

Greice Silva

Full Stack Web Developer

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SKILLS

LANGUAGES: HTML CSS JavaScript Ruby, Java

FRAMEWORKS: Rails Node.js Express Mongoose

DATABASE TOOLS: Postgresql MongoDB

OTHER: Ajax jQuery OOP API's Bootstrap Materialize Git/Github Heroku RSpec

EXPERIENCE

NLP Bot Dialogue Developer

Asurion | April 2017 - Present, San Mateo CA

Work in an agile team and collaborating with remote team members to build a cutting-edge NLP bot. Utilizing Javascript code to specify logic blocks, calling REST services, handling json data to design logic driven dialogs and to create complex user-to-bot interactions with modular and reusable components. Constantly Improving the dialog flow based on user test feedback and funnel analysis to create a superior customer experience. Collaborate with our UX designers on user testing the dialog flows and improving based on feedback.

Web Development Immersive

General Assembly | November 2016 - March 2017, San Francisco CA

SF-Travelogue

Full Stack MEAN Application

Application to view or add interesting places in San Francisco Neighborhoods. Worked in a two person team. built the server, designed database structure, created CRUD actions for models and implemented handlebars.

Technologies: JavaScript, handlebarsjs, jQuery, MongoDB, Materialize, Git, Heroku

GA-Hackathon

Full Stack Ruby on Rails Application

Application to organize General Assembly Hackathons as a tool to help students learn new skills and push each other to grow. Worked in four person team. Collaborated by adding front-end validations, designing the following pages: profile, idea, login and signup.

Technologies: JavaScript, Postgresql, Rails, Materialize, HTML, CSS

Salon Manager

Salon DNA | March 2010 - November 2016, SAN FRANCISCO, CA

Built and establish company's reputation and product value through customer service and support. Implemented and managed a CRM system which was crucial to gather customer information in order to find business opportunities for market growth and to increase sales. Over 6 months, client retention was increased resulting in a 20% increase in revenue. Analyzed all issues related to sales, payroll, business and property taxes as well as applicable insurances, providing guidance to the owners managers when necessary.

EDUCATION

General Assembly / Web Development Immersive

NOVEMBER 2016 - MARCH 2017, SAN FRANCISCO

Developed full stack development skills over an 460 hours immersive course.

City College of San Francisco / Computer Science

AUGUST 2015 - DECEMBER 2017, SAN FRANCISCO

Studied programming fundamentals in C++, Java, Trigonometry and Calculus.