

FWD Travel Insurance Prepaid Card – Terms and Conditions

Note:

1. Applicant's age - 18 to 85 only; and
2. Applicant must hold HKID; and
3. Applicant and the Insured Person must be the same person.

How To Use:

- (i) Purchase "FWD Travel Insurance Card" ("the Card") at 7-ELEVEN
- (ii) 7-ELEVEN will issue an e-Voucher with PIN number
- (iii) Go to i.FWD.COM.HK to activate the FWD TravelCare Insurance Plan
- (iv) Use the PIN number as "Promotion Code"

Terms and Conditions:-

1. The Card is a FWD Single Trip TravelCare Insurance (Individual Plan B) ("The Plan") underwritten by FWD General Insurance Company Limited ("FWD GI").
2. Customer needs to go to i.FWD.COM.HK to activate the Plan by the PIN Number printed on the e-Voucher issued by 7-ELEVEN ("PIN Number").
3. PIN Number is transferable but only valid for **30 Days** from the date of the purchase and can only be used once.
4. Customer can request a refund within 30 days from the date of the purchase by producing the original e-Voucher and receipt to 7-ELEVEN. Refund can only be processed at the same 7-ELEVEN where the Card is purchased and the refund may take one (1) week.
5. The Card is not be redeemable for cash and cannot be used in conjunction with any other promotion.
6. The e-Voucher will not be re-issued if it is lost.
7. The Plan is subject to its terms and conditions. For details, please visit i.FWD.COM.HK and refer to the policy provision.
8. FWD GI has the right to reject the application and its decision in relation to disputes arising from the Plan will be final and conclusive. 7-ELEVEN shall not be responsible for any disputes arising from the Plan.
9. In the event of any discrepancy between Chinese and English versions of this terms and conditions, the English version shall prevail.

For enquiry, please call FWD GI's 24 Hour hotline (852) 3123 3123

注意事項

1. 申請人年齡須介乎 18 歲至 85 歲；及
2. 申請人必須持有香港身份證；及
3. 申請人必須為被保人。

申請方法

- (i) 於 7-ELEVEN 購買「富衛旅遊保險卡」(“此卡”)
- (ii) 7-ELEVEN 將會發出一張載有序號的電子券
- (iii) 前往 i.FWD.COM.HK 啟用富衛旅遊保險計劃
- (iv) 將序號用作推廣編號

條款及細則

1. 此卡為富衛單次旅遊保險(個人 – B 計劃) (“本計劃”)，並由富衛保險有限公司(“富衛保險”)承保。
2. 客戶須前往 i.FWD.COM.HK，並以 7-ELEVEN 發出的電子券上所載的序號 (“序號”) 啟用本計劃。
3. 序號可以轉讓，惟僅於購買日期起 30 天內有效，並只能使用一次。
4. 客戶可於購買日期起 30 天內攜同付款收據正本及電子券正本到購買此卡的 7-ELEVEN 安排退款。整個退款過程需時約一個星期。
5. 此卡不能兌換現金或與其他優惠同時使用。
6. 電子券如有遺失，恕不獲重發。
7. 本計劃受其條款及細則約束，詳情請瀏覽 i.FWD.COM.HK 及參閱保單條款。
8. 富衛保險保留拒絕任何申請的權利，及就本計劃引起的爭議保留最終決定權。7-ELEVEN 概不會對本計劃所引起的任何爭議負上責任。
9. 如本計劃的中英文版本存有任何歧異，概以英文版本為準。

如有查詢，請致電富衛保險 24 小時客戶服務熱線(852) 3123 3123。