

Terms of Service

Last Updated: November 18, 2025

These Terms of Service ("Terms") govern your use of FollowFunnel (<https://followfunnel.app>), operated by Greysolve Consulting ("we," "us," or "our").

By using FollowFunnel, you agree to these Terms. If you do not agree, do not use the service.

Contact Information

Greysolve Consulting
2591 Dallas Parkway STE 300-179
Frisco, TX 75034
Email: info@followfunnel.app

Description of Service

FollowFunnel is an automated email follow-up service that integrates with Zoom and Google to send scheduled emails to meeting attendees and registrants on your behalf.

Account Requirements

You must:

- Be at least 18 years old
- Provide accurate account information
- Maintain the security of your account credentials
- Accept responsibility for all activity under your account

Acceptable Use

You agree not to use FollowFunnel to:

- Send spam or unsolicited bulk emails
- Violate any applicable laws or regulations, including CAN-SPAM, GDPR, or other email marketing laws
- Harass, abuse, or harm others
- Send fraudulent, misleading, or deceptive content
- Impersonate others
- Transmit malware or malicious content
- Violate Zoom's or Google's terms of service
- Infringe on intellectual property rights

You are solely responsible for ensuring your email communications comply with all applicable laws, including obtaining necessary consent from recipients.

Connected Accounts

When you connect your Zoom or Google accounts, you authorize FollowFunnel to access the data described in our Privacy Policy. You may revoke this access at any time through your Zoom or Google account settings.

You represent that you have the authority to connect these accounts and grant us access.

Payment and Billing

- Subscription fees are billed in advance
- All fees are non-refundable unless otherwise stated
- We may change pricing with 30 days notice
- Failure to pay may result in service suspension

Payments are processed by Stripe. By providing payment information, you agree to Stripe's terms of service.

Intellectual Property

FollowFunnel and its original content, features, and functionality are owned by Greysolve Consulting and are protected by copyright, trademark, and other intellectual property laws.

You retain ownership of your content (email templates, registrant data, etc.). You grant us a limited license to use this content solely to provide the service.

Disclaimer of Warranties

FollowFunnel is provided "as is" and "as available" without warranties of any kind, express or implied, including but not limited to merchantability, fitness for a particular purpose, and non-infringement.

We do not warrant that:

- The service will be uninterrupted or error-free
- Emails will be delivered successfully
- The service will meet your specific requirements

Limitation of Liability

To the maximum extent permitted by law, Greysolve Consulting shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, or business opportunities.

Our total liability for any claims arising from your use of FollowFunnel shall not exceed the amount you paid us in the 12 months preceding the claim.

Indemnification

You agree to indemnify and hold harmless Greysolve Consulting from any claims, damages, losses, or expenses (including legal fees) arising from:

- Your use of FollowFunnel
- Your violation of these Terms
- Your violation of any third-party rights
- Your email content or communications

Termination

We may suspend or terminate your account at any time for violation of these Terms or for any other reason at our discretion.

You may cancel your account at any time. Upon termination, your right to use the service ceases immediately.

Changes to Terms

We may modify these Terms at any time. We will notify you of material changes by email or through the service. Continued use after changes constitutes acceptance.

Governing Law

These Terms are governed by the laws of the State of Texas, without regard to conflict of law principles. Any disputes shall be resolved in the courts of Collin County, Texas.

Severability

If any provision of these Terms is found unenforceable, the remaining provisions will continue in effect.

Entire Agreement

These Terms, together with our Privacy Policy, constitute the entire agreement between you and Greysolve Consulting regarding FollowFunnel.

Contact Us

For questions about these Terms, contact:

Greysolve Consulting
2591 Dallas Parkway STE 300-179
Frisco, TX 75034
Email: info@followfunnel.app