

PAYMENT & REFUND POLICY

1. Payment Schedule:

- Payment for music lessons is due at least one week before each lesson period. The subscription will be charged every lesson period. Payments will be automatically charged on a recurring basis via Stripe.

2. Cancellations and Rescheduling:

- **Student Cancellations:**
 - Lessons canceled with at least 24 hours' notice can be rescheduled within the same lesson period, subject to availability.
 - Cancellations made with less than 24 hours' notice will be charged in full.
- **Instructor Cancellations:**
 - If the instructor cancels a lesson, the lesson will be rescheduled at a mutually convenient time. If scheduling is not available, a full refund for that lesson will be issued.

3. Refunds:

- **Individual Payment Refunds:**
 - Refunds are not available for canceled lessons unless they are due to the instructor's unavailability.
 - In the case of long-term illness or an emergency that prevents the student from continuing lessons, a prorated refund for the remaining lessons in the month may be issued at the discretion of the instructor.
- **Lesson Package Refunds:**
 - If you've purchased a package of lessons (e.g., 10 lessons), refunds are not available after the first lesson. However, if you terminate the lesson arrangement with proper notice (as described in Part 5), any unused lessons within the current lesson period will be refunded.

4. Late and No-Shows:

- If you arrive late for a scheduled lesson, the lesson will still conclude at the scheduled time, and no additional time will be provided.
- If you do not attend a scheduled lesson without prior notice, the lesson will be charged in full and cannot be rescheduled or refunded.

5. Lesson Termination:

- Either party may terminate the lesson arrangement with at least 14 days' written notice prior to the end of the lesson period (email sent to zion.isaac.griffin@gmail.com is acceptable). Payments for unused lessons will be refunded, excluding any discounts applied for packages.

6. Changes to Terms:

- The instructor reserves the right to modify these terms at any time. Notice of any changes will be given at least 30 days in advance.