

Griffin Rodgers

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Education & Certifications

BACHELOR OF SCIENCE | UNIVERSITY OF UTAH

- Major: Computer Engineering
- Anticipated graduation: Fall 2024
- GPA: 3.1
- Related coursework: Circuit Design, Object-Oriented Programming, Calculus 3, Algorithms and Data Structures, Software Practice I & II, Computer Design and Architecture, Database Systems, Statistics, Computer Systems, Computer Security, Discrete Structures.
- Relevant projects: Designed a pixel art animator & editor using Qt and C++ utilizing the Scrum process, created from scratch a tank game with full online networking using C#, implemented a learning management system using C# for the front-end and a SQL database for the backend.

CERTIFICATIONS

- Jamf Certified Associate – Issued Jun. 2021
- AWS Certified Cloud Practitioner – Issued Jun. 2023

Experience

SYSTEMS ENGINEER | BERKADIA COMMERCIAL MORTGAGE | JUL. 2021 – CURRENT

- Implemented Azure Virtual Desktop to replace aging Remote Desktop Services infrastructure netting a 90% decrease in log in/out times and 70% decrease in server footprint in on-premises data center.
- Re-architected the Jamf Cloud management system to manage over 100 MacBooks in the US & India, including a zero-touch deployment system that reduced deployment time by 20 minutes on average.
- Deployed Android Enterprise device management for personally owned devices through Microsoft Intune & Endpoint Manager to 1000+ mobile devices, as well as re-architected personal iOS device management in Intune, improving our compliance and security posture.
- Created 30+ pages of documentation on support processes for the Service Desk, reducing escalations by nearly 30%.

HELPDESK ENGINEER | BERKADIA COMMERCIAL MORTGAGE | JUN. 2019 – JUL. 2021

- Hired as summer intern, quickly moved to full-time HelpDesk engineer within 2 months.
- Provided support to both local employees in my office and employees in other offices in the US & India, fielding dozens of tickets and calls per day.
- Automated many tasks performed by the HelpDesk using PowerShell, including account creations and terminations, reducing time spent on these tasks by over 50%.

Languages & Technologies

- PowerShell, Bash, Z shell, Azure CLI, Git CLI
- C, C++, C#, Java, SQL, R, Python, Terraform.
- Visual Studio, Microsoft SQL Server, Eclipse
- Azure Active Directory, Intune, Exchange Admin Center, Active Directory, SCCM, Jamf Pro