



Fair Work
OMBUDSMAN

Pay Guide - Market and Social Research Award

[MA000030]

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Pay rates change from 1 July each year, the rates in this guide apply from the first full pay period on or after 01 July 2022.

Information about the definition and operation of allowances, penalties and overtime can be found in the [award](#) and the [Pay and Conditions Tool](#).

The best way to get general pay and conditions advice is to register for [My account](#) on our website. Once you have registered you can ask questions and save replies, view tailored information relevant to you and save pages, pay rates and awards.

Disclaimer

The Fair Work Ombudsman is committed to ensuring that information available through this pay guide including data is accurate and incorporates changes to minimum rates of pay, allowances and penalty rates in the award as soon as they come into effect.

However, we cannot guarantee or accept any liability for the accuracy, reliability, currency or completeness of the information available in this pay guide. This is because, for example, there may be a delay between when a change takes effect, and when the information available in the guide is updated.

When considering information available in the pay guide about awards you should also have regard to the terms of the relevant award, which can be found through our [Awards page](#). If our information is inconsistent with the award, then the award applies.

If you need further assistance you can [contact us](#). Alternatively, you may wish to get independent advice from a union, employer association or lawyer on your particular circumstances.

We encourage you to [subscribe to email updates](#) to receive alerts when pay rates and entitlements change in this pay guide.

Rates of pay

Adult

Full-time & part-time

Classification	Weekly pay rate	Hourly pay rate	Saturday	Sunday	Public holiday	Overtime	Out-of-hours - Monday to Friday - 8pm to 8am
Market research trainee	\$849.40	\$22.35	\$28.58	\$34.81	\$34.81	\$27.94	\$28.58
Support employee first year	\$920.80	\$24.23	\$30.46	\$36.69	\$36.69	\$30.29	\$30.46
Support employee thereafter	\$946.90	\$24.92	\$31.15	\$37.38	\$37.38	\$31.15	\$31.15
Market research interviewer	\$946.90	\$24.92	\$31.15	\$37.38	\$37.38	\$31.15	\$31.15
Executive (face-to-face) interviewer and door-to-door interviewer	\$956.10	\$25.16	\$31.39	\$37.62	\$37.62	\$31.45	\$31.39
Editor/Coder/Keyboard operator	\$963.10	\$25.34	\$31.57	\$37.80	\$37.80	\$31.68	\$31.57
Team leader	\$1,008.20	\$26.53	\$32.76	\$38.99	\$38.99	\$33.16	\$32.76
Field supervisor	\$1,083.00	\$28.50	\$34.73	\$40.96	\$40.96	\$35.63	\$34.73
Research assistant	\$1,083.00	\$28.50	\$34.73	\$40.96	\$40.96	\$35.63	\$34.73
Field manager	\$1,182.90	\$31.13	\$37.36	\$43.59	\$43.59	\$38.91	\$37.36
Research officer	\$1,182.90	\$31.13	\$37.36	\$43.59	\$43.59	\$38.91	\$37.36
Research manager	\$1,557.00	\$40.97	\$47.20	\$53.43	\$53.43	\$51.21	\$47.20

Casual

Classification	Hourly pay rate	Overtime
Market research trainee	\$27.94	\$27.94
Support employee first year	\$30.29	\$30.29
Support employee thereafter	\$31.15	\$31.15
Market research interviewer	\$31.15	\$31.15
Executive (face-to-face) interviewer and door-to-door interviewer	\$31.45	\$31.45
Editor/Coder/Keyboard operator	\$31.68	\$31.68
Team leader	\$33.16	\$33.16
Field supervisor	\$35.63	\$35.63
Research assistant	\$35.63	\$35.63
Field manager	\$38.91	\$38.91
Research officer	\$38.91	\$38.91
Research manager	\$51.21	\$51.21

Allowances

Allowances	Rate
Damage to or theft of clothing or belongings reimbursement	reimbursement for clothing or belongings up to a maximum of \$501.20 per claim
Expenses reimbursement	reimbursement for all expenses which have been actually and properly incurred for work purposes
Relocation reimbursement	reimbursement for the reasonable costs for relocating personal and household effects and members of their immediate dependent family
Telephone reimbursement - installation required	reimbursement for the cost of installation, rental and all telephone calls made as part of the employee's work duties
Telephone reimbursement	reimbursement for the cost of rental and all telephone calls made as part of the employee's work duties
Vehicle allowance	\$0.91 per km