

Graeme Turney

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<https://github.com/greyturn>

Education:

Bachelor of Software Engineering
University of Victoria, Victoria, BC

Sep. 2013 – Present (3rd Year)

Relevant Skills:

- Programming languages: Python, C, HTML, CSS, Java, AVR Assembly.
- Software Technologies: Git, SVN, Windows, Linux
- Knowledge of software development cycles, in particular prototyping.
- Dismantling and reassembling of computers to perfect working condition.

Work Experience:

Computer Help Desk Analyst (Co-op)
University of Victoria – Victoria, BC

Sept. 2015 – Present

- Diagnosis of hardware and software faults, troubleshooting. Malware and virus removal. Data recovery from failing hard drives.
- Management of client user accounts (unlocking, password resets)
- Used in-house ticketing system (HOMER) to track client issues
- Professional communication with clients via face to face, phone and email.
- Development of a web based application using HTML, jQuery. Used to display computing facilities scheduling.

Student Computer Technician
School District 54. – Smithers, BC

May. 2014 – Aug. 2014

- Clean and maintain computers technologies in the schools within the district
- Organized and managed inventory with use of spreadsheets
- Diagnoses of hardware and software faults, troubleshooting
- Worked independently while maintaining good communications with supervisors

Projects:

Personal Website

- Used to host personal information and information on my other current projects.
- In Development through the use of HTML, CSS and Javascript.