

10 Roles and Responsibilities of Nonprofit Board Members

- 1. Determine the organization's mission and purpose. A statement of mission and purpose should articulate the organization's goals, means, and primary constituents served. It is the board's responsibility to create the mission statement and review it periodically for accuracy and validity. Each individual board member should fully understand and support it.
- 2. Determine, monitor, and strengthen the organization's programs and services. The board's role in this area is to determine which programs are the most consistent with the organization's mission and to monitor their effectiveness
- **3. Ensure adequate resources.** One of the board's foremost responsibilities is to provide adequate resources for the organization to fulfill its mission. The board should work in partnership with the chief executive and development staff, if any, to raise funds from the community.
- **4. Manage resources effectively.** The board, in order to remain accountable to its donors and the public, and to safeguard its tax-exempt status, must assist in developing the annual budget and ensuring that proper financial controls are in place.
- 5. Establish policies and procedures, ensure legal and ethical integrity and maintain accountability. The board is ultimately responsible for ensuring adherence to legal standards and ethical norms. The board must establish pertinent policies and adhere to provisions of the organization's bylaws and articles of incorporation. In certain circumstances, the board may need to serve as a 'court of last appeal.'
- **6. Select the chief executive.** Boards must reach consensus on the chief executive's job and undertake a careful search to find the most qualified individual for the position.
- 7. Support the chief executive and assess his or her performance. The board should ensure that the chief executive has the moral and professional support he or she needs to further the goals of the organization. The chief executive, in partnership with the entire board, should decide upon a periodic evaluation of his or her performance.
- 8. Build a Competent Board Recruit and orient new board members and assess board performance. All boards have a responsibility to articulate and make known their needs in terms of member experience, skills, and many other considerations that define a balanced board composition. Boards must also orient new members to their responsibilities and the organization's history, needs, and challenges. By evaluating its performance in fulfilling its responsibilities, the board can recognize its achievements and reach consensus on which areas need to be improved.
- **9. Enhance the organization's public standing.** Board members need to be able to clearly articulate the organization's mission, accomplishments, and goals to the public, as well as garnering support from important members of the community.
- **10. Ensure effective organizational planning.** As stewards of the organization, boards must actively participate with the staff in strategic planning and assist in implementing the plan's goals. The board also ensures a strong overall planning process is in place for the organization.



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