

Replication (UAT)

All Service charges are reported as 0.00 when checking out

Test Name	Service Charge
Use Case Tested:	CheckOut
Test Description:	Replicating UAT to test reported bug: All service charges are reported as 0.00 when checking out.

Pre-conditions

Room is booked with one recorder service.

Booking

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run:
Room : 101, SINGLE
Room : 201, DOUBLE
Room : 301, TWIN_SHARE

Hotel Management System

Please select:

    B:    Book a Room
    C:    Check In
    R:    Record Service
    D:    Check Out

    Q:    Quit

Selection : b

Booking Room

Enter phone number: 0402611860
Enter guest name: Jack Daniel
Enter guest address: Xavier Street, Melbourne

Name: Jack Daniel, Address: Xavier Street, Melbourne, Phone: 402611860
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S:      Single room, 1
D:      Double room, 2
T:      Twin share, 3
Enter room type selection: s
Enter number of occupants: 1
Enter arrival date
Enter day (dd): 25
Enter month (mm): 10
Enter year (y): 2018
Arrival Date: 25-10-2018
Enter length of stay: 5

The cost of booking a Single room from 25-10-2018 for 5 nights is $500.00

Enter credit card details
V:      Visa
M:      MasterCard
Enter credit card type selection: v
Enter credit card number: 1
Enter CCV: 111

Single room 101 is booked from 25-10-2018 for 5 nights by Jack Daniel.
Visa Credit card number 1 has been debited $500.00
Confirmation Number : 2592018101
Hit <enter> to continue
Booking completed
```

Check In

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Hotel Management System

Please select:

    B:    Book a Room
    C:    Check In
    R:    Record Service
    D:    Check Out

    Q:    Quit

Selection : c

Checking in

Enter confirmation number: 2592018101

Single room 101 is booked from 25-10-2018 for 1 nights by Jack Daniel.
Visa Credit card number: 1
Confirmation Number : 2592018101
Confirm checkin? (Y/N) : y
Check in confirmed
Hit <enter> to continue
```

<div> <div>Record Service</div> <div> <pre> Hotel Management System Please select: B: Book a Room C: Check In R: Record Service D: Check Out Q: Quit Selection : r Recording service Enter Room Id: 101 B: Bar Fridge R: Restaurant S: Room Service Enter service typer Enter cost: 550 Room 101 charged \$550.00 for Restaurant </pre> </div> </div>				
Post-conditions		The service charge should be correctly reported.		
Notes:		The service charge should not be 0.00		
Result (Pass/Fail/Warning/Incompl ete)		Fail		
	TEST STEP	EXPECTED TEST RESULTS	Actual Output	P/F
1.	User selects d/D from the menu	Prompt user to enter the room number for checking out	<pre> Hotel Management System Please select: B: Book a Room C: Check In R: Record Service D: Check Out Q: Quit Selection : d Checking out Enter room number: </pre>	p

2.	User enter the room number	Display correct charge incurred with details of customer	<div>Enter room number: 101 Charges for room: 101, booking: 2592018101 Arrival date: 25-10-2018, Staylength: 1 Guest: Jack Daniel, Address: Xavier Street, Melbourne, Phone: 402611960 Charges: Restaurant : \$0.00 Total: \$0.00 Accept charges(Y/N) : </div>	F
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