

# Greg White

## Senior PMO Director | Agile Transformation Leader

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**Udemy:** [udemy.com/course/agile-scrum-certifications-coachgreg](https://www.udemy.com/course/agile-scrum-certifications-coachgreg)

## Professional Summary

Senior PMO Director with 20+ years' experience delivering enterprise-wide transformations in healthcare, finance, and retail. Proven record of **building and leading PMOs**, scaling Agile across enterprises, and aligning executives, business, and technology through Lean Portfolio Management and governance frameworks. Skilled in ERP and SaaS implementations, establishing Agile Centers of Excellence, and coaching executives and teams to drive measurable business value.

### Career Highlights

- Transformed AMN Healthcare PMO with SAFe & LPM - cut costs 20% and accelerated delivery 25%.
- Expanded Agile governance at Brierley - boosted delivery transparency 30% and time-to-market 25%.
- Directed ERP/SaaS implementations in regulated industries - consistently on time, on budget.

### Core Competencies

**Agile & PMO Leadership:** Portfolio Governance, SAFe SPC, LPM, PMO Design

**Enterprise Systems:** ERP, SaaS, Cloud Solutions, ITSM

**Tools:** Jira/Confluence, Azure DevOps, Power BI

**Business Skills:** Executive Coaching, Stakeholder Engagement, Strategic Roadmaps

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## Professional Experience

### Principal Consultant | Coach Greg Consulting

06/2023 – Present

Provided selective consulting while supporting a family caregiving sabbatical; now fully committed to senior leadership roles.

- Advised executives on portfolio strategies, improving predictability 20% in 6 months.
- Designed and launched a global Agile training program with 1,000+ students.
- Developed an AI-enabled leadership coaching platform that improved executive decision-making 40%.

### Sr. Director, PMO | AMN Healthcare

09/2021 – 06/2023

Directed enterprise PMO and portfolio governance for a \$40M+ program portfolio.

- Reduced payroll resolution time 20% via PeopleSoft 9.x upgrade.
- Implemented LPM across five domains, improving forecasting accuracy and delivery efficiency.
- Established a Portfolio & Agile CoE, boosting delivery predictability 15%.

### Selected Achievements

- Delivered enterprise-wide digital transformation reducing cycle time 18% in the first year.
- Increased executive confidence by implementing a portfolio governance and reporting framework with real-time visibility into portfolio performance.

*Concluded tenure to take a planned family caregiving sabbatical.*

**Sr. Director, PMO & Product Management | Brierley (NRI)**

07/2019 – 09/2021

- Improved time-to-market 25% and reduced costs 20% through executive OKR dashboards.
- Expanded portfolio transparency 30% by integrating governance with product roadmaps.
- Strengthened alignment by embedding Agile practices into Product Management.

**Selected Achievements**

- Introduced portfolio governance framework aligned with corporate OKRs.
- Scaled delivery of an AWS-hosted SaaS loyalty platform across multiple geographies, increasing transparency and consistency.

**IT Senior Operations Manager / Agile Leader | Vizient**

03/2011 – 10/2015

- Unified IT, product, and quality functions into a single operations framework, improving delivery predictability.
- Cut release cycles 25% by implementing hybrid PMO standards (Agile, Waterfall, ITSM).
- Increased operational efficiency through enterprise-wide portfolio governance.

**Agile & PMO Transformation Consultant | Consultant**

03/2016 – 07/2019

- Directed ERP and POS modernization projects for BNSF, 7-Eleven, and Berkshire Hathaway.
- Reduced portfolio risk 25% by embedding governance frameworks and transformation roadmaps.

**AVP, PMO Leader | Morgan Stanley (Saxon Mortgage), Irving, TX**

07/2009 – 03/2011

- Directed PMO governance and portfolio delivery for financial technology initiatives.
- Established delivery standards and reporting frameworks improving compliance.

**Senior Consultant – Program Manager/ITSM | Accenture/ACS, Dallas, TX**

04/2007 – 07/2009

- Developed and communicated the PMO/ITIL operational roadmap to enterprise clients.
- Delivered ITSM and program management solutions enhancing service delivery.

**IT Senior Manager – Software Development | RadioShack, Fort Worth, TX**

1995 – 04/2007

- Advanced from Developer to Senior Manager during 12-year tenure, leading cross-functional software development and IT operations for enterprise retail systems.
- Directed ERP, POS, and ITSM initiatives supporting 7,000+ retail locations.

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**Education**

MBA – Texas A&M University, B.S., Computer & Information Systems – Grambling State University

**Key Certifications** PMP • SAFe SPC • PSM (Scrum.org) • Agile Coach • ITIL v3 • CMMI-Dev