewPassword type=password maxlength=128 value=''> </TD></</pre>
 <TR><TD align=left>Confirm Password:</TD><TD align=left><INPUT
```

```
name=ConfirmPassword type=password maxlength=128 value=''> </
TD></TR>
<TR><TR><TD align=left colspan=2><HR width="400px"></TD></TR>
<TR><TD align=left>&nbsp;</TD><TD align=left>&nbsp;</TD><TR>
<TR><TD align=center colspan=2 ><INPUT name=Submit type=Submit value='Submit'></TD></TR>
</TABLE>
</FORM>
</BODY>
</HTML>
```

# Setting up the form for the Password Change page

In the preference center form for the Password Change page, you verify that the attributes in the HTML template were accurately mapped to fields in the DREAMmail database.

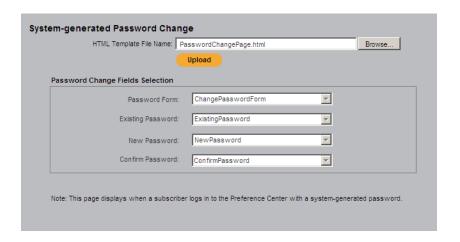


FIGURE: Setting up a System-generated Password Change page

#### To create the Password Change page:

Step	Action
1	In the List Generator Form Manager, enter or browse for the name of the template for this page in the HTML Template File Name field.
2	Click Upload.
	List Generator automatically maps fields in the template to profile fields and mailing lists in DREAMmail that have the same name. You can validate that these fields are correctly mapped; see $\underline{\text{Step 4}}$ .

Step	Action
3	In the System-generated Password Change Page - Password Change Fields Selection section, confirm that ChangePasswordForm is displayed in the Form field.
	If not, use the drop-down menu to select it.
4	If necessary, override the profile field names specified in any of the fields that were incorrectly mapped when you uploaded the HTML template.
	See Automatic mapping of profile fields and mailing lists
5	Click Save.
6	Click Next to continue to the Notification page.
	See Creating a Notification Page Using Preference Center Forms.

### **Creating a Notification Page Using Preference Center Forms**

In the *Notification Page* window you enter the text — a notification message — that is displayed to the subscriber when events occur in the preference center (for example, when a subscriber successfully updates a profile). In addition to displaying these messages, you can also create individual notification triggered messages to be sent by DREAMmail in response to the same events.

You create an HTML template and include attributes as placeholders for the fields on the Notification page. Then, when you set up the preference center form for this page, you map the attributes to profile fields in the DREAMmail database.

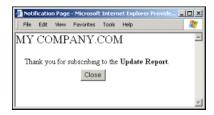


FIGURE: Example of a Notification page

## Creating an HTML template for a Notification page

When you write the HTML code of a Notification page, make sure that the HTML is valid and that you save it with a meaningful name so that you can find it when you upload it to create the Notification page.

The following FORM element and attribute can be used in the HTML template of the Notification page. You map the variable names you use here to the fields in the *Notification Page Selection* section

```
<FORM name="NotificationForm">
```

This element is mandatory and used for both new and existing subscribers.

```
##DMLGB NOTIFICATION INSERT POINT##
```

This is a mandatory content reference. This attribute is specific to List Generator and is used to insert notification text in a message, which is the text that you specify in each of the tabs in the *Notification Text* section of the *Notification Page* window; see <u>Figure</u> below. This text displayed in the preference center is in addition to the notification triggered messages sent to subscribers.

# Example of the HTML template of a Notification page

This example shows the elements and attributes specific to List Generator, highlighted in blue, that you include in the template of a Notification page.

```
<HTML>
<title>Notification Page</title>
<BODY topmargin="0" leftmargin="0" marginheight="0" marginwidth="0">
<font size=5>MY COMPANY.COM
<FORM action="" method="POST" name="NotificationForm" onsubmit="return</pre>
true; ">
 <TABLE>
   <TR>
     <TD>&nbsp; &nbsp; &nbsp; </TD>
     <TD><div>##DMLGB NOTIFICATION INSERT POINT##</div></TD>
    <TR>
     <TD align=center colspan=2 ><INPUT type='Submit' name='Submit'</pre>
     value='Close'></TD>
    </TR>
  </TABLE>
</FORM>
</BODY>
</HTML>
```

Setting up the form for a Notification page using preference center forms

In the preference center form for the Notification page, you verify that the attributes in the HTML template were accurately mapped to fields in the DREAMmail database.

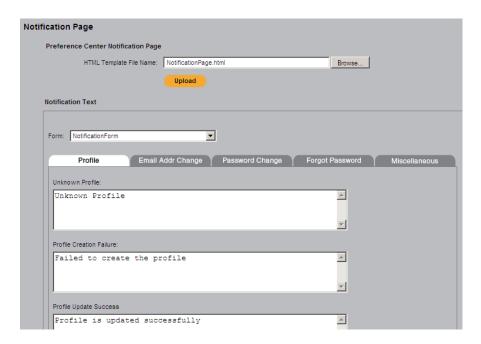


FIGURE: Notification text section of the Notification page



FIGURE: Notification Triggered Email Messages section of the Notification page

#### To create the *Notification* page:

Step	Action
1	In the List Generator Form Manager, enter or browse for the name of the template for this page in the HTML Template File Name field.
	When you create an HTML template for this page, follow the specific guidelines for the template. See <u>Creating an HTML template for a Notification page</u> .
2	Click Upload.
	List Generator automatically maps fields in the template to profile fields in DREAMmail that have the same name.
3	In the Notification Text section, confirm that NotificationForm is displayed in the Form field.
	If not, use the drop-down menu to select it.
4	In the Notification Text section, replace the default notification messages with your own text or keep the default text.
	Note: If you include HTML code in the notification text, the content must be correctly tagged with both opening and closing HTML tags.
5	Select a tab that corresponds to the type of notification triggered message in the Notification Triggered Email Messages section.
	The message that you choose for each type of notification triggered message sent to the subscriber is in addition to the notification text displayed in the preference center pages.

Step	Action
6	Select the message to be triggered.  First select the appropriate tab, then use the Site Name, Campaign Name, and Message Name drop-down menus to find a message that you already created; see Creating Notification Triggered Messages for List Generator.
7	Repeat these steps starting at <u>Step 5</u> for all message types that you are using.
8	Decide whether to prevent subscribers from receiving two profile updated messages when they create a profile on the Login page and subsequently enter information on the Profile page.  If you do not enable the Send 'Profile Updated' notification only field, when a subscriber enters an email address on the Login page, a new profile message
	is triggered even if the subscriber has not entered any other profile or subscription information. When the subscriber continues to the next step of profile creation and enters information on the Profile page, a <b>profile updated</b> message is triggered.
	If you enable this field, new subscribers receive only the <b>profile updated</b> triggered message and not the <b>new profile</b> triggered message.
	For more information, see <u>How many notification triggered messages should I create?</u> .
9	Click Finish to save changes and return to the List Generator Form Manager.
	The next step in the process of building a preference center is <u>Testing and Publishing Preference Center Forms and Mini-Forms</u> .

### **Creating HTML Pages Using Mini-Forms**

Mini-forms enable you to create embedded forms in your HTML pages where subscribers can create personal profile data and preferences, as well as subscribe and unsubscribe to a newsletter (the mailing list level), all mailing lists on that site (site level), or all of your newsletters (client level). Subscribers do not need passwords to access a preference center created with mini-form.

There are two mini-forms, one for each of the two different HTML pages that make up a preference center:

- Profile Updated page
- Notification page.

Unlike a preference center built from preference center forms, which are always hosted by Epsilon, you host your own mini-form pages. To host a preference center built with mini-forms, you publish the HTML pages that you create on your website. Note that if you include the URL in one of the pages of a preference center that is built with mini-forms in a DREAMmail message, you can track click-throughs on the link.

Before you begin to upload your templates and set up your mini-forms, you first must configure the preference center as described here.

Process of building a preference center using mini-forms

The table below describes the process of building a preference center using miniforms.

Stage	Description
1	Create an HTML template for each HTML page that you plan to use in your preference center.
	See <u>Developing HTML Templates for List Generator</u> and the description of the HTML templates for the specific HTML pages, starting at <u>Creating a Profile Page Using Mini-Forms</u> .
2	In the DREAMmail menu, access Client Setup > List Generator Form Manager.
3	Select <i>Mini-Form</i> from the <i>Create New</i> drop-down menu and click <i>Add</i> .  The <i>Create Mini-Form</i> dialog box is displayed
4	Configure the settings for the mini-form.  See Configuring a preference center using mini-forms.

Stage	Description
5	Set up the preference center forms for the HTML pages that you want to use in your preference center.
	For each preference center form, you have to upload an HTML template.
	See the section that describes each HTML page, starting at <u>Creating a Profile Page Using Mini-Forms</u> .
6	If necessary, override the profile field names specified in any of the fields that were incorrectly mapped when you uploaded the HTML template.
	See Automatic mapping of profile fields and mailing lists
7	Save the mini-form.
8	Test and publish the mini-form.
	See Testing and Publishing Preference Center Forms and Mini-Forms.

# Configuring a preference center using mini-forms

Use the *Create Mini-Form* dialog box to configure the settings of a preference center that you build using mini-forms.



FIGURE: Create Mini-Form dialog box

To configure the settings for a preference center that you build using mini-forms:

Step	Action
1	In the List Generator Form Manager, choose Mini-Form then click New.
2	Enter a name in the Mini-Form Name field.
	The name cannot contain spaces or punctuation.
	Once you save this form, you cannot change the name.

Step	Action
3	Edit the DNS Settings field if you do not want to use the default DNS setting that is displayed.
	You can use multiple DNS settings in List Generator by entering unique domains for each preference center form or mini-form.
	Note: All DNS settings must be registered with Epsilon.
	For more information, see About the DNS setting.
4	Enter the name of a folder in which the files that comprise the preference center will be located.
	The folder is a directory in List Generator in which the mini-forms are stored.
	Note: The name of the folder must be unique in the domain in which it is created.  You cannot use the same folder name for other preference center forms or mini-forms in the same domain.
5	Enter the name of a file that contains the preference center.
	The name of the file and its parent folder are included in the URL of the mini-form (for example, http://company.net/sales_mf_subs/mini-form.htm).
	The name of the file and the name of the folder where it resides are included in the URL of the preference center. For example, in the URL:
	http://company.net/legal_mf_subs/mini-form.htm, the folder name is legal_mf_subs and mini-form is the file name. (The suffix .htm is appended by List Generator to the file name.)
6	Click Next.

### **Creating a Profile Page Using Mini-Forms**

The *Profile* page allows users to enter and submit personal preference data that DREAMmail updates in the DREAMmail database. You can only create one Profile page per preference center.

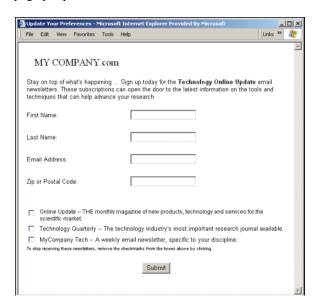


FIGURE: Example of a Profile page created with mini-forms

You create an HTML template and include attributes as placeholders for the fields on the Profile page. Then, when you set up the preference center form for this page, you map the attributes to profile fields in the DREAMmail database.

## Creating an HTML template for the Profile page

In the HTML code of a Profile page, you create one form and can include two types of functions: profile changes for new and existing subscribers and mailing list names so that subscribers can choose to subscribe or unsubscribe. Make sure that the HTML that you write is valid and that you save it with a meaningful name so that you can find it when you upload it to create the Profile page.

**Profile fields:** The following FORM element and attributes can be used in the HTML template of the Profile page. You map the variable names you use here to the fields in the *Profile Fields Selection* section.

```
<FORM name="ProfileForm">
```

This element is required and is used for both new and existing subscribers.

<INPUT name="EmailAddress" type=text>

This attribute is required and passes the email address of the subscriber.

#### Note:

If you want to add any other profile fields, use the same name as the profile fields in DREAMmail database to take advantage of automatic mapping. For site-level profile fields, use the following format: sitename profilefieldname.

**Names of existing mailing lists:** The following attribute can be used in the HTML template of the Profile page to specify mailing list names. You map the variable names you use here to the fields in the *Mailing Lists Selection* section.

```
<INPUT name="sitename listname">
```

This attribute is optional and sitename and listname must be the same as entered in DREAMmail.

Accepted values are:

- 1 indicates subscription
- -1 indicates unsubscription
- any other value indicates no change for the mailing list.

**Unsubscribe Message ID:** Use the following attribute in the HTML template of the Profile page to capture the message ID included in the unsubscribe link in a message and pass it to the preference center and to DREAMmail for reporting.

```
<INPUT name="DMAILVAR UNSUB" type="hidden" value="<%=DmvarUnsub%>">
```

This attribute is optional. Use ASP .NET or other scripting language to capture and pass the unsubscribe information. See also <u>Tracking Unsubscribes by Message</u>.

## Example of the HTML template of a Profile page

This example shows the elements and attributes specific to List Generator, highlighted in blue, that you include in the template of a Profile page.

```
TD></TR>
 <TR>
   <TD align=left>First Name:</TD><TD align=left><INPUT maxLength=30
   name=Firstname></TD></TR>
 <TR>
   <TD align=left>&nbsp;</TD><TD align=left>&nbsp;</TD></TR>
 <TR>
   <TD align=left>Last Name:</TD><TD align=left><INPUT name=Lastname
   maxLength=30></TD></TR>
 <TR>
   <TD align=left>&nbsp;</TD><TD align=left>&nbsp;</TD></TR>
 <TR>
   <TD align=left>Email Address:</TD><TD align=left><INPUT
   name=EmailAddress maxLength=128></TD></TR>
 <TR>
   <TD align=left>Zip or Postal Code:</TD><TD align=left><INPUT
   name=Zip maxLength=30></TD></TR>
</TABLE>
<TABLE>
 <TR>
   <TD valign=top align=left><INPUT name=ClientUnsubscribe
   type=checkbox value=1> </TD><font size=-1>Online Update --
   THE monthly magazine of new products, technology and services for
   the scientific market.</TD></TR>
 <TR>
   <TD valign=top align=left><INPUT name=ClientUnsubscribe
   type=checkbox value=1> </TD>Technology Quarterly -- The
   technology industry's most important research journal available.</
   TD></TR>
 <TR>
   <TD valign=top align=left><INPUT name=ClientUnsubscribe
   type=checkbox value=1> </TD>
 </TR>
   <TD>MyCompany Tech -- A weekly email newsletter, specific to your
   discipline.</TD></TR>
 <TR>
   <TD colSpan=2><font size=-2>To stop receiving these newsletters,
   remove the checkmarks from the boxes above by clicking.</font></
   TD></TR>
 <TR>
   <TD colSpan=2>&nbsp;</TD></TR>
 <TR>
   <TD align=middle colSpan=2><INPUT type=submit value=Submit
   name=Submit></TD></TR>
</TABLE></FORM></HTML>
```

Setting up the form for a Profile page using miniforms

In the mini-form for the Profile page, you verify that the attributes in the HTML template were accurately mapped to fields in the DREAMmail database. The *Profile Page Fields Mapping* window also allows you to indicate which fields can be used as event variables in notification triggered messages.

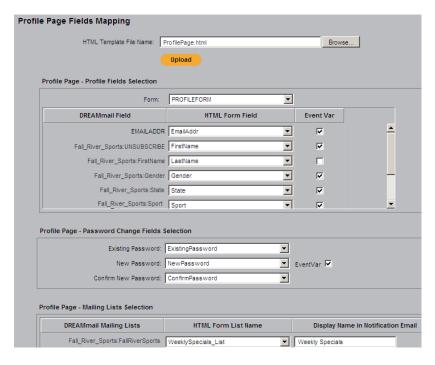


FIGURE: Profile page

To create the *Profile* page using mini-forms:

Step	Action
1	In the List Generator Form Manager, enter or browse for the name of a template in the HTML Template File Name field.
2	Click Upload.  List Generator automatically maps fields in the template to profile fields and mailing lists in DREAMmail that have the same name. You can validate that these fields are correctly mapped; see <a href="Step 4">Step 4</a> .
3	In the Profile Page - Profile Fields Selection section, confirm that ProfileForm is displayed in the Form field.  If not, use the drop-down menu to select it.

Step	Action
4	If necessary, override the profile field names specified in any of the fields that were incorrectly mapped when you uploaded the HTML template.  See Automatic mapping of profile fields and mailing lists
5	Choose any event variables that you want to use in notification triggered messages in List Generator.
	Select the <i>Event Var</i> check boxes next to each field that you want to use as an event variable.
6	In the Profile Page - Mailing Lists Selection section, validate that the correct HTML Form List Name is mapped to each mailing list.  If necessary, override the profile field names of any incorrect mappings; for more information, see Automatic mapping of profile fields and mailing lists
7	In the Mailing Lists Selection section, enter a clear and meaningful name in the Display Name in Notification Email column.  This is the list name that is displayed in notification triggered messages in place of
	the list name used internally in DREAMmail.
8	Click Save.
9	Click Next to continue and create the Notification page.  See Creating a Notification Page Using Mini-Forms.

### **Creating a Notification Page Using Mini-Forms**

In the *Notification Page* window you enter the text that is displayed to the subscriber when events occur in a preference center (for example, when a subscriber successfully updates a profile). In addition to displaying these messages, you can also create individual notification triggered messages to be sent by DREAMmail in response to the same events.

You create an HTML template and include attributes as placeholders for the fields on the Notification page. Then, when you set up the mini-form for this page, you map the attributes to profile fields in the DREAMmail database.



FIGURE: Example of a Notification page created with mini-forms

## Creating an HTML template for a Notification page

When you write the HTML code of a Notification page, make sure that the HTML is valid and that you save it with a meaningful name so that you can find it when you upload it to create the Notification page.

The following FORM element and attribute can be used in the HTML template of the Notification page. You map the variable names you use here to the fields in the *Notification Page Selection* section

```
<FORM name="NotificationForm">
```

This element is mandatory and used for new and existing subscribers.

```
##DMLGB NOTIFICATION INSERT POINT##
```

This is a mandatory content reference. This attribute is specific to List Generator and is used to insert notification text in a message, which is the text that you specify in each of the tabs in the *Notification Text* section of the *Notification Page* window; see Figure below. This text displayed in the preference center is in addition to the notification triggered messages sent to subscribers.

## Example of the HTML template of a Notification page

This example shows the elements and attributes specific to List Generator, highlighted in blue, that you include in the template of a Notification page.

```
<HTML>
<title>Notification Page</title>
<BODY topmargin="0" leftmargin="0" marginheight="0" marginwidth="0">
<font size=5>MY COMPANY.COM
<FORM action="" method="POST" name="NotificationForm" onsubmit="return</pre>
true; ">
 <TABLE>
   <TR>
     <TD>&nbsp; &nbsp; &nbsp; </TD>
     <TD><div>##DMLGB NOTIFICATION INSERT POINT##</div></TD>
   <TR>
     <TD align=center colspan=2 ><INPUT type='Submit' name='Submit'
     value='Close'></TD>
   </TR>
 </TABLE>
</FORM></BODY></HTML>
```

Setting up the form for a Notification page using mini-forms

In the mini-form for the Notification page, you verify that the attributes in the HTML template were accurately mapped to fields in the DREAMmail database.

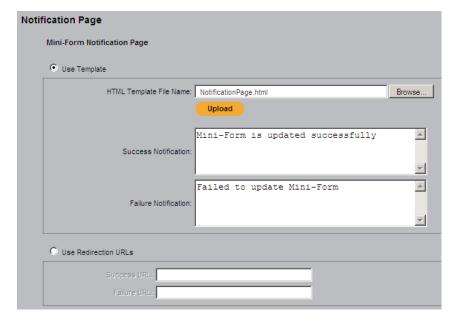


FIGURE: Notification text section of the Mini-Form Notification page

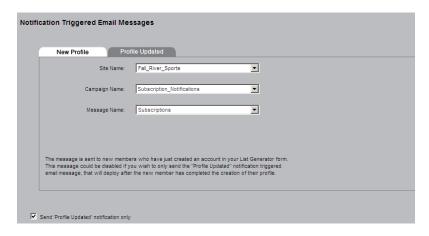


FIGURE: Notification Triggered Email Messages section of the Notification Page window

To create the *Notification* page using mini-forms:

Step	Action	
1	Choose either the Use Template or Use Redirection URLs radio button.	
	Use Template enables you to enter the text of messages that are displayed to subscribers to indicate the success or failure of events in the preference center.	
	Use Redirection URLs enables you to create links to HTML pages where subscribers are redirected in response to actions taken in the preference center. You create two HTML pages: one that indicates the successful completion of the event and one that indicates failure.	
2	If you choose the <i>Use Template</i> radio button, choose the template and upd the text.	
	Enter or browse for the name of a template in the HTML Template File Name and click Upload.	
	In the <i>Use Template</i> section, replace the default notification messages with your own text or keep the default text.	
3	If you choose the <i>Use Redirection URLs</i> radio button, enter both of the URLs of the pages that contain success and failure messages.	
4	In the Notification Triggered Email Messages section, select the message to be triggered in response to new profiles and profile updates.	
	First select the appropriate tab, then use the <i>Site Name</i> , <i>Campaign Name</i> , and <i>Message Name</i> drop-down menus to find a message that you already created; see <u>Creating Notification Triggered Messages for List Generator</u> .	

Step	Action
5	Decide whether to prevent subscribers from receiving two profile updated messages when they create a profile and subsequently update their profile data on the Profile page.
	If you do <b>not</b> enable this field, when a subscriber enters an email address in the Profile page, a <b>new profile</b> message is triggered even if the subscriber has not entered any other profile or subscription information. When the subscriber enters additional information in the Profile page, a <b>profile updated</b> message is also triggered.
	If you enable this field, new subscribers receive only the <b>profile updated</b> triggered message and not the <b>new profile</b> triggered message.
	For more information, see <u>How many notification triggered messages should I</u> <u>create?</u> .
6	Click Finish to save changes and return to the List Generator Form Manager.
	The next step in the process of building a preference center is <u>Testing and Publishing Preference Center Forms and Mini-Forms</u> .

## **Testing and Publishing Preference Center Forms and Mini-Forms**

Before publishing the forms for a preference center, be sure test the HTML pages to make sure they function as you intended. For example, enter profile information in to the preference center and verify that the information is added to the intended mailing list.

When you publish your preference center forms, List Generator provides you with a URL of the preference center, which is hosted by Epsilon. When you publish your mini-forms, List Generator generates the name of the file of the preference center, which you download and host on your website.

If your business requires it, you can host a preference center in secure pages; contact your Epsilon representative.

This section discusses the following topics:

- Testing a preference center
- Publishing preference center forms or mini-forms.

### Testing a preference center

### To test a preference center:

Step	Description	
1	Access Client Setup > List Generator Form Manager.	
2	Click the yellow action button next to the preference center or mini-form that you want to test.	
3	Click Test.  If you are testing a preference center created with:  • mini-forms, List Generator displays the name of the preference center file that you can download and test.  • preference center forms, List Generator displays a URL to a test version of the preference center that you have created (for example, http://company.net/Test/sales_pc_subs/ListGencenter.aspx).	
4	Make sure that the pages look and function as you expected before you publish the preference center.  Note: Once you publish a form, it cannot be deleted or renamed.	

# Publishing preference center forms or miniforms

When you edit a mini-form or preference center form that was previously published, you must re-publish the mini-forms or preference center forms in order for subscribers and potential subscribers to view the updates. If you do not re-publish, your updates are saved in DREAMmail, but they do not appear in the "live" preference center.

To publish a preference center form or mini-form:

Step	Description	
1	Access Client Setup > List Generator Form Manager.	
2	Click the yellow action button next to the preference center form or mini-form that you want to publish	
3	Click Publish.	
	If you are publishing mini-forms, List Generator displays the name of the List Generator file that you download and incorporate into your website.	
	• If you are publishing preference center forms, List Generator displays a link to the final version of the preference center, which is hosted by Epsilon (for example, http://company.net/sales_pc_subs/newssubcenter.aspx).	

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