

Resolution (UAT)

It is possible to charge a room for service after the guest has checked out

Test Name	Service Charge
Use Case Tested:	CheckIn
Test Description:	Replicating UAT to test reported bug: It is possible to charge a room for service after the guest has checked out is fixed

Pre-conditions

Room is booked with one recorded service.

Booking

```
run:
Room : 101, SINGLE
Room : 201, DOUBLE
Room : 301, TWIN_SHARE

Hotel Management System

Please select:

    B:    Book a Room
    C:    Check In
    R:    Record Service
    D:    Check Out

    Q:    Quit

Selection : b

Booking Room

Enter phone number: 0415984300
Enter guest name: Kiran Shrestha
Enter guest address: Chunikhel, Kathmandu

Name: Kiran Shrestha, Address: Chunikhel, Kathmandu, Phone: 415984300


S:      Single room, 1
D:      Double room, 2
T:      Twin share, 3
Enter room type selection: d
Enter number of occupants: 2
Enter arrival date
Enter day (dd): 25
Enter month (mm): 12
Enter year (y): 2018
Arrival Date: 25-12-2018
Enter length of stay: 8

The cost of booking a Double room from 25-12-2018 for 8 nights is $1600.00

Enter credit card details
V:      Visa
M:      MasterCard
Enter credit card type selection: v
Enter credit card number: 2
Enter CCV: 147

Double room 201 is booked from 25-12-2018 for 8 nights by Kiran Shrestha.
Visa Credit card number 2 has been debited $1600.00
Confirmation Number : 25112018201
Hit <enter> to continue
```

Check In

```
Hotel Management System

Please select:

    B:    Book a Room
    C:    Check In
    R:    Record Service
    D:    Check Out

    Q:    Quit

Selection : c

Checking in

Enter confirmation number: 25112018201

Double room 201 is booked from 25-12-2018 for 2 nights by Kiran Shrestha.
Visa Credit card number: 2
Confirmation Number : 25112018201
Confirm checkin? (Y/N) : y
Check in confirmed
Hit <enter> to continue
```

Record Service

Hotel Management System

Please select:

B: Book a Room
C: Check In
R: Record Service
D: Check Out

Q: Quit

Selection : r

Recording service

Enter Room Id: 201

B: Bar Fridge
R: Restaurant
S: Room Service
Enter service typer
Enter cost: 55.55

Room 201 charged \$55.55 for Restaurant

Check Out

B: Book a Room
C: Check In
R: Record Service
D: Check Out

Q: Quit

Selection : d

Checking out

Enter room number: 201

Charges for room: 201, booking: 25112018201

Arrival date: 25-12-2018, Staylength: 2

Guest: Kiran Shrestha, Address: Chunikhel, Kathmandu, Phone: 415984300

Charges:

Restaurant : \$55.55

Total: \$55.55

Accept charges (Y/N) : y

Charges accepted

Enter credit card details

V: Visa

M: MasterCard

Enter credit card type selection: v

Enter credit card number: 3

Enter CCV: 123

Visa credit card number 3 was debited \$55.55

Hit <enter> to continue

Post-conditions		Should not allow to record service for the room which has already been checked out.		
Notes:				
Result (Pass/Fail/Warning/Incompl ete)		Pass		
	TEST STEP	EXPECTED TEST RESULTS	Actual Output	P/F
1.	User selects r/R from the menu	Prompt user to enter the room number for recording service	<pre>Hotel Management System Please select: B: Book a Room C: Check In R: Record Service D: Check Out Q: Quit Selection : r Recording service Enter Room Id: </pre>	P
2.	User enter the room number	Display no active booking message.	<pre>Selection : r Recording service Enter Room Id: 201 No active booking for room id: 201 Enter Room Id: </pre>	P