

Chris Grigsby

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Certifications

CompTIA - Security+	December 2020
IBM - Cybersecurity Analyst	October 2020
Google - IT Support Professional	October 2020

Skills

MacOS, Linux, G Suite, Python, Command Line, Troubleshooting, Root Cause Analysis, Customer Service, Ticketing, Adobe Creative Suite, Salesforce, SQL, Splunk, Enumeration

Projects/Learnings

- **AWS** - AWS Cloudwatch and CloudTrail to create a rule notifying an email list of 3 failed login attempts in under 5 minutes
- **Splunk** - Used Splunk Cloud to detect repeated failed login attempts and distinguish from false positives
- **Splunk** - Used to filter successful purchase attempts and create an actionable report based on the category of items purchased
- **MITRE** - Used MITRE ATT@CK Navigator to combine and rank threat from multiple sources after filtering for previously mitigated tactics
- **Nmap** - Used nmap's TCP SYN, TCP Connect, OS, Version, and port scanning functions for enumeration and used Wireshark to analyze differences.
- **Burp Suite** - Used Burp Suite to intercept a login with known credentials, alter a cookie, and re-forward to escalate privileges.
- **Wireshark** - Used Wireshark to filter for and rebuild images found in captured web traffic packets.
- **Ffuf** - Used ffuf and wordlists to fuzz for directories, files, extensions, and PHP parameters
- **Python** - Developed a Python script to identify users who have not changed their passwords in 30 days on Linux.

Experience

Shippedge (Durham, NC)

March 2019 - January 2020

Technical Support Specialist

- Managed queries from SaaS clients as primary contact via webchat, online calls, and in-person visits
- Trained clients how to use new features including writing documentation and courses
- Managed communication infrastructure between clients and developers

Service Industry (Raleigh, NC and Tampa, FL)

September 2015 - November 2019

Bartender

- Moved from barback to bartender to bar manager
- Worked in varied environments including a brewery, fine-dining, and catering large events
- Created cocktails for bar menus

Education

University of Texas at Austin

August 2012

B.A. in Psychology, Minor in English