

## Resolution (UAT)

All Service charges are reported as 0.00 when checking out is fixed

|                          |   |
|--------------------------|---|
| <b>Test Name</b>         | Service Charge  |
| <b>Use Case Tested:</b>  | CheckOut  |
| <b>Test Description:</b> | Replicating UAT to test reported bug: All service charges are reported as 0.00 when checking out is fixed |

## Pre-conditions

Room is booked with one recorded service.

## Booking

```
run:
Room : 101, SINGLE
Room : 201, DOUBLE
Room : 301, TWIN_SHARE
```

Hotel Management System

Please select:

```
B:   Book a Room
C:   Check In
R:   Record Service
D:   Check Out

Q:   Quit
```

Selection : b

Booking Room

```
Enter phone number: 0402611860
Enter guest name: Jack Daniel
Enter guest address: Xavier Street, Melbourne
```

Name: Jack Daniel, Address: Xavier Street, Melbourne, Phone: 402611860

```
S:   Single room, 1
D:   Double room, 2
T:   Twin share, 3
Enter room type selection: s
Enter number of occupants: 1
Enter arrival date
```

```
Enter arrival date
Enter day (dd): 25
Enter month (mm): 10
Enter year (y): 2018
Arrival Date: 25-10-2018
Enter length of stay: 6
```

The cost of booking a Single room from 25-10-2018 for 6 nights is \$600.00

```
Enter credit card details
V:   Visa
M:   MasterCard
Enter credit card type selection: v
Enter credit card number: 1
Enter CCV: 111
```

```
Single room 101 is booked from 25-10-2018 for 6 nights by Jack Daniel.
Visa Credit card number 1 has been debited $600.00
Confirmation Number : 2592018101
Hit <enter> to continue
Booking completed
```

## Check In

Hotel Management System

Please select:

```
B:   Book a Room
C:   Check In
R:   Record Service
D:   Check Out

Q:   Quit
```

Selection : c

Checking in

Enter confirmation number: 2592018101

```
Single room 101 is booked from 25-10-2018 for 1 nights by Jack Daniel.
Visa Credit card number: 1
Confirmation Number : 2592018101
```

|   |                                | <p><b>Record Service</b></p> <pre> Please select:  B:   Book a Room C:   Check In R:   Record Service D:   Check Out  Q:   Quit  Selection : r  Recording service  Enter Room Id: 101 B:   Bar Fridge R:   Restaurant S:   Room Service Enter service typeb Enter cost: 150  Room 101 charged \$150.00 for Bar Fridge  Hit &lt;enter&gt; to continue Pay for service completed </pre> |   |          |
|---|--------------------------------|---|---|----------|
| <b>Post-conditions</b>                                |                                | The service charge should be correctly reported.  |   |          |
| <b>Notes:</b>   |                                | <p><b>The service charge should not be 0.00</b></p>   |   |          |
| <b>Result<br/>(Pass/Fail/Warning/Incompl<br/>ete)</b> |                                | <b>Pass</b>   |   |          |
|   | TEST STEP                      | EXPECTED TEST RESULTS   | Actual Output   | P/F      |
| 1.  | User selects d/D from the menu | Prompt user to enter the room number for checking out   | <pre> Hotel Management System  Please select:  B:   Book a Room C:   Check In R:   Record Service D:   Check Out  Q:   Quit  Selection : d  Checking out  Enter room number:   </pre> | <b>p</b> |

|    |                            |   |  |   |
|----|----------------------------|---|--|---|
| 2. | User enter the room number | Display correct charge incurred with details of customer and prompt user to accept charge | <pre> Selection : d Checking out Enter room number: 101 Charges for room: 101, booking: 2592018101 Arrival date: 25-10-2018, Staylength: 1 Guest: Jack Daniel, Address: Xavier Street, Melbourne, Phone: 402611860 Charges:   Bed Fridge : \$150.00 Total: \$150.00 Accept charges(Y/N) :   </pre> | P |
| 3. | User accept charge         | Prompt to enter credit card type  | <pre> Accept charges(Y/N) : y Charges accepted  Enter credit card details V:      Visa M:      MasterCard Enter credit card type selection:   </pre>   | P |
| 4. | User enter the card type   | Prompt credit card number   | <pre> Enter credit card details V:      Visa M:      MasterCard Enter credit card type selection: m Enter credit card number:   </pre>   | P |
| 5. | User enter card number     | Prompt to put card ccv  | <pre> Enter credit card details V:      Visa M:      MasterCard Enter credit card type selection: m Enter credit card number: 1 Enter CCV:   </pre>  | P |
| 6. | User put ccv               | Display checkout with displayed message   | <pre> Enter credit card details V:      Visa M:      MasterCard Enter credit card type selection: m Enter credit card number: 1 Enter CCV: 123 MasterCard credit card number 1 was debited \$150.00 Hit &lt;enter&gt; to continue  </pre>  | P |