

Description of UPDATES which need to be made in the software

Restaurant Management System : 2013-2014

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1. Do not wipe off the 'Data' related to a particular user :

In the software which we have submitted the data related to a particular user is not been taken care of. This point needs to kept in mind as the user may claim his data (eg.email id) during the long run.Data of an individual is required though he is fired.

2.Expiry dates of a particular item :

The present version of this software doesn't consider the expiry of a particular item which is being maintained in the stock.This is really essential as the expiry time for each and every item is different from one another.Because of this complicated reason it is difficult for the manager to maintain 'Fresh' and 'Healthy' stock day by day.

3.Login Page – Interface :

The present version of software doesn't contain an attractive user interface.This needs to be taken care of as it can be the prime factor to some of the users(eg.kids) to increase its usability. And a Dropdown for all the users need to be included which can minimize the effort of entering usernames each and every time they login.

4.Human Errors :

Human errors need to taken into consideration which are not being done in the present software.Human errors include entering and deleting data from the database etc.small mistakes by staff while delivering or bringing the wrong order also constitute to human errors and incur loss to the manager.

5.Orders on Phone and HomeDelivery service :

The present software doesn't take the orders from customers from phone or mobile.Mobile service need to be provided. Also the sub part of this software related to customer need to be provided on the site so that the user can place the order from his home.

6.Offers to retain customers :

Exciting coupons and gifts need to be provided for all the

Customers atleast for their first visit to the restaurant. Manager needs to take these into consideration which lags in the present software. This process will ensure to attract maximum number of customers to visit the restaurant next time.

7.SMS service :

SMS service need to be enabled for all the users who have visited the restaurant atleast once. This SMS alerts include news about new offers and gifts which can be given to customers. Doing this will effectively make the restaurant popular by reaching Maximum number of people.

8.Security Questions – Password :

Security question option need to be included in the present software version which can make the account of a particular customer secure and safe.

9.Cloud Service :

Data may be lost sometimes due to some reasons. Timely updates of data into cloud need to be done.

10.Use of Artificial Intelligence :

The use of Artificial intelligence can be implemented through

this software by directly interacting the computer with the human i.e VOICE commands can be taken into consideration.This may really reduce the effort of a particular human at times.

11. The chef page :

The chef page can also be included with features such as sorting orders based on time which will barely reduce the injustice which can be caused to customers.

Thank You